

Edgar Filing: RYANAIR HOLDINGS PLC - Form 6-K

RYANAIR HOLDINGS PLC  
Form 6-K  
February 19, 2008

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 6-K

Report of Foreign Private Issuer

Pursuant to Rule 13a-16 or 15d-16  
of the Securities Exchange Act of 1934

For the month of February, 2008

RYANAIR HOLDINGS PLC  
(Translation of registrant's name into English)

c/o Ryanair Ltd Corporate Head Office  
Dublin Airport  
County Dublin Ireland  
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F..X.. Form 40-F.....

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes ..... No ..X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- \_\_\_\_\_

RYANAIR'S CUSTOMER SERVICE STATISTICS FOR JANUARY 2008

Ryanair, Europe's largest low fares airline, today (Monday, 18th February 2008) released its customer service statistics for January. Ryanair is committed to publishing customer service statistics each month and these confirm that Ryanair delivers Europe's best customer service.

-89% of all Ryanair's 28,000 plus flights during January arrived on time.

- Less than 1 (0.88) complaint per 1,000 passengers.

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- Less than 1 (0.61) mislaid bag per 1,000 passengers.

Customer Services Statistics January	2007	2008
On-time flights	89%	89%
Complaints per 1,000 pax	1.18	.88
Baggage complaints per 1,000 pax	.71	.61
Complaints answered with 7 days	99%	99%

- Ryanair is the No.1 on-time airline beating Easyjet every week in 2003, 2004, 2005, 2006, 2007 and so far in 2008.
- Ryanair is Europe's only airline to guarantee both the lowest fares and 'no fuel surcharges ever.'
- Ryanair is also Europe's most environmentally efficient airline, operating Europe's youngest, most fuel efficient fleet.

Ends

Monday, 18th February 2008

For further information:

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Pauline McAlester - Murray Consultants  
Tel: 00 353 1 4980 300

### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

RYANAIR HOLDINGS PLC

Date: 18 February, 2008

By:\_\_\_/s/ James Callaghan\_\_\_

James Callaghan  
Company Secretary & Finance Director