

DUN & BRADSTREET CORP/NW
Form 10-K
February 26, 2015

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 10-K

Annual Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934
For the Fiscal Year Ended December 31, 2014
Commission file number 1-15967

The Dun & Bradstreet Corporation
(Exact name of registrant as specified in its charter)

Delaware
(State of incorporation)

22-3725387
(I.R.S. Employer Identification No.)

103 JFK Parkway, Short Hills, NJ
(Address of principal executive offices)

07078
(Zip Code)

Registrant's telephone number, including area code: (973) 921-5500

Securities registered pursuant to Section 12(b) of the Act:

| | |
|--|---|
| Title of each class | Name of each exchange on which registered |
| Common Stock, par value \$0.01 per share | New York Stock Exchange |
| Preferred Share Purchase Rights | New York Stock Exchange |

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the Registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the Registrant is not required to file reports pursuant to Section 13 or 15(d) of the Act. Yes No

Indicate by check mark whether the Registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Smaller reporting company

Non-accelerated
filer

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of June 30, 2014, the aggregate market value of all shares of Common Stock of The Dun & Bradstreet Corporation outstanding and held by nonaffiliates* (based upon its closing transaction price on the New York Stock Exchange Composite Tape on June 30, 2014) was approximately \$4.006 billion.

As of January 31, 2015, 35,969,419 shares of Common Stock of The Dun & Bradstreet Corporation were outstanding. Documents Incorporated by Reference

Portions of the registrant's definitive proxy statement for use in connection with its annual meeting of shareholders, scheduled to be held on May 6, 2015, are incorporated into Part III of this Form 10-K.

* Calculated by excluding all shares held by executive officers and directors of the registrant. Such exclusions will not be deemed to be an admission that all such persons are "affiliates" of the registrant for purposes of federal securities laws.

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PART I

Item 1. Business

Overview

The Dun & Bradstreet Corporation (“Dun & Bradstreet” or “we” or “us” or “our” or the “Company”) is the world's leading source of commercial data, analytics and insight on businesses. Our global commercial database as of December 31, 2014 contained more than 240 million business records. We transform commercial data into valuable insight which is the foundation of our global solutions that customers rely on to make critical business decisions.

Dun & Bradstreet provides solution sets that meet a diverse set of customer needs globally. Customers use D&B Risk Management Solutions™ to mitigate credit, compliance and supplier risk, increase cash flow and drive increased profitability, and D&B Sales & Marketing Solutions™ to better use data to grow sales and improve marketing effectiveness and also for data management capabilities that provide effective and cost efficient marketing solutions to increase revenue from new and existing customers.

Our Strategy

In February 2014, the Company announced a new strategy designed to drive long term sustainable growth in the years ahead. Dun & Bradstreet is committed to increasing Total Shareholder Return (“TSR”) through revenue growth, and our strategy is to become one global company delivering indispensable content through modern channels to serve new customer needs. We remain focused on the commercial marketplace and continuing to be the world's largest and best provider of insight about businesses.

Our strategy has five key components:

First, we are investing in content, which includes our data and analytics, that is indispensable to our customers' growth. We are improving the quality and consistency of our data around the globe, developing new analytic tools and scores to improve the predictive capability of our content, cultivating new proprietary data sources and acquiring companies and other third party sources of data to combine with our existing data;

Second, we are modernizing content delivery by transitioning from older, traditional platforms to more agile and customer-friendly approaches leveraging Application Programming Interface (“API”) connectors, mobile, social and cloud technologies and focusing on alliance and third party distribution in addition to our own products;

Third, we are globalizing the business, moving from a regional structure to an integrated global organization. As part of this transformation we intend to expand upon our relationships with our large, strategic customers, many of which also have global operations. This globalization of our business will be supported by global account managers and closely integrated with our Worldwide Network partners;

Fourth, we are modernizing the brand, making sure that it is understood for what Dun & Bradstreet is becoming, not just for what it has been; and

Fifth, we are creating an outside-in, forward leaning culture with a team that is externally focused, and plugged into our customers' needs and the markets in which we operate.

The new strategy is built on the valuable assets the Company possesses today that we believe provide a competitive advantage for Dun & Bradstreet:

• Well Recognized Brand

• Superior Content and Solutions

• Loyal Customers

For the reasons described below, we believe that these core competitive advantages will enable successful execution of our strategy going forward.

Well Recognized Brand

In connection with our new strategy we have invested significantly in modernizing our culture and brand. In March 2015, Dun & Bradstreet will reveal a modernized brand, including our new brand purpose, creative expression and Company values. The Dun & Bradstreet® brand dates back to the founding of our company in 1841. As the world's leading source of

commercial data, analytics and insights on businesses, our customers rely on Dun & Bradstreet and the quality of our brand when they make critical business decisions. The Hoover's® brand is also very well respected within its customer segment.

Superior Content and Solutions

Risk Management Solutions

Risk Management Solutions is our largest customer solution set, accounting for 63% of our total revenue, exclusive of businesses we no longer operate, for each of the years ending December 31, 2014, 2013 and 2012.

Our Risk Management Solutions help customers increase cash flow and profitability while mitigating credit, operational and regulatory risks by helping them answer questions such as:

Should I extend credit to this new customer?

Should I do business with this entity?

What credit limit should I set?

Will this customer pay me on time?

How can I avoid supply chain disruption?

How do I know whether I am in compliance with regulatory acts?

Our principal Risk Management Solutions are:

- DNBi®, a subscription based online application that offers customers real time access to our most complete and up-to-date global information, comprehensive monitoring and portfolio analysis;

- Various business information reports (e.g., Business Information Report, Comprehensive Report, and Global Report, etc.) that are consumed in a transactional manner across multiple platforms such as DNB.com;

- Products that are part of our Data-as-a-Service (or “DaaS”) strategy, which integrate our content directly into the applications and platforms that our customers use every day. This includes D&B Direct®, an API that enables data integration inside Enterprise applications such as Enterprise Resource Planning (“ERP”), and enables master data management and Toolkit;

- Supplier Risk Manager, an online application that helps businesses mitigate supply chain risk by certifying and onboarding suppliers, monitoring including alerts and portfolio analysis; and

Our Compliance product suite which includes Onboard and Compliance Check, online applications that help customers comply with Anti-Money Laundering and Know Your Customer requirements and global anti-bribery and corruption regulations through advanced screening and monitoring of customers and third party vendors.

Certain solutions are available on a subscription pricing basis, including our DNBi subscription pricing plan. Our subscription pricing plans represent a larger portion of our revenue and provide increased access to our risk management reports and data to help customers increase their profitability while mitigating their risk.

Sales & Marketing Solutions

Sales & Marketing Solutions accounted for 37%, 37% and 36% of our total revenue, exclusive of businesses we no longer operate, for each of the years ending December 31, 2014, 2013 and 2012, respectively.

Our Sales & Marketing Solutions help customers increase revenue from new and existing customers by helping them answer questions such as:

Who are my best customers?

How can I find prospects that look like my best customers?

How can I capture untapped opportunities with my existing customers?

How can I allocate sales force resources to revenue growth potential?

How can I ensure my data on customers is accurate, up to date and robust?

Who are the best contacts at a business for my services?

Our principal Sales & Marketing Solutions are:

Our customer data integration solutions, which are solutions that cleanse, identify, link and enrich customer information. Our D&B Optimizer™ solution, for example, transforms our customers' prospects and data into up-to-date, accurate and actionable commercial insight, facilitating a single customer view across multiple systems and touchpoints, such as marketing and billing databases, and better enabling a customer to make sales and marketing decisions;

Hoover's, which is primarily a traditional prospecting solution, provides information on public and private companies, and on industries and executives, sales, marketing and research professionals worldwide to help customers convert prospects to clients faster by providing a workflow solution. In 2014, we launched Mobile IQ which provides centralized intelligence on businesses, people and industries delivered through a mobile device, including the option to customize lists using traditional and social data;

Various other marketing solutions including our education business, our electronic licensing products, and our Integration Manager product which is an onsite match tool that leverages Dun & Bradstreet match technology to enable customers to perform onsite matching on Dun & Bradstreet data, customer data and third party data;

Our Market Insight tool, which provides robust marketing analytics that help customers segment and understand existing customers, in order to more effectively create campaigns to cross-sell new business; and

Products leveraging API connectors introduced as part of our DaaS strategy. Customer Relationship Management ("CRM") was our first area of focus, with D&B360 which helps CRM customers manage their data, increase sales and improve customer engagement. In addition, we have strategic alliances with leading third party application providers, including Salesforce.com and Oracle, whereby our content is natively integrated into the solution. The vision for DaaS is to make Dun & Bradstreet's content available wherever and whenever our customers need it, thereby powering more effective business processes.

Loyal Customers

We believe that different sized customers have different needs and require different skill sets to service them. Accordingly, we are organized to effectively serve each of our large multi-national, medium and small sized customers. Our principal customers include manufacturers, wholesalers and retailers in fields as diverse as banking, technology, telecommunications, government and insurance, as well as sales, marketing and business development professionals. None of our customers accounted for more than 10% of our 2014 total revenue. Accordingly, we are not dependent on a single customer, such that the loss of any one customer would have a material adverse effect on our consolidated annual results of operations.

Segments

Through December 31, 2014, we managed and reported our business through the following three segments:

North America (which consists of our operations in the United States ("U.S.") and Canada);

Asia Pacific (which primarily consists of our operations in Australia, Greater China, India and Asia Pacific Worldwide Network); and

Europe and other International Markets (which primarily consists of our operations in the United Kingdom ("U.K."), the Netherlands, Belgium, Latin America and our European Worldwide Network).

The following table presents the contribution by segment to total revenue and core revenue (See Item 7.

Management's Discussion and Analysis of Financial Condition and Results of Operations of this Annual Report on Form 10-K):

| | For the Years Ended December 31, | | |
|--|----------------------------------|------|------|
| | 2014 | 2013 | 2012 |
| Total Revenue: | | | |
| North America | 74 | % 74 | % 74 |
| Asia Pacific | 11 | % 11 | % 12 |
| Europe and Other International Markets | 15 | % 15 | % 14 |
| Core Revenue: | | | |
| North America | 74 | % 74 | % 74 |
| Asia Pacific | 11 | % 11 | % 11 |
| Europe and Other International Markets | 15 | % 15 | % 15 |

To further align with our strategy, we began reporting our business as of January 1, 2015 through two segments:

• Americas (which consists of our operations in the U.S., Canada and Latin America); and

• Non Americas (which primarily consists of our operations in the U.K., the Netherlands, Belgium, Australia, Greater China, India and our Worldwide Network).

We may also acquire, divest, or shut down businesses from time to time. For example:

• In 2012, we permanently ceased the operations of our Shanghai Roadway D&B Marketing Services Co. Ltd. operations in China;

• In 2012, we completed the sale of the domestic portion of our Japanese operations to Tokyo Shoko Research Ltd.;

• In 2012, we completed the sale of our market research business in China, consisting of two joint venture companies;

• In 2012, we completed the sales in North America of Purisma Incorporated, AllBusiness.com, Inc. and a small supply management company;

• In 2013, we ceased the operations of our India Event Planning and Rural Marketing Businesses;

• In 2014, we ceased the operations of our Ireland Small Corporate Registry Business;

• In 2014, we acquired the social data matching business unit of Fliptop in North America, a leader in software solutions that aggregates public web and social data; and

• In 2014, we acquired Indicee in North America, an innovator in the cloud-based analytics and business intelligence space.

Segment data and other information for the years ended December 31, 2014, 2013 and 2012 are included in Note 14 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K. As our strategy evolves, we may modify our reporting structure, as appropriate, to reflect changes in the way we manage our business.

2015 Reporting

In addition to the changes in our segment reporting that became effective January 1, 2015 that further align our external reporting with our strategy, we also began reporting and monitoring the performance of our Risk Management Solutions as Trade Credit and Other Enterprise Risk Management, and the results of our Sales & Marketing Solutions as Traditional Prospecting Solutions and Advanced Marketing Solutions. Trade Credit represents our traditional commercial credit products such as DNBi. Other Enterprise Risk Management includes all of our remaining Risk Management products, such as our compliance, supply chain and D&B Direct risk solutions. Traditional Prospecting Solutions includes our Hoovers, Market Data Retrieval (“MDR”) and marketing list solutions. Advanced Marketing Solutions includes all of our remaining Sales & Marketing Solutions products including Optimizer and DaaS (CRM and D&B Direct sales and marketing solutions).

Our Sales Force

Our sales force consists of approximately 1,900 team members worldwide, of whom approximately 1,000 were in our North American business and 900 were in our international business as of December 31, 2014. Our sales force includes sales executives and customer solution specialists who sell to our strategic and commercial customers, a telesales team that sells to our small and medium sized customers, and a team that sells to federal, state and local governments.

In addition, we have sales teams who are dedicated specifically to our alliance partners. These teams are focused around: (i) alliance partners to whom we are a major supplier of data, which they specifically request and leverage as content to enhance their own products and services for sale to their customers; and (ii) alliance partners who enable the seamless delivery of our data, regardless of the content, to enable their end users to consume our content in a flexible, user friendly manner. Our network of strategic alliances is in its early stages and we believe it will remain an important component of our growth strategy.

We also conduct business through our wholly-owned subsidiaries, majority-owned joint ventures, independent correspondents, strategic relationships through our D&B Worldwide Network[®] and minority equity investments. Our D&B WorldWide Network is an alliance of network partners covering more than 190 countries. In those countries, we have determined it is beneficial to engage with dominant, well known local partners to enable us to better collect data from such countries and to better sell our existing content into such countries. Our D&B Worldwide Network enables our customers globally to make business decisions with confidence, because we incorporate data from the members of the D&B Worldwide Network into our database and utilize it in our customer solutions. Our customers, therefore,

have access to a more powerful database and global solution sets that they can rely on to make their business decisions.

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Competition

We are subject to highly competitive conditions in all aspects of our business. However, we believe no competitor offers our complete line of solutions, global data breadth and consistency and analytic capabilities for commercial entities and the people who run them.

In North America, we are a market leader in our Risk Management Solutions business based upon revenue. We compete with our customers' own internal business practices by continually developing more efficient alternatives to our customers' risk management processes to capture more of their internal spend. We also directly compete with a broad range of companies, including consumer credit companies such as Equifax, Inc. ("Equifax") and Experian Information Solutions, Inc. ("Experian"), as well as a number of low cost, vertical and regionally specific companies. In addition, competitors with unique assets and capabilities outside of commercial data create bundled offerings which are attractive to certain customer segments.

We also compete in North America with a broad range of companies offering solutions similar to our Sales & Marketing Solutions. Our direct competitors in Sales & Marketing Solutions vary significantly depending on the many possible uses for our solutions such as market segmentation, lead generation, lead enrichment, sales effectiveness, and data management. We also face competition in data services from our customers' own internal development and from data quality software solutions.

Outside the U.S., the competitive environment varies by region and country, and can be significantly impacted by the legislative actions of local governments, availability of data and local business preferences.

In Europe, our direct competition is primarily local, such as Experian in the U.K., Graydon in Belgium and the Netherlands and Bureau van Dijk. We believe that we offer superior solutions when compared to these competitors. In addition, the Sales & Marketing Solutions landscape is both localized and fragmented throughout Europe, where numerous local players of varying size compete for business.

In Asia Pacific, we face competition in our Risk Management Solutions business from a mix of local and global providers. For example, we compete with Sinotrust in China, which is majority-owned by Experian, with Veda in Australia and with Experian in India. In addition, as in Europe, the Sales & Marketing Solutions landscape throughout Asia is localized and fragmented.

We also face significant competition from the in-house operations of the businesses we seek as customers, other general and specialized credit reporting and business information services, and credit insurers. For example, in certain global markets, such as Europe, some credit insurers have identified the provision of credit information as an additional revenue stream. In addition, business information solutions and services are becoming more readily available, principally due to the expansion of the Internet, greater availability of public data and the emergence of new providers of business information solutions and services.

We believe that our trusted brand, proprietary data assets, global identity resolution knowledge, globally recognized DUNS Number and analytic capabilities form a powerful competitive advantage.

Our ability to continue to compete effectively will be based on a number of factors, including our ability to:

- Communicate and demonstrate to our customers the value of our existing and new products and services based upon our proprietary data, and as a result, improve customer satisfaction;

- Maintain and develop our proprietary DUNS numbering classification system and information and services such as analytics and sources of data not publicly available;

- Leverage our technology to significantly improve our value proposition for customers in order to make Dun & Bradstreet's data available wherever and whenever our customers need it, as well as our brand perception and the value of our D&B Worldwide Network;

- Maintain those third-party relationships on whom we rely for data and certain operational services; and

- Attract and retain a high-performing workforce.

Intellectual Property

We own and control various intellectual property rights, such as trade secrets, confidential information, trademarks, service marks, trade names, copyrights, patents and applications. These rights, in the aggregate, are of material importance to our business. We also believe that the Dun & Bradstreet name and related trade names, marks and logos are of material importance to our business. We are licensed to use certain technology and other intellectual property

rights owned and controlled by others, and other companies are licensed to use certain technology and other intellectual property rights owned and controlled by us. We consider our trademarks, service marks, databases, software, copyrights, patents, patent applications

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and other intellectual property to be proprietary, and we rely on a combination of statutory (e.g., copyright, trademark, trade secret, patent, etc.) and contract and liability safeguards for protection thereof throughout the world.

Unless the context indicates otherwise, the names of our branded solutions and services referred to in this Annual Report on Form 10-K are trademarks, service marks or registered trademarks or service marks owned by or licensed to us or one or more of our subsidiaries.

We own patents and patent applications both in the U.S. and in other selected countries of importance to us. The patents and patent applications include claims which pertain to certain technologies which we have determined are proprietary and warrant patent protection. We believe that the protection of our innovative technology, such as our proprietary methods for data curation and identity resolution, through the filing of patent applications is a prudent business strategy, and we will continue to seek to protect those assets for which we have expended substantial capital. Filing of these patent applications may or may not provide us with a dominant position in the fields of technology. However, these patents and/or patent applications may provide us with legal defenses should subsequent patents in these fields be issued to third parties and later asserted against us. Where appropriate, we may also consider asserting or cross-licensing our patents.

Employees

As of December 31, 2014, we employed approximately 4,900 employees worldwide, of whom approximately 2,600 were in our North American segment and Corporate, and approximately 2,300 were in our remaining segments. We know we must have a passionate, forward-leaning culture to support our growth strategy and brand. Toward that end, we have developed and begun implementing a longer-term plan to modernize our culture. This year, we launched of a number of key people initiatives:

- We invested in leadership development for our senior leaders;

- We hired a Global Head of Talent to build a team and create an environment rich in development opportunities to help our people grow and thrive;

- We value learning and progression and offer career coaching sessions to global employees;

To reinforce the global nature of our business, we simplified our multiple bonus plans to one global program. All bonus-eligible employees are now focused on the performance factors that drive Dun & Bradstreet strategic growth; and

- Our Board of Directors is committed to helping our culture transformation so we actively engage with them around our culture initiatives which we expect to continuously roll-out in future years.

Our workforce also engages third party consultants from time to time. There are no unions in the North American segment. Works Councils and Trade Unions represent a small portion of our employees outside of North America.

Available Information

We are required to file annual, quarterly and current reports, proxy statements and other information with the Securities and Exchange Commission (“SEC”). Investors may read and copy any document that we file, including this Annual Report on Form 10-K, at the SEC's Public Reference Room at 100 F Street, N.E., Washington, D.C. 20549. Investors may obtain information on the operation of the Public Reference Room by calling the SEC at 1-800-SEC-0330. In addition, the SEC maintains an Internet site at www.sec.gov that contains reports, proxy and information statements, and other information regarding issuers that file electronically with the SEC, from which investors can electronically access our SEC filings.

We make available free of charge on or through our Internet site (www.dnb.com) our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended, as soon as reasonably practicable after we electronically file such material with, or furnish the material to, the SEC. The information on our Internet site, on our Hoover's Internet site or on our related Internet sites is not, and shall not be deemed to be, a part of this Annual Report on Form 10-K or incorporated into any other filings we make with the SEC.

Organizational Background of Our Company

As used in this report, except where the context indicates otherwise, the terms “Dun & Bradstreet,” “Company,” “we,” “us,” or “our” refer to The Dun & Bradstreet Corporation and our subsidiaries. We were incorporated in 2000 in the State of Delaware.

Item 1A. Risk Factors

Our business model is dependent upon third parties to provide data and certain operational services, the loss of which would materially impact our business and financial results.

We rely significantly on third parties to support our business model. For example:

We obtain much of the data that we use from third parties, including public record sources;

We utilize single source providers in certain countries to support the needs of our customers around the globe and rely on members of our D&B Worldwide Network to provide local data in countries in which we do not directly operate;

We have outsourced certain portions of our data acquisition, processing and delivery and customer service and call center processes; and

We have also outsourced various functions, such as our data center operations, technology help desk and network management functions in the U.S. and the U.K.

If one or more data providers were to experience financial or operational difficulties or were to withdraw their data, cease making it available, be unable to make it available due to changing industry standards or government regulations, substantially increase the cost of their data, not adhere to our data quality standards, or be acquired by a competitor who would cause any of these disruptions to occur, our ability to provide solutions and services to our customers could be materially adversely impacted, which could have a material adverse effect on our business and financial results. Similarly, if one of our outsource providers, including third parties with whom we have strategic relationships, were to experience financial or operational difficulties, their services to us would suffer or they may no longer be able to provide services to us at all, having a material adverse effect on our business and financial results. We cannot be certain that we could replace our large third-party vendors in a timely manner or on terms commercially reasonable to us. If we change a significant outsource provider, an existing provider makes significant changes to the way it conducts its operations, is acquired, or we seek to bring in-house certain services performed today by third parties, we may experience unexpected disruptions in the provision of our solutions, which could have a material adverse effect on our business and financial results.

Cyber security risks could harm our operations, the operations of our critical outsourcers, or the operations of our partners on whom we rely for data and to meet our customer needs, any of which could materially impact our business and financial results.

We rely upon the security of our information technology infrastructure to protect us from cyber-attacks and unauthorized access. Cyber-attacks that we have experienced, continue to experience, or in the future we may experience, can include malware, computer viruses, or other significant disruption of our Information Technology (“IT”) networks and related systems. Government agencies and security experts have warned about the growing risks of hackers, cyber-criminals and other potential attacks targeting every type of IT system, and in 2013 we learned that we were one of several victims of a sophisticated cyber- attack. We may face increasing cyber security risks as we receive data from new sources such as social media sites or through data aggregators who provide us with information. If we experience a problem with the functioning of an important IT system or a security breach of our IT systems, the resulting disruptions could have a material adverse effect on our business and financial results. We store sensitive information in connection with our customers' data, data we collect from a variety of public and private sources, data collected from our human resources operations and other aspects of our business which could be compromised by a cyber-attack. To the extent that any disruptions or security breach results in a loss or damage to any of this data, an inappropriate disclosure of this data or other confidential information, an inability to access data sources, or an inability to process data for or send data to our customers, it could cause significant damage to our reputation, affect our relationships with our customers, lead to claims against the Company and ultimately harm our business. Our servers and other hardware, as well as our operating systems software and applications may not contain sufficient

protection from malware or unauthorized access. The costs to us to minimize or alleviate the effects of cyber-attacks, viruses, worms, malicious software programs or other security vulnerabilities are significant and could require significant upgrades to our IT infrastructure. Changes we have made to address a recent cyber-attack and efforts we will undertake on an ongoing basis to prevent other concerns may not be successful. We may be required

to incur significant costs to undertake these actions and to protect against damage caused by these disruptions, security breaches, or cyber-attacks of the nature we have already incurred, in the future. While we have insurance coverage for certain instances of a cyber-security breach, our coverage may not be sufficient now or in the future if we suffer additional significant or multiple attacks and does not cover IT enhancements and upgrades we may undertake from time to time, or harm to our reputation, loss of customers or any related loss of revenue.

Our outsourcing partners are primarily responsible for the security of our IT environment and we rely significantly on third parties to supply clean data content and to resell our products in a secure manner. All of these third parties face risks relating to cyber-security similar to ours which could disrupt their businesses and therefore materially impact ours. While we provide guidance and specific requirements in some cases, we do not directly control any of such parties' IT security operations, or the amount of investment they place in guarding against cyber-security threats. Accordingly, we are subject to any flaw in or breaches to their IT systems or those that they operate for us, which could have a material adverse effect on our business and financial results.

Violations of the U.S. Foreign Corrupt Practices Act ("FCPA"), and similar laws, and the investigation of such matters, including the current investigations regarding violations of consumer data privacy laws in China, or, related investigations and compliance reviews that we may conduct from time to time, could have a material adverse effect on our business.

The FCPA and similar anti-bribery laws in other jurisdictions generally prohibit companies and their intermediaries from making improper payments to government officials and/or other persons for the purpose of obtaining or retaining business. Recent years have seen a substantial increase in anti-bribery law enforcement activity by U.S. regulators, with more frequent and aggressive investigations and enforcement proceedings by both the Department of Justice ("DOJ") and the U.S. Securities and Exchange Commission ("SEC"), increased enforcement activity by non-U.S. regulators in countries with similar anti-bribery laws, and increases in criminal and civil proceedings brought against companies and individuals. Our policies mandate compliance with these anti-bribery laws. We operate in many parts of the world that are recognized as having a greater potential for governmental and commercial corruption. We cannot assure that our policies and procedures will always protect us from reckless or criminal acts committed by our employees or third-party vendors. From time to time, we may conduct internal investigations and compliance reviews, the findings of which could negatively impact our business. Any determination that our operations or activities are not, or were not, in compliance with existing U.S. or foreign laws or regulations could result in the imposition of substantial fines, interruptions of business, debarment, loss of supplier, vendor or other third-party relationships, termination of necessary licenses and permits, and other legal or equitable sanctions. Other internal or government investigations or legal or regulatory proceedings, including lawsuits brought by private litigants, including our shareholders, may also follow as a consequence. Violations of these laws by the Company, its employees or its third-party vendors may result in criminal or civil sanctions, which could disrupt our business and result in a material adverse effect on our reputation, business, results of operations or financial condition.

During 2012, we were assessed fines by a court in China relating to allegations that the data collection practices of our Shanghai Roadway D&B Marketing Services Co. Ltd. ("Roadway") operations in China may have violated local Chinese consumer data privacy laws. We permanently ceased the operations of Roadway during 2012. In addition, we have been reviewing certain allegations that we may have violated the FCPA and certain other laws in our China operations. As previously reported, we have voluntarily contacted the SEC and the DOJ to advise both agencies of our investigation. Our investigation remains ongoing and is being conducted at the direction of the Audit Committee. As our investigation and our discussions with both the SEC and DOJ are ongoing, we cannot yet predict the ultimate outcome of the matter or its impact on our business, financial condition or results of operations. Based on our discussions with the SEC and DOJ, including an indication from the SEC in February 2015 of its initial estimate of the amount of net benefit potentially earned by the Company as a result of the challenged activities, we continue to believe that it is probable that the Company will incur a loss related to the government's investigation. We will be meeting with the Staff of the SEC to obtain and understand the assumptions and methodologies underlying their initial estimate and will subsequently provide a responsive position. The DOJ also advised the Company in February 2015 that they will be proposing terms of a potential settlement, but we are unable to predict the terms of any such proposal. We are unable at this time to reasonably estimate the amount or range of such loss, although it is possible that the

amount of such loss could be material. In addition, the SEC and the DOJ have a broad range of civil and criminal sanctions available to them under the FCPA and other laws and regulations including, but not limited to, injunctive relief, disgorgement, fines, penalties, modifications to business practices, including the termination or modification of existing business relationships, and the imposition of compliance programs and the retention of a monitor to oversee compliance with the FCPA. The imposition of any of these sanctions or remedial measures could have a material adverse effect on our reputation, business, results of operations and/or financial condition.

We face competition that may cause price reductions or loss of market share.

We are subject to competitive conditions in all aspects of our business. We compete directly with a broad range of companies offering business information services to customers. We also face competition from:

• The in-house operations of the businesses we seek as customers;

- Other general and specialized credit reporting and other business information providers;

• Credit insurers; and

• Analytics providers.

Business information solutions and services are becoming more readily available, principally due to the expansion of available insight on the Internet, greater availability of public data and the emergence of new techniques for capturing, managing and analyzing data. These industry changes have lowered barriers to entry in many of the global customer segments that Dun & Bradstreet targets. Internet based search aggregators can provide low-cost alternatives to data gathering and change how our customers perform key activities such as marketing campaigns, or collect information on customers, suppliers and competitors. Such companies, and other third parties which may not be readily apparent today, may become significant low-cost or no-cost competitors and adversely impact the demand for our solutions and services, or limit our growth potential.

Weak economic conditions can result in customers seeking to utilize free or lower-cost information that is available from alternative sources. Intense competition could adversely impact us by causing, among other things, price reductions, reduced operating margins and loss of market share.

We face competition globally, and our competitors could develop an alternative to our D&B Worldwide Network. We face competition from consumer credit companies that offer consumer information solutions to help their customers make credit decisions regarding small businesses. Consumer information companies are expanding their operations more broadly into aspects of the business information space. While their presence is currently small in the business information market, given the size of the consumer market in which they operate, they have scale advantages in terms of scope of operations and size of relationship with customers, which they can potentially leverage to their advantage.

Our ability to continue to compete effectively will depend upon a number of factors, including our ability to:

• Maintain, communicate and demonstrate to our customers the value of our products and services based upon our global, proprietary DUNS numbering classification system, identity resolution capabilities and predictive insights;

• Maintain and develop proprietary information and solutions such as predictive analytics, and sources of data not publicly available, such as detailed trade data;

• Demonstrate and deliver value through our decision-making tools and integration capabilities;

• Leverage our brand perception and the value of our D&B Worldwide Network;

• Obtain and deliver reliable and high-quality business and professional contact information through various media and distribution channels in formats tailored to customer requirements;

- Attract and retain a high-performance workforce;

Enhance our existing products and services, and introduce new products and services;

Enter new customer markets;

Operate within any changing regulatory schemes or with restrictions imposed by foreign governments that favor local competitors; and

Improve our global business model and data quality through the successful relationship with members of our D&B Worldwide Network and through potentially undertaking acquisitions or entering into joint ventures, partnership arrangements or similar relationships.

In addition, our ability to successfully compete depends on our ability to adapt our solutions to our customers' preferences and to meet any specific contractual requirements that they impose upon us which may require significant or ongoing investments. Advances in information technology and uncertain or changing economic conditions are impacting the way our customers use and purchase business information. As a result, our customers are demanding both lower prices and more features from our solutions, such as decision-making tools like credit scores and electronic delivery formats, and are expecting real-time content provided in a manner relevant to them.

If we do not successfully adapt our solutions to our customers' preferences, our business and financial results may be materially adversely affected. Specifically, for our larger customers, including our alliance partners, our continued success will be dependent on our ability to satisfy more of their needs by providing more breadth and depth of content and allowing them more flexibility to use our content through web services and third-party solutions. For our smaller customers, our success will depend in part on our ability to develop a strong value proposition, including simplifying our solutions and pricing offerings, to enhance our marketing efforts to these customers and to improve our service to them.

The failure to continue to invest in our business in order to remain competitive could result in a material adverse effect on our future business and financial results.

If we cannot successfully execute on our new strategy, our long-term business and financial results may be adversely impacted and we may not meet the financial guidance that we provide publicly.

In February 2014, we announced a new strategy designed to drive long term sustainable growth as one global company delivering indispensable content through modern channels to serve new customer needs. We may not be able to implement our strategic initiatives in accordance with our expectations, which may result in an adverse impact on our business and financial results. These strategic initiatives, which are designed to create long term shareholder value, include:

Investing in content indispensable to our customers' growth. We are improving the quality and consistency of our data around the globe, developing new analytic tools and scores to improve the predictive capability of our content, and cultivating new proprietary data sources and acquiring companies and other third party sources of data to combine with our existing data;

Modernizing content delivery by transitioning from older, traditional platforms to more agile and customer-friendly approaches leveraging API connectors, mobile, social and cloud technologies and focusing on alliance and third party distribution in addition to our own products;

Globalizing the business, moving from a regional "market" structure to an integrated global organization. As part of this transformation we intend to expand upon our relationships with our large, strategic customers, many of which also have global operations. This globalization of our business will be supported by global account managers and closely integrated with our Worldwide Network partners;

Modernizing our brand, making sure that it is understood for what Dun & Bradstreet is becoming, not just for what it has been; and

Creating an outside-in, forward leaning culture with a team that is externally focused, and plugged into our customers' needs and the markets in which we operate.

The success of our strategy is dependent upon the successful achievement of each of these initiatives. As an organization, we may not have the capacity or ability to successfully accomplish all of these initiatives in the timeframe we desire, or at all. Each of these initiatives is complex and will require a continued commitment to investment. We cannot be certain that even upon accomplishing these initiatives, we will continue to meet our customers' changing needs, which could significantly harm our business and financial results.

In addition, we provide financial guidance to the public which is based upon our assumptions regarding our expected financial performance. This includes, for example, assumptions regarding our ability to grow core revenue and

operating income, and to achieve desired tax rates and to generate free cash flow. We believe our financial guidance provides investors and analysts with a better understanding of our view of our near-term financial performance. Such financial guidance may not always be accurate, due to our inability to meet the assumptions we make and the impact on our financial performance that could occur as a result of the various risks and uncertainties to our business as set forth in these risk factors and in our public filings with the SEC or otherwise. Our focus on, and dedication of resources to, achieving our new strategy in order to drive long-term sustainable growth, or a failure to effectively implement our strategy, could further impact our ability to meet our financial guidance in a given year. If we fail to meet the financial guidance that we provide or if we find it necessary to revise

such guidance as we conduct our operations throughout the year, the market value of our common stock or other securities could be materially adversely affected.

We may lose key business assets or suffer interruptions in product delivery, including loss of data center capacity or the interruption of telecommunications links, the Internet, or power sources which could significantly impede our ability to do business.

Our operations depend on our ability, as well as that of third-party service providers to whom we have outsourced several critical functions, to protect data centers and related technology against damage from hardware failure, fire, power loss, telecommunications failure, impacts of terrorism, breaches in security (such as the actions of computer hackers), the theft of services, natural disasters, or other disasters. The online services we provide are dependent on links to telecommunications providers. We generate a significant amount of our revenue through telesales centers and Internet sites that we use in the acquisition of new customers, fulfillment of solutions and services and responding to customer inquiries. We may not have sufficient redundant operations or change management processes in connection with our introduction of new online products or services to prevent a loss or failure in all of these areas in a timely manner. Any damage to, or failure by our service providers to properly maintain our data centers, failure of our telecommunications links or inability to access these telesales centers or Internet sites could cause interruptions in operations that adversely affect our ability to meet our customers' requirements and materially adversely affect our business and financial results.

A failure in the integrity of our database could harm our brand and result in a loss of sales and an increase in legal claims.

The reliability of our solutions is dependent upon the integrity of the data in our global database. We have in the past been subject to customer and third-party complaints and lawsuits regarding our data, which have occasionally been resolved by the payment of money damages. A failure in the integrity of our database, whether inadvertently or through the actions of a third party, which may be on the rise, could harm us by exposing us to customer or third-party claims or by causing a loss of customer confidence in our solutions. We may experience an increase in risks to the integrity of our database as we move toward real time data feeds, including those from social media sources, and as we acquire content through the acquisitions of companies with existing databases that may not be of the same quality or integrity as our existing Dun & Bradstreet database. We plan to continue to invest in our database to improve and maintain the quality, timeliness and coverage of the data contained therein if we are to maintain our competitive positioning in the marketplace.

We have licensed, and we may license in the future, proprietary rights to third parties. While we attempt to ensure that the quality of our brand is maintained by the third parties to whom we grant such licenses and by customers, they may take actions that could materially adversely affect the value of our proprietary rights or our reputation. It cannot be assured that these licensees and customers will take the same steps we have taken to prevent misappropriation of our data solutions or technologies.

Our brand and reputation are key assets and competitive advantages of our Company and our business may be affected by how we are perceived in the marketplace.

Our brand and its attributes are key assets of the Company. Our ability to attract and retain customers is highly dependent upon the external perceptions of our level of data quality, effective provision of services, business practices, including actions of our employees, third-party providers, members of the D&B Worldwide Network and other brand licensees, that are not consistent with Dun & Bradstreet's policies and standards, and overall financial condition. Negative perception or publicity regarding these matters could damage our reputation with customers and the public, which could make it difficult for us to attract and maintain customers. Adverse developments with respect to our industry may also, by association, negatively impact our reputation, or result in higher regulatory or legislative scrutiny. Although we monitor developments for areas of potential risk to our reputation and brand, negative perceptions or publicity could have a material adverse effect on our business and financial results.

In addition, we have announced that in March 2015 we will be modernizing our Dun & Bradstreet brand and revealing our new brand purpose, creative expression and Company values. We believe that every touchpoint we have with our customers has to be modern and relevant in a rapidly changing world, providing every customer globally with the

same powerful and positive experience of Dun & Bradstreet. As part of this approach, we are modernizing our brand purpose and our values, as well as the creative expression supporting our brand to better reflect all of our products and solutions across the globe in a clear and consistent manner. If we are ineffective in our approach, our actions could result in market confusion or a failure of our brand to continue to resonate among our existing customers and potential new customers. Any failure to effectively communicate the modernization of our brand internally could also result in a failure by employees to understand and buy into our values as communicated through the modernization of our brand, making them poor advocates for the Company. We have also instituted and in 2015 will continue to expand upon our use of social media to enhance the Dun & Bradstreet brand, products and

services. Any failure to effectively adhere to our Social Media guidelines could result in confusing or inappropriate messaging, regulatory violations, and inconsistent messages from across the organization. Any failure in the re-launch of our brand or social media initiatives could have a material adverse effect on our business and financial results. We rely on annual contract renewals for a substantial part of our revenue, and our quarterly results may be significantly impacted by the timing of these renewals, including from various government institutions, a shift in product mix that results in a change in the timing of revenue recognition or a significant decrease in government spending.

We derive a substantial portion of our revenue from annual customer contracts, including from various government institutions. If we are unable to renew a significant number of these contracts, our revenue and results of operations would be negatively impacted. In addition, our results of operations from period-to-period may vary due to the timing of customer contract renewals or a change in our sales practices. As contracts are renewed, we have experienced, and may continue to experience, a shift in product mix underlying such contracts. This could result in the deferral of increased amounts of revenue into future periods as a larger portion of revenue is recognized over the term of our contracts rather than up front at contract signing or the acceleration of deferred revenue into an earlier reporting period. Although this may cause our financial results from period-to-period to vary substantially, such change in revenue recognition would not change the total revenue recognized over the life of our contracts. A reduction in government spending on our products could, however, have a material adverse impact on our business. We derive a portion of our revenue from direct and indirect sales to U.S., state, local and foreign governments and their respective agencies and our competitors are increasingly targeting such governmental agencies as potential customers. Such contracts are subject to various procurement laws and regulations, and contract provisions in our government contracts could result in the imposition of various civil and criminal penalties, termination of contracts, forfeiture of profits, suspension of payments, or suspension of future government contracting. In addition, governments continue to struggle with sustained debt and social obligations, and efforts to balance government deficits could result in lower spending by the government with Dun & Bradstreet. If we were to lose one or more government customers to our competitors, or our government contracts are not renewed or are terminated, or we are suspended from government work, or our ability to compete for new contracts is adversely affected, our business would suffer.

We may be adversely affected by the global economic environment and the evolving standards of emerging markets in which we operate.

We operate in both emerging and mature global markets. As a result of the macro-economic challenges currently affecting the economy of the U.S., Europe, and other parts of the world, our customers or vendors may experience problems with their earnings, cash flow, or both. This may cause our customers to delay, cancel or significantly decrease their purchases from us, and we may experience delays in payment or their inability to pay amounts owed to us. Tepid economic growth is also intensifying the competitive pressures in our business categories including increasing price pressure. In addition, our vendors may substantially increase their prices to us and without notice. Any such change in the behavior of our customers or vendors may materially adversely affect our earnings and cash flow. In addition, as we continue to compete in a greater number of emerging markets, potential customers may show a significant preference for local vendors. Our ability to compete in emerging markets depends on our ability to provide products in a manner that is sufficiently flexible to meet local needs, and to continue to undertake technological advances in local markets in a cost effective manner, utilizing local labor forces. If economic conditions in the U.S. and other key markets deteriorate further or do not show improvement, or we are not able to successfully compete in emerging markets, we may experience material adverse impacts to our business, operating results, and/or access to credit markets.

Changes in the legislative, regulatory and commercial environments in which we operate could adversely impact our ability to collect, compile, store, use and publish data and could impact our financial results.

Certain types of information we collect, compile, store, use and publish are subject to regulation by governmental authorities in various jurisdictions in which we operate, particularly in our global markets. There is increasing awareness and concern among the general public, governmental bodies, and others regarding marketing and privacy matters, particularly as they relate to individual privacy interests and the ubiquity of the Internet. These concerns may result in new or amended laws and regulations that could adversely impact our business. Future laws and regulations,

such as any potential legislation in China regarding commercial credit agencies, or laws and regulations with respect to the collection, compilation, storage, use, cross-border transfer and/or publication of information, and adverse publicity or litigation concerning the commercial use of such information could result in limitations being imposed on our operations, increased compliance or litigation costs and/or loss of revenue, which could have a material adverse effect on our business and financial results.

Our business relies on the availability of the Internet as it is currently configured and operated both to obtain data and services and to provide data and services to our customers. If the rules governing the operation of the Internet and/or transfer of information over the Internet were to change, such as, for example, by permitting broadband suppliers to discriminate in

providing access to their networks, this could have a material adverse impact on our business and financial results. Governmental agencies and commercial entities from whom we acquire data may seek to increase the costs we must pay to acquire, use and/or redistribute such data. In addition, as more federal, state, and foreign governments continue to struggle with significant fiscal pressure, we may be faced with changes to tax laws that could have immediate negative consequences to our business. While we would seek to pass along any such price increases or tax impacts to our customers or provide alternative services, there is no guarantee that we would be able to do so, given competitive pressures or other considerations. Should our proportion of multi-year contracts increase, our risk of having to incur such additional costs further increases. Any such price increases or alternative services may result in reduced usage by our customers and/or loss of market share, which could have a material adverse effect on our business and financial results. In addition, governmental agencies may seek to limit or restrict access to data and information that are currently publicly available, which could have a material adverse impact on our business and financial results. Acquisitions, joint ventures or similar strategic relationships may disrupt or otherwise have a material adverse effect on our business and financial results.

As part of our strategy, we may seek to acquire other complementary businesses, products and technologies or enter into joint ventures or similar strategic relationships. These transactions are subject to the following risks which could have a material adverse effect on our business and financial results:

- Acquisitions, joint ventures or similar relationships may cause a disruption in our ongoing business, distract our management and make it difficult to maintain our standards, controls and procedures;

- We may not be able to integrate successfully the services, content, including data, products and people of any such transaction into our operations;

- We may not derive the revenue improvements, cost savings and other intended benefits of any such transaction; and

There may be risks, exposures and liabilities of acquired entities or other third parties with whom we undertake a transaction, that may arise from such third parties' activities prior to undertaking a transaction with us and which we may not discover or fully understand through the due diligence process.

While we have certain contractual commitments with each of the third-party members of the D&B Worldwide Network, we have no direct management control over such third parties or other third parties who conduct business under the Dun & Bradstreet brand name in local markets or who license and sell under the Dun & Bradstreet name and the renewal by third-party members of the D&B Worldwide Network of their agreements with Dun & Bradstreet is subject to mutual agreement.

The D&B Worldwide Network is comprised of wholly-owned subsidiaries, joint ventures that we either control or hold a minority interest in, and third-party members who conduct business under the Dun & Bradstreet brand name in local markets. While third-party member participation in the D&B Worldwide Network and certain of our relationships with other third parties are governed by commercial services agreements and the use of our trademarks is governed by license agreements, we have no direct management control over these members or third parties beyond the terms of the agreements. We license data to and from certain third parties to be included in the data solutions that they sell to their customers and that we sell to our customers, respectively, and such arrangements may increase as a percentage of our total revenue in the future. We do not have direct control over such third parties' sales people or practices, and their failure to successfully sell products which include our data will impact the revenue we receive and could have a material adverse effect on our business and financial results. As a result, actions or inactions taken by these third parties or their failure to renew their contractual relationship with us may have a material impact on our business and financial results. For example, one or more third parties or members may:

- Provide a product or service that does not adhere to our data quality standards;

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Fail to comply with Dun & Bradstreet brand and communication standards or behave in a manner that tarnishes our brand;

Engage in illegal or unethical business or marketing practices;

Elect not to support new or revised products and services or other strategic initiatives or elect to operate on platforms and technologies that are incompatible with new developments that Dun & Bradstreet may rollout in our various markets from time to time;

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• Fail to execute subsequent agreements to remain a part of the D&B Worldwide Network on terms and conditions that are mutually agreeable to Dun & Bradstreet, upon the expiration of their existing agreements;

• Fail to execute other data or distribution contract requirements; or

• Refuse to provide new sources of data.

Such actions or inactions may have an impact on customer confidence in the Dun & Bradstreet brand globally, which could materially adversely impact our business and financial results.

Our businesses around the globe are subject to various risks associated with operations in foreign countries, which could materially adversely affect our business and financial results.

Our success depends in part on our various businesses around the globe. For each of the three years ended December 31, 2014, 2013 and 2012, our businesses outside of North America accounted for 26% of total revenue. These businesses are subject to many of the same challenges as our domestic business, as well as the following:

Our competition is primarily local, and our customers may have greater loyalty to our local competitors which may have a competitive advantage because they are not restricted by U.S. and foreign laws with which we require our businesses around the globe to comply, such as the FCPA;

While our services have not usually been regulated, governments, particularly in emerging market areas, may adopt legislation or regulations, or we may learn that our current methods of operation violate existing legislation or regulations, governing the collection, compilation, storage, use, cross-border transfer and/or publication of the kinds of information we collect, compile, store, use, transfer cross-border and/or publish, which could bar or impede our ability to operate and this could adversely impact our business;

• Credit insurance is a significant credit risk mitigation tool in certain global markets that may reduce the demand for our Risk Management Solutions; and

• In some markets, key data elements are generally available from public-sector sources, thus reducing a customer's need to purchase that data from us.

In addition, the FCPA and anti-bribery and anti-corruption laws in other jurisdictions generally prohibit improper payments to government officials or other persons for the purpose of obtaining or retaining business. We cannot assure you that our policies and procedures will always protect us from acts committed by our employees or third party vendors. From time to time, under appropriate circumstances, we have undertaken and will continue to undertake investigations of the relevant facts and circumstances and, when appropriate, take remedial actions, which can be expensive and require significant time and attention from senior management. Violations of these laws may result in criminal or civil sanctions, which could disrupt our business and result in a material adverse effect on our business and financial results.

Our global strategy includes leveraging our D&B Worldwide Network to improve our data quality. We form and manage strategic relationships to create a competitive advantage for us over the long term; however, these strategic relationships may not be successful or may be subject to ownership change.

The issue of data privacy is an increasingly important area of public policy in various global markets, and we operate in an evolving regulatory environment. If our existing business practices were deemed to violate existing data privacy laws or such laws as they may evolve from time to time, our business or the business of third parties on whom we depend could be adversely impacted.

Our operating results could be negatively affected by a variety of other factors affecting our foreign operations, many of which are beyond our control. These factors may include currency fluctuations, economic, political or regulatory conditions, competition from government agencies in a specific country or region, trade protection measures and other regulatory requirements. Additional risks inherent in global business activities generally include, among others:

• The costs and difficulties of managing global operations and strategic alliances, including the D&B Worldwide Network;

• The costs and difficulties of enforcing agreements, collecting receivables and protecting assets, especially our

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intellectual property rights, in non-U.S. legal systems; and

The need to comply with a broader array of regulatory and licensing requirements, the failure of which could result in fines, penalties or business suspensions.

We may not be able to attract and retain qualified people, which could impact the quality of our performance and customer satisfaction.

Our success and financial results depend in part on our continuing ability to attract, retain and motivate highly qualified people at all levels and to appropriately use the time and resources of such individuals. Competition for these individuals is intense, and we may not be able to retain our key people, or attract, assimilate or retain other highly-qualified individuals in the future. We have from time to time experienced, and we expect to continue to experience, difficulty in hiring and retaining employees who have appropriate qualifications.

Our retirement and post retirement pension plans are subject to financial market risks that could adversely affect our future results of operations and cash flow.

We have significant retirement and post retirement pension plan assets and funding obligations. The performance of the financial and capital markets impacts our plan expenses and funding obligations. Significant decreases in market interest rates, decreases in the fair value of plan assets and investment losses on plan assets will increase our funding obligations, and adversely impact our results of operations and cash flows.

We are involved in legal proceedings that could have a material adverse impact on us.

We are involved in legal proceedings, claims and litigation that arise in the ordinary course of business. As discussed in greater detail under "Note 13. Contingencies" in "Notes to Consolidated Financial Statements" in Part II, Item 8. of this Annual Report on Form 10-K, certain of these matters could materially adversely affect our business and financial results.

Item 1B. Unresolved Staff Comments

Not applicable.

Item 2. Properties

Our corporate office is located at 103 JFK Parkway, Short Hills, New Jersey 07078, in a 123,000 square-foot property that we lease. This property also serves as our executive offices. In December 2014, we supplemented this space with the addition of 69,280 square feet of leased office space located at 101 JFK Parkway, Short Hills, New Jersey. In connection with this arrangement, the leases on both properties are co-terminous and have remaining terms of seven and one-half years, with two five-year renewal options.

Our other properties, most of which are leased, are geographically distributed to meet sales and operating requirements worldwide. We generally consider these properties to be both suitable and adequate to meet current operating requirements. As of December 31, 2014, the most important of these other properties include the following sites:

• A 178,330 square-foot leased office building in Center Valley, Pennsylvania, which houses various sales, finance, fulfillment and data operations groups;

• A 148,649 square-foot office building that we own in Parsippany, New Jersey, housing groups from North American sales, marketing and technology (approximately one-third of this building is leased to a third party). In December 2014, we entered into a sale arrangement for this property pursuant to which our employees will continue to utilize this space until they can be relocated to our newly leased location at 101 JFK Parkway in Short Hills, New Jersey, as noted above. It is expected that such actions will be completed no later than December 31, 2015;

• A 79,060 square-foot leased space in Marlow, England, which houses our U.K. business, International technology and certain other International groups;

• A 75,735 square-foot leased office building in Austin, Texas, housing technology development, certain product development and sales operations;

• A 47,221 square-foot leased office space in Melbourne, Australia, housing our Australian sales, marketing, debt collection services and technology groups; and

• A 47,782 square-foot leased space in Dublin, Ireland, housing technology development, data operations and sales

operations groups.

Item 3. Legal Proceedings

Information in response to this Item is included in Part II, Item 8. "Note 13. Contingencies" and is incorporated by reference into Part I of this Annual Report on Form 10-K.

Item 4. Mine Safety Disclosures

Not applicable.

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PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

Our common stock is listed on the New York Stock Exchange and trades under the symbol DNB. We had 1,780 shareholders of record as of December 31, 2014.

The following table summarizes the high and low sales prices for our common stock, as reported in the periods shown:

| | 2014 | | 2013 | |
|----------------|----------|----------|----------|----------|
| | High | Low | High | Low |
| First Quarter | \$123.85 | \$94.87 | \$85.28 | \$78.17 |
| Second Quarter | \$110.76 | \$98.21 | \$99.62 | \$82.75 |
| Third Quarter | \$120.16 | \$110.00 | \$107.91 | \$98.00 |
| Fourth Quarter | \$127.37 | \$110.67 | \$123.42 | \$100.35 |

We paid quarterly dividends to our shareholders totaling \$64.0 million, \$62.5 million and \$69.0 million during the years ended December 31, 2014, 2013 and 2012, respectively. In February 2015, we declared a dividend of \$0.4625 per share for the first quarter of 2015. This cash dividend will be payable on March 11, 2015 to shareholders of record at the close of business on February 24, 2015.

Issuer Purchases of Equity Securities

The following table provides information about purchases made by us or on our behalf during the quarter ended December 31, 2014 of shares of equity that are registered pursuant to Section 12 of the Exchange Act:

| Period | Total Number of Shares Purchased (a)(b) | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs (a)(b) | Maximum Number of Shares That May Yet Be Purchased Under the Plans or Programs (a) | Approximate Dollar Value of Currently Authorized Shares That May Yet Be Purchased Under the Plans or Programs (b) |
|---|---|------------------------------|---|--|---|
| (Dollar amounts in millions, except share data) | | | | | |
| October 1 - 31, 2014 | — | \$— | — | — | \$— |
| November 1 - 30, 2014 | — | \$— | — | — | \$— |
| December 1 - 31, 2014 | — | \$— | — | — | \$— |
| | — | \$— | — | — | \$100.0 |

(a) In May 2010, our Board of Directors approved a four-year, five million share repurchase program to mitigate the dilutive effect of the shares issued under our stock incentive plans and Employee Stock Purchase Program ("ESPP"). This program commenced in October 2010 and expired in October 2014. Of the 5,000,000 shares that were authorized for repurchase under this program, 2,682,492 shares were repurchased at the time this program expired in October 2014. During the three months ended December 31, 2014, no shares were repurchased under this program.

(b) In August 2014, our Board of Directors approved a new \$100 million share repurchase program to mitigate the dilutive effect of shares issued under our stock incentive plans and ESPP, and to be used for discretionary share repurchases from time to time. Use of the new \$100 million share repurchase program for anti-dilutive share repurchases was authorized to commence upon the completion or expiration of our four-year, five million share anti-dilutive share repurchase program which expired in October 2014. Any use for discretionary share repurchases was authorized to commence upon the completion of our \$1 billion discretionary share repurchase program which was completed in August 2014. The new \$100 million share repurchase program will remain open until it has been

fully utilized. There is currently no definitive timeline under which the program will be completed. As of December 31, 2014, we had not yet commenced share repurchases under this program.

FINANCIAL PERFORMANCE COMPARISON GRAPH*
SINCE DECEMBER 31, 2009

In accordance with SEC rules, the graph below compares the Company's cumulative total shareholder return against the cumulative total return of the Standard & Poor's 500 Index and a published industry index starting on December 31, 2009. Our past performance may not be indicative of future performance.

As an industry index, the Company chose the S&P 500 Commercial & Professional Services Index, a subset of the S&P 500 Index that includes companies that provide business-to-business services.

COMPARISON OF FIVE-YEAR CUMULATIVE TOTAL RETURN
AMONG DUN & BRADSTREET, S&P 500 INDEX AND THE S&P 500 COMMERCIAL &
PROFESSIONAL SERVICES INDEX

* Assumes \$100 invested on December 31, 2009, and reinvestment of dividends.

Item 6. Selected Financial Data

| | For the Years Ended December 31, | | | | |
|---|--|-----------|-----------|-----------|-----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| | (Amounts in millions, except per share data) | | | | |
| Results of Operations: | | | | | |
| Revenue | \$1,681.8 | \$1,655.2 | \$1,663.0 | \$1,758.5 | \$1,676.6 |
| Costs and Expenses | 1,260.3 | 1,218.1 | 1,230.9 | 1,333.7 | 1,267.5 |
| Operating Income (1) | 421.5 | 437.1 | 432.1 | 424.8 | 409.1 |
| Non-Operating Income (Expense) - Net (2) | (72.9) | (41.1) | (53.8) | (56.7) | (21.2) |
| Income Before Provision for Income Taxes and Equity in Net Income of Affiliates | 348.6 | 396.0 | 378.3 | 368.1 | 387.9 |
| Provision for Income Taxes (3) | 52.6 | 135.5 | 83.1 | 109.2 | 137.9 |
| Equity in Net Income of Affiliates | 1.9 | 1.6 | 1.3 | 1.3 | 0.9 |
| Net Income | 297.9 | 262.1 | 296.5 | 260.2 | 250.9 |
| Less: Net (Income) Loss Attributable to the Noncontrolling Interest | (3.5) | (3.6) | (1.0) | 0.1 | 1.2 |
| Net Income Attributable to Dun & Bradstreet | \$294.4 | \$258.5 | \$295.5 | \$260.3 | \$252.1 |
| Basic Earnings Per Share of Common Stock | | | | | |
| Attributable to Dun & Bradstreet Common Shareholders | \$8.06 | \$6.61 | \$6.47 | \$5.31 | \$5.03 |
| Diluted Earnings Per Share of Common Stock | | | | | |
| Attributable to Dun & Bradstreet Common Shareholders | \$7.99 | \$6.54 | \$6.43 | \$5.28 | \$4.98 |
| Other Data: | | | | | |
| Weighted Average Number of Shares Outstanding - Basic | 36.5 | 39.1 | 45.6 | 48.9 | 49.9 |
| Weighted Average Number of Shares - Diluted | 36.9 | 39.5 | 46.0 | 49.3 | 50.4 |
| Cash Dividends Paid per Common Share | \$1.76 | \$1.60 | \$1.52 | \$1.44 | \$1.40 |
| Cash Dividends Declared per Common Share | \$1.76 | \$1.60 | \$1.52 | \$1.44 | \$1.40 |
| Other Comprehensive Income, Net of Tax: | | | | | |
| Net Income (from above) | \$297.9 | \$262.1 | \$296.5 | \$260.2 | \$250.9 |
| Foreign Currency Translation Adjustments, no Tax Impact | (46.9) | (35.6) | 17.1 | (7.5) | (0.3) |
| Defined Benefit Pension Plans: | | | | | |
| Prior Service Costs, Net of Tax Income (Expense) (4) | 1.8 | (5.6) | (6.4) | (5.8) | 0.9 |
| Net Actuarial Gain (Loss), Net of Tax Income (Expense) (5) | (138.3) | 154.4 | (56.2) | (116.6) | (1.4) |
| Derivative Financial Instruments, Net of Tax Income (Expense) (6) | (0.1) | — | 0.1 | 3.0 | — |
| Comprehensive Income, Net of Tax | 114.4 | 375.3 | 251.1 | 133.3 | 250.1 |
| Less: Comprehensive Income (Loss) Attributable to the Noncontrolling Interest | (3.3) | (3.5) | (1.0) | 1.4 | 0.8 |
| Comprehensive Income Attributable to Dun & Bradstreet | \$111.1 | \$371.8 | \$250.1 | \$134.7 | \$250.9 |

Balance Sheet:

| | | | | | |
|---|--------------|--------------|--------------|------------|------------|
| Total Assets | \$1,986.2 | \$1,890.3 | \$1,991.8 | \$1,977.1 | \$1,919.5 |
| Long-Term Debt | \$1,352.2 | \$1,516.0 | \$1,290.7 | \$963.9 | \$972.0 |
| Total Dun & Bradstreet Shareholders' Equity (Deficit) | \$(1,203.3) | \$(1,048.4) | \$(1,017.4) | \$(743.9) | \$(677.6) |
| Noncontrolling Interest | \$8.7 | \$6.1 | \$3.1 | \$3.7 | \$8.8 |
| Total Equity (Deficit) | \$(1,194.6) | \$(1,042.3) | \$(1,014.3) | \$(740.2) | \$(668.8) |

(1) Non-core gains and (charges) ^(a) included in Operating Income:

| Gain (Charge): | For the Years Ended December 31, | | | | |
|---|----------------------------------|-----------|-----------|-----------|-----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Restructuring Charges | \$(14.9) | \$(13.9) | \$(29.4) | \$(22.1) | \$(14.8) |
| Legal and Other Professional Fees and Shut-Down Costs Related to Matters in China | \$(3.7) | \$(7.4) | \$(15.6) | \$— | \$— |
| Impairments Related to Matters in China | \$— | \$— | \$(12.9) | \$— | \$— |
| Impairment of Assets | \$(7.3) | \$(33.3) | \$— | \$(3.3) | \$(20.4) |
| Strategic Technology Investment or MaxCV | \$— | \$— | \$(30.3) | \$(44.8) | \$(36.5) |
| Settlement of Legacy Pension Obligation | \$— | \$— | \$— | \$(5.1) | \$— |

(a) See Item 7. included in this Annual Report on Form 10-K for definition of non-core gains and (charges).

(2) Non-core gains and (charges) ^(a) included in Non-Operating Income (Expense) – Net:

| | For the Years Ended December 31, | | | | |
|--|----------------------------------|-------|-----------|-----------|----------|
| Gain (Charge): | 2014 | 2013 | 2012 | 2011 | 2010 |
| Effect of Legacy Tax Matters (b) | \$(28.6) | \$0.8 | \$(14.8) | \$(7.1) | \$(0.4) |
| Gain (Loss) on Sale of Businesses | \$— | \$— | \$6.1 | \$— | \$— |
| Strategic Technology Investment or MaxCV | \$— | \$— | \$— | \$— | \$0.3 |
| Gain on Disposal of North American Self Awareness Solutions business | \$— | \$— | \$— | \$— | \$23.1 |
| Gain (Loss) on Sale of Investment | \$— | \$— | \$— | \$(11.4) | \$— |
| One-Time Gain on Hedge of Purchase Price of Australian Acquisition | \$— | \$— | \$— | \$— | \$3.4 |

(a) See Item 7. included in this Annual Report on Form 10-K for definition of non-core gains and (charges).

(b) During the year ended December 31, 2014, we recognized the reduction of a contractual receipt under a tax allocation agreement between Moody's Corporation and Dun & Bradstreet as it relates to the effective settlement of audits for the 2007 - 2009 tax years and the expiration of a statute of limitations for the 2010 tax year.

During the year ended December 31, 2012, we recognized the reduction of a contractual receipt under a tax allocation agreement between Moody's Corporation and Dun & Bradstreet as it relates to the expiration of the statute of limitations for the 2005 and 2006 tax years.

During the year ended December 31, 2011, we recognized the reduction of a contractual receipt under a tax allocation agreement between Moody's Corporation and Dun & Bradstreet as it relates to the expiration of the statute of limitations for the 2004 tax year.

(3) Non-core gains and (charges) ^(a) included in Provision for Income Taxes:

| | For the Years Ended December 31, | | | | |
|---|----------------------------------|----------|--------|--------|-----------|
| Tax Benefit (Cost): | 2014 | 2013 | 2012 | 2011 | 2010 |
| Restructuring Charges | \$4.1 | \$3.6 | \$10.7 | \$7.9 | \$5.2 |
| Legal and Other Professional Fees and Shut-Down Costs Related to Matters in China | \$1.3 | \$2.8 | \$5.2 | \$— | \$— |
| Gain (Loss) on Sale of Businesses | \$— | \$— | \$5.1 | \$— | \$— |
| Impairment of Assets | \$2.8 | \$6.2 | \$— | \$1.2 | \$7.6 |
| Strategic Technology Investment or MaxCV | \$— | \$— | \$9.5 | \$10.5 | \$8.3 |
| Settlement of Legacy Pension Obligation | \$— | \$— | \$— | \$1.9 | \$— |
| Gain (Loss) on Investment | \$— | \$— | \$— | \$3.5 | \$— |
| Tax Benefit on a Loss on the Tax Basis of a Legal Entity | \$— | \$— | \$15.4 | \$8.5 | \$— |
| Gain on Disposal of North American Self Awareness Solutions Business | \$— | \$— | \$— | \$— | \$(9.0) |
| One-Time Gain on Hedge of Purchase Price of Australian Acquisition | \$— | \$— | \$— | \$— | \$(1.3) |
| Reduction of a Deferred Tax Asset Resulting from the Healthcare Act of 2010 | \$— | \$— | \$— | \$— | \$(13.0) |
| Effect of Legacy and Other Tax Matters | \$65.8 | \$(0.8) | \$27.8 | \$12.0 | \$13.3 |

(a) See Item 7. included in this Annual Report on Form 10-K for definition of non-core gains and (charges).

Net of Tax Income (Expense) of \$(1.1) million, \$3.3 million, \$3.1 million, \$3.8 million and \$(7.8) million during (4) the years ended December 31, 2014, 2013, 2012, 2011 and 2010, respectively. See Note 10 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

Net of Tax Income (Expense) of \$84.9 million, \$(91.7) million, \$27.2 million, \$76.6 million and \$15.2 million (5) during the years ended December 31, 2014, 2013, 2012, 2011 and 2010, respectively. See Note 10 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

(6) Net of Tax Income (Expense) of \$(0.1) million and \$(1.9) million for the years ended December 31, 2014 and 2012, respectively. No tax impact for the years ended December 31, 2013, 2011 or 2010.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations
How We Manage Our Business

For internal management purposes, we refer to "core revenue," which we calculate as total operating revenue less the revenue of divested and other businesses. Core revenue is used to manage and evaluate the performance of our segments and to allocate resources because this measure provides an indication of the underlying changes in revenue in a single performance measure. Core revenue does not include reported revenue of divested and other businesses since they are not included in future revenue.

During the year ended December 31, 2014, we ceased the operations of our Ireland Small Corporate Registry Business. This business has been classified as "Divested and Other Businesses." This business contributed less than 1% to our Europe and Other International Markets total revenue for each of the years ended December 31, 2014, 2013 and 2012. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

During the year ended December 31, 2013, we ceased the operations of our India Event Planning and Rural Marketing Businesses. During the year ended December 31, 2012, we completed (a) the sale of: (i) the domestic portion of our Japanese operations to Tokyo Shoko Research Ltd. ("TSR Ltd."); (ii) our market research business in China, consisting of two joint venture companies; and (iii) a research and advisory services business in India; and (b) the shut-down of our Shanghai Roadway D&B Marketing Service Co. Ltd. ("Roadway") business. These businesses were classified as "Divested and Other Businesses." These Divested and Other Businesses contributed less than 1% and 11% to our Asia Pacific total revenue for the years ended December 31, 2013 and 2012, respectively. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

During the year ended December 31, 2012, we also completed the sale of: (i) AllBusiness.com, Inc.; (ii) Purisma Incorporated; and (iii) a small supply management company. These businesses were classified as "Divested and Other Businesses." These Divested and Other Businesses did not have an impact on total revenue during the year ended December 31, 2012. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

We also isolate the effects of changes in foreign exchange rates on our revenue growth because we believe it is useful for investors to be able to compare revenue from one period to another, both with and without the effects of foreign exchange. The change in our operating performance attributable to foreign currency rates is determined by converting both our prior and current periods by a constant rate. As a result, we monitor our core revenue growth both after and before the effects of foreign exchange.

From time to time we have analyzed and we may continue to further analyze core revenue growth before the effects of foreign exchange among two components, "organic core revenue growth" and "core revenue growth from acquisitions." We analyze "organic core revenue growth" and "core revenue growth from acquisitions" because management believes this information provides important insight into the underlying health of our business. Core revenue includes the revenue from acquired businesses from the date of acquisition.

We evaluate the performance of our business segments based on segment core revenue growth before the effects of foreign exchange, and segment operating income growth before certain types of gains and charges that we consider do not reflect our underlying business performance. Specifically, for management reporting purposes, we evaluate business segment performance "before non-core gains and charges" because such charges are not a component of our ongoing income or expenses and/or may have a disproportionate positive or negative impact on the results of our ongoing underlying business operations. A recurring component of non-core gains and charges are our restructuring charges, which we believe do not reflect our underlying business performance. Such charges are variable from period-to-period based upon actions identified and taken during each period. Management reviews operating results before such non-core gains and charges on a monthly basis and establishes internal budgets and forecasts based upon such measures. Management further establishes annual and long-term compensation such as salaries, target cash bonuses and target equity compensation amounts based on performance before non-core gains and charges and a significant percentage weight is placed upon performance before non-core gains and charges in determining whether performance objectives have been achieved. Management believes that by eliminating non-core gains and charges from such financial measures, and by being overt to shareholders about the results of our operations excluding such

charges, business leaders are provided incentives to recommend and execute actions that are in the best long-term interests of our shareholders, rather than being influenced by the potential impact a charge in a particular period could have on their compensation. See Note 14 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for financial information regarding our segments.

Similarly, when we evaluate the performance of our business as a whole, we focus on results (such as operating income, operating income growth, operating margin, net income, tax rate and diluted earnings per share) before non-core gains and charges because such non-core gains and charges are not a component of our ongoing income or expenses and/or may have a disproportionate positive or negative impact on the results of our ongoing underlying business operations and may drive behavior that does not ultimately maximize shareholder value. It may be concluded from our presentation of non-core gains and charges that the items that result in non-core gains and charges may re-occur in the future.

We monitor free cash flow as a measure of our business. We define free cash flow as net cash provided by operating activities minus capital expenditures and additions to computer software and other intangibles. Free cash flow measures our available cash flow for potential debt repayment, acquisitions, stock repurchases, dividend payments and additions to cash, cash equivalents and short-term investments. We believe free cash flow to be relevant and useful to our investors as this measure is used by our management in evaluating the funding available after supporting our ongoing business operations and our portfolio of product investments.

Free cash flow should not be considered as a substitute measure for, or superior to, net cash flows provided by operating activities, investing activities or financing activities. Therefore, we believe it is important to view free cash flow as a complement to the consolidated statements of cash flows.

In addition, we evaluate our North America Risk Management Solutions based on two metrics: (1) “subscription,” and “non-subscription,” and (2) “DNBi” and “non-DNBi.” We define “subscription” as contracts that allow customers unlimited use. In these instances, we recognize revenue ratably over the term of the contract, which is generally one year and “non-subscription” as all other revenue streams. We define “DNBi” as our interactive, online application that offers customers a subscription based real time access to our most complete and up-to-date global information, comprehensive monitoring and portfolio analysis and “non-DNBi” as all other revenue streams. Management believes these measures provide further insight into our performance and growth of our North America Risk Management Solutions revenue.

Through December 31, 2014, we managed and reported our North America Risk Management Solutions business as:

- DNBi subscription plans - a subscription based online application that offers customers real time access to our most complete and up-to-date global information, comprehensive monitoring and portfolio analysis. DNBi subscription plans are contracts that allow customers' unlimited use. In these instances, we recognize revenue ratably over the term of the contract;

Non-DNBi subscription plans - subscription contracts which provide increased access to our risk management reports and data to help customers increase their profitability while mitigating their risk. The non-DNBi subscription plans allow customers unlimited use. In these instances, we recognize revenue ratably over the term of the contract; and

- Projects and other risk management solutions - all other revenue streams. This includes, for example, our Business Information Report, our Comprehensive Report, our International Report, and D&B Direct.

Management believes that these measures provide further insight into our performance and the growth of our North America Risk Management Solutions revenue. Therefore, we no longer report our Risk Management Solutions business on a traditional, value-added and supply management solutions basis for any segment.

Within our North America Sales & Marketing Solutions, we monitor the performance of our “Traditional” products and our “Value-Added” products.

Our Traditional Sales & Marketing Solutions generally consist of our marketing lists and labels used by customers in their direct mail and marketing activities, our education business and our electronic licensing solutions. Effective January 1, 2013, we began managing and reporting our Internet business as part of our Traditional Sales & Marketing Solutions set. Our Internet business provides highly organized, efficient and easy-to-use products that address the online sales and marketing needs of professionals and businesses, including information on companies, industries and executives.

Our Value-Added Sales & Marketing Solutions generally include decision-making and customer information management solutions, including data management solutions like D&B Optimizer™ (which transforms our customers' prospects and data into up-to-date, accurate and actionable commercial insight) and products introduced as part of our Data-as-a-Service (or “DaaS”) Strategy, which integrates our data directly into the applications and platforms that our

customers use every day. Customer Relationship Management (“CRM”) was our first area of focus, with D&B360 which helps CRM customers manage their data, increase sales and improve customer engagement. In addition, we have a strategic alliance with Salesforce.com with respect to Salesforce's Data.com product. This product combines our business data with Salesforce's

contact data directly into their CRM application. The vision for DaaS is to make Dun & Bradstreet's content available wherever and whenever our customers need it, thereby powering more effective business processes.

The adjustments discussed herein to our results as determined under generally accepted accounting principles in the United States of America ("GAAP") are among the primary indicators management uses as a basis for our planning and forecasting of future periods, to allocate resources, to evaluate business performance and, as noted above, for compensation purposes. However, these financial measures (e.g., results before non-core gains and charges and free cash flow) are not prepared in accordance with GAAP, and should not be considered in isolation or as a substitute for total revenue, operating income, operating income growth, operating margin, net income, tax rate, diluted earnings per share, or net cash provided by operating activities, investing activities and financing activities prepared in accordance with GAAP. In addition, it should be noted that because not all companies calculate these financial measures similarly, or at all, the presentation of these financial measures is not likely to be comparable to measures of other companies.

See "Results of Operations" below for a discussion of our results reported on a GAAP basis.

Overview

Through December 31, 2014, we managed and reported our business through the following three segments:

• North America (which consists of our operations in the United States ("U.S.") and Canada);

• Asia Pacific (which primarily consists of our operations in Australia, Greater China, India and Asia Pacific Worldwide Network); and

• Europe and other International Markets (which primarily consists of our operations in the United Kingdom ("U.K."), the Netherlands, Belgium, Latin America and our European Worldwide Network).

To further align with our strategy, we began reporting our business as of January 1, 2015 through two segments:

• Americas (which consists of our operations in the U.S., Canada and Latin America); and

• Non Americas (which primarily consists of our operations in the U.K., the Netherlands, Belgium, Australia, Greater China, India and our Worldwide Network).

The financial statements of our subsidiaries outside North America reflect a fiscal year ended November 30 to facilitate the timely reporting of our consolidated financial results and consolidated financial position.

The following table presents the contribution by segment to total revenue and core revenue:

| | For the Years Ended December 31, | | | |
|--|----------------------------------|------|------|---|
| | 2014 | 2013 | 2012 | |
| Total Revenue: | | | | |
| North America | 74 | % 74 | % 74 | % |
| Asia Pacific | 11 | % 11 | % 12 | % |
| Europe and Other International Markets | 15 | % 15 | % 14 | % |
| Core Revenue: | | | | |
| North America | 74 | % 74 | % 74 | % |
| Asia Pacific | 11 | % 11 | % 11 | % |
| Europe and Other International Markets | 15 | % 15 | % 15 | % |

The following table presents contributions by customer solution set to total revenue and core revenue:

| | For the Years Ended December 31, | | | |
|---|----------------------------------|------|------|---|
| | 2014 | 2013 | 2012 | |
| Total Revenue by Customer Solution Set (1): | | | | |
| Risk Management Solutions | 63 | % 63 | % 63 | % |
| Sales & Marketing Solutions | 37 | % 37 | % 36 | % |
| Core Revenue by Customer Solution Set: | | | | |
| Risk Management Solutions | 63 | % 63 | % 64 | % |
| Sales & Marketing Solutions | 37 | % 37 | % 36 | % |

Our Divested and Other Businesses contributed less than 1% to our total consolidated revenue for each of the years ended December 31, 2014 and 2013 and 1% to our total consolidated revenue for the year ended December 31, (1) 2012. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

Our customer solution sets are discussed in greater detail in “Item 1. Business” of this Annual Report on Form 10-K. 2015 Reporting

Effective as of January 1, 2015, we changed our segment reporting structure in order to reflect the way management now makes operating decisions and manages the growth and profitability of the business. This change corresponds with management’s current approach of allocating costs and resources and assessing the performance of our segments. We report our segment information in accordance with the provisions of Financial Accounting Standards Board Accounting Standards Codification Topic 280, “Segment Reporting,” (“FASB ASC Topic 280”). There has been no change in our consolidated financial statements as a result of the change in our segment structure.

As a result, our new segment structure consists of the following two segments:

•Americas (which consists of our operations in the U.S., Canada and Latin America); and

•Non Americas (which primarily consists of our operations in the U.K., the Netherlands, Belgium, Australia, Greater China, India and our Worldwide Network).

Also effective January 1, 2015, we began reporting and monitoring the performance of our Risk Management Solutions as Trade Credit and Other Enterprise Risk Management, and the results of our Sales & Marketing Solutions as Traditional Prospecting Solutions and Advanced Marketing Solutions. Trade Credit represents our traditional commercial credit products such as DNBi. Other Enterprise Risk Management includes all of our remaining Risk Management products, such as our compliance, supply chain and D&B Direct risk solutions. Traditional Prospecting Solutions includes our Hoovers, Market Data Retrieval (“MDR”) and marketing list solutions. Advanced Marketing Solutions includes all of our remaining Sales & Marketing Solutions products including Optimizer and DaaS (Customer Relationship Management (“CRM”) and D&B Direct sales and marketing solutions).

We will also evaluate our business based on the following supplemental revenue metrics: (1) for Trade Credit we will further evaluate it by “DNBi®” and “Other Trade Credit” and (2) for total revenue we will further evaluate it by “Direct” and “Alliance & Partners”. We define “DNBi” as our interactive, online application that offers customers a subscription based real time access to our most complete and up-to-date global information, comprehensive monitoring and portfolio. We define “Other Trade Credit” as products and services used to manage credit risk and to support our customers’ internal credit risk decisioning processes. We define “Direct” as when we hold the relationship with the end customer. We define “Alliance & Partners” as where we do not maintain the end relationship with the consumer of our content (e.g. Alliances, Worldwide Network Partners, Third Party or Broker type relationships). Management believes these measures provide further insight into our revenue performance.

Effective January 1, 2015, in addition to reporting GAAP results, the Company will report results (such as operating income, operating income growth, operating margin, net income, tax rate and diluted earnings per share) on an “As Adjusted” basis which is before restructuring charges, other non-core gains and charges (such as gains and losses on sales of businesses, impairment charges and tax settlements), acquisition and divestiture related fees (such as costs for bankers, legal fees, diligence costs and retention payments) and acquisition related amortization expense, because they do not reflect the Company's underlying business performance and they may have a disproportionate positive or negative impact on the results of its ongoing business operations. A recurring component is our restructuring charges,

which we believe do not reflect our underlying business performance. Such charges are variable from period-to-period based upon actions identified and taken during each

period. Management reviews operating results before such gains and charges on a monthly basis and establishes internal budgets and forecasts based upon such measures. Management further establishes annual and long-term compensation such as salaries, target cash bonuses and target equity compensation amounts based on performance before such gains and charges and a significant percentage weight is placed upon performance before such gains and charges in determining whether performance objectives have been achieved. Management believes that by eliminating these gains and charges from such financial measures, and by being overt to shareholders about the results of our operations excluding such charges, business leaders are provided incentives to recommend and execute actions that are in the best long-term interests of our shareholders, rather than being influenced by the potential impact a charge in a particular period could have on their compensation.

Critical Accounting Policies and Estimates

In preparing our consolidated financial statements and accounting for the underlying transactions and balances reflected therein, we have applied the significant accounting policies described in Note 1 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K. Of those policies, we consider the policies described below to be critical because they are both most important to the portrayal of our financial condition and results, and they require management's subjective or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain. We base our estimates on historical experience and on various other factors that we believe to be reasonable under the circumstances. Actual results may differ from these estimates under different assumptions or conditions.

If actual results in a given period ultimately differ from previous estimates, the actual results could have a material impact on such period.

We have discussed the selection and application of our critical accounting policies and estimates with the Audit Committee of our Board of Directors, and the Audit Committee has reviewed the disclosure regarding critical accounting policies and estimates as well as the other sections in this "Management's Discussion and Analysis of Financial Condition and Results of Operations."

Pension and Postretirement Benefit Obligations

Through June 30, 2007, we offered coverage to substantially all of our U.S. based employees under a defined benefit plan called The Dun & Bradstreet Corporation Retirement Account ("U.S. Qualified Plan"). The U.S. Qualified Plan covered active and retired employees. The benefits to be paid upon retirement are based on a percentage of the employee's annual compensation. The percentage of compensation allocated annually to a retirement account ranged from 3% to 12.5% based on age and service. Amounts allocated under the U.S. Qualified Plan also receive interest credits based on the 30-year Treasury rate or equivalent rate published by the Internal Revenue Service. Pension costs are determined actuarially and funded in accordance with the Internal Revenue Code.

We also maintain supplemental and excess plans in the United States ("U.S. Non-Qualified Plans") to provide additional retirement benefits to certain key employees of the Company. These plans are unfunded, pay-as-you-go plans. The U.S. Qualified Plan and the U.S. Non-Qualified Plans account for approximately 71% and 14% of our pension obligation, respectively, at December 31, 2014.

Effective June 30, 2007, we amended the U.S. Qualified Plan and one of the U.S. Non-Qualified Plans, known as the U.S. Pension Benefit Equalization Plan (the "PBEP"). Any pension benefit that had been accrued through such date under the two plans was "frozen" at its then current value and no additional benefits, other than interest on such amounts, will accrue under the U.S. Qualified Plan and the PBEP. Our employees in certain of our international operations are also provided with retirement benefits through defined benefit plans, representing the remaining balance of our pension obligations.

We also provide various health care benefits for retirees. U.S. based employees, hired before January 1, 2004, who retire with 10 years of vesting service after age 45, are eligible to receive benefits. Postretirement benefit costs and obligations are determined actuarially. During the first quarter of 2010, we eliminated company-paid life insurance benefits for retirees and modified our sharing of the Retiree Drug Subsidy that retirees were projected to receive.

Effective July 1, 2010, we elected to convert the then current prescription drug program for retirees over 65 to a group-based company sponsored Medicare Part D program, or Employer Group Waiver Plan ("EGWP"). Under this change, we started, in 2013, to use the Part D subsidies delivered through the EGWP each year to reduce net company

retiree medical costs until net company costs were completely eliminated. The Part D subsidies would be shared with retirees going forward to reduce retiree contributions. In July 2014, we amended our post-65 retiree health plan to eliminate our group-based retiree medical and prescription plans effective December 31, 2014. Effective January 1, 2015, we provide eligible retirees and dependents age 65 or older access to coverage in the individual Medicare market. Dun & Bradstreet will also provide an annual contribution towards retirees' premiums and other out-of-pocket costs.

The key assumptions used in the measurement of the pension and postretirement obligations and net periodic pension and postretirement cost are:

- Expected long-term rate of return on pension plan assets, which is based on a target asset allocation as well as expected returns on asset categories of plan investments;
- Discount rate, which is used to measure the present value of pension plan obligations and postretirement health care obligations. The discount rates are derived using a yield curve approach which matches projected plan benefit payment streams with bond portfolios, reflecting actual liability duration unique to our plans;
- Rates of compensation increase and cash balance accumulation/conversion rates, which are based on an evaluation of internal plans and external market indicators;
- Health care cost trends, which are based on historical cost data, the near-term outlook and an assessment of likely long-term trends; and
- Mortality rates, which are used to estimate life expectancy of plan participants, determining the period over which retirement plan benefits are expected to be paid.

We believe that the assumptions used are appropriate, though changes in these assumptions would affect our pension and other postretirement benefit costs. The factor with the most immediate impact on our consolidated financial statements is a change in the expected long-term rate of return on pension plan assets for the U.S. Qualified Plan. For 2015, we will use an expected long-term rate of return of 7.75%. This assumption was 7.75% in each of the years 2014, 2013 and 2012. The 7.75% assumption represents our best estimate of the expected long-term future investment performance of the U.S. Qualified Plan, after considering expectations for future capital market returns and the plan's asset allocation. As of December 31, 2014, the U.S. Qualified Plan was 50% invested in publicly traded equity securities, 47% invested in debt securities and 3% invested in real estate investments. One-quarter-percentage-point increase or decrease in the long-term rate of return increases or reduces our annual operating income by approximately \$3 million by increasing or reducing our net periodic pension income.

Based on the factors discussed above, the discount rate is adjusted at each remeasurement date while other assumptions are reviewed annually. Changes in the discount rate, rate of compensation increase and cash balance accumulation/conversion rates do not have significant effect on our annual operating income primarily as a result of freezing the pension benefits related to our U.S. Qualified Plan as discussed above. The discount rate used to determine pension cost for our U.S. pension plans was 4.44%, 3.54% and 4.05% for 2014, 2013 and 2012, respectively. For 2015, we decreased the discount rate to 3.60% from 4.44% for all our U.S. pension plans. Differences between the assumptions stated above and actual experience could affect our pension and other postretirement benefit costs. When actual plan experience differs from the assumptions used, actuarial gains or losses arise. These gains and losses are aggregated and amortized generally over the average future service periods or life expectancy of plan participants to the extent that such gains or losses exceed a "corridor." The purpose of the corridor is to reduce the volatility caused by the difference between actual experience and the pension-related assumptions noted above, on a plan-by-plan basis. For all of our pension plans, total actuarial losses that have not been recognized in our pension costs as of December 31, 2014 and 2013 were \$1,141.3 million and \$920.3 million, respectively, of which \$893.6 million and \$703.0 million, respectively, were attributable to the U.S. Qualified Plan, \$135.5 million and \$95.6 million, respectively, were attributable to the U.S. Non-Qualified Plans, and the remainder was attributable to the non-U.S. pension plans. See discussion in Note 10 to our consolidated financial statements included in Item 8. of this Annual Report on Form 10-K. In our 2015 net periodic pension cost, we expect to recognize a portion of such losses of \$31.2 million, \$8.1 million and \$3.8 million for the U.S. Qualified Plan, U.S. Non-Qualified Plans and non-U.S. plans, respectively, compared to \$27.2 million, \$5.5 million and \$3.4 million, respectively, in 2014. The higher amortization of actuarial loss in 2015 for the U.S. Qualified and Non-Qualified Plans, which will be included in our pension cost in 2015, is primarily due to a higher unrecognized actuarial loss subject to amortization in 2015 as a result of the adoption of new mortality tables and a lower discount rate at December 31, 2014.

The mortality assumption is one of the key components in determining projected pension obligations as well as the pension and postretirement benefit costs. For the year ended December 31, 2014, we adopted a new mortality assumption for our U.S. pension plans and the U.S. postretirement benefit plan. The new mortality assumption was issued by the Society of Actuaries in October 2014. This fully generational RP-2014 aggregate mortality table and

MP-2014 projection scale replaced the RP-2000 table that has been in use since 2000. The new table projects longer life expectancy and improvement in mortality in future years. As a result of this change, the projected benefit obligations for our U.S. Qualified Plan and U.S. Non-Qualified Plan increased by approximately \$105.5 million and \$10.8 million, respectively, at December 31, 2014.

Differences between the expected long-term rate of return assumption and actual experience could affect our net periodic pension cost. For our pension plans, we recorded net pension periodic cost of \$18.7 million, \$24.9 million and \$17.7 million for the years ended December 31, 2014, 2013 and 2012, respectively. A major component of the net pension periodic cost is the expected return on plan assets, which was \$100.2 million, \$94.1 million and \$99.3 million for the years ended December 31, 2014, 2013 and 2012, respectively. The expected return on plan assets was determined by multiplying the expected long-term rate of return assumption by the market-related value of plan assets. The market-related value of plan assets recognizes asset gains and losses over five years to reduce the effects of short-term market fluctuations on net periodic cost. For our pension plans we recorded: (i) for the year ended December 31, 2014, a total investment gain of \$139.2 million which was comprised of a gain of \$94.3 million in our U.S. Qualified Plan and a gain of \$44.9 million in our non-U.S. plans, (ii) for the year ended December 31, 2013, a total investment gain of \$178.1 million which was comprised of a gain of \$156.3 million in our U.S. Qualified Plan and a gain of \$21.8 million in our non-U.S. plans; and (iii) for the year ended December 31, 2012, a total investment gain of \$128.1 million which was comprised of a gain of \$113.4 million in our U.S. Qualified Plan and a gain of \$14.7 million in our non-U.S. plans. At January 1, 2015, the market-related value of plan assets of our U.S. Qualified Plan and the non-U.S. plans was \$1,184.7 million and \$257.1 million, respectively, compared with the fair value of its plan assets of \$1,231.9 million and \$284.9 million, respectively.

Changes in the funded status of our pension plans could result in fluctuation in our shareholders' equity (deficit). We are required to recognize the funded status of our benefit plans as a liability or an asset, on a plan-by-plan basis with an offsetting adjustment to Accumulated Other Comprehensive Income ("AOCI"), in our shareholders' equity (deficit), net of tax. Accordingly, the amounts recognized in equity represent unrecognized gains/losses and prior service costs. These unrecognized gains/losses and prior service costs are amortized out of equity (deficit) based on an actuarial calculation each period. Gains/losses and prior service costs that arise during the year are recognized as a component of Other Comprehensive Income ("OCI") which is then reflected in AOCI. As a result, we recorded a net loss of \$136.5 million and net income of \$148.8 million in OCI, net of applicable tax, in the years ended December 31, 2014 and 2013, respectively. The loss in 2014 was primarily due to worsened funded status driven by the adoption of the new mortality assumptions (discussed above) and a lower discount rate at December 31, 2014 for all our pension plans globally. Net funded status for our global pension plans was a deficit of \$576.5 million at December 31, 2014 compared to a deficit of \$375.9 million at December 31, 2013. The funded status for our U.S. Qualified Plan was a deficit of \$262.1 million at December 31, 2014 compared to a deficit of \$84.8 million at December 31, 2013. For information on pension and postretirement benefit plan contribution requirements, please see "Future Liquidity-Sources and Uses of Funds-Pension Plan and Postretirement Benefit Plan Contribution Requirements." See Note 10 to our consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for more information regarding costs of, and assumptions for, our pension and postretirement benefit obligations and costs. Income Taxes and Tax Contingencies

We are subject to income taxes in the U.S. and many foreign jurisdictions. In determining our consolidated provision for income taxes for financial statement purposes, we must make certain estimates and judgments. These estimates and judgments affect the determination of the recoverability of certain of the deferred tax assets and the calculation of certain tax liabilities, which arise from temporary differences between the tax and financial statement recognition of revenue and expense and net operating losses.

In evaluating our ability to recover our deferred tax assets, we consider all available positive and negative evidence including our past operating results, the existence of cumulative losses in the most recent years and our forecast of future taxable income. In estimating future taxable income, we develop assumptions, including the amount of future pre-tax operating income, the reversal of temporary differences, and the implementation of feasible and prudent tax planning strategies. These assumptions require significant judgment about the forecasts of future taxable income and are consistent with the plans and estimates we are using to manage the underlying businesses.

We currently have recorded valuation allowances that we will maintain until it is more likely than not the deferred tax assets will be realized. Our income tax expense recorded in the future may be reduced to the extent of decreases in our valuation allowances. The realization of our remaining deferred tax assets is primarily dependent on future taxable income in the appropriate jurisdiction. Any reduction in future taxable income may require that we record an

additional valuation allowance against our deferred tax assets. An increase in the valuation allowance could result in additional income tax expense in such period and could have a significant impact on our future earnings. The calculation of our tax liabilities involves dealing with uncertainties in the application of complex tax regulations in a multitude of jurisdictions across our global operations. We record tax liabilities for anticipated tax audit issues in the U.S. and other tax jurisdictions based on our estimate of whether, and the extent to which, additional taxes will be due. These tax liabilities are reflected net of related tax loss carry-forwards. We adjust these reserves in light of changing facts and

circumstances; however, due to the complexity of some of these uncertainties, the ultimate resolution may result in a payment that is materially different from our current estimate of the tax liabilities. If our estimate of tax liabilities proves to be less than the ultimate assessment, an additional charge to expense would result. If a payment or settlement of these amounts ultimately proves to be less than the recorded amounts, the reversal of the liabilities would result in tax benefits being recognized in the period when we determine the liabilities are no longer necessary. We recognize interest and penalties related to unrecognized tax benefits within the income tax expense line in the consolidated statement of operations and comprehensive income. Accrued interest and penalties are included within the related tax liability line in the consolidated balance sheet.

Changes in tax laws and rates could also affect recorded deferred tax assets and liabilities in the future. Management records the effect of a tax rate or law change on our deferred tax assets and liabilities in the period of enactment. Future tax rate or law changes could have a material effect on our financial condition, results of operations or cash flows.

Revenue Recognition

Application of the various accounting principles in GAAP related to the measurement and recognition of revenue requires us to make judgments and estimates. Specifically, complex arrangements with non-standard terms and conditions may require significant contract interpretation to determine the appropriate accounting, including whether the deliverables specified in a multiple-element arrangement should be treated as separate units of accounting. Other significant judgments include determining whether we are acting as the principal in a transaction and whether separate contracts are considered part of one arrangement. We also use judgment to assess whether collectability is reasonably assured before we recognize any revenue. We base our judgment on the creditworthiness of the customer, their historical payment experience and the market and economic conditions affecting the customer.

Total consideration in multiple-element arrangements is allocated to each deliverable based on the relative selling price at the inception of the arrangements and does not change. We determine the estimated selling price for each deliverable using the selling price hierarchy (vendor-specific objective evidence of selling price, third-party evidence of selling price, and best estimated selling price). We review estimated selling prices used in this hierarchy on a quarterly basis and update as required. As a result, the allocation of total consideration in future new multiple-element arrangements with the same deliverables can change.

Goodwill and Other Indefinite-Lived Intangible Assets

Goodwill represents the excess of costs over fair value of assets and liabilities of businesses acquired. Goodwill and intangibles with an indefinite life are not subject to regular periodic amortization. Instead, the carrying amount of the goodwill and indefinite-lived intangibles is tested for impairment at least annually, and between annual tests if events or circumstances warrant such a test. An impairment loss would be recognized if the carrying amount exceeded the fair value.

We assess recoverability of goodwill at the reporting unit level. A reporting unit is an operating segment or a component of an operating segment which is a business and for which discrete financial information is available and reviewed by a segment manager. At December 31, 2014, our reporting units are North America, United Kingdom, Benelux (the Netherlands and Belgium), Europe Partnerships, Latin America, Greater China, Asia Partnerships, Australia and India.

We perform a two-step goodwill impairment test. In the first step, we compare the fair value of each reporting unit to its carrying value. If the fair value of the reporting unit exceeds the carrying value of the net assets, including goodwill assigned to that reporting unit, goodwill is not impaired and no further test is performed. However, if the carrying value of the net assets assigned to the reporting unit exceeds the fair value of the reporting unit, the second step of the impairment test is performed to determine the magnitude of the impairment, which is the implied fair value of the reporting unit's goodwill compared to the carrying value. The implied fair value of goodwill is the difference between the fair value of the reporting unit and the fair value of its identifiable net assets. If the carrying value of goodwill exceeds the implied fair value of goodwill, the goodwill is written down to its implied fair value and an impairment loss equal to this difference is recorded in the period that the impairment is identified as an operating expense.

We determine the fair value of our reporting units based on the market approach and also in certain instances use the income approach to further validate our results. Under the market approach, we estimate the fair value based on

market multiples of current year earnings before interest, taxes, depreciation and amortization (“EBITDA”) for each individual reporting unit. We use judgment in identifying the relevant comparable company market multiples (i.e., recent divestitures/acquisitions, facts and circumstances surrounding the market, dominance, growth rate, etc.). As of our most recent impairment analysis, the current year EBITDA multiples used to determine the individual reporting unit's fair value range from 4 to 12. For the income approach, we use discounted cash flow method (“DCF”) to estimate the fair value of a reporting unit. The projected cash flows are based on management's most recent view of the long-term outlook for each reporting unit. Factors specific to each reporting unit could include revenue growth, profit margins, terminal value, capital expenditures projections, assumed tax rates, discount rates and other assumptions deemed reasonable by management. For our 2014 year-end impairment analysis, we

applied DCF approach to determine fair value for certain reporting units. The discount rates used to determine the individual reporting unit's fair value range from 9% to 18%.

Our determination of current year EBITDA multiples and projected cash flows are sensitive to the risk of future variances due to market conditions as well as business unit execution risks. Management assesses the relevance and reliability of the multiples and projected cash flows by considering factors unique to its reporting units, including recent operating results, business plans, economic projections, anticipated future cash flows, recent market transactions involving comparable businesses and other data. EBITDA multiples and projected cash flows can also be significantly impacted by the future growth opportunities for the reporting unit as well as for the Company itself, general market and geographic sentiment and pending or recently completed merger transactions. Consequently, if future results fall below our forward-looking projections for an extended period of time, the results of future impairment tests could indicate that impairment exists. Although we believe the multiples of current year EBITDA in our market approach and the projected cash flows in our income approach make reasonable assumptions about our business, a significant increase in competition or reduction in our competitive capabilities could have a significant adverse impact on our ability to retain market share and thus on the projected values for our reporting units.

As a reasonableness check, we reconcile the estimated fair values derived in the valuations for the total Company based on the individual reporting units to our total enterprise value (calculated by multiplying the closing price of our common stock on December 31, 2014 by the number of shares outstanding at that time, adjusted for the value of the Company's debt).

At December 31, 2014, the estimated fair values of our reporting units exceeded the respective carrying values by amounts ranging from 21% to well over 100%. Our Australia reporting unit was at the low end of the range and our largest reporting unit, North America, was at the high end of the range at December 31, 2014.

The allocated goodwill by reportable segment is as follows:

| (in millions) | Number of Reporting Units | As of December 31, 2014 | As of December 31, 2013 |
|--|---------------------------|-------------------------|-------------------------|
| North America | 1 | \$268.6 | \$265.1 |
| Asia Pacific | 4 | 199.9 | 210.2 |
| Europe and Other International Markets | 4 | 106.7 | 113.8 |
| | | \$575.2 | \$589.1 |

For indefinite-lived intangibles, other than goodwill, an impairment loss is recognized if the carrying value exceeds the fair value. The estimated fair value is determined by utilizing the expected present value of the future cash flows of the assets.

No impairment charges related to goodwill and indefinite-lived intangibles have been recognized for the fiscal years ended December 31, 2014, 2013 and 2012.

Recently Issued Accounting Standards

See Note 2 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for disclosure of the impact that recent accounting standards may have on our audited consolidated financial statements.

Results of Operations

The following discussion and analysis of our financial condition and results of operations are based upon the consolidated financial statements and should be read in conjunction with the consolidated financial statements and related notes set forth in Item 8. of this Annual Report on Form 10-K, which have been prepared in accordance with GAAP.

Consolidated Revenue

The following table presents our core and total revenue by segment:

| | For the Years Ended December 31, | | |
|--|----------------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Revenue: | | | |
| North America | \$1,248.8 | \$1,233.9 | \$1,225.6 |
| Asia Pacific | 181.7 | 178.3 | 174.2 |
| Europe and Other International Markets | 251.2 | 241.4 | 241.2 |
| Core Revenue | 1,681.7 | 1,653.6 | 1,641.0 |
| Divested and Other Businesses | 0.1 | 1.6 | 22.0 |
| Total Revenue | \$1,681.8 | \$1,655.2 | \$1,663.0 |

The following table presents our core and total revenue by customer solution set:

| | For the Years Ended December 31, | | |
|-------------------------------|----------------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Revenue: | | | |
| Risk Management Solutions | \$1,054.8 | \$1,045.4 | \$1,046.9 |
| Sales & Marketing Solutions | 626.9 | 608.2 | 594.1 |
| Core Revenue | 1,681.7 | 1,653.6 | 1,641.0 |
| Divested and Other Businesses | 0.1 | 1.6 | 22.0 |
| Total Revenue | \$1,681.8 | \$1,655.2 | \$1,663.0 |

Year Ended December 31, 2014 vs. Year Ended December 31, 2013

Total revenue increased \$26.6 million, or 2% (both before and after the effect of foreign exchange), for the year ended December 31, 2014 as compared to the year ended December 31, 2013. The increase in total revenue was driven by an increase in North America total revenue of \$14.9 million, or 1% (both before and after the effect of foreign exchange), an increase in Europe and Other International Markets total revenue of \$9.3 million, or 4% (1% increase before the effect of foreign exchange), and an increase in Asia Pacific total revenue of \$2.4 million, or 1% (5% increase before the effect of foreign exchange).

Europe and Other International Markets total revenue was impacted by the ceasing of operations of our Ireland Small Corporate Registry Business, during the year ended December 31, 2014, which we reclassified as "Divested and Other Businesses."

Asia Pacific total revenue was impacted by the ceasing of operations of our India Event Planning and Rural Marketing Businesses, during the year ended December 31, 2013, which we reclassified as "Divested and Other Businesses."

Core revenue, which reflects total revenue less revenue from Divested and Other Businesses, increased \$28.1 million, or 2% (both before and after the effect of foreign exchange), for the year ended December 31, 2014 as compared to the year ended December 31, 2013. The increase in core revenue is primarily attributed to:

• Growth in our alliance product with Salesforce.com, our Optimizer product and our Integration Manager product; and
 • Increased transactional usage of various risk products, across most markets, by new and existing customers (e.g., D&B Direct and Compliance solutions);

partially offset by:

• Decreased revenue of our subscription plans primarily due to a decline in sales in prior quarters.

Customer Solution Sets

On a customer solution set basis, core revenue reflects:

A \$9.4 million, or 1% increase (both before and after the effect of foreign exchange), in Risk Management Solutions. The increase was driven by an increase in revenue in Europe and Other International Markets of \$6.5 million, or 3% (less than 1% increase before the effect of foreign exchange), and an increase in revenue in Asia Pacific of \$4.4 million, or 3%, (7% increase before the effect of foreign exchange), partially offset by a decrease in revenue in North America of \$1.5 million, or less than 1% (both before and after the effect of foreign exchange); and

An \$18.7 million, or 3% increase (both before and after the effect of foreign exchange), in Sales & Marketing Solutions. The increase was driven by an increase in revenue in North America of \$16.4 million, or 3% (both before and after the effect of foreign exchange), and an increase in revenue in Europe and Other International Markets of \$3.3 million, or 8% (3% increase before the effect of foreign exchange), partially offset by a decrease in revenue in Asia Pacific of \$1.0 million, or 5% (2% decrease before the effect of foreign exchange).

Year Ended December 31, 2013 vs. Year Ended December 31, 2012

Total revenue decreased \$7.8 million, or 1% (flat before the effect of foreign exchange), for the year ended December 31, 2013 as compared to the year ended December 31, 2012. The decrease in total revenue was primarily driven by a decrease in Asia Pacific total revenue of \$16.2 million, or 8% (5% decrease before the effect of foreign exchange), partially offset by an increase in North America total revenue of \$8.3 million, or 1% (both before and after the effect of foreign exchange) and an increase in Europe and Other International Markets total revenue of \$0.1 million, or less than 1% (both before and after the effect of foreign exchange).

Europe and Other International Markets total revenue was impacted by the ceasing of operations of our Ireland Small Corporate Registry Business, during the year ended December 31, 2014, which we reclassified as "Divested and Other Businesses."

Asia Pacific total revenue was impacted by: (a) the divestiture of: (i) our India Event Planning and Rural Marketing Business during the year ended December 31, 2013; (ii) the domestic portion of our Japanese operations to TSR Ltd. during the year ended December 31, 2012; (iii) our market research business in China, consisting of two joint venture companies during the year ended December 31, 2012; and (iv) a research and advisory services business in India during the year ended December 31, 2012; and (b) the shut-down of our Roadway operations, during the year ended December 31, 2012, all of which we reclassified as "Divested and Other Businesses."

Core revenue, which reflects total revenue less revenue from Divested and Other Businesses, increased \$12.6 million, or 1% (both before and after the effect of foreign exchange), for the year ended December 31, 2013 as compared to the year ended December 31, 2012. The increase in core revenue is primarily attributed to:

Increased purchases from new and existing customers including revenue from new products (e.g., Data.com, D&B Direct, and Compliance Check); and

Increased spend by new and existing customers as a result of their need to integrate Dun & Bradstreet data (e.g., Optimizer);

partially offset by:

The carry-over from the weak sales performance in North America in prior quarters due to the ratable nature of Risk Management Solutions revenue.

Customer Solution Sets

On a customer solution set basis, core revenue reflects:

A \$1.5 million, or less than 1% decrease (1% increase before the effect of foreign exchange), in Risk Management Solutions. The decrease was driven by a decrease in revenue in North America of \$7.4 million, or 1% (both before and after the effect of foreign exchange), and a decrease in revenue in Europe and Other International Markets of \$1.1 million, or 1% (both before and after the effect of foreign exchange), partially offset by an increase in revenue in Asia Pacific of \$7.0 million, or 5% (9% increase before the effect of foreign exchange); and

A \$14.1 million, or 2% increase (3% increase before the effect of foreign exchange), in Sales & Marketing Solutions. The increase was driven by an increase in revenue in North America of \$15.7 million, or 3% (both before and after the effect of foreign exchange) and an increase in revenue in Europe and Other International Markets of \$1.3 million, or 3% (4% increase before the effect of foreign exchange), partially offset by a decrease in Asia Pacific of \$2.9 million, or 11% (8% decrease before the effect of foreign exchange).

Recent Developments

Shanghai Roadway D&B Marketing Services Co. Ltd.

On March 18, 2012, we announced we had temporarily suspended our Shanghai Roadway D&B Marketing Services Co. Ltd. (“Roadway”) operations in China, pending an investigation into allegations that its data collection practices may have violated local Chinese consumer data privacy laws. Thereafter, the Company decided to permanently cease the operations of Roadway. In addition, we have been reviewing certain allegations that we may have violated the Foreign Corrupt Practices Act and certain other laws in our China operations. As previously reported, we have voluntarily contacted the Securities and Exchange Commission (“SEC”) and the United States Department of Justice (“DOJ”) to advise both agencies of our investigation, and we are continuing to meet with representatives of both the SEC and DOJ in connection therewith. Our investigation remains ongoing and is being conducted at the direction of the Audit Committee.

On September 28, 2012, Roadway was charged in a Bill of Prosecution, along with five former employees, by the Shanghai District Prosecutor with illegally obtaining private information of Chinese citizens. On December 28, 2012, the Chinese court imposed a monetary fine on Roadway and fines and imprisonment on four former Roadway employees. A fifth former Roadway employee was separated from the case.

For the years ended December 31, 2014 and 2013, we incurred \$3.7 million and \$7.4 million, respectively, of legal and other professional fees related to matters in China. Additionally, during the year ended December 31, 2012, we incurred \$13.5 million of legal and other professional fees and \$2.1 million in local shut-down costs, as well as an impairment charge of \$12.9 million related to accounts receivable, intangible assets, prepaid costs and software for Roadway, an operation in our Greater China reporting unit. For the year ended December 31, 2012, the Roadway operations had \$5.4 million of revenue and \$14.5 million of operating loss. Dun and Bradstreet acquired Roadway’s operations in 2009, and for 2011 Roadway accounted for approximately \$22 million in revenue and \$2 million in operating income.

As our investigation and our discussions with both the SEC and DOJ are ongoing, we cannot yet predict the ultimate outcome of the matter or its impact on our business, financial condition or results of operations. Based on our discussions with the SEC and DOJ, including an indication from the SEC in February 2015 of its initial estimate of the amount of net benefit potentially earned by the Company as a result of the challenged activities, we continue to believe that it is probable that the Company will incur a loss related to the government’s investigation. We will be meeting with the Staff of the SEC to obtain and understand the assumptions and methodologies underlying their initial estimate and will subsequently provide a responsive position. The DOJ also advised the Company in February 2015 that they will be proposing terms of a potential settlement, but we are unable to predict the terms of any such proposal. Accordingly, we are unable at this time to reasonably estimate the amount or range of any loss, although it is possible that the amount of such loss could be material. In accordance with ASC 450, “Contingencies,” or “ASC 450,” no amount in respect of any potential liability in this matter, including for penalties, fines or other sanctions, has been accrued in

the consolidated financial statements.

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Consolidated Operating Costs

The following table presents our consolidated operating costs and operating income:

| | For the Years Ended December 31, | | |
|-------------------------------------|----------------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Operating Expenses | \$557.6 | \$550.5 | \$521.0 |
| Selling and Administrative Expenses | 624.7 | 582.5 | 602.2 |
| Depreciation and Amortization | 63.1 | 71.2 | 78.3 |
| Restructuring Charge | 14.9 | 13.9 | 29.4 |
| Operating Costs | \$1,260.3 | \$1,218.1 | \$1,230.9 |
| Operating Income | \$421.5 | \$437.1 | \$432.1 |

Year Ended December 31, 2014 vs. Year Ended December 31, 2013

Operating expenses increased \$7.1 million, or 1%, for the year ended December 31, 2014, compared to the year ended December 31, 2013. The increase was primarily due to the following:

- Increased costs in data and technology as a result of our strategic investments; and
 - The impairment of the Parsippany, New Jersey building in our North America segment;
- partially offset by:

Non-recurring costs that occurred in the prior year period associated with our technology and software assets that were primarily related to our data management infrastructure (data supply chain) in our North America segment, which was impaired and written off in the fourth quarter of 2013.

Year Ended December 31, 2013 vs. Year Ended December 31, 2012

Operating expenses increased \$29.5 million, or 6%, for the year ended December 31, 2013, compared to the year ended December 31, 2012. The increase was primarily due to the following:

- Impairment charges primarily related to (i) technology and software assets that were primarily related to our data management infrastructure (data supply chain) in our North America segment. We can improve data collection through other commercially available means, as needed; and (ii) our China Trade Portal (“Portal”) asset in our Asia Pacific segment resulting from lower than expected product revenue. We decided to sunset the Portal product and migrate our existing Portal customers to an enhanced version of our existing DUNS Registered Seal product;
- Increased investments in data analytics and technology; and

- An increase in costs for the deployment of our data supply chain, primarily in the first half of 2013;

partially offset by:

• Costs that occurred in the prior year period which were associated with our then non-recurring Strategic Technology Investment or MaxCV; and

• Lower costs as a result of: (a) the divestiture of the domestic portion of our Japanese operations to TSR Ltd.; and (b) the shut-down of our Roadway operations.

Selling and Administrative Expenses

Year Ended December 31, 2014 vs. Year Ended December 31, 2013

Selling and administrative expenses increased \$42.2 million, or 7%, for the year ended December 31, 2014, compared to the year ended December 31, 2013. The increase was primarily due to investments in our strategy which includes increased compensation costs and consulting costs.

Year Ended December 31, 2013 vs. Year Ended December 31, 2012

Selling and administrative expenses decreased \$19.7 million, or 3%, for the year ended December 31, 2013, compared to the year ended December 31, 2012. The decrease was primarily due to the following:

Lower costs related to legal fees and other shut-down expenses associated with matters in China (see “Recent Developments” discussed above and in Note 13 to the consolidated financial statements in Item 8. of this Annual Report on Form 10-K); and

Lower costs as a result of: (a) the divestiture of the domestic portion of our Japanese operations to TSR Ltd.; and (b) the shut-down of our Roadway operations;

partially offset by:

Higher costs associated with sales force related investments.

Matters Impacting Both Operating Expenses and Selling and Administrative Expenses

Pension, Postretirement and 401(k) Plan

For our pension plans globally, we had a net pension periodic cost of \$18.7 million, \$24.9 million and \$17.7 million for the years ended December 31, 2014, 2013 and 2012, respectively. The fluctuation in the pension cost was due to the following:

Expected return on plan assets is a major component of the net pension periodic cost. Expected return on plan assets included in annual pension expense for all global plans was \$100.2 million, \$94.1 million and \$99.3 million for the years ended December 31, 2014, 2013 and 2012, respectively. The expected return on plan assets was determined by multiplying the expected long-term rate of return assumption by the market-related value of plan assets. The market-related value of plan assets recognizes asset gains and losses over five years to reduce the effects of short-term market fluctuations on net periodic cost. The increase of expected return on plan assets for the year ended December 31, 2014 compared to the year ended December 31, 2013, was primarily due to the higher market-related value of plan assets driven by better asset performance and a \$20 million Company contribution to our U.S. Qualified Plan in 2013. The decrease of expected return on plan assets for the year ended December 31, 2013 compared to the year ended December 31, 2012, was primarily due to the lower market-related value of plan assets driven by the asset loss incurred in 2008.

Actuarial loss amortization included in annual pension expense was also a major factor in driving the pension costs to fluctuate from year to year. Actuarial loss amortization was largely impacted by the discount rate, amortization period and plan experience (for example, the lower the discount rate, the higher the loss amortization). Actuarial loss amortization included in annual pension expense for all global plans was \$36.1 million, \$43.7 million and \$35.6 million for the years ended December 31, 2014, 2013 and 2012, respectively, of which \$32.7 million, \$39.9 million and \$33.3 million were attributable to our U.S. plans for the years ended December 31, 2014, 2013 and 2012, respectively. Lower actuarial loss amortization in the U.S. plans for the year ended December 31, 2014 compared to the year ended December 31, 2013, was primarily due to the higher discount rate applied to our plans at January 1, 2014. Higher actuarial loss amortization in the U.S. plans for the year ended December 31, 2013 compared to the year ended December 31, 2012, was primarily due to the lower discount rate applied to our plans at January 1, 2013 and higher actuarial losses subject to amortization. The discount rate used to measure the pension costs for our U.S. plans for the years ended December 31, 2014, 2013 and 2012 was 4.44%, 3.54% and 4.05%, respectively.

The increase or decrease in actuarial loss amortization was substantially offset by the decrease or increase in interest cost, a component of net periodic pension costs. Interest cost included in the net periodic pension costs was \$78.9 million, \$70.2 million and \$75.2 million, respectively, for the years ended December 31, 2014, 2013 and 2012, of which \$66.5 million, \$58.5 million and \$63.8 million were attributable to our U.S. plans for the years ended December 31, 2014, 2013 and 2012, respectively. Change in interest cost for our U.S. plans was driven by a change in discount rates (for example, the higher the discount rate, the higher the interest cost).

We expect that the net pension cost in 2015 will be approximately \$18 million for all of our global pension plans, of which approximately \$13 million and \$5 million will be attributable to the U.S. plans and non-U.S. plans, respectively. This compares to a net pension cost of \$18.7 million in 2014, of which \$13.5 million and \$5.2 million

were attributable to the U.S. plans and non-U.S. plans, respectively. For our U.S. plans, the pension cost in 2015 is primarily impacted by higher actuarial losses amortization as result of the adoption of new mortality tables and a lower discount rate at December 31, 2014. This increase is essentially offset by lower interest cost driven by a lower discount rate as well as a higher expected return on plan

assets due to a higher market-related value of plan assets. The discount rate applied to our U.S. plans at January 1, 2015 is 3.60%, an 84 basis points decrease from the 4.44% discount rate used for 2014.

We had postretirement benefit income of \$2.0 million, \$9.1 million and \$11.0 million for the years ended December 31, 2014, 2013 and 2012, respectively. The decrease in the postretirement benefit income was primarily due to the following:

Lower amortization of prior service credits was a major factor attributable to the fluctuation of postretirement benefit income for the years ended December 31, 2014, 2013 and 2012. Amortization of prior service credits included in annual postretirement benefit income was \$2.4 million, \$9.2 million and \$9.9 million for the years ended December 31, 2014, 2013 and 2012, respectively. The lower amortization of prior service credits for the year ended December 31, 2014, compared to the year ended December 31, 2013, resulted from one of the major credits established on July 1, 2010 being in the final year of amortization as discussed below and the outstanding balance was less than prior year's amortization. This, however, was partially offset by the amortization of prior service credits resulting from a plan amendment in July 2014 as discussed below. The lower amortization of prior service credit for the year ended December 31, 2013, compared to the year ended December 31, 2012 resulted from one of the major credits established on December 31, 2009 being in the final year of amortization as discussed below and the outstanding balance was less than prior year's amortization.

In July 2014, we amended our post-65 retiree health plan to eliminate our group-based retiree medical and prescription plans effective December 31, 2014. Effective January 1, 2015, we will provide eligible retirees and dependents age 65 or older access to coverage in the individual Medicare market. Dun & Bradstreet also provides an annual contribution towards retirees' premiums and other out-of-pocket costs. As a result of this change, we reduced our accumulated postretirement obligation by \$4.9 million in the third quarter of 2014, which will be amortized over approximately three years.

The credit which was fully amortized in 2014 was established in July 1, 2010 in connection with the Health Care and Education Reconciliation Act of 2010. In connection with the adoption of this health care law, we converted the then current prescription drug program for retirees over 65 to a group-based company sponsored Medicare Part D program, or EGWP. Beginning in 2013, we used the Part D subsidies delivered through the EGWP each year to reduce net company retiree medical costs until net company costs were completely eliminated. As a result, we reduced our accumulated postretirement obligation by \$21 million in the third quarter of 2010, which was amortized over approximately four years.

The credit which was fully amortized in 2013 was established in late 2009 as a result of the elimination of the company-paid retiree life insurance benefits and a change in the sharing methodology, where Dun & Bradstreet only shared the minimum amount of subsidy required to maintain actuarial equivalence for as long as possible. This plan change was approved in December 2009 and reduced our accumulated postretirement obligation by approximately \$20 million at December 31, 2009, which was amortized over four years.

Lower amortization of actuarial gain was also a factor attributable to lower postretirement benefit income for both of the years ended December 31, 2014 and 2013. Recognized actuarial gain included in annual postretirement benefit income was \$1.1 million, \$1.4 million and \$2.5 million for the years ended December 31, 2014, 2013 and 2012, respectively. Lower amortization of actuarial gain for the year ended December 31, 2014 was primarily due to a lower balance of unrecognized actuarial gain at January 1, 2014. This was primarily due to smaller EGWP reimbursements from the government as the result of the revised formula applied to the calculation of company reimbursements. Lower amortization of actuarial gain for the year ended December 31, 2013 was primarily due to a lower discount rate applied to our postretirement benefit plan at January 1, 2013. The discount rate used to measure the postretirement benefit costs for our postretirement benefit plan for the years ended December 31, 2014, 2013 and 2012 was 3.18%, 2.59% and 3.17%, respectively.

We expect postretirement benefit income will be approximately \$1 million in 2015. Our lower income in 2015 is primarily due to lower amortization of prior service credits resulting from one of the major credits established on July 1, 2010 was fully amortized in 2014 (see discussion above). This is partially offset by the amortization of prior service credits resulting from the plan amendment in July 2014 as discussed above.

Both plan changes were accounted for as plan amendments under ASC 715-60-35, "Compensation-Retirement Benefits."

We had expense associated with our 401(k) Plan of \$8.5 million, \$8.5 million and \$13.6 million for the years ended December 31, 2014, 2013 and 2012, respectively. The decrease in expense in 2014 and 2013 from 2012 was due to a discretionary company contribution of \$5.3 million in 2012, which did not recur in 2014 or 2013.

We consider net pension cost and postretirement benefit income to be part of our compensation costs, and, therefore, they are included in operating expenses and in selling and administrative expenses, based upon the classifications of the underlying compensation costs. See the discussion of “Our Critical Accounting Policies and Estimates-Pension and Postretirement Benefit Obligations,” above, and Note 10 to our consolidated financial statements included in Item 8. of this Annual Report on Form 10-K.

Stock-Based Compensation

For the years ended December 31, 2014, 2013 and 2012, we recognized total stock-based compensation expense (e.g., stock options, restricted stock, etc.) of \$11.4 million, \$8.7 million and \$10.6 million, respectively.

For the years ended December 31, 2014, 2013 and 2012, we recognized expense associated with our stock option programs of \$0.9 million, \$1.7 million, and \$3.8 million, respectively. The decrease in expense in 2014 from 2013 and 2012 was primarily due to changes in our executive compensation program beginning in 2013 where the annual grants of stock options were replaced by grants of longer-term performance based restricted stock units.

For the years ended December 31, 2014, 2013 and 2012, we recognized expense associated with our restricted stock units, restricted stock and restricted stock opportunity programs of \$9.7 million, \$6.3 million and \$6.1 million, respectively. The increase in expense in 2014 from 2013 and 2012 was primarily due to changes in our executive compensation program beginning in 2013 where more emphasis was placed on grants of longer-term performance based restricted stock units as well as higher forfeitures during 2013 associated with terminated employees.

For the years ended December 31, 2014, 2013 and 2012, we recognized expense associated with our Employee Stock Purchase Plan (“ESPP”) of \$0.8 million, \$0.7 million and \$0.7 million, respectively.

We consider these costs to be part of our compensation costs and, therefore, they are included in operating expenses and in selling and administrative expenses, based upon the classifications of the underlying compensation costs.

Depreciation and Amortization

Depreciation and amortization decreased \$8.1 million, or 11%, for the year ended December 31, 2014 as compared to the year ended December 31, 2013. This decrease was primarily driven by costs that occurred in the prior year period associated with (i) our technology and software assets that were related to our data management infrastructure (data supply chain) in our North America segment; and (ii) our Portal asset in our Asia Pacific segment, both of which were impaired and written-off in the fourth quarter of 2013.

Depreciation and amortization decreased \$7.1 million, or 9%, for the year ended December 31, 2013 as compared to the year ended December 31, 2012. This decrease was primarily attributed to software assets that became fully depreciated in 2012 and the divestiture of the domestic portion of our Japanese operations to TSR Ltd.

Restructuring Charge

Restructuring charges have been recorded in accordance with Accounting Standards Codification (“ASC”) 712-10, “Nonretirement Postemployment Benefits,” or “ASC 712-10” and/or ASC 420-10, “Exit or Disposal Cost Obligations,” or “ASC 420-10,” as appropriate.

We record severance costs provided under an ongoing benefit arrangement once they are both probable and estimable in accordance with the provisions of ASC 712-10.

We account for one-time termination benefits, contract terminations and/or costs to terminate lease obligations less assumed sublease income in accordance with ASC 420-10, which addresses financial accounting and reporting for costs associated with restructuring activities. Under ASC 420-10, we establish a liability for costs associated with an exit or disposal activity, including severance and lease termination obligations, and other related costs, when the liability is incurred, rather than at the date that we commit to an exit plan. We reassess the expected cost to complete the exit or disposal activities at the end of each reporting period and adjust our remaining estimated liabilities, if necessary.

The determination of when we accrue for severance costs and which standard applies depends on whether the termination benefits are provided under an ongoing arrangement as described in ASC 712-10 or under a one-time benefit arrangement as defined by ASC 420-10. Inherent in the estimation of the costs related to the restructurings are assessments related to the most likely expected outcome of the significant actions to accomplish the exit activities. In determining the charges related to the restructurings, we have to make estimates related to the expenses associated with the restructurings. These estimates may vary significantly from actual costs depending, in part, upon factors that may be beyond our control. We will continue to review the status of our restructuring obligations on a quarterly basis and, if appropriate, record changes to these obligations in current operations based on management's most current estimates.

During the year ended December 31, 2014, we recorded a \$14.9 million restructuring charge. The significant components of these charges included:

Severance and termination costs of \$13.0 million in accordance with the provisions of ASC 712-10 were recorded. Approximately 155 employees were impacted. Of these 155 employees, approximately 145 employees exited the Company in 2014 and approximately 10 employees will exit the Company in 2015. The cash payments for these employees will be substantially completed by the second quarter of 2015; and

Contract termination, lease termination obligations and other exit costs including those to consolidate or close facilities and impairments of \$1.9 million.

During the year ended December 31, 2013, we recorded a \$13.9 million restructuring charge. The significant components of these charges included:

Severance and termination costs of \$8.2 million in accordance with the provisions of ASC 712-10 were recorded. Approximately 160 employees were impacted. Of these 160 employees, approximately 140 employees exited the Company in 2013 and approximately 20 employees exited the Company in 2014. The cash payments for these employees were substantially completed by the second quarter of 2014; and

Contract termination, lease termination obligations and other exit costs including those to consolidate or close facilities of \$5.7 million.

During the year ended December 31, 2012, we recorded a \$29.4 million restructuring charge. The significant components of these charges included:

Severance and termination costs of \$17.7 million and \$5.0 million in accordance with the provisions of ASC 712-10 and ASC 420-10, respectively, were recorded. Approximately 765 employees were impacted. Of these 765 employees, approximately 690 employees exited the Company in 2012 and approximately 75 employees exited the Company in 2013. The cash payments for these employees were substantially completed by the third quarter of 2013; and

Contract termination, lease termination obligations, other exit costs including those to consolidate or close facilities of \$6.7 million.

Interest Income (Expense) – Net

The following table presents our “Interest Income (Expense) – Net:”

| | For the Years Ended December 31, | | |
|---------------------------------|----------------------------------|------------|------------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Interest Income | \$1.7 | \$1.3 | \$0.8 |
| Interest Expense | (43.3 |) (40.7 |) (39.5 |
| Interest Income (Expense) - Net | \$ (41.6 |) \$ (39.4 |) \$ (38.7 |

Interest income increased \$0.4 million, or 35%, for the year ended December 31, 2014 as compared to the year ended December 31, 2013. The increase in interest income was primarily attributable to higher average amounts of invested cash. Interest income increased \$0.5 million, or 48%, for the year ended December 31, 2013 as compared to the year ended December 31, 2012. The increase in interest income was primarily attributable to higher average amounts of invested cash.

Interest expense increased \$2.6 million, or 7%, for the year ended December 31, 2014 as compared to the year ended December 31, 2013. The increase in interest expense was primarily attributable to higher amounts of average debt outstanding. Interest expense increased \$1.2 million, or 3%, for the year ended December 31, 2013 as compared to the year ended December 31, 2012. The increase in interest expense was primarily attributable to higher amounts of average debt outstanding.

Other Income (Expense) – Net

The following table presents our “Other Income (Expense) – Net:”

| | For the Years Ended December 31, | | |
|--|----------------------------------|----------|-----------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Effect of Legacy Tax Matters (a) | \$(28.6) | \$0.8 | \$(14.8) |
| Gain (Loss) on Sale of Businesses (b) | — | — | 6.1 |
| Miscellaneous Other Income (Expense) - Net (c) | (2.7) | (2.5) | (6.4) |
| Other Income (Expense) - Net | \$(31.3) | \$(1.7) | \$(15.1) |

During the year ended December 31, 2014, we recognized the reduction of a contractual receipt under a tax allocation agreement between Moody's Corporation and Dun & Bradstreet as it relates to the effective settlement of audits for the 2007 - 2009 tax years and the expiration of a statute of limitations for the 2010 tax year. During the year ended December 31, 2012, we recognized the reduction of a contractual receipt under a tax allocation agreement between Moody's Corporation and Dun & Bradstreet as it relates to the expiration of the statute of limitations for the tax years 2005 and 2006.

During the year ended December 31, 2012, we recognized gains primarily related to the sale of: (i) the domestic portion of our Japanese operations to TSR Ltd.; (ii) Purisma Incorporated; and (iii) our market research business in China, consisting of two joint venture companies.

Miscellaneous Other Income (Expense) - Net decreased for the year ended December 31, 2013 compared to the year ended December 31, 2012, primarily due to one-time costs of \$5.8 million incurred in 2012 to accelerate the redemption of our senior notes with a face value of \$400 million that were scheduled to mature on April 1, 2013, partially offset by the negative impact of foreign currency translation.

Provision for Income Taxes

| | | |
|---|-------|---|
| Effective Tax Rate for the Year Ended December 31, 2012 | 22.0 | % |
| Impact of Loss on Investment (1) | 4.1 | |
| Impact of Legacy Tax Matters (2) | 6.9 | |
| Impact of Release of Uncertain Tax Positions | 1.6 | |
| Impact of Losses in Jurisdictions with Lower Tax Rates | 0.4 | |
| Impact of Change in State Tax Rates | (0.8 |) |
| Effective Tax Rate for the Year Ended December 31, 2013 | 34.2 | % |
| Impact of Legacy Tax Matters (3) | (14.9 |) |
| Impact of Release of Uncertain Tax Positions | (7.4 |) |
| Impact of Nondeductible Charges | 3.9 | |
| Impact of Tax Credits and Deductions | (2.7 |) |
| Impact of Change in State Tax Rates | 1.6 | |
| Other | 0.4 | |
| Effective Tax Rate for the Year Ended December 31, 2014 | 15.1 | % |

(1) Impact was due to a non-recurring investment loss in 2012 that did not recur in 2013.

(2) Impact was due to a release of uncertain tax positions in 2012 due to the expiration of the statute of limitations for the 2005 - 2006 tax years that did not recur in 2013.

(3) Impact was due to the release of uncertain positions in 2014 due to the effective settlement of audits for the 2007 - 2009 tax years and the expiration of the statute of limitations for the 2010 tax year.

We expect our tax rate from ongoing operations to have a beneficial impact as earnings continue to increase from operations in lower tax rate jurisdictions.

Earnings per Share

We assess if any of our share-based payment transactions are deemed participating securities prior to vesting and therefore need to be included in the earnings allocation when computing EPS under the two-class method. The two-class method requires earnings to be allocated between common shareholders and holders of participating securities. All outstanding unvested share-based payment awards that contain non-forfeitable rights to dividends are considered to be a separate class of common stock and should be included in the calculation of basic and diluted EPS. Based on a review of our stock-based awards, we have determined that only our restricted stock awards are deemed participating securities. We did not have any weighted average restricted shares outstanding for the years ended December 31, 2014 and 2013. The weighted average restricted shares outstanding were 11,658 shares for the years ended December 31, 2012.

We are required to include in our computation of diluted EPS any contingently issuable shares that have actually satisfied all the necessary conditions by the end of the reporting period or would have satisfied all necessary conditions if the end of the reporting period was the end of the performance period. Contingently issuable shares are shares that issuance is contingent upon the satisfaction of certain conditions other than just services. Beginning in 2013, we granted certain employees target awards of performance-based restricted stock units, in the form of leveraged restricted stock units or performance units. As the actual number of Dun & Bradstreet common shares ultimately received by the employee can range from zero to 200% of the target award depending on the Company's actual performance against pre-established market conditions or performance conditions, these awards are considered contingently issuable shares.

The following table sets forth our EPS:

| | For the Years Ended December 31, | | |
|---|----------------------------------|--------|--------|
| | 2014 | 2013 | 2012 |
| Basic Earnings Per Share of Common Stock Attributable to Dun & Bradstreet Common Shareholders | \$8.06 | \$6.61 | \$6.47 |
| Diluted Earnings Per Share of Common Stock Attributable to Dun & Bradstreet Common Shareholders | \$7.99 | \$6.54 | \$6.43 |

For the year ended December 31, 2014, both basic EPS attributable to Dun & Bradstreet common shareholders and diluted EPS attributable to Dun & Bradstreet common shareholders increased 22% compared with the year ended December 31, 2013, due to an increase of 14% in Net Income Attributable to Dun & Bradstreet common shareholders and a 7% reduction in the weighted average number of basic and diluted shares outstanding resulting from our total share repurchases.

For the year ended December 31, 2013, both basic EPS attributable to Dun & Bradstreet common shareholders and diluted EPS attributable to Dun & Bradstreet common shareholders increased 2%, compared with the year ended December 31, 2012, due to a 14% reduction in the weighted average number of basic and diluted shares outstanding resulting from our total share repurchases, partially offset by a decrease of 13% in Net Income Attributable to Dun & Bradstreet common shareholders.

Segment Results

Through December 31, 2014, we managed and reported our business through the following three segments:

• North America (which consists of our operations in the U.S. and Canada);

• Asia Pacific (which primarily consists of our operations in Australia, Greater China, India and Asia Pacific Worldwide Network); and

•

Europe and other International Markets (which primarily consists of our operations in the U.K., the Netherlands, Belgium, Latin America and our European Worldwide Network).

To further align with our strategy, we began reporting our business as of January 1, 2015 through two segments: Americas (which consists of our operations in the U.S., Canada and Latin America); and Non Americas (which primarily consists of our operations in the U.K., the Netherlands, Belgium, Australia, Greater China, India and our Worldwide Network).

North America

North America is our largest segment representing 74% of our total revenue for each of the years ended December 31, 2014, 2013 and 2012.

There were no divestitures within this segment during the years ended December 31, 2014 and 2013. During the year ended December 31, 2012, we completed the sale of: (i) AllBusiness.com, Inc.; (ii) Purisma Incorporated; and (iii) a small supply management company. These businesses were classified as "Divested and Other Businesses." These Divested and Other Businesses did not have an impact on total revenue during the year ended December 31, 2012. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

North America represented 74% of our core revenue for each of the years ended December 31, 2014, 2013 and 2012. The following table presents our North America revenue by customer solution set and North America operating income:

| | For the Years Ended December 31, | | |
|--------------------------------------|----------------------------------|-----------|-----------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Revenue: | | | |
| Risk Management Solutions | \$691.7 | \$693.2 | \$700.6 |
| Sales & Marketing Solutions | 557.1 | 540.7 | 525.0 |
| North America Total and Core Revenue | \$1,248.8 | \$1,233.9 | \$1,225.6 |
| Operating Income | \$397.8 | \$407.4 | \$480.9 |

Year Ended December 31, 2014 vs. Year Ended December 31, 2013

North America Overview

North America total and core revenue increased \$14.9 million, or 1% (both before and after the effect of foreign exchange), for the year ended December 31, 2014 as compared to the year ended December 31, 2013.

North America Customer Solution Sets

On a customer solution set basis, the \$14.9 million increase in total and core revenue for the year ended December 31, 2014, as compared to the year ended December 31, 2013, reflects:

Risk Management Solutions

A decrease in Risk Management Solutions of \$1.5 million, or less than 1% (both before and after the effect of foreign exchange), attributable to a decline in our DNBI and non-DNBI subscription plans partially offset by growth in our Projects and Other Risk Management Solutions.

DNBI Subscription Plans, which accounted for 58% of total North America Risk Management Solutions, decreased 4% (both before and after the effect of foreign exchange) primarily attributable to declining sales performance in prior quarters due to the ratable nature of DNBI revenue as well as competition. While DNBI retention continued to be in the low 90% range, and pricing was up in the low single digits, we are not generating enough new customers to offset normal attrition. We expect this trend to continue in 2015. We are in the process of upgrading DNBI to the cloud. This will take time and we do not expect it to have an impact on revenue in 2015.

Non-DNBI Subscription Plans, which accounted for 7% of total North America Risk Management Solutions, decreased 6% (both before and after the effect of foreign exchange) primarily due to a shift in product mix from our Non-DNBI Subscription Plans to our Projects and Other Risk Management Solutions as well as declining sales performance in prior quarters. Our strategy is focused more on other products that fall under Risk Management Solutions and Sales & Marketing

Solutions projects, and we are no longer actively investing in Non-DNBI Subscription products. As a result, customers of these products are either exiting Dun & Bradstreet or migrating to other more modern solutions and ways to consume our content.

This performance with respect to our DNBI and non-DNBI subscription plans was consistent with what we have experienced over the course of the year.

Projects and Other Risk Management Solutions, which accounted for 35% of total North America Risk Management Solutions, increased 9% (both before and after the effect of foreign exchange), primarily due to:

- Increased spending and usage by customers of existing products (e.g., Compliance and our DaaS Solution D&B Direct);

- A shift in product mix to our Projects and Other Risk Management Solutions from our Non-DNBI Subscription Plans; and

- The timing of a renewal of a large government contract due to the timing of government funding; partially offset by:

- The expiration of a government contract with a temporary government agency.

Sales & Marketing Solutions

An increase in Sales & Marketing Solutions of \$16.4 million, or 3% (both before and after the effect of foreign exchange) primarily due to an increase in our Value-Added Solutions partially offset by a decline in our Traditional Sales & Marketing Solutions.

Traditional Sales & Marketing Solutions, which accounted for 35% of total North America Sales & Marketing Solutions, decreased 5% (both before and after the effect of foreign exchange). The decrease was primarily due to:

- Decreased revenue in our Internet Solutions, primarily due to declining sales performance in prior quarters, driven by reduced customer spend and competitive pressures. We expect this trend to continue in 2015; and

- Loss of certain customer accounts during the year primarily due to competition.

Value-Added Sales & Marketing Solutions, which accounted for 65% of total North America Sales & Marketing Solutions, increased 8% (both before and after the effect of foreign exchange). The increase was primarily due to:

- Growth in our alliance product with Salesforce.com, our Optimizer product and our Integration Manager product; and

- The consolidation of separate agreements that were signed at different times in the prior year.

North America Operating Income

North America operating income for the year ended December 31, 2014 was \$397.8 million, compared to \$407.4 million for the year ended December 31, 2013, a decrease of \$9.6 million, or 2%. The decrease in operating income was primarily attributable to:

- Increased costs in data and technology as a result of our strategic investments;

- An increase in compensation costs (i.e., bonus); and

- An impairment charge related to our Parsippany, New Jersey building; partially offset by:

- Non-recurring costs that occurred in the prior year period related to technology and software assets that were primarily related to our data management infrastructure (data supply chain) in our North America segment, which were impaired and written-off in the fourth quarter of 2013; and

- An increase in total revenue.

Year Ended December 31, 2013 vs. Year Ended December 31, 2012

North America Overview

North America total and core revenue increased \$8.3 million, or 1% (both before and after the effect of foreign exchange), for the year ended December 31, 2013 as compared to the year ended December 31, 2012.

North America Customer Solution Sets

On a customer solution set basis, the \$8.3 million increase in total and core revenue for the year ended December 31, 2013, as compared to the year ended December 31, 2012, reflects:

Risk Management Solutions

A decrease in Risk Management Solutions of \$7.4 million, or 1% (both before and after the effect of foreign exchange) primarily attributable to the carry-over from the weak sales performance in prior quarters due to the ratable nature of Risk Management Solutions revenue.

DNBi Subscription Plans, which accounted for 60% of total North America Risk Management Solutions, decreased 2% (both before and after the effect of foreign exchange) primarily attributable to the carry-over from the weak sales performance in prior quarters due to the ratable nature of Risk Management Solutions revenue and lower purchases from existing customers of DNBi modules enabled by our DNBi platform, as customers' budgets were focused towards our core DNBi products. Retention rates for our core DNBi subscription plans remain in the low 90% range with price lifts in the low single digit range, which is a slowdown from the low to mid-single price increases we experienced at the beginning of the year. In addition to competitive pressure, pricing is being impacted by our own targeted proactive offers aimed at moving customers from annual contracts to multi-year arrangements where future growth is built in.

Non-DNBi Subscription Plans, which accounted for 8% of total North America Risk Management Solutions, decreased 7% (both before and after the effect of foreign exchange) primarily due to weak sales performance in prior quarters as our customers remained cautious with their spending as a result of continued budgetary and competitive pressures, partially offset by a shift in product mix from our Projects and Other Risk Management Solutions to our Non-DNBi Subscription Plans.

Projects and Other Risk Management Solutions, which accounted for 32% of total North America Risk Management Solutions, increased 2% (both before and after the effect of foreign exchange), due to increased spending and usage by existing customers of our newest product offerings (e.g., D&B Direct and Compliance Check), partially offset by a shift in product mix from our Projects and Other Risk Management Solutions to our Non-DNBi Subscription Plans.

Sales & Marketing Solutions

An increase in Sales & Marketing Solutions of \$15.7 million, or 3% (both before and after the effect of foreign exchange) primarily due to an increase in our Value-Added Solutions, partially offset by a decline in our Traditional Sales & Marketing Solutions.

Traditional Sales & Marketing Solutions, which accounted for 38% of total North America Sales & Marketing Solutions, decreased 5% (both before and after the effect of foreign exchange). The decrease was primarily due to:

- Decreased revenue in our Internet business, primarily small business, due to reduced customer spend and competitive pressures. Most of the revenue is subscription based; and

- A shift in product mix to our Value-Added Sales & Marketing Solutions;

partially offset by:

- Increased spending by certain customers driven by their need for additional data.

Value-Added Sales & Marketing Solutions, which accounted for 62% of total North America Sales & Marketing Solutions, increased 9% (both before and after the effect of foreign exchange). The increase was primarily due to:

- Increased spending by new and existing customers as a result of their need to integrate D&B data (e.g. Optimizer); and

- Growth in DaaS products (e.g., Data.com), partially due to a shift in product mix from our Traditional Sales & Marketing Solutions.

North America Operating Income

North America operating income for the year ended December 31, 2013 was \$407.4 million, compared to \$480.9 million for the year ended December 31, 2012, a decrease of \$73.5 million or 15%. The decrease in operating income was primarily attributable to:

Impairment charges primarily related to technology and software assets that were primarily related to our data management infrastructure (data supply chain). We can improve data collection through other commercially available means, as needed;

Increased investments in data analytics and technology; and

- An increase in costs for the deployment of our data supply chain, primarily in the first half of 2013;

partially offset by:

An increase in total revenue.

Asia Pacific

Asia Pacific represented 11%, 11% and 12% of our total revenue for the years ended December 31, 2014, 2013 and 2012 respectively.

There were no divestitures within this segment during the year ended December 31, 2014. During the year ended December 31, 2013, we ceased the operations of our India Event Planning and Rural Marketing Businesses. During the year ended December 31, 2012, we divested the following: (i) the domestic portion of our Japanese operations to TSR Ltd.; (ii) our market research business in China, consisting of two joint venture companies; and (iii) a research and advisory services business in India. These businesses have been classified as “Divested and Other Businesses.”

In addition, during the year ended December 31, 2012, we permanently ceased our Roadway operations in China, pending an investigation into allegations that its data collection practices may have violated local Chinese consumer data privacy laws. Also, we have been reviewing certain allegations that we may have violated the FCPA and certain other laws in our China operations. As previously reported, we voluntarily contacted the SEC and the DOJ to advise both agencies of our investigation and we are continuing to meet with representatives of both the SEC and DOJ in connection therewith. Our investigation remains ongoing and is being conducted at the direction of the Audit Committee. This business has been classified as a “Divested and Other Businesses.”

These Divested and Other Businesses contributed less than 1% and 11% to our Asia Pacific total revenue for the years ended December 31, 2013 and 2012, respectively. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

Asia Pacific represented 11% of our core revenue for each of the years ended December 31, 2014, 2013 and 2012.

The following table presents our Asia Pacific revenue by customer solution set and Asia Pacific operating income. Additionally, this table reconciles the non-GAAP measure of core revenue to the GAAP measure of total revenue:

| | For the Years Ended December 31, | | |
|-------------------------------|----------------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Revenue: | | | |
| Risk Management Solutions | \$158.9 | \$154.5 | \$147.5 |
| Sales & Marketing Solutions | 22.8 | 23.8 | 26.7 |
| Asia Pacific Core Revenue | 181.7 | 178.3 | 174.2 |
| Divested and Other Businesses | — | 1.0 | 21.3 |
| Asia Pacific Total Revenue | \$181.7 | \$179.3 | \$195.5 |
| Operating Income (Loss) | \$28.8 | \$19.0 | \$4.7 |

Year Ended December 31, 2014 vs. Year Ended December 31, 2013

Asia Pacific Overview

Asia Pacific total revenue increased \$2.4 million, or 1% (5% increase before the effect of foreign exchange), for the year ended December 31, 2014 as compared to the year ended December 31, 2013.

Asia Pacific total revenue was impacted by the ceasing of operations of our India Event Planning and Rural Marketing Businesses, during the year ended December 31, 2013, which we reclassified as “Divested and Other Businesses.”

Excluding the impact of the Divested and Other Businesses, Asia Pacific core revenue increased \$3.4 million, or 2% (6% increase before the effect of foreign exchange) for the year ended December 31, 2014, as compared to the year ended December 31, 2013.

Asia Pacific Customer Solution Sets

On a customer solution set basis, the \$3.4 million increase in Asia Pacific core revenue for the year ended December 31, 2014, as compared to the year ended December 31, 2013, reflects:

Risk Management Solutions

An increase in Risk Management Solutions of \$4.4 million, or 3% (7% increase before the effect of foreign exchange) primarily due to:

- Increased project revenue primarily due to a customer's compliance need reflecting new insurance and banking regulations in our Australia market;
- Increased transactional usage of various risk products, across most markets, by new and existing customers; and
- Increased revenue due to conversions from our transactional usage products to our higher value fixed price subscription products in our Australia market;

partially offset by:

- The negative impact of foreign exchange; and
- Lower collections revenue in our Australia market due to reduced requirements from our government customers.

Sales & Marketing Solutions

A decrease in Sales & Marketing Solutions of \$1.0 million, or 5% (2% decrease before the effect of foreign exchange) primarily due to:

- Decreased project revenue in our marketing business in certain markets; and
- The negative impact of foreign exchange.

Asia Pacific Operating Income

Asia Pacific operating income for the year ended December 31, 2014 was \$28.8 million, compared to operating income of \$19.0 million for the year ended December 31, 2013, an increase of \$9.8 million. The increase was primarily due to:

- Non-recurring costs that occurred in the prior year associated with our Portal asset, which was impaired and written-off in the fourth quarter of 2013; and
- Decreased data and fulfillment costs in certain markets;

partially offset by:

- Increased compensation costs (i.e., bonus and commission) in certain markets; and
- An increase in expenses related to investments.

Year Ended December 31, 2013 vs. Year Ended December 31, 2012

Asia Pacific Overview

Asia Pacific total revenue decreased \$16.2 million, or 8% (5% decrease before the effect of foreign exchange), for the year ended December 31, 2013 as compared to the year ended December 31, 2012.

Asia Pacific total revenue was impacted by: (a) the divestiture of: (i) our India Event Planning and Rural Marketing Business during the year ended December 31, 2013; (ii) the domestic portion of our Japanese operations to TSR Ltd. during the year ended December 31, 2012; (iii) our market research business in China, consisting of two joint venture companies during the year ended December 31, 2012; and (iv) a research and advisory services business in India during the year ended December 31, 2012; and (b) the shut-down of our Roadway operations, during the year ended December 31, 2012, all of which we reclassified as “Divested and Other Businesses.”

Excluding the impact of Divested and Other Businesses, Asia Pacific core revenue increased \$4.1 million, or 2% (6% increase before the effect of foreign exchange) for the year ended December 31, 2013, as compared to the year ended December 31, 2012.

Asia Pacific Customer Solution Sets

On a customer solution set basis, the \$4.1 million increase in Asia Pacific core revenue for the year ended December 31, 2013, as compared to the year ended December 31, 2012, reflects:

Risk Management Solutions

An increase in Risk Management Solutions of \$7.0 million, or 5% (9% increase before the effect of foreign exchange) primarily due to:

- Increased transactional usage of various risk products, across most markets, by new and existing customers;
- Increased revenue from our 10-year commercial agreement, signed in February 2012, to provide TSR Ltd. with global data for its Japanese customers and to distribute TSR Ltd. data to the Worldwide Network; and
- Increased collections revenue from services provided to the government in our Australia market;

partially offset by:

- The negative impact of foreign exchange.

Sales & Marketing Solutions

A decrease in Sales & Marketing Solutions of \$2.9 million, or 11% (8% decrease before the effect of foreign exchange) primarily due to:

- Weakness in our MicroMarketing business in China due to a mild disruption related to leadership changes in our China operations; and

- A decrease in purchases by customers of our project-oriented business in our India market, where we are sunsetting certain of our low-margin products.

Asia Pacific Operating Income

Asia Pacific operating income for the year ended December 31, 2013 was \$19.0 million, compared to operating income of \$4.7 million for the year ended December 31, 2012, an increase of \$14.3 million. The increase was primarily due to:

- An impairment in China in 2012 related to our Roadway operations (see “Recent Developments” discussed above);
- Decreased expenses in 2013 related to our Roadway operations (see “Recent Developments” discussed above); and
- The favorable net impact of the sale of the domestic portion of our Japanese operations to TSR Ltd. and our ten-year commercial agreement with TSR Ltd. to provide global data to its Japanese customers;

partially offset by:

Increased operating expenses (i.e. compensation, data, etc.); and

We recorded an impairment charge during the year ended December 31, 2013 related to our Portal asset resulting from lower than expected product revenue. We decided to sunset the Portal product and migrate our existing Portal customers to an enhanced version of our existing DUNS Registered Seal product.

Europe and Other International Markets

Europe and Other International Markets represented 15%, 15% and 14% of our total revenue for the years ended December 31, 2014, 2013 and 2012, respectively.

During the year ended December 31, 2014, we ceased the operations of our Ireland Small Corporate Registry Business. This business has been classified as “Divested and Other Businesses.” This business contributed less than 1% to our Europe and Other International Markets total revenue for each of the years ended December 31, 2014, 2013 and 2012. There were no divestitures within this segment during the years ended December 31, 2013 and 2012. See Note 14 and Note 17 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for further detail.

Europe and Other International Markets represented 15% of our core revenue for each of the years ended December 31, 2014, 2013 and 2012.

The following table presents our Europe and Other International Markets revenue by customer solution set and Europe and Other International Markets operating income. Additionally, this table reconciles the non-GAAP measure of core revenue to the GAAP measure of total revenue:

| | For the Years Ended December 31, | | |
|--|----------------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Revenue: | | | |
| Risk Management Solutions | \$204.2 | \$197.7 | \$198.8 |
| Sales & Marketing Solutions | 47.0 | 43.7 | 42.4 |
| Europe and Other International Markets Core Revenue | \$251.2 | \$241.4 | \$241.2 |
| Divested and Other Businesses | 0.1 | 0.6 | 0.7 |
| Europe and Other International Markets Total Revenue | \$251.3 | \$242.0 | \$241.9 |
| Operating Income | \$75.3 | \$72.9 | \$68.8 |

Year Ended December 31, 2014 vs. Year Ended December 31, 2013

Europe and Other International Markets Overview

Europe and Other International Markets total revenue increased \$9.3 million, or 4% (1% increase before the effect of foreign exchange), for the year ended December 31, 2014 as compared to the year ended December 31, 2013.

Europe and Other International Markets total revenue was impacted by the ceasing of operations of our Ireland Small Corporate Registry Business, during the year ended December 31, 2014, which we reclassified as “Divested and Other Businesses.”

Excluding the impact of the Divested and Other Businesses, core revenue increased \$9.8 million, or 4% (1% increase before the effect of foreign exchange) for the year ended December 31, 2014, as compared to the year ended December 31, 2013.

Europe and Other International Markets Customer Solution Sets

On a customer solution set basis, the \$9.8 million increase in Europe and Other International Markets core revenue for the year ended December 31, 2014, as compared to the year ended December 31, 2013, reflects:

Risk Management Solutions

An increase in Risk Management Solutions of \$6.5 million, or 3% (less than 1% increase before the effect of foreign exchange) primarily due to:

• The positive impact of foreign exchange;
• Growth from purchases by our D&B Worldwide Network for fulfillment services and product usage; and
• Increased project revenue due to a customer's compliance needs in our U.K. market;
partially offset by:

• Reduced customer spend, economic pressures and decreased usage in our Belgium market.

Sales & Marketing Solutions

An increase in Sales & Marketing Solutions of \$3.3 million, or 8% (3% increase before the effect for foreign exchange) primarily due to the positive impact of foreign exchange and an increase in purchases by existing and new customers expanding their usage of data in our project-oriented business.

Europe and Other International Markets Operating Income

Europe and Other International Markets operating income for the year ended December 31, 2014 was \$75.3 million, compared to \$72.9 million for the year ended December 31, 2013, an increase of \$2.4 million, or 3%, primarily due to the positive impact of foreign exchange and increased revenue in certain markets, partially offset by increased compensation (i.e., bonus and commission) and data costs.

Year Ended December 31, 2013 vs. Year Ended December 31, 2012

Europe and Other International Markets Overview

Europe and Other International Markets total revenue increased \$0.1 million, or less than 1% (both before and after the effect of foreign exchange), for the year ended December 31, 2013 as compared to the year ended December 31, 2012.

Europe and Other International Markets total revenue was impacted by the ceasing of operations of our Ireland Small Corporate Registry Business, during the year ended December 31, 2014, which we reclassified as "Divested and Other Businesses."

Excluding the impact of the Divested and Other Businesses, core revenue increased \$0.2 million, or less than 1% (both before and after the effect of foreign exchange) for the year ended December 31, 2013, as compared to the year ended December 31, 2012.

Europe and Other International Markets Customer Solution Sets

On a customer solution set basis, the \$0.2 million increase in Europe and Other International Markets core revenue for the year ended December 31, 2013, as compared to the year ended December 31, 2012, reflects:

Risk Management Solutions

A decrease in Risk Management Solutions of \$1.1 million, or 1% (both before and after the effect of foreign exchange) primarily due to lower usage in our transactional products from certain customers due to economic pressures, partially offset by year-over-year growth in our core DNBI subscription plans.

Sales & Marketing Solutions

An increase in Sales & Marketing Solutions of \$1.3 million, or 3% (4% increase before the effect for foreign exchange) primarily due to an increase in purchases by our customers expanding their usage of data in our project-oriented business.

Europe and Other International Markets Operating Income

Europe and Other International Markets operating income for the year ended December 31, 2013 was \$72.9 million, compared to \$68.8 million for the year ended December 31, 2012, an increase of \$4.1 million, or 6%, primarily due to lower costs as a result of our reengineering efforts.

Market Risk

We employ established policies and procedures to manage our exposure to changes in interest rates and foreign currencies. We use foreign exchange forward contracts to hedge short-term foreign currency denominated loans and certain third-party and intercompany transactions. We may also use foreign exchange forward contracts to hedge our net investments in our foreign subsidiaries. In addition, we may use interest rate derivatives to hedge a portion of the interest rate exposure on our outstanding debt or in anticipation of a future debt issuance, as discussed under “Interest Rate Risk Management” below.

We do not use derivative financial instruments for trading or speculative purposes. If a hedging instrument ceases to qualify as a hedge in accordance with hedge accounting guidelines, any subsequent gains and losses are recognized currently in income. Collateral is generally not required for these types of instruments.

A discussion of our accounting policies for financial instruments is included in the summary of significant accounting policies in Note 1 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K, and further disclosure relating to financial instruments is included in Note 7 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K.

Interest Rate Risk Management

Our objective in managing our exposure to interest rates is to limit the impact of interest rate changes on our earnings, cash flows and financial position, and to lower our overall borrowing costs. To achieve these objectives, we maintain a policy that floating-rate debt be managed within a minimum and maximum range of our total debt exposure. To manage our exposure and limit volatility, we may use fixed-rate debt, floating-rate debt and/or interest rate swaps. We recognize all derivative instruments as either assets or liabilities at fair value in the consolidated balance sheets. As of December 31, 2014, we did not have any interest rate derivatives outstanding.

Fair Value Hedges

For interest rate derivative instruments that are designated and qualify as a fair value hedge, we assess quarterly whether the interest rate swaps are highly effective in offsetting changes in the fair value of the hedged debt. Changes in fair values of interest rate swap agreements that are designated fair value hedges are recognized in earnings as an adjustment of “Other Income (Expense) – Net” in the consolidated statements of operations and comprehensive income. The effectiveness of the hedge is monitored on an ongoing basis for hedge accounting purposes, and if the hedge is considered ineffective, we discontinue hedge accounting prospectively.

In November 2010, we issued senior notes with a face value of \$300 million that mature on November 15, 2015 (the “2015 notes”). In November and December 2010, we entered into interest rate derivative transactions with aggregate notional amounts of \$125 million. The objective of these hedges was to offset the change in fair value of the fixed rate 2015 notes attributable to changes in LIBOR. These transactions have been accounted for as fair value hedges. We have recognized the gain or loss on the derivative instruments, as well as the offsetting loss or gain on the hedged item, in “Other Income (Expense) – Net” in the consolidated statements of operations and comprehensive income. In March 2012, in connection with our objective to manage our exposure to interest rate changes and our policy to manage our fixed and floating interest rate debt mix, the interest rate derivatives discussed in the previous paragraph were terminated. This resulted in a gain of \$0.3 million and the receipt of \$5.0 million in cash on March 12, 2012, the swap termination settlement date. The gain of \$0.3 million was recorded in “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012.

Approximately \$0.8 million of derivative gains offset by a \$0.5 million loss on the fair value adjustment related to the hedged debt were recorded through the date of termination in the results for the three months ended March 31, 2012. The \$4.9 million adjustment in the carrying amount of the hedged debt at the date of termination will be amortized as an offset to “Interest Expense” in the consolidated statements of operations and comprehensive income over the remaining term of the 2015 notes. Approximately \$1.3 million of amortization was recorded from the swap termination date through December 31, 2014, resulting in a balance of \$1.2 million in the consolidated balance sheet at December 31, 2014.

Cash Flow Hedges

For interest rate derivative instruments that are designated and qualify as a cash flow hedge, the effective portion of the periodic hedge remeasurement gains or losses on the derivative are reported as a component of other

comprehensive income (“OCI”) and reclassified to earnings in the same period or periods during which the hedged transaction affects earnings. Gains and losses on the derivative representing either hedge ineffectiveness or hedge components excluded from the assessment of effectiveness are recognized in current earnings.

On January 30, 2008, we entered into interest rate derivative transactions with an aggregate notional amount of \$400 million. The objective of these hedges was to mitigate the variability of future cash flows from market changes in Treasury rates in anticipation of the issuance of our \$400 million senior notes bearing interest at a fixed annual rate of 6.00%, which had a maturity date of April 1, 2013 (the “2013 notes”). These transactions were accounted for as cash flow hedges and, as such, changes in fair value of the hedges that took place through the date of the issuance of the 2013 notes were recorded in AOCI. In connection with the issuance of the 2013 notes, these interest rate derivative transactions were terminated, resulting in a loss and a payment of \$8.5 million on March 28, 2008, the date of termination. The March 28, 2008 payment had been recorded in AOCI and has been amortized over the life of the 2013 notes. In connection with the redemption of the 2013 notes in December 2012, the remaining unamortized portion of the loss in the amount of \$0.3 million was recorded to “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012. In addition, with the redemption of the 2013 notes in December 2012, the remaining unamortized underwriting and other fees in the amount of \$0.1 million was recorded to “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012.

A 100 basis point increase/decrease in the weighted average interest rate on our outstanding debt subject to rate variability would result in incremental increase/decrease in annual interest expense of approximately \$6.0 million and \$1.4 million, respectively, at December 31, 2014.

Foreign Exchange Risk Management

We have numerous offices in various countries outside North America and conduct operations in several countries through minority equity investments and strategic relationships with local providers. Our operations outside North America generated approximately 26% of our total revenue for each of the years ended December 31, 2014 and 2013. Approximately 47% of our assets for each of the years ended December 31, 2014 and 2013, respectively, were located outside of the U.S.

Our objective in managing our exposure to foreign currency fluctuations is to reduce the volatility caused by foreign exchange rate changes on the earnings, cash flows and financial position of our international operations. We follow a policy of hedging balance sheet positions denominated in currencies other than the functional currency applicable to each of our various subsidiaries. In addition, we are subject to foreign exchange risk associated with our international earnings and net investments in our foreign subsidiaries. We use short-term, foreign exchange forward and option contracts to execute our hedging strategies. Typically, these contracts have maturities of 12 months or less. These contracts are denominated primarily in the British pound sterling, the Euro and Canadian dollar. The gains and losses on the forward contracts associated with the balance sheet positions are recorded in “Other Income (Expense) – Net” in the consolidated statements of operations and comprehensive income and are essentially offset by the losses and gains on the underlying foreign currency transactions.

As in prior years, we have hedged substantially all balance sheet positions denominated in a currency other than the functional currency applicable to each of our various subsidiaries with short-term, foreign exchange forward contracts. In addition, we may use foreign exchange forward contracts to hedge certain net investment positions. The underlying transactions and the corresponding foreign exchange forward are marked-to-market at the end of each quarter and the fair value impacts are reflected within the consolidated financial statements.

At December 31, 2014 and 2013, we did not have any foreign exchange options contracts outstanding. At December 31, 2014 and 2013, the notional amounts of our foreign exchange contracts were \$296.4 million and \$295.4 million, respectively.

Realized gains and losses associated with these contracts were \$15.1 million and \$23.0 million, respectively, at December 31, 2014; \$17.5 million and \$24.7 million, respectively, at December 31, 2013; and \$20.4 million and \$14.3 million, respectively, at December 31, 2012. Unrealized gains and losses associated with these contracts were \$0.4 million and \$0.1 million, respectively, at December 31, 2014; \$0.4 million and \$0.4 million, respectively, at December 31, 2013; and less than \$0.1 million and \$0.4 million, respectively, at December 31, 2012.

If exchange rates to which we are exposed under our outstanding foreign exchange forward contracts were to increase, on average, 10% from year-end 2014 levels, the unrealized loss on our foreign exchange forward contracts would be approximately \$28.5 million, excluding the expected gain on the underlying hedged item. If exchange rates on average

were to decrease 10% from year-end 2014 levels, the unrealized gain on our foreign exchange forward contracts would be approximately \$28.5 million, excluding the expected loss on the underlying hedged item. However, the estimated potential gain and loss on these contracts would substantially be offset by changes in the dollar equivalent value of the underlying hedged items.

Liquidity and Financial Position

In connection with our commitment to delivering Total Shareholder Return, we will remain disciplined in the use of our shareholders' cash, maintaining three key priorities for the use of this cash:

First, making ongoing investments in the business to drive organic growth;

Second, investing in acquisitions that we believe will be value-accretive to enhance our capabilities and accelerate our growth; and

Third, continuing to return cash to shareholders.

We believe that cash provided by operating activities, supplemented as needed with available financing arrangements, is sufficient to meet our short-term needs (12 months or less), including restructuring charges, our capital investments, contractual obligations and contingencies (see Note 13 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K), excluding the legal matters identified in such note for which exposures cannot be estimated or are not probable. We have the ability to access the short-term borrowings market to supplement the seasonality in the timing of receipts in order to fund our working capital needs. Such borrowings would be supported by our amended and restated \$1 billion revolving credit facility, when needed. Our future capital requirements will depend on many factors that are difficult to predict, including the size, timing and structure of any future acquisitions, future capital investments, and the ultimate resolution of issues arising from the investigations regarding potential FCPA violations in our China operations and future results of operations.

At December 31, 2013, we had an \$800 million revolving credit facility which was scheduled to expire in October 2016. On July 23, 2014, we amended and extended our then-existing \$800 million revolving credit facility, increasing the facility amount to \$1 billion and extending the maturity to July 2019. The \$1 billion revolving credit facility was amended with commercial terms substantially similar to the then-existing \$800 million revolving credit facility, with the same financial covenants, and at borrowing rates that reflect the prevailing market for companies of similar credit quality. The revolving credit facilities require the maintenance of interest coverage and total debt to Earnings Before Income Taxes, Depreciation and Amortization ("EBITDA") ratios which are defined in the credit agreement. We were in compliance with the \$1 billion revolving credit facility financial and non-financial covenants at December 31, 2014 and the then-existing \$800 million revolving credit facility financial and non-financial covenants at December 31, 2013. At December 31, 2014, we had \$604.5 million of borrowings outstanding under our \$1 billion revolving credit facility. At December 31, 2013, we had \$466.5 million of borrowings outstanding under our then-existing \$800 million revolving credit facility.

As of December 31, 2014, \$312.6 million of our \$319.4 million cash and cash equivalents on the consolidated balance sheet was held by our foreign operations. While a portion of the \$312.6 million foreign cash and cash equivalents balance is potentially available for remittance to the United States, we generally maintain these balances within our foreign operations since we have sufficient liquidity in the United States to satisfy our ongoing domestic funding requirements. In the event funds from foreign operations are needed to fund operations in the United States and if U.S. tax has not already been previously provided, we would be required to accrue and pay additional U.S. taxes in order to repatriate these funds. See Note 5 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K for information pertaining to our income tax liabilities.

On March 21, 2014, Fitch Ratings lowered our issuer default rating from BBB+ to BBB and affirmed our short-term issuer default rating at F2. On March 24, 2014, Standard and Poor's lowered our long-term credit rating from BBB to BBB- and affirmed our short-term credit rating at A-3. The ratings revisions are not expected to materially impact our liquidity position, access to the capital markets or funding costs.

Cash Provided by Operating Activities

Net cash provided by operating activities was \$315.5 million, \$333.3 million and \$357.8 million for the years ended December 31, 2014, 2013 and 2012, respectively.

Year ended December 31, 2014 vs. Year Ended December 31, 2013

Net cash provided by operating activities decreased by \$17.8 million for the year ended December 31, 2014 compared to the year ended December 31, 2013. This decrease was primarily driven by:

• Increased strategic investments in 2014 to drive long-term growth of our business;

partially offset by:

• Increased collections in 2014 as compared to the prior year;

• Lower pension contributions in 2014 as compared to the prior year; and

• Lower tax payments in 2014 as compared to the prior year.

Year ended December 31, 2013 vs. Year Ended December 31, 2012

Net cash provided by operating activities decreased by \$24.5 million for the year ended December 31, 2013 compared to the year ended December 31, 2012. This decrease was primarily driven by:

• Lower net income of our underlying business excluding the impact of non-cash gains and losses; and

• Higher tax payments in 2013 as compared to prior year;

partially offset by:

• A decrease in restructuring payments.

Cash Used in Investing Activities

Net cash used in investing activities was \$70.0 million, \$61.6 million and \$59.0 million for the years ended December 31, 2014, 2013 and 2012, respectively.

Year ended December 31, 2014 vs. Year Ended December 31, 2013

Net cash used in investing activities increased by \$8.4 million for the year ended December 31, 2014 compared to the year ended December 31, 2013. This increase was primarily driven by:

• Acquisitions of \$8.3 million during the year ended December 31, 2014, as compared to no acquisitions during the year ended December 31, 2013; and

• Increased capital expenditures as compared to the prior year period;

partially offset by:

• A decrease in additions to computer software and other intangibles.

Year ended December 31, 2013 vs. Year Ended December 31, 2012

Net cash used in investing activities increased by \$2.6 million for the year ended December 31, 2013 compared to the year ended December 31, 2012. This increase was primarily driven by:

Cash settlements of our foreign currency contracts for our hedged transactions resulted in cash outflows of \$7.2 million for the year ended December 31, 2013, as compared to cash inflows of \$6.0 million for the year ended December 31, 2012; and

• Lower reimbursement of proceeds related to a divested business in prior years;

partially offset by:

Lower spending on computer software and other intangibles associated with our then non-recurring Strategic Technology Investment or MaxCV that occurred in the prior year. Our investments in 2013 for data analytics and technology had higher operating expenses versus capital expenditures.

Cash Used in Financing Activities

Net cash used in financing activities was \$144.4 million, \$184.3 million and \$235.9 million for the years ended December 31, 2014, 2013 and 2012, respectively. As set forth below, these changes primarily relate to share repurchases, contractual obligations, stock-based programs and dividends.

Share Repurchases

During the year ended December 31, 2014, we repurchased 2,111,652 shares of common stock for \$225.0 million. The share repurchases were comprised of the following programs:

- In August 2012, our Board of Directors approved a \$500 million increase to our then-existing \$500 million share repurchase program, for a total program authorization of \$1 billion. During the year ended December 31, 2014, we repurchased 1,570,326 shares of common stock for \$165.0 million under this share repurchase program. This program was completed in August 2014; and

In May 2010, our Board of Directors approved a four-year, five million share repurchase program to mitigate the dilutive effect of the shares issued under our stock incentive plans and ESPP. During the year ended December 31, 2014, we repurchased 541,326 shares of common stock for \$60.0 million under this share repurchase program. This program commenced in October 2010 and expired in October 2014. Of the 5,000,000 shares that were authorized for repurchase under this program, 2,682,492 shares were repurchased at the time this program expired in October 2014.

In August 2014, our Board of Directors approved a new \$100 million share repurchase program to mitigate the dilutive effect of shares issued under our stock incentive plans and ESPP, and to be used for discretionary share repurchases from time to time. Use of the new \$100 million share repurchase program for anti-dilutive share repurchases was authorized to commence upon the completion or expiration of our four-year, five million share anti-dilutive share repurchase program which expired in October 2014. Any use for discretionary share repurchases was authorized to commence upon the completion of our \$1 billion discretionary share repurchase program which was completed in August 2014. The new \$100 million share repurchase program will remain open until it has been fully utilized. There is currently no definitive timeline under which the program will be completed. As of December 31, 2014, we had not yet commenced share repurchases under this program.

During the year ended December 31, 2013, we repurchased 4,508,199 shares of common stock for \$420.0 million.

The share repurchases were comprised of the following programs:

- In August 2012, our Board of Directors approved a \$500 million increase to our then-existing \$500 million share repurchase program, for a total program authorization of \$1 billion. During the year ended December 31, 2013, we repurchased 3,545,513 shares of common stock for \$325.0 million under this share repurchase program. This program was completed in August 2014; and

In May 2010, our Board of Directors approved a four-year, five million share repurchase program to mitigate the dilutive effect of the shares issued under our stock incentive plans and ESPP. During the year ended December 31, 2013, we repurchased 962,686 shares of common stock for \$95.0 million under this share repurchase program. This program commenced in October 2010 and expired in October 2014. Of the 5,000,000 shares that were authorized for repurchase under this program, 2,682,492 shares were repurchased at the time this program expired in October 2014.

During the year ended December 31, 2012, we repurchased 6,837,190 shares of common stock for \$508.0 million.

The share repurchases were comprised of the following programs:

- In August 2012, our Board of Directors approved a \$500 million increase to our then-existing \$500 million share repurchase program, for a total program authorization of \$1 billion. During the year ended December 31, 2012, we repurchased 6,483,144 shares of common stock for \$480.1 million under this share repurchase program. This program was completed in August 2014; and

In May 2010, our Board of Directors approved a four-year, five million share repurchase program to mitigate the dilutive effect of the shares issued under our stock incentive plans and ESPP. During the year ended December 31,

2012, we repurchased 354,046 shares of common stock for \$27.9 million under this share repurchase program. This program commenced in October 2010 and expired in October 2014. Of the 5,000,000 shares that were authorized for repurchase under this program, 2,682,492 shares were repurchased at the time this program expired in October 2014.

Contractual Obligations

Credit Facility

At December 31, 2013 and 2012, we had an \$800 million revolving credit facility, which was scheduled to expire in October 2016. On July 23, 2014, we amended and extended our then-existing \$800 million revolving credit facility, increasing the facility amount to \$1 billion and extending the maturity to July 2019. We had \$604.5 million of borrowings outstanding under the \$1 billion revolving credit facility at December 31, 2014. We had \$466.5 million and \$240.2 million of borrowings outstanding under the then-existing \$800 million revolving credit facility at December 31, 2013 and 2012, respectively. We borrowed under these credit facilities from time to time during the years ended December 31, 2014, 2013 and 2012 to supplement the timing of receipts in order to fund our working capital needs and share repurchases. We were in compliance with the \$1 billion revolving credit facility financial and non-financial covenants at December 31, 2014 and the then-existing \$800 million revolving credit facility financial and non-financial covenants at December 31, 2013 and 2012.

Debt

In December 2012, we issued senior notes with a face value of \$450 million that mature on December 1, 2017 (the “2017 notes”), bearing interest at a fixed annual rate of 3.25%, payable semi-annually. In addition, in December 2012, we issued senior notes with a face value of \$300 million that mature on December 1, 2022 (the “2022 notes”), bearing interest at a fixed annual rate of 4.375%, payable semi-annually. The proceeds were used in December 2012 to repay borrowings outstanding under our revolving credit facility and to retire our 2013 notes. In connection with the redemption of the 2013 notes, we recorded a premium of \$5.4 million to “Other Income (Expense)-Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012.

Stock-based Programs

Net proceeds from stock-based awards during the years ended December 31, 2014, 2013 and 2012 were \$7.7 million, \$69.6 million and \$20.1 million, respectively. The decrease for the year ended December 31, 2014, as compared to the year ended December 31, 2013 was primarily due to a decrease in the volume of options exercised as compared to the prior year, as well as a payment made during the year ended December 31, 2014 for taxes related to the lapse of restrictions on restricted stock unit awards for a senior executive who retired at the end of 2013. The increase for the year ended December 31, 2013, as compared to the year ended December 31, 2012 was attributed to an increase in the volume of stock option exercises.

Dividends

The total amount of dividends paid during the years ended December 31, 2014, 2013 and 2012 was \$64.0 million, \$62.5 million and \$69.0 million, respectively.

Future Liquidity—Sources and Uses of Funds

Contractual Cash Obligations

| Contractual Obligations ^(a) | Total | 2015 | 2016 | 2017 | 2018 | 2019 | Thereafter | All Other |
|---|-----------------------|---------|--------|---------|--------|---------|------------|-----------|
| | (Amounts in millions) | | | | | | | |
| Current and Long-Term Debt ⁽¹⁾ | \$1,847.1 | \$344.1 | \$35.4 | \$485.4 | \$20.8 | \$622.0 | \$339.4 | \$— |
| Operating Leases ⁽²⁾ | \$146.6 | \$29.4 | \$24.5 | \$16.2 | \$14.1 | \$13.0 | \$49.4 | \$— |
| Obligations to Outsourcers ⁽³⁾ | \$227.8 | \$135.7 | \$76.5 | \$12.7 | \$2.9 | \$— | \$— | \$— |
| Pension and Other | | | | | | | | |
| Postretirement Benefits Payments/Contributions ⁽⁴⁾ | \$585.3 | 25.1 | 31.1 | 34.1 | 21.2 | 34.7 | 439.1 | \$— |
| Unrecognized Tax Benefits ⁽⁵⁾ | \$34.9 | \$— | \$— | \$— | \$— | \$— | \$— | \$34.9 |

(a) Because their future cash flows are uncertain, other noncurrent liabilities are excluded from the table.

(1) Primarily represents: (i) our senior notes with a face value of \$300 million that mature in November 2015, net of a fair value adjustment which increased the liability by \$1.2 million partially offset by an issuance discount of \$0.2 million, bearing interest at a fixed annual rate of 2.875%, payable semi-annually; (ii) our senior notes with a face value of \$450 million that mature in December 2017, net of an issuance discount of a less than \$0.1 million, bearing interest at a fixed annual rate of 3.25%, payable semi-annually; (iii) our senior notes with a face value of \$300 million that mature in December 2022, net of an issuance discount of \$2.3 million, bearing interest at a fixed annual rate of 4.375%, payable semi-annually; and (iv) borrowings outstanding under our bank credit facility which expires in July 2019 at prevailing short-term interest rates. Amounts include the interest expense portion that would be due on our future obligations. Interest expense on our senior notes is presented using the stated interest rate. Interest expense on our bank revolving credit facility is estimated using the rate in effect as of December 31, 2014.

(2) Most of our operations are conducted from leased facilities, which are under operating leases that expire over the next ten years, with the majority expiring within five years. Our corporate office is located at 103 JFK Parkway, Short Hills, New Jersey 07078, in a 123,000-square-foot property that we lease. This property also serves as our executive offices. In December 2014, we supplemented this space with the addition of 69,280 square feet of leased office space located at 101 JFK Parkway, Short Hills, New Jersey. In connection with this arrangement, the leases on both properties are co-terminous and have remaining terms of seven and one-half years, with two five-year renewal options.

We also lease certain computer and other equipment under operating leases that expire over the next three and five years, respectively. These computer and other equipment leases are frequently renegotiated or otherwise changed as advancements in computer technology produce opportunities to lower costs and improve performance.

(3) Acxiom Corporation

In July 2006, we signed a four-year North American product and technology outsourcing agreement with Acxiom in order to significantly increase the speed, data processing capacity and matching capabilities we provide our global sales and marketing customers. In November 2008, we extended the term of the North American outsourcing agreement through 2011. In December 2011, a three-year agreement was reached to further extend the North American product and technology outsourcing agreement until the end of 2014. In June 2014, we exercised a renewal option to extend this agreement through the end of 2015. Effective January 1, 2015, a three-year agreement was reached to further extend the North American product and technology outsourcing agreement through the end of 2017. In August 2008, we entered into a 65-month agreement to expand our service capabilities, enhance customer experience and accelerate the migration of the remaining existing Dun & Bradstreet fulfillment processes for our European markets to Acxiom. In December 2013, we exercised a two year renewal option to extend the contract through December 2015.

In May 2009, we entered into another agreement with Acxiom to provide certain infrastructure management services that were formerly provided by Computer Sciences Corporation (“CSC”). These services included data center operations, technology help desk and network management functions. The agreement originally had an initial term ending in October 2014 and included the right to extend the agreement under the same terms for up to a maximum

period of three years after the expiration of the original term. In 2010, we signed an infrastructure outsourcing agreement for data center operations, technology help desk and network management functions in Ireland, with an initial term ending in October 2014. In 2010, we entered into two amendments with Axiom extending the initial terms of both agreements by a total of eight months until June 2015. We retain the right to extend these agreements for up to three years after the expiration of these amended terms. In December 2014, we exercised the first of three options to extend these agreements by twelve months, until June 2016. In the fourth quarter of 2012, we notified Axiom of our intent to terminate certain data center

and technology infrastructure support services. This was done in connection with our desire to insource certain technology functions in which it is both performance and financially beneficial. Payments over these contract terms will aggregate to approximately \$473 million.

These agreements provide for typical adjustments due to changes in volume, inflation and incremental project work. We incurred costs of approximately \$83 million, \$89 million and \$90 million under all of Acxiom agreements for the years ended December 31, 2014, 2013 and 2012, respectively. Total payments to Acxiom over the remaining terms of all contracts will aggregate to approximately \$132 million.

Convergys Customer Management Group

In December 2010, we entered into a six-year business process outsourcing agreement effective January 1, 2011, with Convergys Customer Management Group (“CCMG”) in order to enhance our customer contact center solution. CCMG has transitioned contact center services previously outsourced principally to International Business Machines (“IBM”) as well as certain other smaller providers.

The transition of services to CCMG was based on a phased migration of business volume to CCMG that commenced in the second quarter of 2011 and was substantially completed by the fourth quarter of 2011. Services are primarily provided from CCMG locations in Omaha, Nebraska, the Philippines and India, on the basis of our requirements.

The primary scope of the agreement includes the following services for our North America business: (i) Inbound Customer Service, which principally involves the receipt of, response to and resolution of inquiries received from customers; (ii) Outbound Customer Service, which principally involves the collection, compilation and verification of information contained in our databases; and (iii) Data Update Service, which principally involves the bulk or discrete updates to the critical data elements about companies in our databases.

The agreement also specifies service level commitments required of CCMG for achievement of our customer satisfaction targets and a methodology for calculating credits to us if CCMG fails to meet certain service levels. In addition, CCMG’s performance under the agreement will be measured in part by our overall satisfaction of the program as measured by a customer satisfaction survey of our key internal business partners.

In December 2011, we signed a five-year telephone agreement to support our small business customers’ telesales team. After the first three years of service by CCMG, we have the right to terminate for convenience any or all of the services provided under the agreements upon one hundred eighty days prior written notice. The agreement provides for typical adjustments due to changes in volume, inflation and incremental project work. We incurred costs of approximately \$21 million, \$21 million, and \$20 million for the years ended December 31, 2014, 2013, and 2012, respectively. Total payments to CCMG over the remaining terms of the above contracts will aggregate to approximately \$38 million.

International Business Machines

In October 2004, we signed a seven-year outsourcing agreement with IBM. Under the terms of the agreement, we transitioned certain portions of our data acquisition and delivery and customer service to IBM. By August 2010, our data acquisition, delivery and customer services performed by IBM for our European countries were terminated. Additionally, by October 2011 our customer contact center services for the United States were terminated as a result of our transition to CCMG.

In August 2012, we signed an amendment with IBM extending the term of the limited delivery services to our North American customers until January 2017. Payments over the remaining contract term will aggregate to approximately \$7 million. The agreement provides for typical adjustments due to changes in volume, inflation and incremental project work.

We incurred costs of approximately \$3 million for each of the years ended December 31, 2014, 2013 and 2012 under this agreement.

(4) Represents projected contributions to our U.S. Qualified and Non-U.S. defined benefit plans as well as projected benefit payments related to our unfunded plans, including the U.S. Non-Qualified Plans and our postretirement benefit plans. We made a \$10 million contribution to the U.S. Qualified Plan in 2014. The projected contributions are estimated based on the same assumptions used to measure our benefit obligation at the end of 2014 and include benefits attributable to estimated future employee service. A closed group approach is used in calculating the projected benefit payments, assuming only the participants who are currently in the valuation population are

included in the projection and the projected benefits continue for up to approximately 99 years. These estimates will change as a result of changes in the economy, as well as other mandated assumption changes that could occur in future years.

(5) We have a total amount of unrecognized tax benefits of \$29.2 million for the year ending December 31, 2014. Although we do not anticipate payments within the next twelve months for these matters, these could require the aggregate use of

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cash totaling approximately \$34.9 million. As we cannot make reliable estimates regarding the timing of the cash flows by period, we have included unrecognized tax benefits within the “All Other” column in the table above.

Capital Structure

Every year we examine our capital structure and review our liquidity and funding plans. During 2015, we will continue to focus on Total Shareholder Return.

We believe that cash provided by operating activities, supplemented from time to time as needed with readily available financing arrangements, is sufficient to meet our short-term needs, including the cash cost of restructuring charges, our capital investments, contractual obligations and contingencies, excluding acquisitions and the legal matters identified within this Annual Report on Form 10-K for which exposures cannot be estimated. See Note 13 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K.

As we execute our long-term strategy, which contemplates strategic acquisitions, we may require financing of our existing debt instruments or consider additional financing. We regularly evaluate market conditions, our liquidity profile and various financing alternatives for opportunities to enhance our capital structure. While we feel confident that such financing arrangements are available to us, there can be no guarantee that we will be able to access new sources of liquidity when required.

Disruptions in the economic environment may have a significant adverse impact on a number of commercial and financial institutions. Our liquidity has not been impacted by the current credit environment and management does not expect that it will be materially impacted in the near future. Management continues to closely monitor our liquidity, the credit markets and our financial counterparties. However, management cannot predict with any certainty the impact to us of any further disruption in the credit environment.

Share Repurchases

In August 2014, our Board of Directors approved a new \$100 million share repurchase program to mitigate the dilutive effect of shares issued under our stock incentive plans and Employee Stock Purchase Program, and to be used for discretionary share repurchases from time to time. Use of the new \$100 million share repurchase program for anti-dilutive share repurchases was authorized to commence upon the completion or expiration of our four-year, five million share anti-dilutive share repurchase program which expired in October 2014. Any use for discretionary share repurchases was authorized to commence upon the completion of our \$1 billion discretionary share repurchase program which was completed in August 2014. The new \$100 million share repurchase program will remain open until it has been fully utilized. There is currently no definitive timeline under which the program will be completed. As of December 31, 2014, we had not yet commenced share repurchases under this program.

Dividends

In February 2015, we approved the declaration of a dividend of \$0.4625 per share of common stock for the first quarter of 2015. This cash dividend will be payable on March 11, 2015 to shareholders of record at the close of business on February 24, 2015.

Potential Payments in Legal Matters

We and our predecessors, successors and assigns are involved in certain legal proceedings, claims and litigation arising in the ordinary course of business. These matters are at various stages of resolution, but could ultimately result in significant cash payments as described in Note 13 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K. We believe we have adequate reserves recorded in the consolidated financial statements for our share of current exposures in these matters, where applicable, as described therein.

Pension Plan and Postretirement Benefit Plan Contribution Requirements

For financial statement reporting purposes, the net funded status of our pension plans, as determined in accordance with GAAP, had a deficit of \$262.1 million, \$289.2 million and \$25.2 million for the U.S. Qualified Plan, the U.S. Non-Qualified Plans and the non-U.S. plans, respectively, at December 31, 2014, as compared to a deficit of \$84.8 million, \$249.4 million and \$41.7 million for the U.S. Qualified Plan, the U.S. Non-Qualified Plans and the non-U.S. plans, respectively, at December 31, 2013. The deterioration in the funded status of our U.S. plans was primarily due to a higher projected benefit obligation at December 31, 2014, which was driven by the adoption of new mortality tables projecting longer life expectancy and a lower discount rate. This was partially offset by the higher plan asset value at December 31, 2014 as a result of 2014 asset returns for our global plans. See Note 10 to our consolidated

financial statements included in Item 8. of this Annual Report on Form 10-K.

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During fiscal 2014, we were not required to make contributions to the U.S. Qualified Plan, the largest of our six plans, under funding regulations associated with the Pension Protection Act of 2006 (“PPA 2006”), as amended by the Moving Ahead for Progress in the 21st Century Act (“MAP-21”) and the Highway and Transportation Funding Act (“HATFA”), as the plan was considered “fully funded” for the 2013 plan year. However, we made a \$10.0 million contribution to the U.S. Qualified Plan in 2014. We do not expect to make any required contributions to the U.S. Qualified Plan in 2015 for the 2014 plan years based on the preliminary calculation of the minimum funding requirements as defined in the Pension Protection Act of 2006, as amended by the MAP-21 and HATFA Acts. Final funding requirements for the 2014 plan year will be determined based on our January 2015 funding actuarial valuation. However, we may consider making voluntary contributions to the U.S. Qualified Plan in 2015. We expect to continue to make cash contributions to our other pension plans during 2015. The expected 2015 contributions are approximately \$22.4 million, compared to \$37.2 million in 2014. In addition, we expect to make benefit payments related to our postretirement benefit plan of approximately \$2.7 million during 2015, compared to \$3.9 million in 2014. See the Contractual Cash Obligations table above for projected contributions and benefit payments beyond 2014.

Fixed-Rate Note

Our senior notes with a face value of \$300 million mature on November 15, 2015 (the “2015 notes”) and we currently intend to refinance the 2015 notes prior to their stated maturity.

Commercial Paper Program

We maintain an \$800 million commercial paper program which is supported by our \$1 billion revolving credit facility. The commercial paper program was increased from \$300 million to \$800 million in July 2012. Under this program, we may issue from time to time unsecured promissory notes in the commercial paper market in private placements exempt from registration under the Securities Act of 1933, as amended, for a cumulative face amount not to exceed \$800 million outstanding at any one time and with maturities not exceeding 364 days from the date of issuance. Outstanding commercial paper effectively reduces the amount available for borrowing under our \$1 billion revolving credit facility.

Off-Balance Sheet Arrangements and Related Party Transactions

We do not have any transactions, obligations or relationships that could be considered off-balance sheet arrangements except for those disclosed in Note 7 to the consolidated financial statements included in Item 8. of this Annual Report on Form 10-K.

We do not have any related party transactions as of December 31, 2014.

Fair Value Measurements

Our non-recurring non-financial assets and liabilities include long-lived assets held and used, goodwill and intangible assets. These assets are recognized at fair value when they are deemed to be impaired. As of December 31, 2014, we did not have any unobservable (Level III) inputs in determining the fair value of our non-recurring non-financial assets and liabilities.

As of December 31, 2014, we did not have any unobservable (Level III) inputs in determining fair value for our assets and liabilities measured at fair value on a recurring basis other than our real estate funds within our pension funds.

Forward-Looking Statements

We may from time to time make written or oral “forward-looking” statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, including statements contained in filings with the Securities and Exchange Commission, in reports to shareholders and in press releases and investor Web casts. These forward-looking statements include, without limitation, any statements related to financial guidance or strategic goals. These forward-looking statements can also be identified by the use of words like “anticipates,” “aspirations,” “believes,” “continues,” “estimates,” “expects,” “goals,” “guidance,” “intends,” “plans,” “projects,” “targets,” “commits,” “will” and other words of similar meaning. They can also be identified by the fact that they do not relate strictly to historical or current facts.

We cannot guarantee that any forward-looking statement will be realized. Achievement of future results is subject to risks, uncertainties and inaccurate assumptions. Should known or unknown risks or uncertainties materialize, or

should underlying assumptions prove inaccurate, actual results could vary materially from those anticipated, estimated or projected. Investors should bear this in mind as they consider forward-looking statements and whether to invest in, or remain invested in, our securities.

In connection with the “safe harbor” provisions of the Private Securities Litigation Reform Act of 1995, we are identifying the following important factors that, individually or in the aggregate, could cause actual results to differ materially from those contained in any forward-looking statements made by us; any such statement is qualified by reference to the following cautionary factors: (i) reliance on third parties to support critical components of our business model; (ii) our ability to protect our information technology infrastructure against cyber attack and unauthorized access; (iii) risks associated with potential violations of the Foreign Corrupt Practices Act and similar laws; (iv) customer demand for our products; (v) the successful implementation of our business strategy; (vi) the integrity and security of our global database and data centers; (vii) our ability to maintain the integrity of our brand and reputation and to successfully achieve our plan to modernize our Dun & Bradstreet brand; (viii) our ability to renew large contracts and the related revenue recognition and timing thereof; (ix) the impact of macro-economic challenges on our customers and vendors; (x) future laws or regulations with respect to the collection, compilation, storage, use and/or publication of information and adverse publicity or litigation concerning the commercial use of such information; (xi) our ability to acquire and successfully integrate other businesses, products and technologies; (xii) adherence by third-party members of our D&B Worldwide Network, or other third parties who license and sell under the Dun & Bradstreet name, to our quality standards and to the renewal of their agreements with Dun & Bradstreet; (xiii) the effects of foreign and evolving economies, exchange rate fluctuations, legislative or regulatory requirements and the implementation or modification of fees or taxes to collect, compile, store, use, transfer cross-border and/or publish data; and (xiv) the other factors described under the headings “Risk Factors,” “Management’s Discussion and Analysis,” “Legal Proceedings” and elsewhere in this Annual Report on Form 10-K, our Quarterly Reports on Form 10-Q and the Company’s other reports or documents filed or furnished with the Securities and Exchange Commission.

It should be understood that it is not possible to predict or identify all risk factors. Consequently, the above list of important factors and the Risk Factors discussed in Item 1A. of this Annual Report on Form 10-K should not be considered to be a complete discussion of all of our potential trends, risks and uncertainties. Except as otherwise required by federal securities laws, we do not undertake any obligation to update any forward-looking statement we may make from time to time.

Item 7A. Quantitative and Qualitative Disclosures About Market Risk

Information in response to this Item is set forth under the caption “Market Risk” in Item 7. of this Annual Report on Form 10-K.

Item 8. Financial Statements and Supplementary Data

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Schedules

Schedules are omitted as they are not required or inapplicable or because the required information is provided in the consolidated financial statements, including the notes to the consolidated financial statements.

MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

Management is responsible for the preparation of the consolidated financial statements and related information appearing in this report. Management believes that the consolidated financial statements fairly reflect the form and substance of transactions and that the consolidated financial statements reasonably present our financial position and results of operations in conformity with generally accepted accounting principles in the United States of America. Management also has included in the consolidated financial statements amounts that are based on estimates and judgments which it believes are reasonable under the circumstances.

An independent registered public accounting firm audits our consolidated financial statements in accordance with the standards of the Public Company Accounting Oversight Board (United States) and their report is provided herein.

MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Management is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934, as amended. Management designed our internal control systems in order to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with accounting principles generally accepted in the United States of America. Our internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of our assets; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with accounting principles generally accepted in the United States, and that receipts and expenditures are being made only in accordance with authorizations of management and directors; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of our assets that could have a material effect on the financial statements.

Management conducted an evaluation of the effectiveness of our internal control over financial reporting based on the Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Based on its evaluation, our management concluded that our internal control over financial reporting was effective at the reasonable assurance level as of December 31, 2014.

The effectiveness of our internal control over financial reporting as of December 31, 2014 has been audited by PricewaterhouseCoopers LLP, an independent registered public accounting firm, as stated in their report, which is included herein.

REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and Shareholders:

In our opinion, the accompanying consolidated balance sheets and the related consolidated statements of operations and comprehensive income, cash flows, and shareholders' equity (deficit) present fairly, in all material respects, the financial position of The Dun & Bradstreet Corporation and its subsidiaries at December 31, 2014 and December 31, 2013, and the results of their operations and their cash flows for each of the three years in the period ended December 31, 2014 in conformity with accounting principles generally accepted in the United States of America. Also in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control - Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for these financial statements, for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in Management's Report on Internal Control over Financial Reporting appearing on page 62. Our responsibility is to express opinions on these financial statements and on the Company's internal control over financial reporting based on our integrated audits. We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ PricewaterhouseCoopers LLP
New York, NY
February 26, 2015

THE DUN & BRADSTREET CORPORATION
CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE INCOME

| | For the Years Ended | | |
|---|--|-----------|-----------|
| | December 31, | | |
| | 2014 | 2013 | 2012 |
| | (Amounts in millions, except per share data) | | |
| Revenue | \$1,681.8 | \$1,655.2 | \$1,663.0 |
| Operating Expenses | 557.6 | 550.5 | 521.0 |
| Selling and Administrative Expenses | 624.7 | 582.5 | 602.2 |
| Depreciation and Amortization | 63.1 | 71.2 | 78.3 |
| Restructuring Charge | 14.9 | 13.9 | 29.4 |
| Operating Costs | 1,260.3 | 1,218.1 | 1,230.9 |
| Operating Income | 421.5 | 437.1 | 432.1 |
| Interest Income | 1.7 | 1.3 | 0.8 |
| Interest Expense | (43.3) | (40.7) | (39.5) |
| Other Income (Expense) – Net | (31.3) | (1.7) | (15.1) |
| Non-Operating Income (Expense) – Net | (72.9) | (41.1) | (53.8) |
| Income Before Provision for Income Taxes and Equity in Net Income of Affiliates | 348.6 | 396.0 | 378.3 |
| Less: Provision for Income Taxes | 52.6 | 135.5 | 83.1 |
| Equity in Net Income of Affiliates | 1.9 | 1.6 | 1.3 |
| Net Income | 297.9 | 262.1 | 296.5 |
| Less: Net (Income) Loss Attributable to the Noncontrolling Interest | (3.5) | (3.6) | (1.0) |
| Net Income Attributable to Dun & Bradstreet | \$294.4 | \$258.5 | \$295.5 |
| Basic Earnings Per Share of Common Stock Attributable to Dun & Bradstreet Common Shareholders | \$8.06 | \$6.61 | \$6.47 |
| Diluted Earnings Per Share of Common Stock Attributable to Dun & Bradstreet Common Shareholders | \$7.99 | \$6.54 | \$6.43 |
| Weighted Average Number of Shares Outstanding-Basic | 36.5 | 39.1 | 45.6 |
| Weighted Average Number of Shares Outstanding-Diluted | 36.9 | 39.5 | 46.0 |
| Cash Dividend Paid Per Common Share | \$1.76 | \$1.60 | \$1.52 |
| Other Comprehensive Income, Net of Tax: | | | |
| Net Income (from above) | \$297.9 | \$262.1 | \$296.5 |
| Foreign Currency Translation Adjustments, no Tax Impact | (46.9) | (35.6) | 17.1 |
| Defined Benefit Pension Plans: | | | |
| Prior Service Costs, Net of Tax Income (Expense) (1) | 1.8 | (5.6) | (6.4) |
| Net Actuarial Gain (Loss), Net of Tax Income (Expense) (2) | (138.3) | 154.4 | (56.2) |
| Derivative Financial Instruments, Net of Tax Income (Expense) (3) | (0.1) | — | 0.1 |
| Comprehensive Income, Net of Tax | 114.4 | 375.3 | 251.1 |
| Less: Comprehensive (Income) Loss Attributable to the Noncontrolling Interest | (3.3) | (3.5) | (1.0) |
| Comprehensive Income Attributable to Dun & Bradstreet | \$111.1 | \$371.8 | \$250.1 |

(1) Tax Income (Expense) of \$(1.1) million, \$3.3 million and \$3.1 million during the years ended December 31, 2014, 2013 and 2012, respectively.

(2) Tax Income (Expense) of \$84.9 million, \$(91.7) million and \$27.2 million during the years ended December 31, 2014, 2013 and 2012, respectively.

(3) Tax Income (Expense) of \$(0.1) million and \$(1.9) million during the years ended December 31, 2014 and 2012, respectively. No tax impact during the year ended December 31, 2013.

The accompanying notes are an integral part of the consolidated financial statements.

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THE DUN & BRADSTREET CORPORATION
CONSOLIDATED BALANCE SHEETS

| | December 31, | |
|---|--|-----------|
| | 2014 | 2013 |
| | (Amounts in millions, except per share data) | |
| ASSETS | | |
| Current Assets | | |
| Cash and Cash Equivalents | \$319.4 | \$235.9 |
| Accounts Receivable, Net of Allowance of \$21.0 at December 31, 2014 and \$23.9 at December 31, 2013 | 527.1 | 518.5 |
| Other Receivables | 5.9 | 6.3 |
| Prepaid Taxes | 7.5 | 9.1 |
| Deferred Income Tax | 22.6 | 14.0 |
| Current Asset Held for Sale | 8.5 | — |
| Other Prepays | 37.2 | 30.3 |
| Other Current Assets | 7.7 | 8.3 |
| Total Current Assets | 935.9 | 822.4 |
| Non-Current Assets | | |
| Property, Plant and Equipment, Net of Accumulated Depreciation of \$82.7 at December 31, 2014 and \$83.9 at December 31, 2013 | 27.4 | 39.6 |
| Computer Software, Net of Accumulated Amortization of \$350.7 at December 31, 2014 and \$474.1 at December 31, 2013 | 103.7 | 107.9 |
| Goodwill | 575.2 | 589.1 |
| Deferred Income Tax | 219.0 | 148.4 |
| Other Receivables | 12.6 | 45.6 |
| Other Intangibles (Note 15) | 61.6 | 76.7 |
| Other Non-Current Assets | 50.8 | 60.6 |
| Total Non-Current Assets | 1,050.3 | 1,067.9 |
| Total Assets | \$1,986.2 | \$1,890.3 |
| LIABILITIES | | |
| Current Liabilities | | |
| Accounts Payable | \$31.4 | \$41.4 |
| Accrued Payroll | 105.6 | 86.4 |
| Accrued Income Tax | 21.7 | 7.5 |
| Short-Term Debt | 301.1 | 0.1 |
| Other Accrued and Current Liabilities (Note 15) | 114.2 | 116.1 |
| Deferred Revenue | 584.9 | 600.8 |
| Total Current Liabilities | 1,158.9 | 852.3 |
| Pension and Postretirement Benefits | 588.2 | 394.1 |
| Long-Term Debt | 1,352.2 | 1,516.0 |
| Liabilities for Unrecognized Tax Benefits | 30.7 | 108.0 |
| Other Non-Current Liabilities | 50.8 | 62.2 |
| Total Liabilities | 3,180.8 | 2,932.6 |
| Contingencies (Note 13) | | |
| EQUITY | | |
| DUN & BRADSTREET SHAREHOLDERS' EQUITY (DEFICIT) | | |
| Series A Junior Participating Preferred Stock, \$0.01 par value per share, authorized - 0.5 shares; outstanding - none | — | — |

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| | | |
|--|------------|--------------|
| Preferred Stock, \$0.01 par value per share, authorized - 9.5 shares; outstanding - none | — | — |
| Series Common Stock, \$0.01 par value per share, authorized - 10.0 shares; outstanding - none | — | — |
| Common Stock, \$0.01 par value per share, authorized - 200.0 shares; issued - 81.9 shares | 0.8 | 0.8 |
| Capital Surplus | 279.3 | 270.0 |
| Retained Earnings | 2,831.1 | 2,600.9 |
| Treasury Stock, at cost, 46.0 shares at December 31, 2014 and 44.1 shares at December 31, 2013 | (3,392.4 |) (3,181.3) |
| Accumulated Other Comprehensive Income (Loss) | (922.1 |) (738.8) |
| Total Dun & Bradstreet Shareholders' Equity (Deficit) | (1,203.3 |) (1,048.4) |
| Noncontrolling Interest | 8.7 | 6.1 |
| Total Equity (Deficit) | (1,194.6 |) (1,042.3) |
| Total Liabilities and Shareholders' Equity (Deficit) | \$ 1,986.2 | \$ 1,890.3 |

The accompanying notes are an integral part of the consolidated financial statements.

THE DUN & BRADSTREET CORPORATION
CONSOLIDATED STATEMENTS OF CASH FLOWS

| | For the Years Ended December 31, | | |
|--|----------------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| | (Amounts in millions) | | |
| Cash Flows from Operating Activities: | | | |
| Net Income | \$297.9 | \$262.1 | \$296.5 |
| Reconciliation of Net Income to Net Cash Provided by Operating Activities: | | | |
| Depreciation and Amortization | 63.1 | 71.2 | 78.3 |
| Amortization of Unrecognized Pension Loss | 32.9 | 33.4 | 23.5 |
| (Gain) Loss from Sales of Business / Investments | — | — | (6.1) |
| Impairment of Assets | 7.3 | 33.3 | 16.1 |
| Income Tax Benefit from Stock-Based Awards | 4.4 | 12.2 | 7.0 |
| Excess Tax Benefit on Stock-Based Awards | (1.6) | (3.5) | (2.2) |
| Equity Based Compensation | 11.4 | 8.7 | 10.6 |
| Restructuring Charge | 14.9 | 13.9 | 29.4 |
| Restructuring Payments | (15.4) | (14.7) | (28.2) |
| Changes in Deferred Income Taxes, Net | (72.7) | 17.8 | 4.9 |
| Changes in Accrued Income Taxes, Net | 13.1 | (15.8) | (32.0) |
| Changes in Current Assets and Liabilities: | | | |
| (Increase) Decrease in Accounts Receivable | (12.8) | (8.3) | (14.4) |
| (Increase) Decrease in Other Current Assets | (6.5) | 15.7 | 9.0 |
| (Decrease) Increase in Deferred Revenue | (8.7) | (8.8) | 8.9 |
| (Decrease) Increase in Accounts Payable | (7.1) | (0.7) | 3.8 |
| Increase (Decrease) in Accrued Liabilities | 23.5 | (8.8) | (30.6) |
| (Decrease) Increase in Other Accrued and Current Liabilities | — | — | (3.7) |
| Changes in Non-Current Assets and Liabilities: | | | |
| Decrease (Increase) in Other Long-Term Assets | 37.9 | (3.4) | 27.8 |
| Net (Decrease) Increase in Long-Term Liabilities | (64.6) | (69.5) | (42.8) |
| Net, Other Non-Cash Adjustments | (1.5) | (1.5) | 2.0 |
| Net Cash Provided by Operating Activities | 315.5 | 333.3 | 357.8 |
| Cash Flows from Investing Activities: | | | |
| Proceeds from Sales of Businesses, Net of Cash Divested | — | 0.8 | 9.1 |
| Payments for Acquisitions of Businesses, Net of Cash Acquired | (8.3) | — | — |
| Cash Settlements of Foreign Currency Contracts | (7.8) | (7.2) | 6.0 |
| Capital Expenditures | (12.2) | (9.5) | (7.0) |
| Additions to Computer Software and Other Intangibles | (41.7) | (45.6) | (67.4) |
| Net, Other | — | (0.1) | 0.3 |
| Net Cash Used in Investing Activities | (70.0) | (61.6) | (59.0) |
| Cash Flows from Financing Activities: | | | |
| Payments for Purchases of Treasury Shares | (225.0) | (420.0) | (508.0) |
| Net Proceeds from Stock-Based Awards | 7.7 | 69.6 | 20.1 |
| Payment of Bond Issuance Costs | (1.4) | — | (5.4) |
| Payment of Debt | — | — | (400.0) |
| Proceeds from Issuance of Long-Term Debt | — | — | 747.0 |
| Payments of Dividends | (64.0) | (62.5) | (69.0) |
| Proceeds from Borrowings on Credit Facilities | 1,109.1 | 606.2 | 915.1 |
| Payments of Borrowings on Credit Facilities | (971.1) | (379.9) | (934.3) |

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| | | | |
|--|---------|----------|----------|
| Excess Tax Benefit on Stock-Based Awards | 1.6 | 3.5 | 2.2 |
| Capital Lease and Other Long-Term Financing Obligation Payment | (0.6) |) (0.6 |) (2.0 |
| Net, Other | (0.7) |) (0.6 |) (1.6 |
| Net Cash Used in Financing Activities | (144.4) |) (184.3 |) (235.9 |
| Effect of Exchange Rate Changes on Cash and Cash Equivalents | (17.6) |) (0.6 |) 1.8 |
| Increase (Decrease) in Cash and Cash Equivalents | 83.5 | 86.8 | 64.7 |
| Cash and Cash Equivalents, Beginning of Period | 235.9 | 149.1 | 84.4 |
| Cash and Cash Equivalents, End of Period | \$319.4 | \$235.9 | \$149.1 |
| Supplemental Disclosure of Cash Flow Information: | | | |
| Cash Paid for: | | | |
| Income Taxes, Net of Refunds | \$107.9 | \$121.2 | \$103.2 |
| Interest | \$42.5 | \$39.9 | \$41.8 |

The accompanying notes are an integral part of the consolidated financial statements.

THE DUN & BRADSTREET CORPORATION

CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY (DEFICIT)

For the Years Ended December 31, 2014, 2013 and 2012

(Amounts in millions, except per share data)

| | Common Stock (\$ Par Value) | Capital Surplus | Retained Earnings | Treasury Stock | Cumulative Translation Adjustment | Minimum Pension Liability Adjustment | Derivative Financial Instrument | Total Dun & Bradstreet Shareholders' Equity (Deficit) | Noncontrolling Interest | Total Equity (Deficit) |
|---|--------------------------------------|--------------------|----------------------|-------------------|---|---|---------------------------------------|--|----------------------------|------------------------------|
| Balance, January 1, 2012 | \$ 0.8 | \$ 239.0 | \$ 2,179.3 | \$(2,356.3) | \$(168.3) | \$(638.4) | \$— | \$(743.9) | \$ 3.7 | \$(740.2) |
| Net Income | — | — | 295.5 | — | — | — | — | 295.5 | 1.0 | 296.5 |
| Payment to Noncontrolling Interest | — | — | — | — | — | — | — | — | (1.2) | (1.2) |
| Sale of Noncontrolling Interest | — | — | — | — | — | — | — | — | (0.4) | (0.4) |
| Equity-Based Plans | — | 21.1 | — | 31.0 | — | — | — | 52.1 | — | 52.1 |
| Treasury Shares Acquired | — | — | — | (508.0) | — | — | — | (508.0) | — | (508.0) |
| Pension Adjustments, net of tax benefit of \$30.3 | — | — | — | — | — | (62.6) | — | (62.6) | — | (62.6) |
| Dividend Declared | — | — | (69.3) | — | — | — | — | (69.3) | — | (69.3) |
| Adjustments to Legacy Tax Matters | — | 1.6 | — | — | — | — | — | 1.6 | — | 1.6 |
| Change in Cumulative Translation Adjustment | — | — | — | — | 17.1 | — | — | 17.1 | — | 17.1 |
| Derivative Financial Instruments, net of \$1.9 tax | — | — | — | — | — | — | 0.1 | 0.1 | — | 0.1 |
| Balance, December 31, 2012 | \$ 0.8 | \$ 261.7 | \$ 2,405.5 | \$(2,833.3) | \$(151.2) | \$(701.0) | \$ 0.1 | \$(1,017.4) | \$ 3.1 | \$(1,014.3) |
| Net Income | — | — | 258.5 | — | — | — | — | 258.5 | 3.6 | 262.1 |
| Payment to Noncontrolling Interest | — | — | — | — | — | — | — | — | (0.5) | (0.5) |
| | — | 8.3 | — | 72.0 | — | — | — | 80.3 | — | 80.3 |

| | | | | | | | | | | |
|--|--------|----------|------------|--------------|-------------|-------------|--------|--------------|--------|--------------|
| Equity-Based Plans Treasury Shares | — | — | — | (420.0) | — | — | — | (420.0) | — | (420.0) |
| Acquired Pension Adjustments, net of tax expense of \$88.4 | — | — | — | — | — | 148.8 | — | 148.8 | — | 148.8 |
| Dividend Declared | — | — | (63.1) | — | — | — | — | (63.1) | — | (63.1) |
| Change in Cumulative Translation Adjustment Balance, December 31, 2013 | — | — | — | — | (35.5) | — | — | (35.5) | (0.1) | (35.6) |
| Net Income | \$ 0.8 | \$ 270.0 | \$ 2,600.9 | \$ (3,181.3) | \$ (186.7) | \$ (552.2) | \$ 0.1 | \$ (1,048.4) | \$ 6.1 | \$ (1,042.3) |
| Payment to Noncontrolling Interest | — | — | 294.4 | — | — | — | — | 294.4 | 3.5 | 297.9 |
| Equity-Based Plans Treasury Shares | — | 9.3 | — | 13.9 | — | — | — | 23.2 | — | 23.2 |
| Acquired Pension Adjustments, net of tax benefit of \$83.8 | — | — | — | — | — | (136.5) | — | (136.5) | — | (136.5) |
| Dividend Declared | — | — | (64.2) | — | — | — | — | (64.2) | — | (64.2) |
| Change in Cumulative Translation Adjustment Derivative Financial Instruments, net of tax of \$0.1 Balance, December 31, 2014 | — | — | — | — | (46.7) | — | — | (46.7) | (0.2) | (46.9) |
| | — | — | — | — | — | — | (0.1) | (0.1) | — | (0.1) |
| | \$ 0.8 | \$ 279.3 | \$ 2,831.1 | \$ (3,392.4) | \$ (233.4) | \$ (688.7) | \$ — | \$ (1,203.3) | \$ 8.7 | \$ (1,194.6) |

The accompanying notes are an integral part of the consolidated financial statements.

THE DUN & BRADSTREET CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(Tabular dollar amounts in millions, except per share data)

Note 1. Description of Business and Summary of Significant Accounting Policies

Description of Business. The Dun & Bradstreet Corporation (“Dun & Bradstreet” or “we” or “us” or “our” or the “Company”) the world's leading source of commercial data, analytics and insight on businesses. Our global commercial database as of December 31, 2014 contained more than 240 million business records. We transform commercial data into valuable insight which is the foundation of our global solutions that customers rely on to make critical business decisions.

Dun & Bradstreet provides solution sets that meet a diverse set of customer needs globally. Customers use D&B Risk Management Solutions™ to mitigate credit and supplier risk, increase cash flow and drive increased profitability, and D&B Sales & Marketing Solutions™ to provide data management capabilities that provide effective and cost efficient marketing solutions to increase revenue from new and existing customers.

Basis of Presentation. The preparation of financial statements and related disclosures in conformity with accounting principles generally accepted in the United States of America (“GAAP”) requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the period reported. As discussed throughout this Note 1, we base our estimates on historical experience, current conditions and various other factors that we believe to be reasonable under the circumstances. Significant items subject to such estimates and assumptions include: valuation allowances for receivables and deferred income tax assets; liabilities for potential tax exposure and potential litigation claims and settlements; assets and obligations related to employee benefits; allocation of the purchase price in acquisition accounting; impairment assessment for goodwill and other intangible assets; long-term asset and amortization recoverability; stock-based compensation; revenue deferrals; and restructuring charges. We review estimates and assumptions periodically and reflect the revisions in the consolidated financial statements in the period in which we determine any revisions to be necessary. Actual results could differ materially from those estimates under different assumptions or conditions.

The consolidated financial statements include our accounts, as well as those of our subsidiaries and investments in which we have a controlling interest. Investments in companies over which we have significant influence but not a controlling interest are recorded under the equity method of accounting. Investments over which we do not have significant influence are recorded under the cost method of accounting. We periodically review our investments to determine if there has been any impairment judged to be other than temporary. Such impairments are recorded as write-downs in the consolidated statements of operations and comprehensive income.

All intercompany transactions and balances have been eliminated in consolidation.

Through December 31, 2014, we managed and reported our business through the following three segments:

• North America (which consists of our operations in the U.S. and Canada);

• Asia Pacific (which primarily consists of our operations in Australia, Greater China, India and Asia Pacific Worldwide Network); and

• Europe and other International Markets (which primarily consists of our operations in the United Kingdom (“U.K.”), the Netherlands, Belgium, Latin America and our European Worldwide Network).

To further align with our strategy, we began reporting our business as of January 1, 2015 through two segments:

• Americas (which consists of our operations in the U.S., Canada and Latin America); and

• Non Americas (which primarily consists of our operations in the U.K., the Netherlands, Belgium, Australia, Greater China, India and our Worldwide Network).

In addition to the changes in our segment reporting that became effective January 1, 2015 that further align our external reporting with our strategy, we also began reporting and monitoring the performance of our Risk Management Solutions as Trade Credit and Other Enterprise Risk Management, and the results of our Sales & Marketing Solutions as Traditional Prospecting Solutions and Advanced Marketing Solutions. Trade Credit represents our traditional commercial credit products such as DNBi. Other Enterprise Risk Management includes all of our remaining Risk Management products, such as our compliance, supply chain and D&B Direct risk

solutions. Traditional Prospecting Solutions includes our Hoovers, Market Data Retrieval (“MDR”) and marketing list solutions. Advanced Marketing Solutions includes all of our remaining Sales & Marketing Solutions products including Optimizer and DaaS (Customer Relationship Management (“CRM”) and D&B Direct sales and marketing solutions).

NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

The financial statements of the subsidiaries outside North America reflect a fiscal year ended November 30 in order to facilitate the timely reporting of our consolidated financial results and consolidated financial position.

Where appropriate, we have reclassified certain prior year amounts to conform to the current year presentation.

Significant Accounting Policies

Revenue Recognition. Revenue is recognized when the following four conditions are met:

• Persuasive evidence of an arrangement exists;

• The contract fee is fixed or determinable;

• Delivery or performance has occurred; and

• Collectability is reasonably assured.

If at the outset of an arrangement, we determine that collectability is not reasonably assured, revenue is deferred until the earlier of when collectability becomes probable or the receipt of payment. If there is uncertainty as to the customer's acceptance of our deliverables, revenue is not recognized until the earlier of receipt of customer acceptance or expiration of the acceptance period. If at the outset of an arrangement, we determine that the arrangement fee is not fixed or determinable, revenue is deferred until the arrangement fee becomes fixed or determinable, assuming all other revenue recognition criteria have been met.

Our Risk Management Solutions are generally sold under fixed price subscription contracts that allow customers unlimited access to risk information. Revenue on this type of contract is recognized ratably over the term of the contract.

Risk information is also sold using monthly or annual contracts that allow customers to purchase our risk information up to the contract amount based on an agreed price list. Once the contract amount is fully used, additional risk information can be purchased at per-item prices, which may be different than those in the original contract. Revenue on these contracts is recognized on a per-item basis as information is purchased and delivered to the customer. If customers do not use the full amount of their contract and forfeit the unused portion, we recognize the forfeited amount as revenue at contract expiration.

Where a data file of risk information is sold with periodic updates to that information, a portion of the revenue related to the updates is deferred as a liability on the balance sheet and recognized as the updates are delivered, usually on a quarterly or monthly basis over the term of the contract.

Revenue related to services, such as monitoring, is recognized ratably over the period of performance.

Sales & Marketing Solutions that provide continuous access to our marketing information and business reference databases may include access or hosting fees which are sold on a subscription basis. Revenue is recognized ratably over the term of the contract, which is typically one year.

Where a data file of marketing information is sold, we recognize revenue upon delivery of the marketing data file to the customer. If the contract provides for periodic updates to that marketing data file, the portion of the revenue related to updates is deferred as a liability on the balance sheet and recognized as the updates are delivered, usually on a quarterly or monthly basis over the term of the contract.

Sales of software that are considered to be more than incidental are recognized in revenue when a noncancelable license agreement has been signed and the software has been shipped and installed, if required.

Revenue from consulting and training services is recognized as the services are performed.

Multiple Element Arrangements

We have certain solution offerings that are sold as multi-element arrangements. The multiple element arrangements or deliverables may include access to our business information database, information data files, periodic data refreshes, software and services. We evaluate each deliverable in an arrangement to determine whether it represents a separate unit of accounting. Most product and service deliverables qualify as separate units of accounting and can be sold stand-alone or in various combinations across our markets. A deliverable constitutes a separate unit of accounting when it has stand-alone value and there are no customer-negotiated refunds or return rights for the delivered items. If the arrangement includes a customer-negotiated refund or return right relative to the delivered items, and the delivery and performance of the undelivered item is considered probable and substantially in our control, the delivered item

constitutes a separate unit of accounting.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

If the deliverable or a group of deliverables meet the separation criteria, the total arrangement consideration is allocated to each unit of accounting based on its relative selling price. The amount of arrangement consideration that is allocated to a delivered unit of accounting is limited to the amount that is not contingent upon the delivery of another unit of accounting.

We use a hierarchy to determine the selling price to be used for allocating revenue to deliverables: (i) vendor-specific objective evidence of selling prices (“VSOE”); (ii) third-party evidence of selling price (“TPE”); and (iii) best estimated selling prices (“BESP”) of each element. We determine the selling price for each deliverable using VSOE, if it exists, TPE if VSOE does not exist, or BESP if neither VSOE nor TPE exist. Revenue allocated to each element is then recognized when the basic revenue recognition criteria are met for each element.

We determine VSOE of a deliverable by monitoring the price at which we sell the deliverable on a stand-alone basis to third parties or from the stated renewal rate for the elements contained in the initial arrangement. In certain instances, we are not able to establish VSOE for all deliverables in an arrangement with multiple elements. This may be due to us infrequently selling each element separately, not pricing products or services within a set range, or only having a limited sales history. Where we are unable to establish VSOE, we may use the price at which we or a third party sell a similar product to similarly situated customers on a stand-alone basis. Generally, our offerings contain a level of differentiation such that comparable pricing of solutions with similar functionality or delivery cannot be obtained. Furthermore, we are rarely able to reliably determine what similar competitors’ selling prices are on a stand-alone basis. Therefore, we typically are not able to determine TPE of selling price.

When we are unable to establish selling prices by using VSOE or TPE, we establish the BESP in our allocation of arrangement consideration. The objective of BESP is to determine the price at which we would transact a sale if the solution were sold on a stand-alone basis. The determination of BESP is based on our review of available data points and consideration of factors such as but not limited to pricing practices, our growth strategy, geographies and customer segment and market conditions. The determination of BESP is made through consultation with and formal approval of our management, taking into consideration our go-to-market strategy.

We regularly review VSOE and have a review process for TPE and BESP and maintain internal controls over the establishment and updates of these estimates.

Deferred revenue consists of amounts billed in excess of revenue recognized on sales of our information solutions and generally relates to deferral of subscription revenue. Deferred revenue is included in current liabilities in the balance sheet and is subsequently recognized as revenue in accordance with our revenue recognition policies.

We record revenue on a net basis for those sales where we act as an agent or broker in the transaction.

Sales Cancellations. In determining sales cancellation allowances, we analyze historical trends, customer-specific factors and current economic trends. Based on this information, we record an allowance as appropriate.

Restructuring Charges. Restructuring charges have been recorded in accordance with Accounting Standards Codification (“ASC”) 712-10, “Nonretirement Postemployment Benefits,” or “ASC 712-10,” and/or ASC 420-10, “Exit or Disposal Cost Obligations,” or “ASC 420-10,” as appropriate.

We record severance costs provided under an ongoing benefit arrangement once they are both probable and estimable in accordance with the provisions of ASC 712-10.

We account for one-time termination benefits, contract terminations and/or costs to terminate lease obligations less assumed sublease income in accordance with ASC 420-10, which addresses financial accounting and reporting for costs associated with restructuring activities. Under ASC 420-10, we establish a liability for a cost associated with an exit or disposal activity, including severance and lease termination obligations, and other related costs, when the liability is incurred, rather than at the date that we commit to an exit plan. We reassess the expected cost to complete the exit or disposal activities at the end of each reporting period and adjust our remaining estimated liabilities, if necessary.

The determination of when we accrue for severance costs and which standard applies depends on whether the termination benefits are provided under an ongoing arrangement as described in ASC 712-10 or under a one-time benefit arrangement as defined by ASC 420-10. Inherent in the estimation of the costs related to the restructurings are

assessments related to the most likely expected outcome of the significant actions to accomplish the exit activities. In determining the charges related to the restructurings, we have to make estimates related to the expenses associated with the restructurings. These estimates may vary significantly from actual costs depending, in part, upon factors that may be beyond our control. We will continue to review the status of our restructuring obligations on a quarterly basis and, if appropriate, record changes to these obligations in current operations based on management's most current estimates.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

Employee Benefit Plans. We provide various defined benefit plans to our employees as well as healthcare benefits to our retired employees. We use actuarial assumptions to calculate pension and benefit costs as well as pension assets and liabilities included in the consolidated financial statements. See Note 10 to the consolidated financial statements included in this Annual Report on Form 10-K for further detail.

Income Taxes and Tax Contingencies. In determining taxable income for financial statement purposes, we must make certain estimates and judgments. These estimates and judgments affect the determination of the recoverability of certain of the deferred tax assets and the calculation of certain tax liabilities, which arise from temporary differences between the tax and financial statement recognition of revenue and expense and net operating losses.

In evaluating our ability to recover our deferred tax assets, we consider all available positive and negative evidence, including our past operating results, the existence of cumulative losses in the most recent years and our forecast of future taxable income. In estimating future taxable income, we develop assumptions, including the amount of future pre-tax operating income, the reversal of temporary differences, and the implementation of feasible and prudent tax planning strategies. These assumptions require significant judgment about the forecasts of future taxable income and are consistent with the plans and estimates we are using to manage the underlying businesses.

We currently have recorded valuation allowances that we will maintain until it is more likely than not the deferred tax assets will be realized. Our income tax expense recorded in the future may be reduced to the extent of decreases in our valuation allowances. The realization of our remaining deferred tax assets is primarily dependent on future taxable income in the appropriate jurisdiction. Any reduction in future taxable income may require that we record an additional valuation allowance against our deferred tax assets. An increase in the valuation allowance could result in additional income tax expense in such period and could have a significant impact on our future earnings. Changes in tax laws and rates could also affect recorded deferred tax assets and liabilities in the future. Management records the effect of a tax rate or law change on our deferred tax assets and liabilities in the period of enactment. Future tax rate or law changes could have a material effect on our financial condition, results of operations or cash flows.

In addition, the calculation of our tax liabilities involves dealing with uncertainties in the application of complex tax regulations in a multitude of jurisdictions across our global operations. We record tax liabilities for anticipated tax audit issues in the U.S. and other tax jurisdictions based on our estimate of whether, and the extent to which, additional taxes will be due. These tax liabilities are reflected net of related tax loss carry-forwards. We adjust these reserves in light of changing facts and circumstances; however, due to the complexity of some of these uncertainties, the ultimate resolution may result in a payment that is materially different from our current estimate of the tax liabilities. If our estimate of tax liabilities proves to be less than the ultimate assessment, an additional charge to expense would result. If a payment or settlement of these amounts ultimately proves to be less than the recorded amounts, the reversal of the liabilities would result in tax benefits being recognized in the period when we determine the liabilities are no longer necessary. We recognize interest and penalties related to unrecognized tax benefits within the "Provision for Income Taxes" line in the consolidated statement of operations and comprehensive income. Accrued interest and penalties are included within the "Liabilities for Unrecognized Benefits" line in the consolidated balance sheet.

Legal Contingencies. We are involved in legal proceedings, claims and litigation arising in the ordinary course of business for which we believe we have adequate reserves, and such reserves are not material to the consolidated financial statements. In addition, from time to time we may be involved in additional matters which could become material and for which we may also establish reserve amounts as discussed in Note 13 to the consolidated financial statements included in this Annual Report on Form 10-K. We record a liability when management believes that it is both probable that a liability has been incurred and we can reasonably estimate the amount of the loss. For such matters where management believes a liability is not probable but is reasonably possible, a liability is not recorded; instead, an estimate of loss or range of loss, if material individually or in the aggregate, is disclosed if reasonably estimable, or a statement will be made that an estimate of loss cannot be made. As additional information becomes available, we adjust our assessment and estimates of such liabilities accordingly.

Cash and Cash Equivalents. We consider all investments purchased with an initial term to maturity of three months or less to be cash equivalents. These instruments are stated at cost, which approximates market value because of the short maturity of the instruments.

Accounts Receivable and Allowance for Bad Debts. Accounts receivable are recorded at the invoiced amount and do not bear interest. With respect to estimating the allowance for bad debts, we analyze the aging of accounts receivable, historical bad debts, customer creditworthiness and current economic trends and we record an allowance as appropriate.

Property, Plant and Equipment. Property, plant and equipment are stated at cost, except for property, plant and equipment that have been impaired for which the carrying amount is reduced to the estimated fair value at the impairment date. Property, plant and equipment are generally depreciated using the straight-line method. Buildings are depreciated over a period

NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

of 40 years. Equipment, including furniture, is depreciated over a period of three to ten years. Leasehold improvements are amortized on a straight-line basis over the shorter of the term of the lease or the estimated useful life of the improvement. Property, plant and equipment depreciation and amortization expense for the years ended December 31, 2014, 2013 and 2012 was \$8.3 million, \$8.1 million and \$11.2 million, respectively.

Computer Software. We develop various computer software applications for internal use including systems which support our databases and common business services and processes (back-end systems), our financial and administrative systems (backoffice systems) and systems which we use to deliver our information solutions to customers (customer-facing systems).

We expense costs as incurred during the preliminary development stage which includes conceptual formulation and review of alternatives. Once that stage is complete, we begin the application development stage which includes design, coding and testing. Direct internal and external costs incurred during this stage are capitalized. Capitalization of costs cease when the software is ready for its intended use and all substantial testing is completed. Upgrades and enhancements which provide added functionality are accounted for in the same manner. Maintenance costs incurred solely to extend the life of the software are expensed as incurred. Capitalized costs for internal-use software are amortized over the estimated lives which range from three to eight years.

We periodically reassess the estimated useful lives of our computer software considering our overall technology strategy, the effects of obsolescence, technology, competition and other economic factors on the useful life of these assets.

Internal-use software is tested for impairment along with other long-lived assets (See Impairment of Long-Lived Assets).

We also develop software for sale to customers. Costs are expensed until technological feasibility is established after which costs are capitalized until the software is ready for general release to customers. Costs of enhancements that extend the life or improve the marketability of the software are capitalized once technological feasibility is reached. Maintenance and customer support are expensed as incurred.

Capitalized costs of software for sale are amortized on a straight-line basis over the estimated economic life of the software of three years. We continually evaluate recoverability of the unamortized costs, which are reported at the lower of unamortized cost or net realizable value.

The computer software amortization expense for the years ended December 31, 2014, 2013 and 2012 were \$39.7 million, \$46.9 million and \$49.2 million, respectively. As of December 31, 2014 and 2013, we acquired \$1.9 million and \$2.9 million, respectively, of computer software, which was included in accounts payable and accrued liabilities on the accompanying consolidated balance sheets as of December 31, 2014 and 2013, and was therefore excluded from the consolidated statements of cash flows for the years ended December 31, 2014 and 2013, respectively.

Goodwill and Other Indefinite-Lived Intangible Assets. Goodwill represents the excess of costs over fair value of assets and liabilities of businesses acquired. Goodwill and intangibles with an indefinite life are not subject to regular periodic amortization. Instead, the carrying amount of the goodwill and indefinite-lived intangibles is tested for impairment at least annually and between annual tests if events or circumstances warrant such a test. An impairment loss would be recognized if the carrying amount exceeded the fair value.

We assess recoverability of goodwill at the reporting unit level. A reporting unit is an operating segment or a component of an operating segment that is a business for which discrete financial information is available and reviewed by a segment manager. Our reporting units are North America, United Kingdom, Benelux (the Netherlands and Belgium), Europe Partnerships, Latin America, Greater China, Asia Partnerships, Australia and India. We perform a two-step goodwill impairment test. In the first step, we compare the fair value of each reporting unit to its carrying value. If the fair value of the reporting unit exceeds the carrying value of the net assets, including goodwill assigned to that reporting unit, goodwill is not impaired and no further test is performed. However, if the carrying value of the net assets assigned to the reporting unit exceeds the fair value of the reporting unit, the second step of the impairment test is performed to determine the magnitude of the impairment, which is the implied fair value of the reporting unit's goodwill compared to the carrying value. The implied fair value of goodwill is the difference between

the fair value of the reporting unit and the fair value of its identifiable net assets. If the carrying value of goodwill exceeds the implied fair value of goodwill, the impaired goodwill is written down to its implied fair value and an impairment loss equal to this difference is recorded in the period that the impairment is identified as an operating expense.

We determine the fair value of our reporting units based on the market approach and also in certain instances use the income approach to further validate our results. Under the market approach, we estimate the fair value based on market multiples of current year earnings before interest, taxes, depreciation and amortization (“EBITDA”) for each individual reporting unit. For the market approach, we use judgment in identifying the relevant comparable-company market multiples

NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

(i.e., recent divestitures/acquisitions, facts and circumstances surrounding the market, dominance, growth rate, etc.). For the income approach, we use projections based on management's most recent view of the long-term outlook for each reporting unit. Factors specific to each reporting unit include revenue growth, profit margins, terminal value growth rates, capital expenditures projections, assumed tax rates, discount rates and other assumptions deemed reasonable by management.

For indefinite-lived intangibles, other than goodwill, an impairment loss is recognized if the carrying value exceeds the fair value. The estimated fair value is determined by utilizing the expected present value of the future cash flows of the assets.

No impairment charges were recognized related to goodwill and indefinite-lived intangible assets for the fiscal years ended December 31, 2014, 2013 and 2012.

Other intangibles, which primarily include customer lists and relationships, trademarks and technology related assets resulting from acquisitions, are being amortized over one to 16 years based on their estimated useful life using the straight-line method. Other intangibles amortization expense for the years ended December 31, 2014, 2013 and 2012 were \$15.1 million, \$15.9 million and \$17.3 million, respectively. Other intangibles are tested for recoverability along with other long-lived assets, excluding goodwill and indefinite-lived intangibles, whenever events or circumstances indicate the carrying value may not be recoverable. See "Impairment of Long-Lived Assets" below.

Expected future amortization of acquired intangible assets as of December 31, 2014 is as follows:

| Total | 2015 | 2016 | 2017 | 2018 | 2019 | Thereafter |
|--------|--------|--------|-------|-------|-------|------------|
| \$61.6 | \$12.2 | \$11.3 | \$7.5 | \$6.2 | \$5.3 | \$19.1 |

Impairment of Long-Lived Assets. Long-lived assets, including property, plant and equipment, internal-use software and other intangible assets held for use, are tested for impairment when events or circumstances indicate the carrying amount of the asset group that includes these assets is not recoverable. An asset group is the lowest level for which its cash flows are independent of the cash flows of other asset groups. The carrying value of an asset group is not considered recoverable if the carrying value exceeds the sum of the undiscounted cash flows expected to result from the use and eventual disposition of the asset group. The impairment loss is measured by the difference between the carrying value of the asset group and its fair value. We generally estimate the fair value of an asset group using an income approach or quoted market price, whichever is applicable.

During the third quarter of 2014, we recorded an impairment charge of \$7.3 million related to our facility in Parsippany, New Jersey resulting from the decision to exit this facility. At that time, the expected sales price was approximately \$8.5 million. We performed an assessment on the recoverability of the asset group in accordance with ASC 360-10-35 "Property, Plant and Equipment." Comparison of the expected cash flows from the then expected sale and the carrying value of the asset group indicated that the carrying amount of the asset group was not expected to be fully recoverable. Furthermore, the carrying value of the asset group was written down to its fair value. The fair value of the asset group was based on the quoted market price, which is considered a Level II input. The impairment charge was included in "Operating Costs" in our North America reporting segment. Below is a summary of the components of the asset group and its carrying value as of September 30, 2014:

| | Carrying Value |
|------------------------------------|----------------|
| Building and Building Improvements | \$9.9 |
| Land | 4.7 |
| Furniture and Fixtures | 0.3 |
| Machinery and Equipment | 0.4 |
| Total | \$15.3 |

In December 2014, we entered into a sale arrangement for \$8.5 million for this property pursuant to which our employees will continue to utilize this space until they can be relocated to our newly leased location at 101 JFK Parkway in Short Hills, New Jersey. It is expected that such actions will be completed no later than December 31,

2015. We have ceased to depreciate the above asset group since the third quarter of 2014. The asset group was reported as “Current Assets Held for Sale” in our consolidated balance sheet as of December 31, 2014. During the fourth quarter of 2013, we recorded an impairment charge of \$31.3 million primarily related to technology and software assets that were primarily related to our data management infrastructure (data supply chain) in our North America

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NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)
(Tabular dollar amounts in millions, except per share data)

segment. We can improve data collection through other commercially available means, as needed. We determined that the fair value of these assets was zero based on Level III inputs (see “Fair Value of Financial Instruments” below for discussion on Level inputs), as market data was not readily available. Of the \$31.3 million impairment charge, \$28.6 million was included in “Operating Costs” and \$2.7 million was included in “Selling and Administrative Expenses” in our North America segment.

During the fourth quarter of 2013, we also recorded an impairment charge of \$1.7 million related to our China Trade Portal (“Portal”) asset resulting from lower than expected product revenue. We decided to sunset the Portal product and migrate our existing Portal customers to an enhanced version of our existing DUNS Registered Seal product. We determined that the fair value of these assets was zero based on Level III inputs (see “Fair Value of Financial Instruments” below for discussion on Level inputs) as market data was not readily available. The impairment charge was included in “Operating Costs” in our Asia Pacific segment.

During the first quarter of 2012, we recorded an impairment charge of \$12.9 million related to the accounts receivable, intangible assets, prepaid costs and software for Roadway, an operation in our Greater China reporting unit. See Note 13 to the consolidated financial statements included in this Annual Report on Form 10-K for further discussion. We determined that the fair value of these intangible assets, prepaid costs and software was zero based on Level III inputs (see “Fair Value of Financial Instruments” below for discussion on Level inputs), as market data of these assets were not readily available. We wrote down the accounts receivable balance to its realizable value based on the probability of collecting from the customer accounts. Of the \$12.9 million impairment charge, \$4.1 million was included in “Operating Costs” and \$8.8 million was included in “Selling and Administrative Expenses” in our Asia Pacific segment.

Foreign Currency Translation. For all operations outside the U.S. where we have designated the local currency as the functional currency, assets and liabilities are translated using the end-of-year exchange rates, and revenues and expenses are translated using average exchange rates for the year. For those countries where we designate the local currency as the functional currency, translation adjustments are accumulated in a separate component of shareholders’ equity. Transaction gains and losses are recognized in earnings in the consolidated statement of operations and comprehensive income. We recorded foreign currency transaction income of less than \$0.1 million, \$0.1 million and \$0.9 million for the years ended December 31, 2014, 2013 and 2012, respectively.

Earnings Per Share (“EPS”) of Common Stock. Basic EPS is calculated based on the weighted average number of shares of common stock outstanding during the reporting period. Diluted EPS is calculated giving effect to all potentially dilutive common shares, assuming such shares were outstanding during the reporting period. The difference between basic and diluted EPS is solely attributable to stock options and restricted stock programs. We use the treasury stock method to calculate the impact of outstanding stock options and restricted stock units.

We are required to include in our computation of diluted EPS any contingently issuable shares that have satisfied all the necessary conditions by the end of the reporting period or would have satisfied all necessary conditions if the end of the reporting period was the end of the performance period. Contingently issuable shares are shares that issuance is contingent upon the satisfaction of certain conditions other than just service. Our performance-based restricted stock units are deemed to be contingently issuable shares.

In addition, we are required to assess if any of our share-based payment transactions are deemed participating securities prior to vesting and therefore need to be included in the earnings allocation when computing EPS under the two-class method. The two-class method requires earnings to be allocated between common shareholders and holders of participating securities. All outstanding unvested share-based payment awards that contain non-forfeitable rights to dividends are considered to be a separate class of common stock and should be included in the calculation of basic and diluted EPS. Based on a review of our stock-based awards, we have determined that only our restricted stock awards are deemed participating securities.

Stock-Based Compensation. Our stock-based compensation programs are described more fully in Note 11 to the consolidated financial statements included in this Annual Report on Form 10-K.

The compensation expense of our stock-based compensation programs is calculated by estimating the fair value of each stock-based award at the date of grant. The stock-based compensation expense is recognized over the shorter of

the award's vesting period or the period from the date of grant to the date when retirement eligibility is achieved. In addition, we estimate future forfeitures in calculating the stock-based compensation expense as opposed to only recognizing these forfeitures and the corresponding reductions in expense as they occur.

For stock option awards, the fair value is estimated on the date of grant using the Black-Scholes option valuation model. The Black-Scholes option valuation model requires that we make assumptions about the stock price volatility, dividend yield, expected term of the stock option and risk-free interest rates. Our expected stock price volatility assumption is derived from the historical volatility of our common stock. The expected dividend yield assumption is determined by dividing the anticipated

NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

annual dividend payment by the stock price on the date of grant. We determine our expected term assumption using a midpoint scenario that combines our historical exercise data with hypothetical exercise data for our unexercised stock options. Our risk-free interest rate assumption corresponds to the expected term assumption of the stock option and is based on the U.S. Treasury yield curve in effect at the time of grant.

For restricted stock unit awards which vest based solely on service, the fair value is estimated by using the average of the high and low prices of our common stock on the date of grant.

For performance-based restricted stock units which have performance conditions, the fair market value is estimated by using the average of the high and low prices of our common stock on the date of grant. Compensation cost recognized over the performance period is based on the expected outcome of the performance condition. For performance-based restricted stock units which have market conditions, the fair market value is estimated on the date of grant using a Monte Carlo valuation model, which estimates possible outcomes of market conditions. Incorporated into the fair value of these awards is the possibility that the market conditions may not be satisfied. Compensation cost related to awards with market conditions are recognized regardless of whether the market condition is satisfied, provided that the requisite service has been satisfied. The Monte Carlo valuation model requires that we make assumptions about the stock price volatility, dividend yield, expected term of the award and risk-free interest rates. Our expected stock price volatility assumption is derived from the historical volatility of our common stock or for certain awards, a blend of historical volatility and, when available, implied volatility of our common stock. The expected dividend yield assumption is determined by dividing our most recent quarterly dividend payment by the average of the stock price from the three months preceding the grant date. The result is then annualized and compounded. Expected term is based on the period from date of grant through the end of the performance evaluation period. Our risk-free interest rate assumption corresponds to the expected term assumption of the stock option and is based on the U.S. Treasury yield curve in effect at the time of grant.

If factors change, we may decide to use different assumptions under our valuation models and our forfeiture assumption in the future, which could materially affect our stock-based compensation expense, operating income, net income and earnings per share.

Financial Instruments. We use financial instruments, including foreign exchange forward contracts, option contracts and interest rate derivatives, to manage our exposure to movements in foreign exchange rates and interest rates. The use of these financial instruments modifies our exposure to these risks in order to minimize the potential negative impact and/or to reduce the volatility that these risks may have on our financial results.

We recognize all such financial instruments as either assets or liabilities on the balance sheet and measure those instruments at fair value. We do not use derivative financial instruments for trading or speculative purposes.

We use foreign exchange forward and option contracts to hedge certain non-functional currency-denominated intercompany and third-party transactions. These foreign exchange forward and option contracts are marked-to-market and the resulting remeasurement gains and losses are recorded as other income or expense. In addition, foreign exchange forward and option contracts are used to hedge certain of our foreign net investments. The gains and losses associated with these contracts are recorded in "Cumulative Translation Adjustment," a component of shareholders' equity.

From time to time, we use interest rate swap agreements to hedge long-term fixed-rate debt. When executed, we designate such swaps as fair-value hedges and assess whether the swaps are highly effective in offsetting changes in the fair value of the hedged debt. We formally document all relationships between hedging instruments and hedged items, and we have documented policies for managing our exposures. Changes in the fair values of interest rate swap agreements that are designated fair-value hedges are recognized in earnings as an adjustment of interest expense. The hedge accounting effectiveness is monitored on an ongoing basis, and if considered ineffective, we discontinue hedge accounting prospectively. See Note 7 to the consolidated financial statements included in this Annual Report on Form 10-K.

NOTES TO CONSOLIDATED FINANCIAL STATEMENT - (Continued)

(Tabular dollar amounts in millions, except per share data)

Fair Value Measurements. We account for certain assets and liabilities at fair value. We define fair value as the exchange price that would be received for an asset or paid to transfer a liability (in either case an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants at the measurement date. Additionally, the inputs used to measure fair value are prioritized based on a three-level hierarchy. This hierarchy requires entities to maximize the use of observable inputs and minimize the use of unobservable inputs. The three levels of inputs used to measure fair value are as follows:

| Level Input | Input Definition |
|-------------|--|
| Level I | Observable inputs utilizing quoted prices (unadjusted) for identical assets or liabilities in active markets at the measurement date. |
| Level II | Inputs other than quoted prices included in Level I that are either directly or indirectly observable for the asset or liability through corroboration with market data at the measurement date. |
| Level III | Unobservable inputs for the asset or liability in which little or no market data exists, therefore requiring management's best estimate of what market participants would use in pricing the asset or liability at the measurement date. |

In certain cases, the inputs used to measure fair value may fall into different levels of the fair value hierarchy. In such cases, the level in the fair value hierarchy within which the fair value measurement in its entirety falls has been determined based on the lowest level input that is significant to the fair value measurement in its entirety. Our assessment of the significance of a particular input to the fair value measurement in its entirety requires judgment and considers factors specific to the asset or liability.

The estimated fair values of financial assets and liabilities and certain non-financial assets and liabilities, which are presented herein, have been determined by our management using available market information and appropriate valuation methodologies. However, judgment is required in interpreting market data to develop estimates of fair value. Accordingly, the estimates presented herein may not necessarily be indicative of amounts we could realize in a current market sale. See Note 7 to the consolidated financial statements included in this Annual Report on Form 10-K.

Note 2. Recent Accounting Pronouncements

We consider the applicability and impact of all Accounting Standards Updates ("ASUs"). The ASUs not listed below were assessed and determined to be either not applicable or are expected to have minimal impact on our consolidated financial position and/or results of operations.

In January 2015, the Financial Accounting Standards Board ("FASB") issued ASU 2015-01 "Income Statement Extraordinary and Unusual Items (Subtopic 225-20): Simplifying Income Statement Presentation by Eliminating the Concept of Extraordinary Items." This standard eliminates such concept from existing GAAP. Under the new guidance an entity is no longer required to: (i) segregate an extraordinary item from the results of ordinary operations; (ii) separately present an extraordinary item on its income statement, net of tax, after income from continuing operations; and (iii) disclose income taxes and earnings-per share data applicable to an extraordinary item. The new standard retains the existing requirement to separately present on a pre-tax basis within income from continuing operations items that are of an unusual nature or occur infrequently. Additionally, the new standard requires similar separate presentation of items that are both unusual and infrequent in nature. The standard is effective for fiscal years and the interim periods within those fiscal years beginning on or after December 15, 2015. The guidance may be applied prospectively or retrospectively to all prior periods presented in the financial statements, with additional disclosures for entities electing prospective application. Early application is permitted as of the beginning of the fiscal year of adoption. We do not expect that the adoption of this authoritative guidance will have a material impact on our consolidated financial statements.

In November 2014, the FASB issued ASU 2014-17 "Business Combinations (Topic 805): Pushdown Accounting (a consensus of the FASB Emerging Issues Task Force)." This standard provides an acquired business the option to apply

pushdown accounting in its separate financial statements upon a change-in-control event. Concurrently, the SEC eliminated its guidance under SAB Topic 5.J. “New Basis of Accounting Required in Certain Circumstances” which had required or precluded pushdown accounting based on the percentage of ownership. The standard became effective upon issuance for new change-in-control events or to the most recent change-in-control event. An acquiree may elect to apply pushdown accounting retrospectively, as a change in accounting principle, for its most recent change-in-control event for which it did not previously apply pushdown accounting. The new standard requires the acquiree to provide certain disclosures upon election of pushdown

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

accounting consistent with those required under the guidance for business combinations. We do not expect that the adoption of this authoritative guidance will have a material impact on our consolidated financial statements.

In May 2014, the FASB issued ASU No. 2014-09, "Revenue from Contracts with Customers (Topic 606)," which outlines a single comprehensive model to use in accounting for revenue arising from contracts with customers and supersedes and replaces nearly all existing GAAP revenue recognition guidance, including industry-specific guidance. The authoritative guidance provides a five-step analysis of transactions to determine when and how revenue is recognized. The five steps are: (i) identify the contract with the customer; (ii) identify the performance obligations in the contract; (iii) determine the transaction price; (iv) allocate the transaction price to the performance obligations; and (v) recognize revenue when or as each performance obligation is satisfied. The authoritative guidance applies to all contracts with customers except those that are within the scope of other topics in the FASB Accounting Standards Codification. The authoritative guidance requires significantly expanded disclosures about revenue recognition and is effective for fiscal years and the interim periods within these fiscal years beginning on or after December 15, 2016. Early application is not permitted and companies have the option of using either a full retrospective or a modified approach to adopting the authoritative guidance. We are currently assessing the impact of the adoption of this authoritative guidance on our consolidated financial statements.

In April 2014, the FASB issued ASU No. 2014-08, "Presentation of Financial Statements (Topic 205) and Property, Plant, and Equipment (Topic 360): Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity," which changes the requirements for reporting discontinued operations by limiting it to disposals representing a strategic shift that has or will have a major effect on the entity's operations and financial results. An entity will be required to: (i) present the assets and liabilities of a disposal group that includes a discontinued operation separately in the statement of financial position; and (ii) expand disclosures about the discontinued operations. The authoritative guidance was effective for fiscal years and the interim periods within those fiscal years beginning on or after December 15, 2014 and should be applied on a prospective basis. We do not expect that the adoption of this authoritative guidance will have a material impact on our consolidated financial statements.

In July 2013, the FASB issued ASU No. 2013-11, "Income Taxes (Topic 740): Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss or a Tax Credit Carryforward Exists (a consensus of the FASB Emerging Issues Task Force)," which states that an unrecognized tax benefit, or a portion of an unrecognized tax benefit, should be presented in the financial statements as a reduction to a deferred tax asset for a net operating loss carryforward, a similar tax loss, or a tax credit carryforward. If a company does not have: (i) a net operating loss carryforward; (ii) a similar tax loss; or (iii) a tax credit carryforward which is not available at the reporting date under the tax law of the applicable jurisdiction to settle any additional income taxes that would result from the disallowance of a tax position, or the entity does not intend to use the deferred tax asset for such purpose, the unrecognized tax benefit should be presented in the financial statements as a liability and should not be combined with deferred tax assets. The authoritative guidance was effective for fiscal years and the interim periods within those fiscal years beginning on or after December 15, 2013 and should be applied on a prospective basis. The adoption of this authoritative guidance did not have a material impact on the consolidated financial statements.

In March 2013, the FASB issued ASU No. 2013-5, "Foreign Currency Matters (Topic 830): Parent's Accounting for the Cumulative Translation Adjustment upon Derecognition of Certain Subsidiaries or Groups of Assets within a Foreign Entity or of an Investment in a Foreign Entity (a consensus of the FASB Emerging Issues Task Force)," which states that a cumulative translation adjustment ("CTA") is attached to the parent's investment in a foreign entity and should be released in a manner consistent with the derecognition guidance on investments in entities. The entire amount of the CTA associated with the foreign entity would be released when there has been a: (i) sale of a subsidiary or group of net assets within a foreign entity and the sale represents the substantially complete liquidation of the investment in the foreign entity; (ii) loss of a controlling financial interest in an investment in a foreign entity; and (iii) step acquisition for a foreign entity. The authoritative guidance does not change the requirement to release a pro rata portion of the CTA of the foreign entity into earnings for a partial sale of an equity method investment in a foreign entity. The authoritative guidance was effective for fiscal years and the interim periods within those fiscal years beginning on or

after December 15, 2013 and should be applied on a prospective basis. The adoption of this authoritative guidance did not have a material impact on the consolidated financial statements.

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Note 3. Restructuring Charge

We incurred restructuring charges (which generally consist of employee severance and termination costs, contract terminations and/or costs to terminate lease obligations less assumed sublease income). These charges were incurred as a result of eliminating, consolidating, standardizing and/or automating our business functions.

Restructuring charges have been recorded in accordance with ASC 712-10, "Nonretirement Postemployment Benefits," or "ASC 712-10" and/or ASC 420-10, "Exit or Disposal Cost Obligations," or "ASC 420-10," as appropriate.

We record severance costs provided under an ongoing benefit arrangement once they are both probable and estimable in accordance with the provisions of ASC 712-10.

We account for one-time termination benefits, contract terminations and/or costs to terminate lease obligations less assumed sublease income in accordance with ASC 420-10, which addresses financial accounting and reporting for costs associated with restructuring activities. Under ASC 420-10, we establish a liability for costs associated with an exit or disposal activity, including severance and lease termination obligations, and other related costs, when the liability is incurred, rather than at the date that we commit to an exit plan. We reassess the expected cost to complete the exit or disposal activities at the end of each reporting period and adjust our remaining estimated liabilities, if necessary.

The determination of when we accrue for severance costs and which standard applies depends on whether the termination benefits are provided under an ongoing arrangement as described in ASC 712-10 or under a one-time benefit arrangement as defined by ASC 420-10. Inherent in the estimation of the costs related to the restructurings are assessments related to the most likely expected outcome of the significant actions to accomplish the exit activities. In determining the charges related to the restructurings, we have to make estimates related to the expenses associated with the restructurings. These estimates may vary significantly from actual costs depending, in part, upon factors that may be beyond our control. We will continue to review the status of our restructuring obligations on a quarterly basis and, if appropriate, record changes to these obligations in current operations based on management's most current estimates.

During the year ended December 31, 2014, we recorded a \$14.9 million restructuring charge. The significant components of these charges included:

Severance and termination costs of \$13.0 million in accordance with the provisions of ASC 712-10 were recorded. Approximately 155 employees were impacted. Of these 155 employees, approximately 145 employees exited the Company in 2014 and approximately 10 employees will exit the Company in 2015. The cash payments for these employees will be substantially completed by the second quarter of 2015; and

Contract termination, lease termination obligations and other exit costs including those to consolidate or close facilities and impairments of \$1.9 million.

During the year ended December 31, 2013, we recorded a \$13.9 million restructuring charge. The significant components of these charges included:

Severance and termination costs of \$8.2 million in accordance with the provisions of ASC 712-10 were recorded. Approximately 160 employees were impacted. Of these 160 employees, approximately 140 employees exited the Company in 2013 and approximately 20 employees exited the Company in 2014. The cash payments for these employees were substantially completed by the second quarter of 2014; and

Contract termination, lease termination obligations and other exit costs including those to consolidate or close facilities of \$5.7 million.

During the year ended December 31, 2012, we recorded a \$29.4 million restructuring charge. The significant components of these charges included:

Severance and termination costs of \$17.7 million and \$5.0 million in accordance with the provisions of ASC 712-10 and ASC 420-10, respectively, were recorded. Approximately 765 employees were impacted. Of these 765 employees, approximately 690 employees exited the Company in 2012 and approximately 75 employees exited the Company in 2013. The cash payments for these employees were substantially completed by the third quarter of 2013; and

Contract termination, lease termination obligations, other exit costs including those to consolidate or close facilities of \$6.7 million.

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(Tabular dollar amounts in millions, except per share data)

The following tables set forth, in accordance with ASC 712-10 and/or ASC 420-10, the restructuring reserves and utilization:

| | Severance and Termination | Contract Termination, Lease Termination Obligations and Other Exit Costs | Total |
|--|---------------------------------|--|--------|
| Restructuring Charges: | | | |
| Balance Remaining as of January 1, 2012 | \$8.3 | \$2.2 | \$10.5 |
| Charge Taken during the Year Ended December 31, 2012 | 22.7 | 6.7 | 29.4 |
| Payments during the Year Ended December 31, 2012 | (21.6) | (6.6) | (28.2) |
| Balance Remaining as of December 31, 2012 | \$9.4 | \$2.3 | \$11.7 |
| Charge Taken during the Year Ended December 31, 2013 | 8.2 | 5.7 | 13.9 |
| Payments/Asset Impairment(1) during the Year Ended December 31, 2013 | (11.8) | (3.4) | (15.2) |
| Balance Remaining as of December 31, 2013 | \$5.8 | \$4.6 | \$10.4 |
| Charge Taken during the Year Ended December 31, 2014 | 13.0 | 1.9 | 14.9 |
| Payments during the Year Ended December 31, 2014 | (10.7) | (4.7) | (15.4) |
| Balance Remaining as of December 31, 2014 | \$8.1 | \$1.8 | \$9.9 |

(1) We incurred an asset impairment of \$0.5 million in the first quarter of 2013 related to the termination of a lease. For initiatives taken during the years ended December 31, 2013 and 2012, all actions were substantially completed as of December 31, 2014.

Note 4. Accumulated Other Comprehensive Income (Loss)

The following table summarizes the changes in the accumulated balances for each component of accumulated other comprehensive income ("AOCI") as of December 31, 2014 and 2013:

| | Foreign Currency Translation Adjustments | Defined Benefit Pension Plans | Derivative Financial Instruments | Total |
|--|---|--|--|-----------|
| December 31, 2012 | \$(151.2) | \$(701.0) | \$0.1 | \$(852.1) |
| Other Comprehensive Income Before Reclassifications | (35.5) | 127.9 | — | 92.4 |
| Amounts Reclassified From Accumulated Other Comprehensive Income, net of tax | — | 20.9 | — | 20.9 |
| December 31, 2013 | \$(186.7) | \$(552.2) | \$0.1 | \$(738.8) |
| Other Comprehensive Income Before Reclassifications | (46.7) | (156.9) | (0.1) | (203.7) |
| Amounts Reclassified From Accumulated Other Comprehensive Income, net of tax | — | 20.4 | — | 20.4 |
| December 31, 2014 | \$(233.4) | \$(688.7) | \$— | \$(922.1) |

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

The following table summarizes the reclassifications out of AOCI as of December 31, 2014, 2013 and 2012:

| Details About Accumulated Other Comprehensive Income Components | Affected Line Item in the Statement Where Net Income is Presented | Amount Reclassified from Accumulated Other Comprehensive Income For the Years Ended December 31, | | |
|--|---|---|----------|----------|
| | | 2014 | 2013 | 2012 |
| Foreign Currency Translation Adjustments: Sale of Business | Other Income (Expense) – Net | \$— | \$— | \$(1.3) |
| Defined Benefit Pension Plans: | | | | |
| Amortization of Prior Service Costs | Selling and Administrative Expenses | \$(1.5) | \$(6.4) | \$(7.1) |
| | Operating Expenses | (0.6) | (2.5) | (2.5) |
| Amortization of Actuarial Gain/Loss | Selling and Administrative Expenses | 24.9 | 30.5 | 24.6 |
| | Operating Expenses | 10.1 | 11.8 | 8.5 |
| Total Before Tax | | 32.9 | 33.4 | 23.5 |
| Tax (Expense) or Benefit | | (12.5) | (12.5) | (7.7) |
| Total After Tax | | \$20.4 | \$20.9 | \$15.8 |
| Derivative Financial Instruments: | | | | |
| Amortization of Cash Flow Hedges | Interest Expense | \$— | \$— | \$1.7 |
| Loss on Derivative | Other Income (Expense) - Net | — | — | 0.3 |
| Total Before Tax | | — | — | 2.0 |
| Tax (Expense) or Benefit | | — | — | (1.9) |
| Total After Tax | | \$— | \$— | \$0.1 |
| Total Reclassifications for the Period, Net of Tax | | \$20.4 | \$20.9 | \$14.6 |

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

Note 5. Income Taxes

Income before provision for income taxes consisted of:

| | For the Years Ended December 31, | | |
|--|----------------------------------|---------|---------|
| | 2014 | 2013 | 2012 |
| U.S. | \$221.1 | \$319.5 | \$295.1 |
| Non-U.S. | 127.5 | 76.5 | 83.2 |
| Income Before Provision for Income Taxes, and Equity in Net Income of Affiliates | \$348.6 | \$396.0 | \$378.3 |

The provision for income taxes consisted of:

| | For the Years Ended December 31, | | |
|------------------------------|----------------------------------|---------|--------|
| | 2014 | 2013 | 2012 |
| Current Tax Provision: | | | |
| U.S. Federal | \$2.8 | \$81.6 | \$45.9 |
| State and Local | 11.7 | 8.3 | 6.8 |
| Non-U.S. | 23.6 | 21.2 | 10.3 |
| Total Current Tax Provision | \$38.1 | \$111.1 | \$63.0 |
| Deferred Tax Position: | | | |
| U.S. Federal | \$6.6 | \$30.8 | \$15.4 |
| State and Local | 4.3 | (2.6) |) 3.1 |
| Non-U.S. | 3.6 | (3.8) |) 1.6 |
| Total Deferred Tax Provision | \$14.5 | \$24.4 | \$20.1 |
| Provision for Income Taxes | \$52.6 | \$135.5 | \$83.1 |

The following table summarizes the significant differences between the U.S. Federal statutory tax rate and our effective tax rate for financial statement purposes:

| | For the Years Ended December 31, | | | |
|---|----------------------------------|---------|---------|---|
| | 2014 | 2013 | 2012 | |
| Statutory Tax Rate | 35.0 | % 35.0 | % 35.0 | % |
| State and Local Taxes, net of U.S. Federal Tax Benefits | 3.0 | 0.9 | 1.5 | |
| Nondeductible Charges | 4.6 | 0.4 | 2.8 | |
| U.S. Taxes on Foreign Income | 1.4 | 1.3 | 1.0 | |
| Non-U.S. Taxes | (1.6) |) (1.7) |) (3.3) |) |
| Valuation Allowance | (0.1) |) 0.4 | (0.7) |) |
| Interest | (1.9) |) 0.5 | (0.8) |) |
| Tax Credits and Deductions | (5.9) |) (3.2) | (3.3) |) |
| Tax Contingencies Related to Uncertain Tax Positions | (4.8) |) 0.4 | 0.5 | |
| Impact of Legacy Tax Matters (1) | (14.9) |) — | (6.9) |) |
| Loss on Investment | — | — | (4.1) |) |
| Other | 0.3 | 0.2 | 0.3 | |
| Effective Tax Rate | 15.1 | % 34.2 | % 22.0 | % |

(1) The impact for 2014 was due to the release of reserves for uncertain tax positions due to the effective settlement of audits for the 2007 - 2009 tax years and the expiration of the statute of limitations for the 2010 tax year.

The impact for 2012 was due to the release of reserves for uncertain tax positions due to the expiration of the statute of limitations for the 2005 - 2006 tax years.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

Income taxes paid were \$109.4 million, \$126.1 million and \$110.2 million for the years ended December 31, 2014, 2013 and 2012, respectively. Income taxes refunded were \$1.5 million, \$4.9 million and \$7.0 million for the years ended December 31, 2014, 2013 and 2012, respectively.

Deferred tax assets (liabilities) are comprised of the following:

| | December 31, | |
|---------------------------------------|--------------|-----------|
| | 2014 | 2013 |
| Deferred Tax Assets: | | |
| Operating Losses | \$33.6 | \$41.9 |
| Restructuring Costs | 2.6 | 2.6 |
| Bad Debts | 4.5 | 5.2 |
| Accrued Expenses | 16.2 | 12.6 |
| Capital Loss and Credit Carryforwards | 17.7 | 11.5 |
| Other | 0.7 | 2.0 |
| Pension and Postretirement Benefits | 223.1 | 145.9 |
| Total Deferred Tax Assets | 298.4 | 221.7 |
| Valuation Allowance | (36.9 |) (38.3 |
| Net Deferred Tax Assets | \$261.5 | \$183.4 |
| Deferred Tax Liabilities: | | |
| Intangibles | \$(30.1 |) \$(35.7 |
| Fixed Assets | (3.9 |) (4.2 |
| Other | (2.7 |) (0.7 |
| Total Deferred Tax Liabilities | \$(36.7 |) \$(40.6 |
| Net Deferred Tax Assets | \$224.8 | \$142.8 |

We have not provided for U.S. deferred income taxes or foreign withholding taxes on \$753.1 million of undistributed earnings of our non-U.S. subsidiaries as of December 31, 2014, since we intend to reinvest these earnings indefinitely. Additionally, we have not determined the tax liability if such earnings were remitted to the U.S., as the determination of such liability is not practicable.

We have federal, state and local, and foreign tax loss carry-forwards, the tax effect of which was \$33.6 million as of December 31, 2014. Approximately \$28.4 million of these tax benefits have an indefinite carry-forward period. The remainder of \$5.2 million expires at various times between 2015 and 2025.

We have established a valuation allowance against non-U.S. net operating losses in the amount of \$24.5 million, \$26.8 million and \$25.2 million for the years ended December 31, 2014, 2013 and 2012, respectively, that in the opinion of our management are more likely than not to expire before we can utilize them.

For the year ended December 31, 2014, we decreased our unrecognized tax benefits by \$76.6 million (net of increases). The decrease primarily relates to the reduction of the prior year tax positions and expiration of applicable statute of limitations. The total amount of gross unrecognized tax benefits as of December 31, 2014, 2013 and 2012 were \$29.2 million, \$105.8 million and \$100.7 million, respectively.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

The following is a reconciliation of the gross unrecognized tax benefits:

| | | |
|---|---------|---|
| Gross Unrecognized Tax Benefits as of January 1, 2012 | \$120.1 | |
| Additions for Prior Years' Tax Positions | 5.1 | |
| Additions for Current Years' Tax Positions | 5.1 | |
| Addition due to CTA | 0.3 | |
| Reduction in Prior Years' Tax Positions (1) | (28.7) |) |
| Reduction Due to Expired Statute of Limitations | (1.2) |) |
| Gross Unrecognized Tax Benefits as of December 31, 2012 | 100.7 | |
| Additions for Prior Years' Tax Positions | 7.7 | |
| Additions for Current Years' Tax Positions | 0.5 | |
| Settlements with Taxing Authority | (1.0) |) |
| Reduction due to CTA | (0.5) |) |
| Reduction in Prior Years' Tax Positions | (0.4) |) |
| Reduction Due to Expired Statute of Limitations | (1.2) |) |
| Gross Unrecognized Tax Benefits as of December 31, 2013 | 105.8 | |
| Additions for Prior Years' Tax Positions | 2.1 | |
| Additions for Current Years' Tax Positions | 1.0 | |
| Settlements with Taxing Authority | (4.0) |) |
| Reduction due to CTA | (0.2) |) |
| Reduction in Prior Years' Tax Positions (2) | (57.1) |) |
| Reduction Due to Expired Statute of Limitations (3) | (18.4) |) |
| Gross Unrecognized Tax Benefits as of December 31, 2014 | \$29.2 | |

(1) The decrease is primarily due to the release of reserves for uncertain tax positions due to the expiration of the statute of limitations for the 2005 - 2006 tax years.

(2) The decrease is primarily due to the release of reserves for uncertain tax positions due to the effective settlement of audits for the 2007 - 2009 tax years.

(3) The decrease is primarily due to the release of reserves due to the expiration of the statute of limitations for the 2010 tax year.

The amount of unrecognized tax benefits that, if recognized, would impact the effective tax rate is \$27.3 million, net of tax benefits. At December 31, 2014, we anticipate that it is reasonably possible that total unrecognized tax benefits could decrease by approximately \$22 million within the next 12 months as a result of audit settlements and the expiration of applicable statute of limitations.

We recognize accrued interest expense related to unrecognized tax benefits in the Provision for Income Taxes line in the consolidated statement of operations and other comprehensive income. The total amount of interest expense, net of tax benefits, recognized for the years ended December 31, 2014, 2013 and 2012 was \$1.2 million, \$2.5 million and \$2.7 million, respectively. The total amount of accrued interest as of December 31, 2014 and 2013 was \$3.4 million and \$10.4 million, net of tax benefits, respectively.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

Note 6. Notes Payable and Indebtedness

Our borrowings are summarized in the following table:

| | December 31, | |
|---|--------------|-----------|
| | 2014 | 2013 |
| Debt Maturing Within One Year: | | |
| Fixed-Rate Note (net of a \$0.2 million discount as of December 31, 2014) | \$299.8 | \$— |
| Fair Value Adjustment Related to Hedged Debt | 1.2 | — |
| Other | 0.1 | 0.1 |
| Total Debt Maturing Within One Year | \$301.1 | \$0.1 |
| Debt Maturing After One Year: | | |
| Long-Term Fixed-Rate Notes (Net of a \$2.3 million and \$3.0 million discount as of December 31, 2014 and 2013, respectively) | \$747.7 | \$1,047.0 |
| Fair Value Adjustment Related to Hedged Debt | — | 2.5 |
| Credit Facility | 604.5 | 466.5 |
| Total Debt Maturing After One Year | \$1,352.2 | \$1,516.0 |
| Fixed-Rate Notes | | |

In December 2012, we issued senior notes with a face value of \$450 million that mature on December 1, 2017 (the “2017 notes”), bearing interest at a fixed annual rate of 3.25%, payable semi-annually. In addition, in December 2012, we issued senior notes with a face value of \$300 million that mature on December 1, 2022 (the “2022 notes”), bearing interest at a fixed annual rate of 4.375%, payable semi-annually. The proceeds were used in December 2012 to repay borrowings outstanding under our revolving credit facility and retire our then outstanding \$400 million senior notes bearing interest at a fixed annual rate of 6.00%, which had a maturity date of April 2013 (the “2013 notes”). In connection with the redemption of the 2013 notes, we recorded a premium payment of \$5.4 million to “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012. The interest rates applicable to the 2017 notes and 2022 notes are subject to adjustment if our debt rating is decreased three levels below the Standard & Poor's and Fitch BBB+ credit ratings that we held on the date of issuance. After a rate adjustment, if our debt ratings are subsequently upgraded, the adjustment(s) would reverse. The maximum adjustment is 2.00% above the initial interest rate and the rate cannot adjust below the initial interest rates. As of December 31, 2014, no such adjustments to the interest rates were required. The 2017 notes and 2022 notes carrying amounts of \$450.0 million and \$297.7 million, net of less than \$0.1 million and \$2.3 million of remaining issuance discounts respectively, are recorded as “Long-Term Debt” in the consolidated balance sheet at December 31, 2014.

The 2017 notes and 2022 notes were issued at discounts of less than \$0.1 million and \$2.9 million, respectively. In addition, in connection with the issuance, we incurred underwriting and other fees of approximately \$3.4 million and \$2.5 million for the 2017 notes and 2022 notes, respectively. These costs are being amortized over the life of the applicable notes. The 2017 notes and 2022 notes contain certain covenants that limit our ability to create liens, enter into sale and leaseback transactions and consolidate, merge or sell assets to another entity. We were in compliance with these non-financial covenants at December 31, 2014 and 2013. The 2017 notes and 2022 notes do not contain any financial covenants.

On January 30, 2008, we entered into interest rate derivative transactions with an aggregate notional amount of \$400 million. The objective of these hedges was to mitigate the variability of future cash flows from market changes in Treasury rates in anticipation of the issuance of the 2013 notes. These transactions were accounted for as cash flow hedges and, as such, changes in fair value of the hedges that took place through the date of the issuance of the 2013 notes were recorded in AOCI. In connection with the issuance of the 2013 notes, these interest rate derivative

transactions were terminated, resulting in a loss and a payment of \$8.5 million on March 28, 2008, the date of termination. The March 28, 2008 payment had been recorded in AOCI and has been amortized over the life of the 2013 notes. In connection with the redemption of the 2013 notes in December 2012, the remaining unamortized portion of the loss in the amount of \$0.3 million was recorded to “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012. In addition, with the redemption of the 2013 notes in December 2012, the remaining unamortized underwriting and other fees in the amount of \$0.1 million were recorded to “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012.

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In November 2010, we issued senior notes with a face value of \$300 million that mature on November 15, 2015 (the “2015 notes”), bearing interest at a fixed annual rate of 2.875%, payable semi-annually. The proceeds were used in December 2010 to repay our then outstanding \$300 million senior notes, bearing interest at a fixed annual rate of 5.50%, which had a maturity date of March 15, 2011 (the “2011 notes”). In connection with the redemption of the 2011 notes, we recorded a premium payment of \$3.7 million to “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2011. The 2015 notes of \$299.8 million, net of \$0.2 million remaining discount, are recorded as “Short-Term Debt” in the consolidated balance sheet at December 31, 2014.

The 2015 notes were issued at a discount of \$1.1 million, and, in connection with the issuance, we incurred underwriting and other fees of approximately \$2.5 million. These costs are being amortized over the life of the 2015 notes. The 2015 notes contain certain covenants that limit our ability to create liens, enter into sale and leaseback transactions and consolidate, merge or sell assets to another entity. We were in compliance with these non-financial covenants at December 31, 2014 and 2013. The 2015 notes do not contain any financial covenants.

In November and December 2010, we entered into interest rate derivative transactions with aggregate notional amounts of \$125 million. The objective of these hedges was to offset the change in fair value of the fixed rate 2015 notes attributable to changes in LIBOR. These transactions have been accounted for as fair value hedges. We have recognized the gain or loss on the derivative instruments, as well as the offsetting loss or gain on the hedged item, in “Other Income (Expense) – Net” in the consolidated statements of operations and comprehensive income.

In March 2012, in connection with our objective to manage our exposure to interest rate changes and our policy to manage our fixed and floating interest rate debt mix, these interest rate derivatives discussed in the previous paragraph were terminated. This resulted in a gain of \$0.3 million and the receipt of \$5.0 million in cash on March 12, 2012, the swap termination settlement date. The gain of \$0.3 million was recorded in “Other Income (Expense) – Net” in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012.

Approximately \$0.8 million of derivative gains offset by a \$0.5 million loss on the fair value adjustment related to the hedged debt were recorded through the date of termination in the results for the three months ended March 31, 2012. The \$4.9 million adjustment in the carrying amount of the hedged debt at the date of termination is being amortized as an offset to “Interest Expense” in the consolidated statements of operations and comprehensive income over the remaining term of the 2015 notes. Approximately \$1.3 million of amortization was recorded during the year ended December 31, 2014, resulting in a balance of \$1.2 million in the consolidated balance sheet at December 31, 2014.

Credit Facility

On July 23, 2014, we amended and extended our then-existing \$800 million revolving credit facility, increasing the facility amount to \$1 billion and extending the maturity to July 2019. The \$1 billion revolving credit facility was amended with commercial terms substantially similar to the then-existing \$800 million revolving credit facility, with the same financial covenants, and at borrowing rates that reflect the prevailing market for companies of similar credit quality. The revolving credit facilities require the maintenance of interest coverage and total debt to Earnings Before Income Taxes, Depreciation and Amortization (“EBITDA”) ratios which are defined in the credit agreement. We were in compliance with the \$1 billion revolving credit facility financial and non-financial covenants at December 31, 2014 and the then-existing \$800 million revolving credit facility financial and non-financial covenants at December 31, 2013.

At December 31, 2014 and 2013, we had \$604.5 million and \$466.5 million, respectively, of borrowings outstanding under the \$1 billion and then-existing \$800 million revolving credit facilities with weighted average interest rates of 1.38% and 1.24%, respectively. We borrowed under these facilities from time to time during the year ended December 31, 2014 to supplement the timing of receipts in order to fund our working capital. We have also borrowed under these facilities from time to time to fund a portion of our share repurchases. These facilities also supported our commercial paper program. Under this program, we may issue from time to time unsecured promissory notes in the commercial paper market in private placements exempt from registration under the Securities Act of 1933, as

amended, for a cumulative face amount not to exceed \$800 million outstanding at any one time and with maturities not exceeding 364 days from the date of issuance. Outstanding commercial paper would effectively reduce the amount available for borrowing under our revolving credit facilities. We did not borrow under our commercial paper program during the years ended December 31, 2014 and 2013.

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Other

At December 31, 2014 and 2013, certain of our international operations had uncommitted lines of credit of \$1.8 million and \$2.6 million, respectively. There were no borrowings outstanding under these lines of credit at December 31, 2014 and 2013, respectively. These arrangements have no material facility fees and no compensating balance requirements.

At December 31, 2014 and 2013, we were contingently liable under open standby letters of credit and bank guarantees issued by our banks in favor of third parties and parent guarantees in favor of certain of our banks totaling \$4.6 million and \$4.7 million, respectively.

Interest paid for all outstanding debt totaled \$42.5 million, \$39.9 million and \$41.8 million during the years ended December 31, 2014, 2013 and 2012, respectively.

Note 7. Financial Instruments

We employ established policies and procedures to manage our exposure to changes in interest rates and foreign currencies. We use foreign exchange forward contracts to hedge short-term foreign currency denominated loans and certain third-party and intercompany transactions. We may also use foreign exchange forward contracts to hedge our net investments in our foreign subsidiaries. In addition, we may use interest rate derivatives to hedge a portion of the interest rate exposure on our outstanding debt or in anticipation of a future debt issuance, as discussed under "Interest Rate Risk Management" below.

We do not use derivative financial instruments for trading or speculative purposes. If a hedging instrument ceases to qualify as a hedge in accordance with hedge accounting guidelines, any subsequent gains and losses are recognized currently in income. Collateral is generally not required for these types of instruments.

By their nature, all such instruments involve risk, including the credit risk of non-performance by counterparties. However, at December 31, 2014 and 2013, there was no significant risk of loss in the event of non-performance of the counterparties to these financial instruments. We control our exposure to credit risk through monitoring procedures. Our trade receivables do not represent a significant concentration of credit risk at December 31, 2014 and 2013, because we sell to a large number of customers in different geographical locations and industries.

Interest Rate Risk Management

Our objective in managing our exposure to interest rates is to limit the impact of interest rate changes on our earnings, cash flows and financial position, and to lower our overall borrowing costs. To achieve these objectives, we maintain a policy that floating-rate debt be managed within a minimum and maximum range of our total debt exposure. To manage our exposure and limit volatility, we may use fixed-rate debt, floating-rate debt and/or interest rate swaps. We recognize all derivative instruments as either assets or liabilities at fair value in the statement of financial position. As of December 31, 2014, we did not have any interest rate derivatives outstanding.

Fair Value Hedges

For interest rate derivative instruments that are designated and qualify as a fair value hedge, we assess quarterly whether the interest rate swaps are highly effective in offsetting changes in the fair value of the hedged debt. Changes in fair values of interest rate swap agreements that are designated fair value hedges are recognized in earnings as an adjustment of "Other Income (Expense) – Net" in the consolidated statements of operations and comprehensive income. The effectiveness of the hedge is monitored on an ongoing basis for hedge accounting purposes, and if the hedge is considered ineffective, we discontinue hedge accounting prospectively.

In November 2010, we issued senior notes with a face value of \$300 million that mature on November 15, 2015 (the "2015 notes"). In November and December 2010, we entered into interest rate derivative transactions with aggregate notional amounts of \$125 million. The objective of these hedges was to offset the change in fair value of the fixed rate 2015 notes attributable to changes in LIBOR. These transactions have been accounted for as fair value hedges. We have recognized the gain or loss on the derivative instruments, as well as the offsetting loss or gain on the hedged item, in "Other Income (Expense) – Net" in the consolidated statements of operations and comprehensive income. In March 2012, in connection with our objective to manage our exposure to interest rate changes and our policy to manage our fixed and floating interest rate debt mix, the interest rate derivatives discussed in the previous paragraph

were terminated. This resulted in a gain of \$0.3 million and the receipt of \$5.0 million in cash on March 12, 2012, the swap

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termination settlement date. The gain of \$0.3 million was recorded in "Other Income (Expense) – Net" in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012. Approximately \$0.8 million of derivative gains offset by a \$0.5 million loss on the fair value adjustment related to the hedged debt were recorded through the date of termination in the results for the three months ended March 31, 2012. The \$4.9 million adjustment in the carrying amount of the hedged debt at the date of termination will be amortized as an offset to "Interest Expense" in the consolidated statements of operations and comprehensive income over the remaining term of the 2015 notes. Approximately \$1.3 million of amortization was recorded from the swap termination date through December 31, 2014, resulting in a balance of \$1.2 million in the consolidated balance sheet at December 31, 2014.

Cash Flow Hedges

For interest rate derivative instruments that are designated and qualify as a cash flow hedge, the effective portion of the periodic hedge remeasurement gains or losses on the derivative are reported as a component of other comprehensive income ("OCI") and reclassified to earnings in the same period or periods during which the hedged transaction affects earnings. Gains and losses on the derivative representing either hedge ineffectiveness or hedge components excluded from the assessment of effectiveness are recognized in current earnings.

On January 30, 2008, we entered into interest rate derivative transactions with an aggregate notional amount of \$400 million. The objective of these hedges was to mitigate the variability of future cash flows from market changes in Treasury rates in anticipation of the issuance of the 2013 notes. These transactions were accounted for as cash flow hedges and, as such, changes in fair value of the hedges that took place through the date of the issuance of the 2013 notes were recorded in AOCI. In connection with the issuance of the 2013 notes, these interest rate derivative transactions were terminated, resulting in a loss and a payment of \$8.5 million on March 28, 2008, the date of termination. The March 28, 2008 payment had been recorded in AOCI and has been amortized over the life of the 2013 notes. In connection with the redemption of the 2013 notes in December 2012, the remaining unamortized portion of the loss in the amount of \$0.3 million was recorded to "Other Income (Expense) – Net" in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012. In addition, with the redemption of the 2013 notes in December 2012, the remaining unamortized underwriting and other fees in the amount of \$0.1 million was recorded to "Other Income (Expense) – Net" in the consolidated statement of operations and comprehensive income during the year ended December 31, 2012.

Foreign Exchange Risk Management

Our objective in managing exposure to foreign currency fluctuations is to reduce the volatility caused by foreign exchange rate changes on the earnings, cash flows and financial position of our international operations. We follow a policy of hedging balance sheet positions denominated in currencies other than the functional currency applicable to each of our various subsidiaries. In addition, we are subject to foreign exchange risk associated with our international earnings and net investments in our foreign subsidiaries. We use short-term, foreign exchange forward and option contracts to execute our hedging strategies. Typically, these contracts have maturities of 12 months or less. These contracts are denominated primarily in the British pound sterling, the Euro and Canadian dollar. The gains and losses on the forward contracts associated with the balance sheet positions are recorded in "Other Income (Expense) – Net" in the consolidated statements of operations and comprehensive income and are essentially offset by the losses and gains on the underlying foreign currency transactions.

As in prior years, we have hedged substantially all balance sheet positions denominated in a currency other than the functional currency applicable to each of our various subsidiaries with short-term, foreign exchange forward contracts. In addition, we may use foreign exchange forward contracts to hedge certain net investment positions. The underlying transactions and the corresponding foreign exchange forward are marked-to-market at the end of each quarter and the fair value impacts are reflected within the consolidated financial statements.

As of December 31, 2014 and 2013, the notional amounts of our foreign exchange forward contracts were \$296.4 million and \$295.4 million, respectively.

Realized gains and losses associated with these contracts were \$15.1 million and \$23.0 million, respectively, at December 31, 2014; \$17.5 million and \$24.7 million, respectively, at December 31, 2013; and \$20.4 million and \$14.3 million, respectively, at December 31, 2012. Unrealized gains and losses associated with these contracts were \$0.4 million and \$0.1 million, respectively, at December 31, 2014; \$0.4 million and \$0.4 million, respectively, at December 31, 2013; and less than \$0.1 million and \$0.4 million, respectively, at December 31, 2012.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

Fair Values of Derivative Instruments in the Consolidated Balance Sheets

| | Asset Derivatives | | | | Liability Derivatives | | | |
|---|------------------------|------------|------------------------|------------|-------------------------------------|------------|-------------------------------------|------------|
| | December 31, 2014 | | December 31, 2013 | | December 31, 2014 | | December 31, 2013 | |
| | Balance Sheet Location | Fair Value | Balance Sheet Location | Fair Value | Balance Sheet Location | Fair Value | Balance Sheet Location | Fair Value |
| Derivatives not designated as hedging instruments | | | | | | | | |
| Foreign exchange forward contracts | Other Current Assets | \$ 0.4 | Other Current Assets | \$ 0.4 | Other Accrued & Current Liabilities | \$ 0.1 | Other Accrued & Current Liabilities | \$ 0.4 |
| Total derivatives not designated as hedging instruments | | \$ 0.4 | | \$ 0.4 | | \$ 0.1 | | \$ 0.4 |
| Total Derivatives | | \$ 0.4 | | \$ 0.4 | | \$ 0.1 | | \$ 0.4 |

The Effect of Derivative Instruments on the Consolidated Statements of Operations and Comprehensive Income

| Derivatives in Fair Value Hedging Relationships | Location | Gain (Loss) Recognized in Income on Derivatives | | | Hedged Item | Location | Gain (Loss) Recognized in Income on Derivatives | | |
|---|---------------------------------------|---|------|-------|-----------------|---------------------------------------|---|------|----------|
| | | For the Year Ended December 31, | | | | | For the Year Ended December 31, | | |
| | | 2014 | 2013 | 2012 | | | 2014 | 2013 | 2012 |
| Interest rate contracts | Non-Operating Income (Expenses) – Net | \$— | \$— | \$0.8 | Fixed-rate debt | Non-Operating Income (Expenses) – Net | \$— | \$— | \$(0.5) |

Our foreign exchange forward contracts are not designated as hedging instruments under authoritative guidance. The Effect of Derivative Instruments on the Consolidated Statements of Operations and Comprehensive Income

| Derivatives not Designated as Hedging Instruments | Location of Gain (Loss) Recognized in Income on Derivatives | Amount of Gain (Loss) Recognized in Income on Derivatives | | |
|---|---|---|----------|----------|
| | | For the Year Ended December 31, 2014 | 2013 | 2012 |
| Foreign exchange forward contracts | Non-Operating Income (Expenses) – Net | \$(7.6) | \$(6.8) | \$5.7 |
| Foreign exchange option contracts | Non-Operating Income (Expenses) – Net | \$— | \$— | \$(0.2) |

Fair Value of Financial Instruments

Our financial assets and liabilities that are reflected in the consolidated financial statements include derivative financial instruments, cash and cash equivalents, accounts receivable, other receivables, accounts payable, short-term borrowings and long-term borrowings. We use short-term foreign exchange forward contracts to hedge short-term foreign currency-denominated intercompany loans and certain third-party and intercompany transactions. Fair value for derivative financial instruments is determined utilizing a market approach.

We have a process for determining fair values. Fair value is based upon quoted market prices, where available. If listed prices or quotes are not available, we use quotes from independent pricing vendors based on recent trading activity and other relevant information including market interest rate curves and referenced credit spreads.

In addition to utilizing external valuations, we conduct our own internal assessment of the reasonableness of the external valuations by utilizing a variety of valuation techniques including Black-Scholes option pricing and discounted cash flow models that are consistently applied. Inputs to these models include observable market data, such as yield curves, and foreign

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - (Continued)

(Tabular dollar amounts in millions, except per share data)

exchange rates where applicable. Our assessments are designed to identify prices that do not accurately reflect the current market environment, those that have changed significantly from prior valuations and other anomalies that may indicate that a price may not be accurate. We also follow established routines for reviewing and reconfirming valuations with the pricing provider, if deemed appropriate. In addition, the pricing provider has an established challenge process in place for all valuations, which facilitates identification and resolution of potentially erroneous prices. Valuation adjustments may be made to ensure that financial instruments are recorded at fair value. These adjustments include amounts to reflect counterparty credit quality and our own creditworthiness and constraints on liquidity. For inactive markets that do not have observable pricing or sufficient trading volumes, or for positions that are subject to transfer restrictions, valuations are adjusted to reflect illiquidity and/or non-transferability. Such adjustments are generally based on available market evidence. In the absence of such evidence, management's best estimate will be used.

The methods described above may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, while we believe our valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different estimate of fair value at the reporting date.

The following table presents information about our assets and liabilities measured at fair value on a recurring basis as of December 31, 2014 and December 31, 2013, and indicates the fair value hierarchy of the valuation techniques utilized by us to determine such fair value. Level inputs, as defined by authoritative guidance, are as follows:

| Level Input | Input Definition |
|-------------|--|
| Level I | Observable inputs utilizing quoted prices (unadjusted) for identical assets or liabilities in active markets at the measurement date. |
| Level II | Inputs other than quoted prices included in Level I that are either directly or indirectly observable for the asset or liability through corroboration with market data at the measurement date. |
| Level III | Unobservable inputs for the asset or liability in which little or no market data exists, therefore requiring management's best estimate of what market participants would use in pricing the asset or liability at the measurement date. |

In certain cases, the inputs used to measure fair value may fall into different levels of the fair value hierarchy. In such cases, the level in the fair value hierarchy within which the fair value measurement in its entirety falls has been determined based on the lowest level input that is significant to the fair value measurement in its entirety. Our assessment of the significance of a particular input to the fair value measurement in its entirety requires judgment, and considers factors specific to the asset or liability.

The following table summarizes fair value measurements by level at December 31, 2014 for assets and liabilities measured at fair value on a recurring basis:

| | Quoted Prices in Active Markets for Identical Assets (Level I) | Significant Other Observable Inputs (Level II) | Significant Unobservable Inputs (Level III) | Balance at December 31, 2014 |
|-------------------------------|--|--|---|------------------------------|
| Assets: | | | | |
| Cash Equivalents (1) | \$ 126.1 | \$ — | \$— | \$ 126.1 |
| Other Current Assets: | | | | |
| Foreign Exchange Forwards (2) | \$ — | \$ 0.4 | \$— | \$ 0.4 |
| Liabilities: | | | | |

Other Accrued and Current Liabilities:

| | | | | |
|-------------------------------|------|--------|------|--------|
| Foreign Exchange Forwards (2) | \$ — | \$ 0.1 | \$ — | \$ 0.1 |
|-------------------------------|------|--------|------|--------|

(1) Cash equivalents represent fair value as it consists of highly liquid investments with an original maturity of three months or less.

(2) Primarily represents foreign currency forward contracts. Fair value is determined utilizing a market approach and considers a factor for nonperformance in the valuation.

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