

POPULAR INC
Form 10-Q
May 10, 2016
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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 10-Q

x **Quarterly report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**
For the quarterly period ended March 31, 2016

Commission File Number: 001-34084

POPULAR, INC.

(Exact name of registrant as specified in its charter)

Puerto Rico
(State or other jurisdiction of
Incorporation or organization)

66-0667416
(IRS Employer
Identification Number)

Popular Center Building

209 Muñoz Rivera Avenue

Hato Rey, Puerto Rico
(Address of principal executive offices)

00918
(Zip code)

(787) 765-9800

(Registrant's telephone number, including area code)

NOT APPLICABLE

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of "accelerated filer", "large accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act:

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date: Common Stock, \$0.01 par value, 103,704,084 shares outstanding as of May 4, 2016.

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Forward-Looking Information

The information included in this Form 10-Q contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements may relate to Popular, Inc.'s (the Corporation, Popular, we, us, our) financial condition, results of operations, plans, objectives, future performance of our business, including, but not limited to, statements with respect to the adequacy of the allowance for loan losses, delinquency trends, market risk and the impact of interest rate changes, capital markets conditions, capital adequacy and liquidity, and the effect of legal proceedings and new accounting standards on the Corporation's financial condition and results of operations. All statements contained herein that are not clearly historical in nature are forward-looking, and the words anticipate, believe, continues, expect, estimate, intend, project and similar and future or conditional verbs such as will, would, should, could, might, can, may or similar expressions generally intended to identify forward-looking statements.

These statements are not guarantees of future performance and involve certain risks, uncertainties, estimates and assumptions by management that are difficult to predict.

Various factors, some of which are beyond Popular's control, could cause actual results to differ materially from those expressed in, or implied by, such forward-looking statements. Factors that might cause such a difference include, but are not limited to:

the rate of growth in the economy and employment levels, as well as general business and economic conditions in the geographic areas we serve;

changes in interest rates, as well as the magnitude of such changes;

the fiscal and monetary policies of the federal government and its agencies;

changes in federal bank regulatory and supervisory policies, including required levels of capital and the impact of proposed capital standards on our capital ratios;

the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act (The Dodd-Frank Act) on our businesses, business practices and cost of operations;

regulatory approvals that may be necessary to undertake certain actions or consummate strategic transactions such as acquisitions and dispositions;

the relative strength or weakness of the consumer and commercial credit sectors and of the real estate markets in Puerto Rico and the other markets in which borrowers are located;

the impact of the Commonwealth of Puerto Rico's fiscal crisis, and the measures taken and to be taken by the Puerto Rico Government, on the economy and our business, and the ability of the Government to manage this crisis in an orderly manner;

the performance of the stock and bond markets;

competition in the financial services industry;

additional Federal Deposit Insurance Corporation (FDIC) assessments;

possible legislative, tax or regulatory changes; and

risks related to the Doral Transaction, including (a) our ability to maintain customer relationships and (b) risks associated with the limited amount of diligence able to be conducted by a buyer in an FDIC transaction.

Other possible events or factors that could cause results or performance to differ materially from those expressed in these forward-looking statements include the following:

negative economic conditions that adversely affect housing prices, the job market, consumer confidence and spending habits which may affect, among other things, the level of non-performing assets, charge-offs and provision expense;

risks associated with maintaining customer relationships from our acquisition of certain assets and deposits (other than certain brokered deposits) of Doral Bank from the FDIC as receiver;

changes in interest rates and market liquidity which may reduce interest margins, impact funding sources and affect our ability to originate and distribute financial products in the primary and secondary markets;

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changes in market rates and prices which may adversely impact the value of financial assets and liabilities;

liabilities resulting from litigation and regulatory investigations;

changes in accounting standards, rules and interpretations;

our ability to grow our core businesses;

decisions to downsize, sell or close units or otherwise change our business mix; and

management's ability to identify and manage these and other risks.

Moreover, the outcome of legal proceedings, as discussed in Part II, Item I. Legal Proceedings, is inherently uncertain and depends on judicial interpretations of law and the findings of regulators, judges, juries and arbitrators. Investors should refer to the Corporation's Annual Report on Form 10-K for the year ended December 31, 2015 as well as Part II, Item 1A of this Form 10-Q for a discussion of such factors and certain risks and uncertainties to which the Corporation is subject.

All forward-looking statements included in this Form 10-Q are based upon information available to Popular as of the date of this Form 10-Q, and other than as required by law, including the requirements of applicable securities laws, we assume no obligation to update or revise any such forward-looking statements to reflect occurrences or unanticipated events or circumstances after the date of such statements.

Table of Contents**POPULAR, INC.****CONSOLIDATED STATEMENTS OF FINANCIAL CONDITION****(UNAUDITED)**

| (In thousands, except share information) | March 31, 2016 | December 31, 2015 |
|---|-------------------|----------------------|
| Assets: | | |
| Cash and due from banks | \$ 409,623 | \$ 363,674 |
| Money market investments: | | |
| Securities purchased under agreements to resell | 97,830 | 96,338 |
| Time deposits with other banks | 1,819,630 | 2,083,754 |
| Total money market investments | 1,917,460 | 2,180,092 |
| Trading account securities, at fair value: | | |
| Pledged securities with creditors right to repledge | 20,085 | 19,506 |
| Other trading securities | 51,199 | 52,153 |
| Investment securities available-for-sale, at fair value: | | |
| Pledged securities with creditors right to repledge | 734,168 | 739,045 |
| Other investment securities available-for-sale | 5,915,662 | 5,323,947 |
| Investment securities held-to-maturity, at amortized cost (fair value 2016 \$80,914; 2015 \$82,889) | 99,216 | 100,903 |
| Other investment securities, at lower of cost or realizable value (realizable value 2016 \$167,111; 2015 \$175,291) | 164,024 | 172,248 |
| Loans held-for-sale, at lower of cost or fair value | 125,315 | 137,000 |
| Loans held-in-portfolio: | | |
| Loans not covered under loss-sharing agreements with the FDIC | 22,618,488 | 22,453,813 |
| Loans covered under loss-sharing agreements with the FDIC | 625,130 | 646,115 |
| Less Unearned income | 110,751 | 107,698 |
| Allowance for loan losses | 538,472 | 537,111 |
| Total loans held-in-portfolio, net | 22,594,395 | 22,455,119 |
| FDIC loss-share asset | 219,448 | 310,221 |
| Premises and equipment, net | 527,493 | 502,611 |
| Other real estate not covered under loss-sharing agreements with the FDIC | 165,960 | 155,231 |
| Other real estate covered under loss-sharing agreements with the FDIC | 36,397 | 36,685 |
| Accrued income receivable | 120,308 | 124,234 |
| Mortgage servicing assets, at fair value | 205,051 | 211,405 |
| Other assets | 2,156,030 | 2,193,162 |
| Goodwill | 631,095 | 626,388 |
| Other intangible assets | 54,080 | 58,109 |

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| | | |
|---|---------------|---------------|
| Total assets | \$ 36,147,009 | \$ 35,761,733 |
| Liabilities and Stockholders' Equity | | |
| Liabilities: | | |
| Deposits: | | |
| Non-interest bearing | \$ 6,384,093 | \$ 6,401,515 |
| Interest bearing | 21,142,500 | 20,808,208 |
| Total deposits | 27,526,593 | 27,209,723 |
| Federal funds purchased and assets sold under agreements to repurchase | 760,154 | 762,145 |
| Other short-term borrowings | 6,370 | 1,200 |
| Notes payable | 1,583,468 | 1,662,508 |
| Other liabilities | 1,018,309 | 1,019,018 |
| Liabilities from discontinued operations (Refer to Note 4) | 1,815 | 1,815 |
| Total liabilities | 30,896,709 | 30,656,409 |
| Commitments and contingencies (Refer to Note 23) | | |
| Stockholders' equity: | | |
| Preferred stock, 30,000,000 shares authorized; 2,006,391 shares issued and outstanding | 50,160 | 50,160 |
| Common stock, \$0.01 par value; 170,000,000 shares authorized; 103,895,642 shares issued (2015 103,816,185) and 103,670,005 shares outstanding (2015 103,618,976) | 1,039 | 1,038 |
| Surplus | 4,231,233 | 4,229,156 |
| Retained earnings | 1,156,476 | 1,087,957 |
| Treasury stock at cost, 225,637 shares (2015 197,209) | (6,858) | (6,101) |
| Accumulated other comprehensive loss, net of tax | (181,750) | (256,886) |
| Total stockholders' equity | 5,250,300 | 5,105,324 |
| Total liabilities and stockholders' equity | \$ 36,147,009 | \$ 35,761,733 |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**POPULAR, INC.****CONSOLIDATED STATEMENTS OF OPERATIONS****(UNAUDITED)**

| (In thousands, except per share information) | Quarters ended March 31, | |
|---|--------------------------|----------------|
| | 2016 | 2015 |
| Interest income: | | |
| Loans | \$ 363,197 | \$ 355,631 |
| Money market investments | 2,863 | 1,446 |
| Investment securities | 36,271 | 30,301 |
| Trading account securities | 1,689 | 2,696 |
| Total interest income | 404,020 | 390,074 |
| Interest expense: | | |
| Deposits | 29,874 | 25,864 |
| Short-term borrowings | 1,861 | 1,734 |
| Long-term debt | 19,873 | 19,281 |
| Total interest expense | 51,608 | 46,879 |
| Net interest income | 352,412 | 343,195 |
| Provision for loan losses non-covered loans | 47,940 | 29,711 |
| Provision (reversal) for loan losses covered loans | (3,105) | 10,324 |
| Net interest income after provision for loan losses | 307,577 | 303,160 |
| Service charges on deposit accounts | 39,862 | 39,017 |
| Other service fees (Refer to Note 29) | 53,382 | 53,626 |
| Mortgage banking activities (Refer to Note 12) | 10,551 | 12,852 |
| Trading account (loss) profit | (162) | 414 |
| Net loss on sale of loans, including valuation adjustments on loans held-for-sale | (304) | (79) |
| Adjustments (expense) to indemnity reserves on loans sold | (4,098) | (4,526) |
| FDIC loss share (expense) income (Refer to Note 30) | (3,146) | 4,139 |
| Other operating income | 15,545 | 9,792 |
| Total non-interest income | 111,630 | 115,235 |
| Operating expenses: | | |
| Personnel costs | 127,091 | 116,458 |
| Net occupancy expenses | 20,430 | 21,709 |
| Equipment expenses | 14,548 | 13,411 |
| Other taxes | 10,195 | 8,574 |
| Professional fees | 75,459 | 75,528 |

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| | | |
|---|------------------|------------------|
| Communications | 6,320 | 6,176 |
| Business promotion | 11,110 | 10,813 |
| FDIC deposit insurance | 7,370 | 6,398 |
| Other real estate owned (OREO) expenses | 9,141 | 23,069 |
| Other operating expenses | 17,165 | 17,349 |
| Amortization of intangibles | 3,114 | 2,104 |
| Restructuring costs | | 10,753 |
| Total operating expenses | 301,943 | 312,342 |
| Income from continuing operations before income tax | 117,264 | 106,053 |
| Income tax expense | 32,265 | 32,568 |
| Income from continuing operations | 84,999 | 73,485 |
| Income from discontinued operations, net of tax | | 1,341 |
| Net Income | \$ 84,999 | \$ 74,826 |
| Net Income Applicable to Common Stock | \$ 84,068 | \$ 73,896 |
| Net Income per Common Share Basic | | |
| Net income from continuing operations | 0.81 | 0.71 |
| Net income from discontinued operations | | 0.01 |
| Net Income per Common Share Basic | \$ 0.81 | \$ 0.72 |
| Net Income per Common Share Diluted | | |
| Net income from continuing operations | 0.81 | 0.71 |
| Net income from discontinued operations | | 0.01 |
| Net Income per Common Share Diluted | \$ 0.81 | \$ 0.72 |
| Dividends Declared per Common Share | \$ 0.15 | \$ |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**POPULAR, INC.****CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME****(UNAUDITED)**

| (In thousands) | Quarters ended March 31, | |
|--|--------------------------|------------|
| | 2016 | 2015 |
| Net income | \$ 84,999 | \$ 74,826 |
| Other comprehensive income before tax: | | |
| Foreign currency translation adjustment | (705) | (581) |
| Amortization of net losses on pension and postretirement benefit plans | 5,486 | 5,025 |
| Amortization of prior service cost of pension and postretirement benefit plans | (950) | (950) |
| Unrealized holding gains on investments arising during the period | 76,236 | 35,342 |
| Unrealized net losses on cash flow hedges | (2,000) | (2,535) |
| Reclassification adjustment for net losses included in net income | 1,545 | 1,358 |
| Other comprehensive income before tax | 79,612 | 37,659 |
| Income tax expense | (4,476) | (2,187) |
| Total other comprehensive income, net of tax | 75,136 | 35,472 |
| Comprehensive income, net of tax | \$ 160,135 | \$ 110,298 |

| (In thousands) | Quarters ended March 31, | |
|--|--------------------------|------------|
| | 2016 | 2015 |
| Tax effect allocated to each component of other comprehensive income: | | |
| Amortization of net losses on pension and postretirement benefit plans | \$ (2,140) | \$ (1,960) |
| Amortization of prior service cost of pension and postretirement benefit plans | 370 | 371 |
| Unrealized holding gains on investments arising during the period | (2,885) | (1,057) |
| Unrealized net losses on cash flow hedges | 781 | 989 |
| Reclassification adjustment for net losses included in net income | (602) | (530) |
| Income tax expense | \$ (4,476) | \$ (2,187) |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**POPULAR, INC.****CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY****(UNAUDITED)**

| (thousands) | Common stock | Preferred stock | Surplus | Retained earnings | Treasury stock | Accumulated other comprehensive loss | Total |
|--|-----------------|--------------------|--------------|----------------------|-------------------|---|--------------|
| Balance at December 31, 2014 | \$ 1,036 | \$ 50,160 | \$ 4,196,458 | \$ 253,717 | \$ (4,117) | \$ (229,872) | \$ 4,267,382 |
| Net income | | | | 74,826 | | | 74,826 |
| Issuance of stock | 1 | | 1,405 | | | | 1,406 |
| Share-based payment expense | | | 69 | | | | 69 |
| Dividends declared: | | | | | | | |
| Preferred stock | | | | (930) | | | (930) |
| Common stock purchases | | | | | (1,123) | | (1,123) |
| Common stock reissuance | | | | | 18 | | 18 |
| Other comprehensive income, net of tax | | | | | | 35,472 | 35,472 |
| Balance at March 31, 2015 | \$ 1,037 | \$ 50,160 | \$ 4,197,932 | \$ 327,613 | \$ (5,222) | \$ (194,400) | \$ 4,377,110 |
| Balance at December 31, 2015 | \$ 1,038 | \$ 50,160 | \$ 4,229,156 | \$ 1,087,957 | \$ (6,101) | \$ (256,886) | \$ 5,105,304 |
| Net income | | | | 84,999 | | | 84,999 |
| Issuance of stock | 1 | | 2,108 | | | | 2,109 |
| Share-based payment expense | | | (31) | | | | (31) |
| Dividends declared: | | | | | | | |
| Common stock | | | | (15,549) | | | (15,549) |
| Preferred stock | | | | (931) | | | (931) |
| Common stock purchases | | | | | (764) | | (764) |
| Common stock reissuance | | | | | 7 | | 7 |
| Other comprehensive income, net of tax | | | | | | 75,136 | 75,136 |
| Balance at March 31, 2016 | \$ 1,039 | \$ 50,160 | \$ 4,231,233 | \$ 1,156,476 | \$ (6,858) | \$ (181,750) | \$ 5,250,300 |

| Disclosure of changes in number of shares: | March 31, 2016 | March 31, 2015 |
|--|-------------------|-------------------|
| Preferred Stock: | | |
| Balance at beginning and end of period | 2,006,391 | 2,006,391 |
| Common Stock Issued: | | |
| Balance at beginning of period | 103,816,185 | 103,614,553 |
| Issuance of stock | 79,457 | 42,622 |

| | | | |
|------------------------------|-------------|-------------|-------------|
| Balance at end of the period | | 103,895,642 | 103,657,117 |
| Treasury stock | | (225,637) | (170,240) |
| Common Stock | Outstanding | 103,670,005 | 103,486,920 |

The accompanying notes are an integral part of these consolidated financial statements.

Table of Contents**POPULAR, INC.****CONSOLIDATED STATEMENTS OF CASH FLOWS****(UNAUDITED)**

| (In thousands) | Quarter ended March 31, | |
|---|-------------------------|-----------|
| | 2016 | 2015 |
| Cash flows from operating activities: | | |
| Net income | \$ 84,999 | \$ 74,826 |
| Adjustments to reconcile net income to net cash provided by (used in) operating activities: | | |
| Provision for loan losses | 44,835 | 40,035 |
| Amortization of intangibles | 3,114 | 2,104 |
| Depreciation and amortization of premises and equipment | 11,707 | 11,919 |
| Net accretion of discounts and amortization of premiums and deferred fees | (11,158) | (19,100) |
| Fair value adjustments on mortgage servicing rights | 8,477 | 4,929 |
| FDIC loss share expense (income) | 3,146 | (4,139) |
| Adjustments (expense) to indemnity reserves on loans sold | 4,098 | 4,526 |
| Earnings from investments under the equity method | (7,089) | (2,301) |
| Deferred income tax expense | 23,218 | 23,380 |
| (Gain) loss on: | | |
| Disposition of premises and equipment and other productive assets | (1,946) | (978) |
| Sale of loans, including valuation adjustments on loans held-for-sale and mortgage banking activities | (7,101) | (7,222) |
| Sale of foreclosed assets, including write-downs | 2,802 | 14,851 |
| Acquisitions of loans held-for-sale | (66,451) | (121,929) |
| Proceeds from sale of loans held-for-sale | 22,253 | 27,547 |
| Net originations on loans held-for-sale | (110,528) | (179,604) |
| Net decrease (increase) in: | | |
| Trading securities | 176,598 | 177,942 |
| Accrued income receivable | 3,926 | (13) |
| Other assets | 20,996 | (28,027) |
| Net (decrease) increase in: | | |
| Interest payable | (12,261) | (10,216) |
| Pension and other postretirement benefits obligation | 1,536 | 1,019 |
| Other liabilities | (17,010) | (19,377) |
| Total adjustments | 93,162 | (84,654) |
| Net cash provided by (used in) operating activities | 178,161 | (9,828) |
| Cash flows from investing activities: | | |
| Net decrease (increase) in money market investments | 262,632 | (484,829) |
| Purchases of investment securities: | | |

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|---|------------|------------|
| Available-for-sale | (742,859) | (411,189) |
| Held-to-maturity | | (250) |
| Other | (59,786) | (2,520) |
| Proceeds from calls, paydowns, maturities and redemptions of investment securities: | | |
| Available-for-sale | 239,399 | 385,672 |
| Held-to-maturity | 2,108 | 2,231 |
| Other | 41,664 | 30,785 |
| Proceeds from sale of investment securities: | | |
| Other | 26,346 | 1,388 |
| Net repayments on loans | 13,335 | 154,794 |
| Proceeds from sale of loans | 1,128 | 19,127 |
| Acquisition of loan portfolios | (212,798) | (49,510) |
| Net payments from FDIC under loss sharing agreements | 88,588 | 132,265 |
| Net cash received and acquired from business combination | | 711,051 |
| Return of capital from equity method investments | 206 | |
| Mortgage servicing rights purchased | | (2,400) |
| Acquisition of premises and equipment | (38,819) | (10,231) |
| Proceeds from sale of: | | |
| Premises and equipment and other productive assets | 5,092 | 3,093 |
| Foreclosed assets | 14,513 | 40,161 |
| Net cash (used in) provided by investing activities | (359,251) | 519,638 |
| Cash flows from financing activities: | | |
| Net increase (decrease) in: | | |
| Deposits | 318,550 | 265,906 |
| Federal funds purchased and assets sold under agreements to repurchase | (1,991) | (139,013) |
| Other short-term borrowings | 5,170 | (148,215) |
| Payments of notes payable | (108,452) | (419,487) |
| Proceeds from issuance of notes payable | 28,883 | 46,000 |
| Proceeds from issuance of common stock | 2,109 | 1,405 |
| Dividends paid | (16,473) | (620) |
| Net payments for repurchase of common stock | (757) | (1,105) |
| Net cash provided by (used in) financing activities | 227,039 | (395,129) |
| Net increase in cash and due from banks | 45,949 | 114,681 |
| Cash and due from banks at beginning of period | 363,674 | 381,095 |
| Cash and due from banks at the end of the period | \$ 409,623 | \$ 495,776 |

The accompanying notes are an integral part of these consolidated financial statements.

During the quarter ended March 31, 2016 there have not been any cash flows associated with discontinued operations. The Consolidated Statement of Cash Flows for the quarter ended March 31, 2015 includes the cash flows from operating, investing and financing activities associated with discontinued operations.

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Note 1 Nature of Operations

Popular, Inc. (the Corporation) is a diversified, publicly-owned financial holding company subject to the supervision and regulation of the Board of Governors of the Federal Reserve System. The Corporation has operations in Puerto Rico, the United States and the Caribbean. In Puerto Rico, the Corporation provides retail, mortgage, and commercial banking services through its principal banking subsidiary, Banco Popular de Puerto Rico (BPPR), as well as investment banking, broker-dealer, auto and equipment leasing and financing, and insurance services through specialized subsidiaries. In the U.S. mainland, the Corporation operates Banco Popular North America (BPNA), including its wholly-owned subsidiary E-LOAN. BPNA focuses efforts and resources on the core community banking business. BPNA operates branches in New York, New Jersey and South Florida under the name of Popular Community Bank. E-LOAN markets deposit accounts under its name for the benefit of BPNA. Refer to Note 4 for discussion of the sales of the California, Illinois and Central Florida regional operations during 2014. Note 35 to the consolidated financial statements presents information about the Corporation's business segments.

On February 27, 2015, BPPR, in an alliance with other bidders, including BPNA, acquired certain assets and all deposits (other than certain brokered deposits) of former Doral Bank (Doral) from the Federal Deposit Insurance Corporation (FDIC), as receiver (the Doral Bank Transaction). Under the FDIC's bidding format, BPPR was the lead bidder and party to the purchase and assumption agreement with the FDIC covering all assets and deposits acquired by it and its alliance co-bidders. BPPR entered into back to back purchase and assumption agreements with the alliance co-bidders for the transfer of certain assets and deposits. The other co-bidders that formed part of the alliance led by BPPR were First Bank Puerto Rico, Centennial Bank, and a vehicle formed by J.C. Flowers III L.P. BPPR entered into transition service agreements with each of the alliance co-bidders. Refer to Note 5 for further details on the Doral Bank Transaction.

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Note 2 Basis of Presentation and Summary of Significant Accounting Policies

Principles of Consolidation and Basis of Presentation

The consolidated interim financial statements have been prepared without audit. The consolidated statement of financial condition data at December 31, 2015 was derived from audited financial statements. The unaudited interim financial statements are, in the opinion of management, a fair statement of the results for the periods reported and include all necessary adjustments, all of a normal recurring nature, for a fair statement of such results.

Certain reclassifications have been made to the 2015 consolidated financial statements and notes to the financial statements to conform with the 2016 presentation.

Certain information and note disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America have been condensed or omitted from the unaudited financial statements pursuant to the rules and regulations of the Securities and Exchange Commission. Accordingly, these financial statements should be read in conjunction with the audited consolidated financial statements of the Corporation for the year ended December 31, 2015, included in the Corporation's 2015 Form 10-K. Operating results for the interim periods disclosed herein are not necessarily indicative of the results that may be expected for a full year or any future period.

Use of Estimates in the Preparation of Financial Statements

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

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Note 3 New accounting pronouncements

Recently Adopted Accounting Standards Updates

FASB Accounting Standards Update 2015-03, Interest Imputation of Interest (Subtopic 835-30): Simplifying the Presentation of Debt Issuance Costs (ASU 2015-03)

The FASB issued ASU 2015-03 in April 2015, which simplified the presentation of debt issuance costs. The amendments in this ASU require that debt issuance costs related to a recognized debt liability be presented in the balance sheet as a direct reduction from the carrying amount of that debt liability.

The amendments of this Update, which are required to be applied on a retrospective basis, are effective for financial statements issued for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2015.

Since the Corporation's policy was to record debt issuance costs as a deferred asset, it reclassified \$7.3 million (December 31, 2015 \$7.8 million) of debt issuance costs as a result of the adoption of this accounting pronouncement during the first quarter of 2016 and adjusted prior periods accordingly.

Additionally, adoption of the following standards effective during the first quarter of 2016 did not have a significant impact on the presentation and disclosures in its consolidated financial statements:

FASB Accounting Standards Update 2014-12, Compensation Stock Compensation (Topic 718): Accounting for Share-Based Payments When the Terms of an Award Provide That a Performance Target Could Be Achieved after the Requisite Service Period (ASU 2014-12)

FASB Accounting Standards Update 2014-13, Consolidation (Topic 810): Measuring the Financial Assets and the Financial Liabilities of a Consolidated Collateralized Financial Entity (ASU 2014-13)

FASB Accounting Standards Update 2014-16, Derivatives and Hedging (Topic 815): Determining Whether the Host Contract in a Hybrid Financial Instrument Issued in the Form of a Share is more Akin to Debt or to Equity (ASU 2014-16)

FASB Accounting Standards Update 2015-01, Income Statement Extraordinary and Unusual Items (Subtopic 225-20): Simplifying Income Statement Presentation by Eliminating the Concept of Extraordinary Items (ASU 2015-01)

FASB Accounting Standards Update 2015-02, Consolidation (Topic 810): Amendment to the Consolidation Analysis (ASU 2015-02)

FASB Accounting Standards Update 2015-04, Compensation Retirement Benefits (Topic 715): Practical Expedient for the Measurement Date of an Employer's Defined Benefit Obligation and Plan Assets (ASU

2015-04)

FASB Accounting Standards Update 2015-05, Intangibles – Goodwill and Other Internal-Use Software (Subtopic 350-40): Customer s Accounting for Fees Paid in a Cloud Computing Arrangement (ASU 2015-05)

FASB Accounting Standards Update 2015-07, Fair Value Measurement (Topic 820): Disclosures for Investment in Certain Entities That Calculate Net Asset Value per Share (or Its Equivalent) (ASU 2015-07)

FASB Accounting Standards Update 2015-09, Insurance (Topic 944): Disclosures about Short-Duration Contracts

Recently Issued Accounting Standards Updates

FASB Accounting Standards Update (ASU) 2016-10, Revenue from Contracts with Customers (Topic 606): Identifying Performance Obligations and Licensing

The FASB issued ASU 2016-10 in April 2016 which clarifies two aspects of Topic 606, in particular, the identification of performance obligations. Among other things, an entity is not required to assess whether promised goods or services are performance obligations if they are immaterial in the context of the contract with the customer. In addition, in determining whether promises to transfer goods or services are separately identifiable, an entity should determine whether the nature of its promise in the contract is to transfer each of the goods or services or whether the promise is to transfer a combined item (or items) to which the promised goods and/or services are inputs.

The amendments of this Update are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2017 (same effective date as ASU 2015-14).

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*FASB Accounting Standards Update (ASU) 2016-09, Compensation – Stock Compensation (Topic 718):
Improvements to Employee Share-Based Payment Accounting*

The FASB issued ASU 2016-09 in March 2016 which simplifies multiple aspects of the accounting for share-based payment transactions, including the recognition of excess tax benefits and deficiencies as an income tax benefit or expense in the income statement and classification in the statement of cash flows as an operating activity, allowing entities to elect as an accounting policy to account for forfeitures when they occur, permitting entities to withhold up to the maximum individual statutory rate without classifying the awards as a liability, and requiring that the cash paid to satisfy the statutory income tax withholding obligation be classified as a financing activity.

The amendments of this Update are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2016. Early adoption is permitted.

The Corporation does not anticipate that the adoption of this accounting pronouncement will have a material effect on its consolidated statements of financial condition, results of operations, cash flows or presentation and disclosures.

*FASB Accounting Standards Update (ASU) 2016-08, Revenue from Contracts with Customers (Topic 606):
Principal versus Agent Considerations (Reporting Revenue Gross versus Net)*

The FASB issued ASU 2016-08 in March 2016, which amends the implementation guidance in ASU 2014-09 by clarifying, among other things, that an entity should determine the nature of the goods or services provided to the customer and whether it controls each specified good or service before it is transferred to the customer, that an entity can be a principal for some goods or services and an agent for others with the same contract, and that an entity is a principal if it controls the goods or services before transferring them to the customer.

The amendments of this Update are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2017 (same effective date as ASU 2015-14).

The Corporation is currently evaluating the impact that the adoption of this guidance will have on its consolidated statements of financial condition or results of operations.

*FASB Accounting Standards Update (ASU) 2016-07, Investments – Equity Method and Joint Ventures (Topic 323):
Simplifying the Transition to the Equity Method of Accounting*

The FASB issued ASU 2016-07 in March 2016, which eliminates the requirement to retroactively adopt the equity method of accounting. Therefore, as of the date the investment becomes qualified for equity method accounting, an entity should add the cost of acquiring the additional interest in the investee to the current basis of its previously held interest. For available-for-sale securities, an entity should recognize through earnings the unrealized holding gains/losses in accumulated other comprehensive income/loss as of that date.

The amendments of this Update are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2016. Early adoption is permitted.

The Corporation does not anticipate that the adoption of this accounting pronouncement will have a material effect on its consolidated statements of financial condition or results of operations.

*FASB Accounting Standards Update (ASU) 2016-06, Derivatives and Hedging (Topic 815): Contingent Put and
Call Options in Debt Instruments*

The FASB issued ASU 2016-06 in March 2016, which clarifies that in assessing whether an embedded contingent put or call option is not clearly and closely related to the debt instrument, which is part of the assessment made to determine whether an embedded derivative must be bifurcated from the host contract, an entity is required to perform only the four step decision sequence. The four-step decision sequence requires an entity to consider whether (1) the payoff is adjusted based on changes in an index, (2) the payoff is indexed to an underlying other than interest rates or credit risk, (3) the debt involves a substantial premium or discount and (4) the put or call option is contingently exercisable. It does not have to separately assess whether the event that triggers its ability to exercise the contingent option itself is indexed only to interest rates and credit risk.

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The amendments of this Update are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2016. Early adoption is permitted.

The Corporation does not anticipate that the adoption of this accounting pronouncement will have a material effect on its consolidated statements of financial condition or results of operations.

FASB Accounting Standards Update (ASU) 2016-05, Derivatives and Hedging (Topic 815): Effect of Derivative Contract Novations on Existing Hedge Accounting Relationships

The FASB issued ASU 2016-05 in March 2016, which clarifies that a novation, or a change in the counterparty to the derivative instrument that has been designated as a hedging instrument under Topic 815 does not, in and of itself, require de-designation of that hedging relationship, and therefore discontinuance of the application of hedge accounting, provided that all other hedge accounting criteria continue to be met.

The amendments of this Update are effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2016. Early adoption is permitted.

The Corporation does not anticipate that the adoption of this accounting pronouncement will have a material effect on its consolidated statements of financial condition or results of operations.

For recently issued Accounting Standards Updates not yet effective, refer to Note 3 to the consolidated financial statements included in the 2015 Form 10-K.

Table of Contents**Note 4 Discontinued operations and restructuring plan**

During the year ended December 31, 2014, the Corporation completed the sale of its California, Illinois and Central Florida regional operations and relocated certain back office operations to Puerto Rico and New York.

As defined in ASC 805-10-55, the regional operations sold constituted a business, and for financial reporting purposes, the results of the discontinued operations are presented as Assets / Liabilities from discontinued operations in the consolidated statement of condition and (Loss) income from discontinued operations, net of tax in the consolidated statement of operations.

As of March 31, 2016 and December 31, 2015, there were no assets held within the discontinued operations and liabilities within discontinued operations amounted to approximately \$1.8 million, mainly comprised of the indemnity reserve related to the California regional sale.

There were no activities from the discontinued operations for the quarter ended March 31, 2016. Net income from the discontinued operations amounted to \$1.3 million for the quarter ended March 31, 2015.

Also, in connection with the sale, the Corporation has undertaken a restructuring plan (the PCB Restructuring Plan) which has been completed as of March 31, 2016. The Corporation incurred restructuring charges of \$45.1 million. During the quarter ended March 31, 2015, the Corporation incurred \$10.8 million in restructuring costs, mostly comprised of \$9.4 million in personnel costs.

The following table presents the activity in the reserve for the restructuring costs associated with the PCB Restructuring Plan:

| (In thousands) | Quarters ended March 31, | |
|------------------------------------|--------------------------|-----------|
| | 2016 | 2015 |
| Beginning balance | \$ 620 | \$ 13,536 |
| Charges expensed during the period | | 6,297 |
| Payments made during the period | (263) | (9,030) |
| Ending balance | \$ 357 | \$ 10,803 |

Table of Contents**Note 5 Business combination**

On February 27, 2015, BPPR, in an alliance with co-bidders, including BPNA, acquired certain assets and all deposits (other than certain brokered deposits) of former Doral Bank from the FDIC, as receiver. Under the FDIC's bidding format, BPPR was the lead bidder and party to the purchase and assumption agreement with the FDIC covering all assets and deposits acquired by it and its alliance co-bidders. BPPR entered into back to back purchase and assumption agreements with the alliance co-bidders for the transfer of certain assets and deposits. BPPR entered into transition service agreements with each of the alliance co-bidders. There is no loss-sharing arrangement with the FDIC on the acquired assets.

The following table presents the fair values of major classes of identifiable assets acquired and liabilities assumed by the Corporation as of February 27, 2015.

| (In thousands) | Book value prior to purchase accounting adjustments | Fair value adjustments | Additional consideration ^[1] | As recorded by Popular, Inc. |
|--|---|---------------------------|--|---------------------------------|
| Assets: | | | | |
| Cash and due from banks | \$ 339,633 | \$ | \$ | \$ 339,633 |
| Investment in available-for-sale securities | 172,706 | | | 172,706 |
| Investments in FHLB stock | 30,785 | | | 30,785 |
| Loans | 1,679,792 | (165,925) | | 1,513,867 |
| Accrued income receivable | 7,808 | | | 7,808 |
| Receivable from the FDIC | | | 480,137 | 480,137 |
| Core deposit intangible | 23,572 | (10,762) | | 12,810 |
| Other assets | 67,676 | 7,569 | | 75,245 |
| Total assets | \$ 2,321,972 | \$ (169,118) | \$ 480,137 | \$ 2,632,991 |
| Liabilities: | | | | |
| Deposits | \$ 2,193,404 | \$ 9,987 | \$ | \$ 2,203,391 |
| Advances from the Federal Home Loan Bank | 542,000 | 5,187 | | 547,187 |
| Other liabilities | 50,728 | (511) | | 50,217 |
| Total liabilities | \$ 2,786,132 | \$ 14,663 | \$ | \$ 2,800,795 |
| Excess of liabilities assumed over assets acquired | \$ 464,160 | | | |
| Aggregate fair value adjustments | | \$ (183,781) | | |
| Additional consideration | | | \$ 480,137 | |
| Goodwill on acquisition | | | | \$ 167,804 |

[1] The additional consideration represents the cash to be received from the FDIC for the difference between the net liabilities assumed and the net premium paid on the transaction.

In accordance with ASC Topic 805, the fair values assigned to the assets acquired and liabilities assumed are subject to refinement up to one year after the closing date of the acquisition as new information relative to closing date fair values become available, and thus the recognized goodwill may increase or decrease. During the second and third quarters of 2015, retrospective adjustments were made to the estimated fair values of certain assets acquired and liabilities assumed as part of the Doral Bank Transaction to reflect new information obtained about facts and circumstances that existed as of the acquisition date. The retrospective adjustments resulted in a decrease of \$2.1 million to the initial fair value estimate of the mortgage servicing rights, a decrease in other liabilities assumed of \$0.5 million and, an increase of \$2.6 million in the receivable from the FDIC related to the acquisition cost of deposits, all of which were adjusted against goodwill.

During the fourth quarter of 2015 the Corporation early adopted ASU 2015-16 Business Combination . Accordingly, adjustments to the initial fair value estimates identified during the measurement period were recognized in the reporting period in which the adjustment amounts were determined. Pursuant to ASU 2015-16, adjustments were made effective in the fourth quarter of 2015 to the estimated fair values of assets and liabilities assumed with the Doral Bank Transaction to reflect new information obtained during the measurement period about facts and circumstances that existed as of the acquisition date that, if known, would have affected the acquisition-date fair value measurements.

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During the quarter ended March 31, 2016, the Corporation recorded adjustments to its initial fair value estimates in connection with the Doral Bank Transaction. As a result, the discount on the loans increased by \$4.7 million with a corresponding increase to goodwill.

The following table presents the principal changes in fair value and the revised amounts recorded during the measurement period.

| (In thousands) | February 27, 2015 As recasted ^[a] | February 27, 2015 As previously reported ^[b] | Change |
|---|---|---|-----------------|
| Assets: | | | |
| Loans | \$ 1,513,867 | \$ 1,665,756 | \$ (151,889) |
| Goodwill | 167,804 | 41,633 | 126,171 |
| Core deposit intangible | 12,810 | 23,572 | (10,762) |
| Receivable from the FDIC | 480,137 | 441,721 | 38,416 |
| Other assets | 626,177 | 626,177 | |
| Total assets | \$ 2,800,795 | \$ 2,798,859 | \$ 1,936 |
| Liabilities: | | | |
| Deposits | \$ 2,203,391 | \$ 2,201,455 | \$ 1,936 |
| Advances from the Federal Home Loan Bank | 547,187 | 547,187 | |
| Other liabilities | 50,217 | 50,217 | |
| Total liabilities | \$ 2,800,795 | \$ 2,798,859 | \$ 1,936 |

[a] Amounts reported include retrospective adjustments during the measurement period, in accordance with U.S. GAAP, related to the Doral Bank Transaction.

[b] Amounts are presented as previously reported as of September 30, 2015.

The impact in the results of operations for the quarter ended March 31, 2015 as a result of the recasting was an increase in net income of approximately \$0.6 million as detailed in the following table:

| (In thousands) | Quarter ended March 31, 2015 | | |
|----------------------------|------------------------------|-----------------|---------------|
| | As recasted | As reported | Difference |
| Net Interest Income | \$ 10,306 | \$ 9,768 | \$ 538 |
| Non-Interest Income | 4,262 | 4,262 | |
| Operating Expenses | 14,398 | 14,488 | (90) |
| Income Before Taxes | \$ 170 | \$ (458) | \$ 628 |

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Note 6 Restrictions on cash and due from banks and certain securities

The Corporation's banking subsidiaries, BPPR and BPNA, are required by federal and state regulatory agencies to maintain average reserve balances with the Federal Reserve Bank of New York (the "Fed") or other banks. Those required average reserve balances amounted to \$ 1.1 billion at March 31, 2016 (December 31, 2015 \$ 1.1 billion). Cash and due from banks, as well as other short-term, highly liquid securities, are used to cover the required average reserve balances.

At March 31, 2016, the Corporation held \$52 million in restricted assets in the form of funds deposited in money market accounts, trading account securities and investment securities available for sale (December 31, 2015 \$44 million). The amounts held in trading account securities and investment securities available for sale consist primarily of restricted assets held for the Corporation's non-qualified retirement plans and fund deposits guaranteeing possible liens or encumbrances over the title of insured properties.

Table of Contents**Note 7 Investment securities available-for-sale**

The following tables present the amortized cost, gross unrealized gains and losses, approximate fair value, weighted average yield and contractual maturities of investment securities available-for-sale at March 31, 2016 and December 31, 2015.

| (In thousands) | At March 31, 2016 | | | | Weighted average yield |
|--|-------------------|------------------------|-------------------------|------------------|------------------------|
| | Amortized cost | Gross unrealized gains | Gross unrealized losses | Fair value | |
| U.S. Treasury securities | | | | | |
| Within 1 year | \$ 24,665 | \$ 143 | \$ | \$ 24,808 | 4.92% |
| After 1 to 5 years | 1,281,481 | 6,792 | | 1,288,273 | 1.03 |
| After 5 to 10 years | 9,939 | 332 | | 10,271 | 1.99 |
| Total U.S. Treasury securities | 1,316,085 | 7,267 | | 1,323,352 | 1.11 |
| Obligations of U.S. Government sponsored entities | | | | | |
| After 1 to 5 years | 904,631 | 5,221 | 109 | 909,743 | 1.33 |
| After 5 to 10 years | 250 | 3 | | 253 | 5.64 |
| After 10 years | 23,000 | | 58 | 22,942 | 3.24 |
| Total obligations of U.S. Government sponsored entities | 927,881 | 5,224 | 167 | 932,938 | 1.38 |
| Obligations of Puerto Rico, States and political subdivisions | | | | | |
| After 1 to 5 years | 7,292 | | 176 | 7,116 | 3.88 |
| After 5 to 10 years | 5,925 | 1 | 1,963 | 3,963 | 4.02 |
| After 10 years | 18,604 | 1 | 5,954 | 12,651 | 6.99 |
| Total obligations of Puerto Rico, States and political subdivisions | 31,821 | 2 | 8,093 | 23,730 | 5.72 |
| Collateralized mortgage obligations federal agencies | | | | | |
| Within 1 year | 282 | | | 282 | 0.95 |
| After 1 to 5 years | 20,257 | 918 | | 21,175 | 2.86 |
| After 5 to 10 years | 41,078 | 818 | | 41,896 | 2.86 |
| After 10 years | 1,447,516 | 14,027 | 11,325 | 1,450,218 | 1.98 |
| Total collateralized mortgage obligations federal agencies | 1,509,133 | 15,763 | 11,325 | 1,513,571 | 2.01 |

Mortgage-backed securities

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| | | | | | |
|---|---------------------|------------------|------------------|---------------------|--------------|
| Within 1 year | 25 | | | 25 | 4.80 |
| After 1 to 5 years | 20,808 | 990 | 6 | 21,792 | 4.64 |
| After 5 to 10 years | 281,359 | 6,195 | 2 | 287,552 | 2.43 |
| After 10 years | 2,485,109 | 50,510 | 1,282 | 2,534,337 | 2.76 |
| Total mortgage-backed securities | 2,787,301 | 57,695 | 1,290 | 2,843,706 | 2.74 |
| Equity securities (without contractual maturity) | 1,351 | 1,090 | 2 | 2,439 | 7.82 |
| Other | | | | | |
| After 1 to 5 years | 8,819 | 10 | | 8,829 | 1.72 |
| After 5 to 10 years | 1,220 | 45 | | 1,265 | 3.62 |
| Total other | 10,039 | 55 | | 10,094 | 1.95 |
| Total investment securities available-for-sale^[1] | \$ 6,583,611 | \$ 87,096 | \$ 20,877 | \$ 6,649,830 | 2.07% |

[1] Includes \$2.2 billion pledged to secure public and trust deposits, assets sold under agreements to repurchase, credit facilities and loan servicing agreements that the secured parties are not permitted to sell or repledge the collateral, of which \$1.3 billion serve as collateral for public funds.

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| (In thousands) | At December 31, 2015 | | | | |
|--|----------------------|------------------------|-------------------------|------------------|------------------------|
| | Amortized cost | Gross unrealized gains | Gross unrealized losses | Fair value | Weighted average yield |
| U.S. Treasury securities | | | | | |
| Within 1 year | \$ 24,861 | \$ 335 | \$ | \$ 25,196 | 4.31% |
| After 1 to 5 years | 1,149,807 | 365 | 1,999 | 1,148,173 | 1.03 |
| After 5 to 10 years | 9,937 | 22 | | 9,959 | 1.99 |
| Total U.S. Treasury securities | 1,184,605 | 722 | 1,999 | 1,183,328 | 1.11 |
| Obligations of U.S. Government sponsored entities | | | | | |
| After 1 to 5 years | 919,819 | 1,337 | 4,808 | 916,348 | 1.33 |
| After 5 to 10 years | 250 | 1 | | 251 | 5.64 |
| After 10 years | 23,000 | 42 | | 23,042 | 3.22 |
| Total obligations of U.S. Government sponsored entities | 943,069 | 1,380 | 4,808 | 939,641 | 1.38 |
| Obligations of Puerto Rico, States and political subdivisions | | | | | |
| After 1 to 5 years | 7,227 | | 199 | 7,028 | 3.94 |
| After 5 to 10 years | 5,925 | | 2,200 | 3,725 | 4.02 |
| After 10 years | 18,585 | | 6,979 | 11,606 | 6.99 |
| Total obligations of Puerto Rico, States and political subdivisions | 31,737 | | 9,378 | 22,359 | 5.74 |
| Collateralized mortgage obligations federal agencies | | | | | |
| After 1 to 5 years | 21,446 | 594 | 37 | 22,003 | 2.81 |
| After 5 to 10 years | 44,585 | 733 | | 45,318 | 2.85 |
| After 10 years | 1,518,662 | 8,137 | 33,283 | 1,493,516 | 1.99 |
| Total collateralized mortgage obligations federal agencies | 1,584,693 | 9,464 | 33,320 | 1,560,837 | 2.02 |
| Mortgage-backed securities | | | | | |
| After 1 to 5 years | 22,015 | 987 | 8 | 22,994 | 4.65 |
| After 5 to 10 years | 256,097 | 4,866 | 1,197 | 259,766 | 2.51 |
| After 10 years | 2,039,217 | 34,839 | 12,620 | 2,061,436 | 2.83 |
| Total mortgage-backed securities | 2,317,329 | 40,692 | 13,825 | 2,344,196 | 2.81 |
| Equity securities (without contractual maturity) | 1,350 | 1,053 | 5 | 2,398 | 7.92 |
| Other | | | | | |

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| | | | | | |
|---|--------------|-----------|-----------|--------------|-------|
| After 1 to 5 years | 8,911 | | 28 | 8,883 | 1.71 |
| After 5 to 10 years | 1,311 | 39 | | 1,350 | 3.62 |
| Total other | 10,222 | 39 | 28 | 10,233 | 1.95 |
| Total investment securities available-for-sale ^[1] | \$ 6,073,005 | \$ 53,350 | \$ 63,363 | \$ 6,062,992 | 2.07% |

[1] Includes \$2.4 billion pledged to secure public and trust deposits, assets sold under agreements to repurchase, credit facilities and loan servicing agreements that the secured parties are not permitted to sell or repledge the collateral, of which \$1.5 billion serve as collateral for public funds.

The weighted average yield on investment securities available-for-sale is based on amortized cost; therefore, it does not give effect to changes in fair value.

Securities not due on a single contractual maturity date, such as mortgage-backed securities and collateralized mortgage obligations, are classified in the period of final contractual maturity. The expected maturities of collateralized mortgage obligations, mortgage-backed securities and certain other securities may differ from their contractual maturities because they may be subject to prepayments or may be called by the issuer.

There were no securities sold during the quarters ended March 31, 2016 and 2015.

The following tables present the Corporation's fair value and gross unrealized losses of investment securities available-for-sale, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position at March 31, 2016 and December 31, 2015.

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| (In thousands) | Less than 12 months | | At March 31, 2016 12 months or more | | Total | |
|---|---------------------|-------------------------|--|-------------------------|--------------|-------------------------|
| | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses |
| Obligations of U.S. Government sponsored entities | \$ 73,342 | \$ 113 | \$ 19,376 | \$ 54 | \$ 92,718 | \$ 167 |
| Obligations of Puerto Rico, States and political subdivisions | 6,229 | 10 | 15,515 | 8,083 | 21,744 | 8,093 |
| Collateralized mortgage obligations federal agencies | | | 656,971 | 11,325 | 656,971 | 11,325 |
| Mortgage-backed securities | 231,705 | 816 | 80,005 | 474 | 311,710 | 1,290 |
| Equity securities | 48 | 2 | | | 48 | 2 |
| Total investment securities available-for-sale in an unrealized loss position | \$ 311,324 | \$ 941 | \$ 771,867 | \$ 19,936 | \$ 1,083,191 | \$ 20,877 |

| (In thousands) | Less than 12 months | | At December 31, 2015 12 months or more | | Total | |
|---|---------------------|-------------------------|---|-------------------------|--------------|-------------------------|
| | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses |
| U.S. Treasury securities | \$ 589,689 | \$ 1,999 | \$ | \$ | \$ 589,689 | \$ 1,999 |
| Obligations of U.S. Government sponsored entities | 390,319 | 2,128 | 181,744 | 2,680 | 572,063 | 4,808 |
| Obligations of Puerto Rico, States and political subdivisions | 884 | 164 | 19,490 | 9,214 | 20,374 | 9,378 |
| Collateralized mortgage obligations federal agencies | 331,501 | 4,446 | 814,195 | 28,874 | 1,145,696 | 33,320 |
| Mortgage-backed securities | 1,641,663 | 12,992 | 22,362 | 833 | 1,664,025 | 13,825 |
| Equity securities | 45 | 5 | | | 45 | 5 |
| Other | 8,883 | 28 | | | 8,883 | 28 |
| Total investment securities available-for-sale in an unrealized loss position | \$ 2,962,984 | \$ 21,762 | \$ 1,037,791 | \$ 41,601 | \$ 4,000,775 | \$ 63,363 |

As of March 31, 2016, the available-for-sale investment portfolio reflects gross unrealized losses of approximately \$21 million, driven by U.S. Agency collateralized mortgage obligations, mortgage-backed securities and obligations of the Puerto Rico Government and its political subdivisions. As part of its analysis for all U.S. Agencies securities, management considers the U.S. Agency guarantee. The portfolio of obligations of the Puerto Rico Government is mostly comprised of securities with specific sources of income or revenues identified for repayments. The Corporation performs periodic credit quality reviews on these issuers.

Management evaluates investment securities for other-than-temporary (OTTI) declines in fair value on a quarterly basis. Once a decline in value is determined to be other-than-temporary, the value of a debt security is reduced and a

corresponding charge to earnings is recognized for anticipated credit losses. Also, for equity securities that are considered other-than-temporarily impaired, the excess of the security's carrying value over its fair value at the evaluation date is accounted for as a loss in the results of operations. The OTTI analysis requires management to consider various factors, which include, but are not limited to: (1) the length of time and the extent to which fair value has been less than the amortized cost basis, (2) the financial condition of the issuer or issuers, (3) actual collateral attributes, (4) the payment structure of the debt security and the likelihood of the issuer being able to make payments, (5) any rating changes by a rating agency, (6) adverse conditions specifically related to the security, industry, or a geographic area, and (7) management's intent to sell the debt security or whether it is more likely than not that the Corporation would be required to sell the debt security before a forecasted recovery occurs.

At March 31, 2016, management performed its quarterly analysis of all debt securities in an unrealized loss position. Based on the analyses performed, management concluded that no individual debt security was other-than-temporarily impaired as of such date. However, further negative evidence impacting the factors described above with respect to the Obligations of Puerto Rico, States and political subdivisions, could result in a charge to earnings to recognize estimated credit losses determined to be other-than-temporary. At March 31, 2016, the Corporation did not have the intent to sell debt securities in an unrealized loss position and it is more likely than not that the Corporation will not have to sell the investment securities prior to recovery of their amortized cost basis.

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The following table states the name of issuers, and the aggregate amortized cost and fair value of the securities of such issuer (includes available-for-sale and held-to-maturity securities), in which the aggregate amortized cost of such securities exceeds 10% of stockholders' equity. This information excludes securities backed by the full faith and credit of the U.S. Government. Investments in obligations issued by a state of the U.S. and its political subdivisions and agencies, which are payable and secured by the same source of revenue or taxing authority, other than the U.S. Government, are considered securities of a single issuer.

| (In thousands) | March 31, 2016 | | December 31, 2015 | |
|----------------|----------------|--------------|-------------------|--------------|
| | Amortized cost | Fair value | Amortized cost | Fair value |
| FNMA | \$ 2,799,998 | \$ 2,824,458 | \$ 2,649,860 | \$ 2,633,899 |
| FHLB | 329,822 | 331,546 | 340,119 | 338,700 |
| Freddie Mac | 1,221,128 | 1,228,096 | 1,088,691 | 1,079,956 |

Table of Contents**Note 8 Investment securities held-to-maturity**

The following tables present the amortized cost, gross unrealized gains and losses, approximate fair value, weighted average yield and contractual maturities of investment securities held-to-maturity at March 31, 2016 and December 31, 2015.

| (In thousands) | At March 31, 2016 | | | | Weighted average yield |
|--|-------------------|------------------------|-------------------------|------------------|------------------------|
| | Amortized cost | Gross unrealized gains | Gross unrealized losses | Fair value | |
| Obligations of Puerto Rico, States and political subdivisions | | | | | |
| Within 1 year | \$ 3,050 | \$ | \$ 1,601 | \$ 1,449 | 5.91% |
| After 1 to 5 years | 14,270 | | 5,910 | 8,360 | 6.00 |
| After 5 to 10 years | 18,930 | | 7,716 | 11,214 | 6.17 |
| After 10 years | 60,880 | 5,266 | 8,320 | 57,826 | 1.99 |
| Total obligations of Puerto Rico, States and political subdivisions | 97,130 | 5,266 | 23,547 | 78,849 | 3.52 |
| Collateralized mortgage obligations federal agencies | | | | | |
| After 5 to 10 years | 86 | 5 | | 91 | 5.45 |
| Total collateralized mortgage obligations federal agencies | 86 | 5 | | 91 | 5.45 |
| Other | | | | | |
| After 1 to 5 years | 2,000 | | 26 | 1,974 | 1.81 |
| Total other | 2,000 | | 26 | 1,974 | 1.81 |
| Total investment securities held-to-maturity^[1] | \$ 99,216 | \$ 5,271 | \$ 23,573 | \$ 80,914 | 3.49% |

[1] Includes \$97.5 million pledged to secure public and trust deposits that the secured parties are not permitted to sell or repledge the collateral.

| (In thousands) | At December 31, 2015 | | | | Weighted average yield |
|--|----------------------|------------------------|-------------------------|------------|------------------------|
| | Amortized cost | Gross unrealized gains | Gross unrealized losses | Fair value | |
| Obligations of Puerto Rico, States and political subdivisions | | | | | |
| Within 1 year | \$ 2,920 | \$ | \$ 291 | \$ 2,629 | 5.90% |

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| | | | | | |
|---|------------|----------|-----------|-----------|-------|
| After 1 to 5 years | 13,655 | | 5,015 | 8,640 | 5.98 |
| After 5 to 10 years | 20,020 | | 8,020 | 12,000 | 6.14 |
| After 10 years | 62,222 | 3,604 | 8,280 | 57,546 | 2.08 |
| Total obligations of Puerto Rico, States and political subdivisions | 98,817 | 3,604 | 21,606 | 80,815 | 3.55 |
| Collateralized mortgage obligations federal agencies | | | | | |
| After 5 to 10 years | 86 | 5 | | 91 | 5.45 |
| Total collateralized mortgage obligations federal agencies | 86 | 5 | | 91 | 5.45 |
| Other | | | | | |
| After 1 to 5 years | 2,000 | | 17 | 1,983 | 1.81 |
| Total other | 2,000 | | 17 | 1,983 | 1.81 |
| Total investment securities held-to-maturity ^[1] | \$ 100,903 | \$ 3,609 | \$ 21,623 | \$ 82,889 | 3.52% |

[1] Includes \$57.2 million pledged to secure public and trust deposits that the secured parties are not permitted to sell or repledge the collateral.

Securities not due on a single contractual maturity date, such as collateralized mortgage obligations, are classified in the period of final contractual maturity. The expected maturities of collateralized mortgage obligations and certain other securities may differ from their contractual maturities because they may be subject to prepayments or may be called by the issuer.

The following tables present the Corporation's fair value and gross unrealized losses of investment securities held-to-maturity, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position, at March 31, 2016 and December 31, 2015.

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| (In thousands) | At March 31, 2016 | | | | | |
|--|---------------------|-------------------------|-------------------|-------------------------|------------------|-------------------------|
| | Less than 12 months | | 12 months or more | | Total | |
| | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses |
| Obligations of Puerto Rico, States and political subdivisions | \$ | \$ | \$ 31,393 | \$ 23,547 | \$ 31,393 | \$ 23,547 |
| Other | 1,724 | 26 | | | 1,724 | 26 |
| Total investment securities held-to-maturity in an unrealized loss position | \$ 1,724 | \$ 26 | \$ 31,393 | \$ 23,547 | \$ 33,117 | \$ 23,573 |

| (In thousands) | At December 31, 2015 | | | | | |
|--|----------------------|-------------------------|-------------------|-------------------------|------------------|-------------------------|
| | Less than 12 months | | 12 months or more | | Total | |
| | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses | Fair value | Gross unrealized losses |
| Obligations of Puerto Rico, States and political subdivisions | \$ | \$ | \$ 33,334 | \$ 21,606 | \$ 33,334 | \$ 21,606 |
| Other | 1,483 | 17 | | | 1,483 | 17 |
| Total investment securities held-to-maturity in an unrealized loss position | \$ 1,483 | \$ 17 | \$ 33,334 | \$ 21,606 | \$ 34,817 | \$ 21,623 |

As indicated in Note 7 to these consolidated financial statements, management evaluates investment securities for OTTI declines in fair value on a quarterly basis.

The Obligations of Puerto Rico, States and political subdivisions classified as held-to-maturity at March 31, 2016 are primarily associated with securities issued by municipalities of Puerto Rico and are generally not rated by a credit rating agency. This includes \$55 million of securities issued by three municipalities of Puerto Rico that are payable from the real and personal property taxes collected within such municipalities. These bonds have seniority to the payment of operating cost and expenses of the municipality. The portfolio also includes approximately \$42 million in securities for which the underlying source of payment is not the central government, but in which it provides a guarantee in the event of default.

The Corporation performs periodic credit quality reviews on these issuers. Based on the quarterly analysis performed, management concluded that no individual debt security was other-than-temporarily impaired at March 31, 2016. Further deterioration of the fiscal crisis of the Government of Puerto Rico could further affect the value of these securities, resulting in losses to the Corporation. The Corporation does not have the intent to sell securities held-to-maturity and it is more likely than not that the Corporation will not have to sell these investment securities prior to recovery of their amortized cost basis.

Table of Contents**Note 9 Loans**

Loans acquired in the Westernbank FDIC-assisted transaction, except for lines of credit with revolving privileges, are accounted for by the Corporation in accordance with ASC Subtopic 310-30. Under ASC Subtopic 310-30, the acquired loans were aggregated into pools based on similar characteristics. Each loan pool is accounted for as a single asset with a single composite interest rate and an aggregate expectation of cash flows. The loans which are accounted for under ASC Subtopic 310-30 by the Corporation are not considered non-performing and will continue to have an accretable yield as long as there is a reasonable expectation about the timing and amount of cash flows expected to be collected. The Corporation measures additional losses for this portfolio when it is probable the Corporation will be unable to collect all cash flows expected at acquisition plus additional cash flows expected to be collected arising from changes in estimates after acquisition. Lines of credit with revolving privileges that were acquired as part of the Westernbank FDIC-assisted transaction are accounted for under the guidance of ASC Subtopic 310-20, which requires that any differences between the contractually required loan payment receivable in excess of the Corporation's initial investment in the loans be accreted into interest income. Loans accounted for under ASC Subtopic 310-20 are placed in non-accrual status when past due in accordance with the Corporation's non-accruing policy and any accretion of discount is discontinued.

The risks on loans acquired in the FDIC-assisted transaction are significantly different from the risks on loans not covered under the FDIC loss sharing agreements because of the loss protection provided by the FDIC. Accordingly, the Corporation presents loans subject to the loss sharing agreements as *covered loans* in the information below and loans that are not subject to the FDIC loss sharing agreements as *non-covered loans*. The FDIC loss sharing agreements expired on June 30, 2015 for commercial (including construction) and consumer loans, and expires on June 30, 2020 for single-family residential mortgage loans, as explained in Note 11.

For a summary of the accounting policies related to loans, interest recognition and allowance for loan losses refer to Note 2 Summary of significant accounting policies, of the 2015 Form 10-K.

During the quarter ended March 31, 2016, the Corporation recorded purchases (including repurchases) of mortgage loans amounting to \$122 million, consumer loans of \$106 million and commercial loans amounting to \$51 million. Excluding the impact of the Doral Bank Transaction, during the quarter ended March 31, 2015, the Corporation recorded purchases of mortgage loans amounting to \$169 million. Refer to Note 5 for information on loans acquired as part of the Doral Bank Transaction.

The Corporation performed whole-loan sales involving approximately \$21 million of residential mortgage loans during the quarter ended March 31, 2016 (March 31, 2015 \$39 million). Also, during the quarter ended March 31, 2016, the Corporation securitized approximately \$134 million of mortgage loans into Government National Mortgage Association (GNMA) mortgage-backed securities and \$36 million of mortgage loans into Federal National Mortgage Association (FNMA) mortgage-backed securities, compared to \$156 million and \$47 million, respectively, during the quarter ended March 31, 2015.

Non-covered loans

The following table presents the composition of non-covered loans held-in-portfolio (HIP), net of unearned income, by past due status at March 31, 2016 and December 31, 2015, including loans previously covered by the commercial FDIC loss sharing agreements.

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| (In thousands) | March 31, 2016 | | | | | |
|--|----------------|---------------|--------------------|-------------------|---------------|---|
| | Puerto Rico | | | | | |
| | Past due | | | | | |
| | 30-59 days | 60-89 days | 90 days or more | Total past due | Current | Non-covered loans HIP Puerto Rico |
| Commercial multi-family | \$ 652 | \$ 168 | \$ 1,418 | \$ 2,238 | \$ 172,413 | \$ 174,651 |
| Commercial real estate non-owner occupied | 46,119 | 3,102 | 103,719 | 152,940 | 2,506,513 | 2,659,453 |
| Commercial real estate owner occupied | 16,339 | 6,608 | 141,443 | 164,390 | 1,703,399 | 1,867,789 |
| Commercial and industrial | 7,267 | 4,297 | 39,529 | 51,093 | 2,615,305 | 2,666,398 |
| Construction | 678 | 372 | 13,133 | 14,183 | 90,961 | 105,144 |
| Mortgage | 352,313 | 134,842 | 823,440 | 1,310,595 | 4,789,164 | 6,099,759 |
| Leasing | 7,209 | 1,598 | 3,419 | 12,226 | 630,916 | 643,142 |
| Consumer: | | | | | | |
| Credit cards | 10,915 | 7,159 | 18,864 | 36,938 | 1,061,845 | 1,098,783 |
| Home equity lines of credit | 82 | 141 | 280 | 503 | 9,126 | 9,629 |
| Personal | 12,963 | 7,693 | 20,495 | 41,151 | 1,150,239 | 1,191,390 |
| Auto | 32,638 | 6,029 | 10,844 | 49,511 | 776,794 | 826,305 |
| Other | 1,337 | 282 | 19,220 | 20,839 | 162,145 | 182,984 |
| Total | \$ 488,512 | \$ 172,291 | \$ 1,195,804 | \$ 1,856,607 | \$ 15,668,820 | \$ 17,525,427 |

| (In thousands) | March 31, 2016 | | | | | |
|--|----------------|---------------|--------------------|-------------------|--------------|----------------------------|
| | U.S. mainland | | | | | |
| | Past due | | | | | |
| | 30-59 days | 60-89 days | 90 days or more | Total past due | Current | Loans HIP U.S. mainland |
| Commercial multi-family | \$ 32 | \$ | \$ 246 | \$ 278 | \$ 762,276 | \$ 762,554 |
| Commercial real estate non-owner occupied | 9,556 | | 11,155 | 20,711 | 969,937 | 990,648 |
| Commercial real estate owner occupied | 3,817 | | 193 | 4,010 | 219,791 | 223,801 |
| Commercial and industrial | 16,935 | 156 | 84,086 | 101,177 | 781,918 | 883,095 |
| Construction | 15,091 | | 671 | 15,762 | 613,952 | 629,714 |
| Mortgage | 18,877 | 514 | 12,069 | 31,460 | 847,982 | 879,442 |
| Legacy | 3,119 | 400 | 4,046 | 7,565 | 53,479 | 61,044 |
| Consumer: | | | | | | |
| Credit cards | 187 | 157 | 382 | 726 | 12,292 | 13,018 |
| Home equity lines of credit | 1,701 | 845 | 4,309 | 6,855 | 287,405 | 294,260 |
| Personal | 1,624 | 639 | 1,429 | 3,692 | 240,722 | 244,414 |
| Auto | | | 6 | 6 | 18 | 24 |
| Other | | | 10 | 10 | 286 | 296 |
| Total | \$ 70,939 | \$ 2,711 | \$ 118,602 | \$ 192,252 | \$ 4,790,058 | \$ 4,982,310 |

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| (In thousands) | March 31, 2016 | | | | | |
|--|-------------------|-------------------|---------------------|---------------------|----------------------|--|
| | Popular, Inc. | | | | | |
| | Past due | | | Total past due | Current | Non-covered loans HIP Popular, Inc. ^{[1] [2]} |
| | 30-59 days | 60-89 days | 90 days or more | | | |
| Commercial multi-family | \$ 684 | \$ 168 | \$ 1,664 | \$ 2,516 | \$ 934,689 | \$ 937,205 |
| Commercial real estate non-owner occupied | 55,675 | 3,102 | 114,874 | 173,651 | 3,476,450 | 3,650,101 |
| Commercial real estate owner occupied | 20,156 | 6,608 | 141,636 | 168,400 | 1,923,190 | 2,091,590 |
| Commercial and industrial | 24,202 | 4,453 | 123,615 | 152,270 | 3,397,223 | 3,549,493 |
| Construction | 15,769 | 372 | 13,804 | 29,945 | 704,913 | 734,858 |
| Mortgage | 371,190 | 135,356 | 835,509 | 1,342,055 | 5,637,146 | 6,979,201 |
| Leasing | 7,209 | 1,598 | 3,419 | 12,226 | 630,916 | 643,142 |
| Legacy ^[3] | 3,119 | 400 | 4,046 | 7,565 | 53,479 | 61,044 |
| Consumer: | | | | | | |
| Credit cards | 11,102 | 7,316 | 19,246 | 37,664 | 1,074,137 | 1,111,801 |
| Home equity lines of credit | 1,783 | 986 | 4,589 | 7,358 | 296,531 | 303,889 |
| Personal | 14,587 | 8,332 | 21,924 | 44,843 | 1,390,961 | 1,435,804 |
| Auto | 32,638 | 6,029 | 10,850 | 49,517 | 776,812 | 826,329 |
| Other | 1,337 | 282 | 19,230 | 20,849 | 162,431 | 183,280 |
| Total | \$ 559,451 | \$ 175,002 | \$ 1,314,406 | \$ 2,048,859 | \$ 20,458,878 | \$ 22,507,737 |

[1] Non-covered loans held-in-portfolio are net of \$111 million in unearned income and exclude \$125 million in loans held-for-sale.

[2] Includes \$7.7 billion pledged to secure credit facilities and public funds that the secured parties are not permitted to sell or repledge the collateral, of which \$4.7 billion were pledged at the FHLB as collateral for borrowings, \$2.5 billion at the FRB for discount window borrowings and \$0.5 billion serve as collateral for public funds.

[3] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.

| (In thousands) | December 31, 2015 | | | | | |
|--|-------------------|---------------|--------------------|-------------------|------------|---|
| | Puerto Rico | | | | | |
| | Past due | | | Total past due | Current | Non-covered loans HIP Puerto Rico |
| | 30-59 days | 60-89 days | 90 days or more | | | |
| Commercial multi-family | \$ 459 | \$ 217 | \$ 1,316 | \$ 1,992 | \$ 130,154 | \$ 132,146 |
| Commercial real estate non-owner occupied | 166,732 | 12,520 | 84,982 | 264,234 | 2,404,858 | 2,669,092 |
| Commercial real estate owner occupied | 14,245 | 5,624 | 138,778 | 158,647 | 1,750,597 | 1,909,244 |
| Commercial and industrial | 6,010 | 6,059 | 38,464 | 50,533 | 2,607,204 | 2,657,737 |
| Construction | 238 | 253 | 13,738 | 14,229 | 86,719 | 100,948 |

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| | | | | | | |
|-----------------------------|------------|------------|--------------|--------------|---------------|---------------|
| Mortgage | 344,858 | 162,341 | 863,869 | 1,371,068 | 4,756,423 | 6,127,491 |
| Leasing | 7,844 | 1,630 | 3,009 | 12,483 | 615,167 | 627,650 |
| Consumer: | | | | | | |
| Credit cards | 11,078 | 9,414 | 19,098 | 39,590 | 1,088,755 | 1,128,345 |
| Home equity lines of credit | 186 | 292 | 394 | 872 | 9,816 | 10,688 |
| Personal | 13,756 | 7,889 | 22,625 | 44,270 | 1,158,565 | 1,202,835 |
| Auto | 33,554 | 7,500 | 11,640 | 52,694 | 763,256 | 815,950 |
| Other | 1,069 | 298 | 19,232 | 20,599 | 167,885 | 188,484 |
| Total | \$ 600,029 | \$ 214,037 | \$ 1,217,145 | \$ 2,031,211 | \$ 15,539,399 | \$ 17,570,610 |

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| (In thousands) | December 31, 2015 | | | | | |
|---|-------------------|------------|-----------------|----------------|--------------|-------------------------|
| | U.S. mainland | | | | | |
| | Past due | | | | | |
| | 30-59 days | 60-89 days | 90 days or more | Total past due | Current | Loans HIP U.S. mainland |
| Commercial multi-family | \$ 33 | \$ 253 | \$ | \$ 286 | \$ 693,647 | \$ 693,933 |
| Commercial real estate non-owner occupied | 160 | | 253 | 413 | 962,610 | 963,023 |
| Commercial real estate owner occupied | 1,490 | 429 | 221 | 2,140 | 200,204 | 202,344 |
| Commercial and industrial | 13,647 | 1,526 | 75,575 | 90,748 | 780,896 | 871,644 |
| Construction | | | | | 580,158 | 580,158 |
| Mortgage | 18,957 | 3,424 | 13,538 | 35,919 | 872,671 | 908,590 |
| Legacy | 1,160 | 662 | 3,649 | 5,471 | 58,965 | 64,436 |
| Consumer: | | | | | | |
| Credit cards | 327 | 134 | 437 | 898 | 13,037 | 13,935 |
| Home equity lines of credit | 3,149 | 1,114 | 4,176 | 8,439 | 296,045 | 304,484 |
| Personal | 1,836 | 690 | 1,240 | 3,766 | 168,860 | 172,626 |
| Auto | | | 6 | 6 | 22 | 28 |
| Other | | 10 | 5 | 15 | 289 | 304 |
| Total | \$ 40,759 | \$ 8,242 | \$ 99,100 | \$ 148,101 | \$ 4,627,404 | \$ 4,775,505 |

| (In thousands) | December 31, 2015 | | | | | |
|---|-------------------|------------|-----------------|----------------|---------------|--|
| | Popular, Inc. | | | | | |
| | Past due | | | | | |
| | 30-59 days | 60-89 days | 90 days or more | Total past due | Current | Non-covered loans HIP Popular, Inc. ^{[1] [2]} |
| Commercial multi-family | \$ 492 | \$ 470 | \$ 1,316 | \$ 2,278 | \$ 823,801 | \$ 826,079 |
| Commercial real estate non-owner occupied | 166,892 | 12,520 | 85,235 | 264,647 | 3,367,468 | 3,632,115 |
| Commercial real estate owner occupied | 15,735 | 6,053 | 138,999 | 160,787 | 1,950,801 | 2,111,588 |
| Commercial and industrial | 19,657 | 7,585 | 114,039 | 141,281 | 3,388,100 | 3,529,381 |
| Construction | 238 | 253 | 13,738 | 14,229 | 666,877 | 681,106 |
| Mortgage | 363,815 | 165,765 | 877,407 | 1,406,987 | 5,629,094 | 7,036,081 |
| Leasing | 7,844 | 1,630 | 3,009 | 12,483 | 615,167 | 627,650 |
| Legacy ^[3] | 1,160 | 662 | 3,649 | 5,471 | 58,965 | 64,436 |
| Consumer: | | | | | | |
| Credit cards | 11,405 | 9,548 | 19,535 | 40,488 | 1,101,792 | 1,142,280 |
| Home equity lines of credit | 3,335 | 1,406 | 4,570 | 9,311 | 305,861 | 315,172 |
| Personal | 15,592 | 8,579 | 23,865 | 48,036 | 1,327,425 | 1,375,461 |
| Auto | 33,554 | 7,500 | 11,646 | 52,700 | 763,278 | 815,978 |
| Other | 1,069 | 308 | 19,237 | 20,614 | 168,174 | 188,788 |
| Total | \$ 640,788 | \$ 222,279 | \$ 1,316,245 | \$ 2,179,312 | \$ 20,166,803 | \$ 22,346,115 |

- [1] Non-covered loans held-in-portfolio are net of \$108 million in unearned income and exclude \$137 million in loans held-for-sale.
- [2] Includes \$7.3 billion pledged to secure credit facilities and public funds that the secured parties are not permitted to sell or repledge the collateral, of which \$4.3 billion were pledged at the FHLB as collateral for borrowings, \$2.5 billion at the FRB for discount window borrowings and \$0.5 billion serve as collateral for public funds.
- [3] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.

The following tables present non-covered loans held-in-portfolio by loan class that are in non-performing status or are accruing interest but are past due 90 days or more at March 31, 2016 and 2015. Accruing loans past due 90 days or more consist primarily of credit cards, FHA / VA and other insured mortgage loans, and delinquent mortgage loans which are included in the Corporation's financial statements pursuant to GNMA's buy-back option program. Servicers of loans underlying GNMA mortgage-backed securities must report as their own assets the defaulted loans that they have the option (but not the obligation) to repurchase, even when they elect not to exercise that option.

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| (In thousands) | At March 31, 2016 | | | | | |
|---|-------------------|------------------------------|-------------------------|---------------------|-------------------|------------------------------|
| | Puerto Rico | | U.S. mainland | | Popular, Inc. | |
| | Accruing loans | | Accruing loans past-due | | Accruing loans | |
| | Non-accrual loans | past-due 90 days or more [1] | Non-accrual loans | 90 days or more [1] | Non-accrual loans | past-due 90 days or more [1] |
| Commercial multi-family | \$ 1,178 | \$ | \$ 246 | \$ | \$ 1,424 | \$ |
| Commercial real estate non-owner occupied | 32,310 | | 11,155 | | 43,465 | |
| Commercial real estate owner occupied | 110,972 | | 193 | | 111,165 | |
| Commercial and industrial | 38,179 | 332 | 3,398 | | 41,577 | 332 |
| Construction | 3,270 | | 671 | | 3,941 | |
| Mortgage ^[3] | 322,838 | 406,327 | 12,069 | | 334,907 | 406,327 |
| Leasing | 3,419 | | | | 3,419 | |
| Legacy | | | 4,046 | | 4,046 | |
| Consumer: | | | | | | |
| Credit cards | | 18,864 | 382 | | 382 | 18,864 |
| Home equity lines of credit | | 280 | 4,309 | | 4,309 | 280 |
| Personal | 20,023 | 46 | 1,429 | | 21,452 | 46 |
| Auto | 10,844 | | 6 | | 10,850 | |
| Other | 18,579 | 588 | 10 | | 18,589 | 588 |
| Total ^[2] | \$ 561,612 | \$ 426,437 | \$ 37,914 | \$ | \$ 599,526 | \$ 426,437 |

[1] Non-covered loans of \$288 million accounted for under ASC Subtopic 310-30 are excluded from the above table as they are considered to be performing due to the application of the accretion method, in which these loans will accrete interest income over the remaining life of the loans using estimated cash flow analysis.

[2] For purposes of this table non-performing loans exclude \$ 43 million in non-performing loans held-for-sale.

[3] It is the Corporation's policy to report delinquent residential mortgage loans insured by FHA or guaranteed by the VA as accruing loans past due 90 days or more as opposed to non-performing since the principal repayment is insured. These balances include \$161 million of residential mortgage loans in Puerto Rico insured by FHA or guaranteed by the VA that are no longer accruing interest as of March 31, 2016. Furthermore, the Corporation has approximately \$68 million in reverse mortgage loans in Puerto Rico which are guaranteed by FHA, but which are currently not accruing interest. Due to the guaranteed nature of the loans, it is the Corporation's policy to exclude these balances from non-performing assets.

| (In thousands) | At December 31, 2015 | | | | | |
|----------------|----------------------|------------------------------|-------------------------|---------------------|-------------------|------------------------------|
| | Puerto Rico | | U.S. mainland | | Popular, Inc. | |
| | Accruing loans | | Accruing loans past-due | | Accruing loans | |
| | Non-accrual loans | past-due 90 days or more [1] | Non-accrual loans | 90 days or more [1] | Non-accrual loans | past-due 90 days or more [1] |

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| | | | | | | |
|---|------------|------------|-----------|----|------------|------------|
| Commercial multi-family | \$ 1,062 | \$ | \$ | \$ | \$ 1,062 | \$ |
| Commercial real estate non-owner occupied | 33,720 | | 253 | | 33,973 | |
| Commercial real estate owner occupied | 106,449 | | 221 | | 106,670 | |
| Commercial and industrial | 36,671 | 555 | 3,440 | | 40,111 | 555 |
| Construction | 3,550 | | | | 3,550 | |
| Mortgage ^[3] | 337,933 | 426,094 | 13,538 | | 351,471 | 426,094 |
| Leasing | 3,009 | | | | 3,009 | |
| Legacy | | | 3,649 | | 3,649 | |
| Consumer: | | | | | | |
| Credit cards | | 19,098 | 437 | | 437 | 19,098 |
| Home equity lines of credit | | 394 | 4,176 | | 4,176 | 394 |
| Personal | 22,102 | 523 | 1,240 | | 23,342 | 523 |
| Auto | 11,640 | | 6 | | 11,646 | |
| Other | 18,698 | 61 | 5 | | 18,703 | 61 |
| Total ^[2] | \$ 574,834 | \$ 446,725 | \$ 26,965 | \$ | \$ 601,799 | \$ 446,725 |

[1] Non-covered loans by \$268 million accounted for under ASC Subtopic 310-30 are excluded from the above table as they are considered to be performing due to the application of the accretion method, in which these loans will accrete interest income over the remaining life of the loans using estimated cash flow analysis.

[2] For purposes of this table non-performing loans exclude \$ 45 million in non-performing loans held-for-sale.

[3] It is the Corporation's policy to report delinquent residential mortgage loans insured by FHA or guaranteed by the VA as accruing loans past due 90 days or more as opposed to non-performing since the principal repayment is insured. These balances include \$164 million of residential mortgage loans in Puerto Rico insured by FHA or guaranteed by the VA that are no longer accruing interest as of December 31, 2015. Furthermore, the Corporation has approximately \$70 million in reverse mortgage loans in Puerto Rico which are guaranteed by FHA, but which are currently not accruing interest. Due to the guaranteed nature of the loans, it is the Corporation's policy to exclude these balances from non-performing assets.

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The following table provides a breakdown of loans held-for-sale (LHFS) at March 31, 2016 and December 31, 2015 by main categories.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---------------------------|----------------|-------------------|
| Commercial | \$ 42,771 | \$ 45,074 |
| Construction | 2 | 95 |
| Mortgage | 82,542 | 91,831 |
| Total loans held-for-sale | \$ 125,315 | \$ 137,000 |

The following table provides a breakdown of loans held-for-sale (LHFS) in non-performing status at March 31, 2016 and December 31, 2015 by main categories.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|----------------|----------------|-------------------|
| Commercial | \$ 42,741 | \$ 45,074 |
| Construction | 2 | 95 |
| Total | \$ 42,743 | \$ 45,169 |

The following table presents loans acquired as part of the Doral Bank Transaction accounted for under ASC subtopic 310-20 as of the February 27, 2015 acquisition date:

| | |
|---|--------------|
| (In thousands) | |
| Fair value of loans accounted under ASC Subtopic 310-20 | \$ 1,178,543 |
| Gross contractual amounts receivable (principal and interest) | \$ 1,666,695 |
| Estimate of contractual cash flows not expected to be collected | \$ 34,646 |

Covered loans

The following tables present the composition of loans by past due status at March 31, 2016 and December 31, 2015 for covered loans held-in-portfolio. The information considers covered loans accounted for under ASC Subtopic 310-20 and ASC Subtopic 310-30.

| (In thousands) | March 31, 2016 | | | Total past due | Current | Covered loans HIP [1] |
|----------------|----------------|---------------|--------------------|-------------------|------------|--------------------------|
| | 30-59 days | 60-89 days | 90 days or more | | | |
| Mortgage | \$ 29,539 | \$ 15,953 | \$ 77,968 | \$ 123,460 | \$ 483,251 | \$ 606,711 |

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| | | | | | | |
|---------------------|-----------|-----------|-----------|------------|------------|------------|
| Consumer | 1,108 | 324 | 1,389 | 2,821 | 15,598 | 18,419 |
| Total covered loans | \$ 30,647 | \$ 16,277 | \$ 79,357 | \$ 126,281 | \$ 498,849 | \$ 625,130 |

[1] Includes \$374 million pledged to secure credit facilities at the FHLB which are not permitted to sell or repledge the collateral.

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| (In thousands) | December 31, 2015 | | | Total past due | Current | Covered loans HIP [1] |
|----------------------------|-------------------|------------------|--------------------------------|-------------------|-------------------|--------------------------|
| | 30-59 days | 60-89 days | Past due 90 days or more | | | |
| Mortgage | \$ 31,413 | \$ 16,593 | \$ 83,132 | \$ 131,138 | \$ 495,964 | \$ 627,102 |
| Consumer | 1,246 | 444 | 1,283 | 2,973 | 16,040 | 19,013 |
| Total covered loans | \$ 32,659 | \$ 17,037 | \$ 84,415 | \$ 134,111 | \$ 512,004 | \$ 646,115 |

[1] Includes \$386 million pledged to secure credit facilities at the FHLB which are not permitted to sell or repledge the collateral.

The following table presents covered loans in non-performing status and accruing loans past-due 90 days or more by loan class at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | | December 31, 2015 | |
|----------------------------|----------------------|---|----------------------|---|
| | Non-accrual loans | Accruing loans past due 90 days or more | Non-accrual loans | Accruing loans past due 90 days or more |
| Mortgage | \$ 3,408 | \$ | \$ 3,790 | \$ |
| Consumer | 111 | | 97 | |
| Total^[1] | \$ 3,519 | \$ | \$ 3,887 | \$ |

[1] Covered loans accounted for under ASC Subtopic 310-30 are excluded from the above table as they are considered to be performing due to the application of the accretion method, in which these loans will accrete interest income over the remaining life of the loans using estimated cash flow analyses.

The Corporation accounts for lines of credit with revolving privileges under the accounting guidance of ASC Subtopic 310-20, which requires that any differences between the contractually required loans payment receivable in excess of the initial investment in the loans be accreted into interest income over the life of the loans, if the loan is accruing interest. Covered loans accounted for under ASC Subtopic 310-20 amounted to \$10 million at March 31, 2016 (December 31, 2015 \$10 million).

Loans acquired with deteriorated credit quality accounted for under ASC 310-30

The following provides information of loans acquired with evidence of credit deterioration as of the acquisition date, accounted for under the guidance of ASC 310-30.

Loans acquired from Westernbank as part of an FDIC-assisted transaction

The carrying amount of the Westernbank loans consisted of loans determined to be impaired at the time of acquisition, which are accounted for in accordance with ASC Subtopic 310-30 (credit impaired loans), and loans that were considered to be performing at the acquisition date, accounted for by analogy to ASC Subtopic 310-30 (non-credit

impaired loans), as detailed in the following table.

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| (In thousands) | March 31, 2016 [1] | | | December 31, 2015 [1] | | |
|-----------------------------------|------------------------------|--------------------------|--------------|------------------------------|--------------------------|--------------|
| | Carrying amount | | | Carrying amount | | |
| | Non-credit impaired loans | Credit impaired loans | Total | Non-credit impaired loans | Credit impaired loans | Total |
| Commercial real estate | \$ 1,104,257 | \$ 30,090 | \$ 1,134,347 | \$ 1,114,368 | \$ 35,393 | \$ 1,149,761 |
| Commercial and industrial | 83,267 | 519 | 83,786 | 84,765 | 519 | 85,284 |
| Construction | 8,479 | 6,026 | 14,505 | 8,943 | 6,027 | 14,970 |
| Mortgage | 647,739 | 31,627 | 679,366 | 667,023 | 33,090 | 700,113 |
| Consumer | 22,198 | 1,239 | 23,437 | 23,047 | 1,326 | 24,373 |
| Carrying amount | 1,865,940 | 69,501 | 1,935,441 | 1,898,146 | 76,355 | 1,974,501 |
| Allowance for loan losses | (58,703) | (4,264) | (62,967) | (59,753) | (3,810) | (63,563) |
| Carrying amount, net of allowance | \$ 1,807,237 | \$ 65,237 | \$ 1,872,474 | \$ 1,838,393 | \$ 72,545 | \$ 1,910,938 |

[1] The carrying amount of loans acquired from Westernbank and accounted for under ASC 310-30 which remains subject to the loss sharing agreement with the FDIC amounted to approximately \$615 million as of March 31, 2016 and \$636 million as of December 31, 2015.

The outstanding principal balance of Westernbank loans accounted pursuant to ASC Subtopic 310-30, amounted to \$2.4 billion at March 31, 2016 (December 31, 2015 \$2.4 billion). At March 31, 2016, none of the acquired loans from the Westernbank FDIC-assisted transaction accounted for under ASC Subtopic 310-30 were considered non-performing loans. Therefore, interest income, through accretion of the difference between the carrying amount of the loans and the expected cash flows, was recognized on all acquired loans.

Changes in the carrying amount and the accretable yield for the Westernbank loans accounted pursuant to the ASC Subtopic 310-30, for the quarters ended March 31, 2016 and 2015, were as follows:

| (In thousands) | Activity in the accretable yield Westernbank loans ASC 310-30 For the quarters ended | | | | | |
|-------------------------------|--|--------------------------|--------------|------------------------------|--------------------------|--------------|
| | March 31, 2016 | | | March 31, 2015 | | |
| | Non-credit impaired loans | Credit impaired loans | Total | Non-credit impaired loans | Credit impaired loans | Total |
| Beginning balance | \$ 1,105,732 | \$ 6,726 | \$ 1,112,458 | \$ 1,265,752 | \$ 5,585 | \$ 1,271,337 |
| Accretion | (42,000) | (1,533) | (43,533) | (53,776) | (1,921) | (55,697) |
| Change in expected cash flows | 54,544 | 5,339 | 59,883 | 42,273 | 1,035 | 43,308 |
| Ending balance | \$ 1,118,276 | \$ 10,532 | \$ 1,128,808 | \$ 1,254,249 | \$ 4,699 | \$ 1,258,948 |

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| (In thousands) | Carrying amount of Westernbank loans accounted for pursuant to ASC 310-30 | | | | | |
|--|---|--------------------------|--------------|------------------------------|--------------------------|--------------|
| | For the quarters ended | | | | | |
| | March 31, 2016 [1] | | | March 31, 2015 | | |
| | Non-credit impaired loans | Credit impaired loans | Total | Non-credit impaired loans | Credit impaired loans | Total |
| Beginning balance | \$ 1,898,146 | \$ 76,355 | \$ 1,974,501 | \$ 2,272,142 | \$ 172,030 | \$ 2,444,172 |
| Accretion | 42,000 | 1,533 | 43,533 | 53,776 | 1,921 | 55,697 |
| Collections and charge-offs | (74,206) | (8,387) | (82,593) | (114,137) | (18,636) | (132,773) |
| Ending balance | \$ 1,865,940 | \$ 69,501 | \$ 1,935,441 | \$ 2,211,781 | \$ 155,315 | \$ 2,367,096 |
| Allowance for loan losses ASC 310-30 Westernbank loans | (58,703) | (4,264) | (62,967) | (49,750) | (18,636) | (68,386) |
| Ending balance, net of ALLL | \$ 1,807,237 | \$ 65,237 | \$ 1,872,474 | \$ 2,162,031 | \$ 136,679 | \$ 2,298,710 |

[1] The carrying amount of loans acquired from Westernbank and accounted for under ASC 310-30 which remain subject to the loss sharing agreement with the FDIC amounted to approximately \$ 615 million as of March 31, 2016.

Other loans acquired with deteriorated credit quality

The outstanding principal balance of other acquired loans accounted pursuant to ASC Subtopic 310-30, amounted to \$713 million at March 31, 2016 (December 31, 2015 \$710 million). At March 31, 2016, none of the other acquired loans accounted under ASC Subtopic 310-30 were considered non-performing loans. Therefore, interest income, through accretion of the difference between the carrying amount of the loans and the expected cash flows, was recognized on all acquired loans.

Changes in the carrying amount and the accretable yield for the other acquired loans accounted pursuant to the ASC Subtopic 310-30, for the quarters ended March 31, 2016 and 2015 were as follows:

| (In thousands) | Activity in the accretable yield - Other acquired loans ASC 310-30 | |
|-------------------------------|--|----------------|
| | For the quarters ended | |
| | March 31, 2016 | March 31, 2015 |
| Beginning balance | \$ 221,128 | \$ 116,304 |
| Additions | 4,340 | 50,662 |
| Accretion | (8,555) | (3,223) |
| Change in expected cash flows | 50,855 | (5,319) |
| Ending balance | \$ 267,768 | \$ 158,424 |

Carrying amount of other acquired loans accounted for pursuant to ASC 310-30
For the quarters ended
(In thousands)

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| | March 31, 2016 | March 31, 2015 |
|--|-------------------|-------------------|
| Beginning balance | \$ 564,050 | \$ 212,763 |
| Purchase accounting adjustments related to the Doral Bank Transaction (Refer to Note 5) | (4,707) | |
| Additions | 10,051 | 157,091 |
| Accretion | 8,555 | 3,223 |
| Collections and charge-offs | (15,226) | (9,980) |
| Ending balance | \$ 562,723 | \$ 363,097 |
| Allowance for loan losses ASC 310-30 non-covered loans | (15,258) | (16,092) |
| Ending balance, net of allowance for loan losses | \$ 547,465 | \$ 347,005 |

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The following table presents loans acquired as part of the Doral Bank Transaction accounted for pursuant to ASC Subtopic 310-30 at the February 27, 2015 acquisition date.

| | |
|---|------------|
| (In thousands) | |
| Contractually-required principal and interest | \$ 560,833 |
| Non-accretable difference | 112,153 |
| Cash flows expected to be collected | 448,680 |
| Accretable yield | 113,977 |
| Fair value of loans accounted for under ASC Subtopic 310-30 | \$ 334,703 |

Table of Contents**Note 10 Allowance for loan losses**

The Corporation follows a systematic methodology to establish and evaluate the adequacy of the allowance for loan losses to provide for inherent losses in the loan portfolio. This methodology includes the consideration of factors such as current economic conditions, portfolio risk characteristics, prior loss experience and results of periodic credit reviews of individual loans. The provision for loan losses charged to current operations is based on this methodology. Loan losses are charged and recoveries are credited to the allowance for loan losses.

The Corporation's assessment of the allowance for loan losses is determined in accordance with the guidance of loss contingencies in ASC Subtopic 450-20 and loan impairment guidance in ASC Section 310-10-35. Also, the Corporation determines the allowance for loan losses on purchased impaired loans and purchased loans accounted for under ASC Subtopic 310-30, by evaluating decreases in expected cash flows after the acquisition date.

The accounting guidance provides for the recognition of a loss allowance for groups of homogeneous loans. The determination for general reserves of the allowance for loan losses includes the following principal factors:

Base net loss rates, which are based on the moving average of annualized net loss rates computed over a 5-year historical loss period for the commercial and construction loan portfolios, and an 18-month period for the consumer and mortgage loan portfolios. The base net loss rates are applied by loan type and by legal entity.

Recent loss trend adjustment, which replaces the base loss rate with a 12-month average loss rate, when these trends are higher than the respective base loss rates. The objective of this adjustment is to allow for a more recent loss trend to be captured and reflected in the ALLL estimation process.

For the period ended March 31, 2016, 44% (March 31, 2015 59%) of the ALLL for non-covered BPPR segment loan portfolios utilized the recent loss trend adjustment instead of the base loss. The effect of replacing the base loss with the recent loss trend adjustment was mainly concentrated in the mortgage, commercial multi-family and commercial and industrial loan portfolios for 2016, and in the consumer and mortgage loan portfolios for 2015.

For the period ended March 31, 2016, 2% (March 31, 2015 13%) of the ALLL for BPNA segment loan portfolios utilized the recent loss trend adjustment instead of the base loss. The effect of replacing the base loss with the recent loss trend adjustment was concentrated in the consumer loan portfolio for 2016 and in the consumer loan portfolio for 2015.

Environmental factors, which include credit and macroeconomic indicators such as unemployment rate, economic activity index and delinquency rates, adopted to account for current market conditions that are likely to cause estimated credit losses to differ from historical losses. The Corporation reflects the effect of these environmental factors on each loan group as an adjustment that, as appropriate, increases the historical loss rate applied to each group. Environmental factors provide updated perspective on credit and economic conditions. Regression analysis is used to select these indicators and quantify the effect on the general reserve of the allowance for loan losses.

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The following tables present the changes in the allowance for loan losses, loan ending balances and whether such loans and the allowance pertain to loans individually or collectively evaluated for impairment for the quarters ended March 31, 2016 and 2015.

| (In thousands) | For the quarter ended March 31, 2016 | | | | | |
|--|--------------------------------------|--------------|--------------|------------|--------------|---------------|
| | Puerto Rico - Non-covered loans | | | | | |
| | Commercial | Construction | Mortgage | Leasing | Consumer | Total |
| Allowance for credit losses: | | | | | | |
| Beginning balance | \$ 186,925 | \$ 4,957 | \$ 128,327 | \$ 10,993 | \$ 138,721 | \$ 469,923 |
| Provision (reversal of provision) | 13,369 | (409) | 10,869 | 1,680 | 18,362 | 43,871 |
| Charge-offs | (8,968) | (544) | (15,972) | (2,127) | (27,379) | (54,990) |
| Recoveries | 6,264 | 233 | 1,276 | 489 | 6,081 | 14,343 |
| Ending balance | \$ 197,590 | \$ 4,237 | \$ 124,500 | \$ 11,035 | \$ 135,785 | \$ 473,147 |
| Specific ALLL | \$ 55,098 | \$ 172 | \$ 41,660 | \$ 608 | \$ 24,326 | \$ 121,864 |
| General ALLL | \$ 142,492 | \$ 4,065 | \$ 82,840 | \$ 10,427 | \$ 111,459 | \$ 351,283 |
| Loans held-in-portfolio: | | | | | | |
| Impaired non-covered loans | \$ 338,980 | \$ 2,020 | \$ 471,183 | \$ 2,391 | \$ 109,920 | \$ 924,494 |
| Non-covered loans held-in-portfolio excluding impaired loans | 7,029,311 | 103,124 | 5,628,576 | 640,751 | 3,199,171 | 16,600,933 |
| Total non-covered loans held-in-portfolio | \$ 7,368,291 | \$ 105,144 | \$ 6,099,759 | \$ 643,142 | \$ 3,309,091 | \$ 17,525,427 |

| (In thousands) | For the quarter ended March 31, 2016 | | | | | |
|-------------------------------------|--------------------------------------|--------------|-----------|---------|----------|-----------|
| | Puerto Rico - Covered loans | | | | | |
| | Commercial | Construction | Mortgage | Leasing | Consumer | Total |
| Allowance for credit losses: | | | | | | |
| Beginning balance | \$ | \$ | \$ 33,967 | \$ | \$ 209 | \$ 34,176 |
| Provision (reversal of provision) | | | (3,149) | | 44 | (3,105) |
| Charge-offs | | | (1,221) | | (33) | (1,254) |
| Recoveries | | | 225 | | 3 | 228 |
| Ending balance | \$ | \$ | \$ 29,822 | \$ | \$ 223 | \$ 30,045 |
| Specific ALLL | \$ | \$ | \$ | \$ | \$ | \$ |
| General ALLL | \$ | \$ | \$ 29,822 | \$ | \$ 223 | \$ 30,045 |

| | | | | | | |
|--|----|----|------------|----|-----------|------------|
| Loans held-in-portfolio: | | | | | | |
| Impaired covered loans | \$ | \$ | \$ | \$ | \$ | \$ |
| Covered loans held-in-portfolio excluding impaired loans | | | 606,711 | | 18,419 | 625,130 |
| Total covered loans held-in-portfolio | \$ | \$ | \$ 606,711 | \$ | \$ 18,419 | \$ 625,130 |

For the quarter ended March 31, 2016

U.S. Mainland

| (In thousands) | Commercial | Construction | Mortgage | Legacy | Consumer | Total |
|--|--------------|--------------|------------|-----------|------------|--------------|
| Allowance for credit losses: | | | | | | |
| Beginning balance | \$ 9,908 | \$ 3,912 | \$ 4,985 | \$ 2,687 | \$ 11,520 | \$ 33,012 |
| Provision (reversal of provision) | (116) | 827 | 344 | (450) | 3,464 | 4,069 |
| Charge-offs | (495) | | (441) | (109) | (2,648) | (3,693) |
| Recoveries | 290 | | 211 | 356 | 1,035 | 1,892 |
| Ending balance | \$ 9,587 | \$ 4,739 | \$ 5,099 | \$ 2,484 | \$ 13,371 | \$ 35,280 |
| Specific ALLL | \$ | \$ | \$ 1,592 | \$ | \$ 581 | \$ 2,173 |
| General ALLL | \$ 9,587 | \$ 4,739 | \$ 3,507 | \$ 2,484 | \$ 12,790 | \$ 33,107 |
| Loans held-in-portfolio: | | | | | | |
| Impaired loans | \$ | \$ | \$ 7,909 | \$ | \$ 2,247 | \$ 10,156 |
| Loans held-in-portfolio excluding impaired loans | 2,860,098 | 629,714 | 871,533 | 61,044 | 549,765 | 4,972,154 |
| Total loans held-in-portfolio | \$ 2,860,098 | \$ 629,714 | \$ 879,442 | \$ 61,044 | \$ 552,012 | \$ 4,982,310 |

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For the quarter ended March 31, 2016

Popular, Inc.

| (In thousands) | Commercial | Construction | Mortgage | Legacy | Leasing | Consumer | Total |
|--|---------------|--------------|--------------|-----------|------------|--------------|---------------|
| Allowance for credit losses: | | | | | | | |
| Beginning balance | \$ 196,833 | \$ 8,869 | \$ 167,279 | \$ 2,687 | \$ 10,993 | \$ 150,450 | \$ 537,111 |
| Provision (reversal of provision) | 13,253 | 418 | 8,064 | (450) | 1,680 | 21,870 | 44,835 |
| Charge-offs | (9,463) | (544) | (17,634) | (109) | (2,127) | (30,060) | (59,937) |
| Recoveries | 6,554 | 233 | 1,712 | 356 | 489 | 7,119 | 16,463 |
| Ending balance | \$ 207,177 | \$ 8,976 | \$ 159,421 | \$ 2,484 | \$ 11,035 | \$ 149,379 | \$ 538,472 |
| Specific ALLL | \$ 55,098 | \$ 172 | \$ 43,252 | \$ | \$ 608 | \$ 24,907 | \$ 124,037 |
| General ALLL | \$ 152,079 | \$ 8,804 | \$ 116,169 | \$ 2,484 | \$ 10,427 | \$ 124,472 | \$ 414,435 |
| Loans held-in-portfolio: | | | | | | | |
| Impaired loans | \$ 338,980 | \$ 2,020 | \$ 479,092 | \$ | \$ 2,391 | \$ 112,167 | \$ 934,650 |
| Loans held-in-portfolio excluding impaired loans | 9,889,409 | 732,838 | 7,106,820 | 61,044 | 640,751 | 3,767,355 | 22,198,217 |
| Total loans held-in-portfolio | \$ 10,228,389 | \$ 734,858 | \$ 7,585,912 | \$ 61,044 | \$ 643,142 | \$ 3,879,522 | \$ 23,132,867 |

For the quarter ended March 31, 2015

Puerto Rico - Non-covered loans

| (In thousands) | Commercial | Construction | Mortgage | Leasing | Consumer | Total |
|-------------------------------------|------------|--------------|------------|----------|------------|------------|
| Allowance for credit losses: | | | | | | |
| Beginning balance | \$ 201,589 | \$ 5,483 | \$ 120,860 | \$ 7,131 | \$ 154,072 | \$ 489,135 |
| Provision (reversal of provision) | (1,321) | (6,813) | 16,192 | 846 | 23,009 | 31,913 |
| Charge-offs | (9,572) | | (10,973) | (1,237) | (29,699) | (51,481) |
| Recoveries | 4,770 | 2,925 | 500 | 468 | 6,046 | 14,709 |
| Ending balance | \$ 195,466 | \$ 1,595 | \$ 126,579 | \$ 7,208 | \$ 153,428 | \$ 484,276 |
| Specific ALLL | \$ 69,946 | \$ 158 | \$ 42,229 | \$ 687 | \$ 25,223 | \$ 138,243 |
| General ALLL | \$ 125,520 | \$ 1,437 | \$ 84,350 | \$ 6,521 | \$ 128,205 | \$ 346,033 |
| Loans held-in-portfolio: | | | | | | |
| Impaired non-covered loans | \$ 417,377 | \$ 9,838 | \$ 445,506 | \$ 2,924 | \$ 114,416 | \$ 990,061 |

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| | | | | | | |
|--|-----------|--------|-----------|---------|-----------|------------|
| Non-covered loans held-in-portfolio excluding impaired loans | 5,984,132 | 88,868 | 5,725,741 | 578,195 | 3,237,790 | 15,614,726 |
|--|-----------|--------|-----------|---------|-----------|------------|

| | | | | | | |
|---|--------------|-----------|--------------|------------|--------------|---------------|
| Total non-covered loans held-in-portfolio | \$ 6,401,509 | \$ 98,706 | \$ 6,171,247 | \$ 581,119 | \$ 3,352,206 | \$ 16,604,787 |
|---|--------------|-----------|--------------|------------|--------------|---------------|

For the quarter ended March 31, 2015

Puerto Rico - Covered Loans

| (In thousands) | Commercial | Construction | Mortgage | Leasing | Consumer | Total |
|--|--------------|--------------|------------|---------|-----------|--------------|
| Allowance for credit losses: | | | | | | |
| Beginning balance | \$ 30,871 | \$ 7,202 | \$ 40,948 | \$ | \$ 3,052 | \$ 82,073 |
| Provision (reversal of provision) | 1,995 | 6,276 | 2,802 | | (749) | 10,324 |
| Charge-offs | (14,239) | (9,046) | (3,386) | | | (26,671) |
| Recoveries | 2,640 | 3,275 | 105 | | 727 | 6,747 |
| Ending balance | \$ 21,267 | \$ 7,707 | \$ 40,469 | \$ | \$ 3,030 | \$ 72,473 |
| Specific ALLL | \$ 1,473 | \$ | \$ | \$ | \$ | \$ 1,473 |
| General ALLL | \$ 19,794 | \$ 7,707 | \$ 40,469 | \$ | \$ 3,030 | \$ 71,000 |
| Loans held-in-portfolio: | | | | | | |
| Impaired covered loans | \$ 8,394 | \$ 2,336 | \$ | \$ | \$ | \$ 10,730 |
| Covered loans held-in-portfolio excluding impaired loans | 1,562,753 | 55,489 | 795,477 | | 32,103 | 2,445,822 |
| Total covered loans held-in-portfolio | \$ 1,571,147 | \$ 57,825 | \$ 795,477 | \$ | \$ 32,103 | \$ 2,456,552 |

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| For the quarter ended March 31, 2015 | | | | | | | |
|--|--------------|--------------|--------------|-----------|------------|--------------|--|
| U.S. Mainland - Continuing Operations | | | | | | | |
| (In thousands) | Commercial | Construction | Mortgage | Legacy | Consumer | Total | |
| Allowance for credit losses: | | | | | | | |
| Beginning balance | \$ 9,648 | \$ 1,187 | \$ 2,462 | \$ 2,944 | \$ 14,343 | \$ 30,584 | |
| Provision (reversal of provision) | 299 | 662 | (6,127) | (1,810) | 4,774 | (2,202) | |
| Charge-offs | (450) | | (221) | (474) | (2,518) | (3,663) | |
| Recoveries | 929 | | 67 | 2,302 | 1,251 | 4,549 | |
| Net recoveries (write-down) | | | 6,081 | | (3,401) | 2,680 | |
| Ending balance | \$ 10,426 | \$ 1,849 | \$ 2,262 | \$ 2,962 | \$ 14,449 | \$ 31,948 | |
| Specific ALLL | \$ | \$ | \$ 341 | \$ | \$ 381 | \$ 722 | |
| General ALLL | \$ 10,426 | \$ 1,849 | \$ 1,921 | \$ 2,962 | \$ 14,068 | \$ 31,226 | |
| Loans held-in-portfolio: | | | | | | | |
| Impaired loans | \$ | \$ | \$ 5,106 | \$ | \$ 2,048 | \$ 7,154 | |
| Loans held-in-portfolio excluding impaired loans | 2,252,052 | 592,022 | 1,012,874 | 77,675 | 466,366 | 4,400,989 | |
| Total loans held-in-portfolio | \$ 2,252,052 | \$ 592,022 | \$ 1,017,980 | \$ 77,675 | \$ 468,414 | \$ 4,408,143 | |

| For the quarter ended March 31, 2015 | | | | | | | |
|--------------------------------------|------------|--------------|------------|----------|----------|------------|--------------|
| Popular, Inc. | | | | | | | |
| (In thousands) | Commercial | Construction | Mortgage | Legacy | Leasing | Consumer | Total |
| Allowance for credit losses: | | | | | | | |
| Beginning balance | \$ 242,108 | \$ 13,872 | \$ 164,270 | \$ 2,944 | \$ 7,131 | \$ 171,467 | \$ 601,792 |
| Provision (reversal of provision) | 973 | 125 | 12,867 | (1,810) | 846 | 27,034 | 40,035 |
| Charge-offs | (24,261) | (9,046) | (14,580) | (474) | (1,237) | (32,217) | (81,815) |
| Recoveries | 8,339 | 6,200 | 672 | 2,302 | 468 | 8,024 | 26,005 |
| Net recoveries (write-down) | | | 6,081 | | | (3,401) | 2,680 |
| Ending balance | \$ 227,159 | \$ 11,151 | \$ 169,310 | \$ 2,962 | \$ 7,208 | \$ 170,907 | \$ 588,697 |
| Specific ALLL | \$ 71,419 | \$ 158 | \$ 42,570 | \$ | \$ 687 | \$ 25,604 | \$ 140,438 |
| General ALLL | \$ 155,740 | \$ 10,993 | \$ 126,740 | \$ 2,962 | \$ 6,521 | \$ 145,303 | \$ 448,259 |
| Loans held-in-portfolio: | | | | | | | |
| Impaired loans | \$ 425,771 | \$ 12,174 | \$ 450,612 | \$ | \$ 2,924 | \$ 116,464 | \$ 1,007,945 |
| | 9,798,937 | 736,379 | 7,534,092 | 77,675 | 578,195 | 3,736,259 | 22,461,537 |

Loans
held-in-portfolio
excluding impaired
loans

| | | | | | | | |
|-------------------|---------------|------------|--------------|-----------|------------|--------------|---------------|
| Total loans | | | | | | | |
| held-in-portfolio | \$ 10,224,708 | \$ 748,553 | \$ 7,984,704 | \$ 77,675 | \$ 581,119 | \$ 3,852,723 | \$ 23,469,482 |

The following table provides the activity in the allowance for loan losses related to Westernbank loans accounted for pursuant to ASC Subtopic 310-30.

| (In thousands) | ASC 310-30 Westernbank loans | |
|--------------------------------|------------------------------|----------------|
| | For the quarters ended | |
| | March 31, 2016 | March 31, 2015 |
| Balance at beginning of period | \$ 63,563 | \$ 78,846 |
| Provision for loan losses | 1,791 | 8,601 |
| Net charge-offs | (2,387) | (19,061) |
| Balance at end of period | \$ 62,967 | \$ 68,386 |

Table of Contents**Impaired loans**

The following tables present loans individually evaluated for impairment at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | | | | | | | |
|--|---------------------------------------|---------------------------------|---|----------------------------------|------------------------|----------------------|----------------------|------------|
| | Puerto Rico | | | | | | | |
| | Impaired Loans Allowance Unpaid | With an Related allowance | Impaired Loans With No Allowance Unpaid | Impaired Loans - Total Unpaid | | | | |
| Recorded investment | principal balance | | Recorded investment | principal balance | Recorded investment | principal balance | Related allowance | |
| Commercial real estate non-owner occupied | \$ 107,706 | \$ 112,100 | \$ 37,638 | \$ 13,636 | \$ 23,754 | \$ 121,342 | \$ 135,854 | \$ 37,638 |
| Commercial real estate owner occupied | 120,121 | 139,841 | 10,888 | 38,763 | 63,165 | 158,884 | 203,006 | 10,888 |
| Commercial and industrial | 39,347 | 40,849 | 6,572 | 19,407 | 21,525 | 58,754 | 62,374 | 6,572 |
| Construction | 2,020 | 5,472 | 172 | | | 2,020 | 5,472 | 172 |
| Mortgage | 418,321 | 460,813 | 41,660 | 52,862 | 62,090 | 471,183 | 522,903 | 41,660 |
| Leasing | 2,391 | 2,391 | 608 | | | 2,391 | 2,391 | 608 |
| Consumer: | | | | | | | | |
| Credit cards | 37,778 | 37,778 | 5,963 | | | 37,778 | 37,778 | 5,963 |
| Personal | 67,834 | 67,834 | 17,517 | | | 67,834 | 67,834 | 17,517 |
| Auto | 3,863 | 3,863 | 771 | | | 3,863 | 3,863 | 771 |
| Other | 445 | 445 | 75 | | | 445 | 445 | 75 |
| Total Puerto Rico | \$ 799,826 | \$ 871,386 | \$ 121,864 | \$ 124,668 | \$ 170,534 | \$ 924,494 | \$ 1,041,920 | \$ 121,864 |

| (In thousands) | March 31, 2016 | | | | | | | |
|------------------------|---------------------------------------|---------------------------------|---|----------------------------------|------------------------|----------------------|----------------------|----------|
| | U.S. mainland | | | | | | | |
| | Impaired Loans Allowance Unpaid | With an Related allowance | Impaired Loans With No Allowance Unpaid | Impaired Loans - Total Unpaid | | | | |
| Recorded investment | principal balance | | Recorded investment | principal balance | Recorded investment | principal balance | Related allowance | |
| Mortgage | \$ 4,774 | \$ 5,487 | \$ 1,592 | \$ 3,135 | \$ 3,903 | \$ 7,909 | \$ 9,390 | \$ 1,592 |
| Consumer: | | | | | | | | |
| HELOCs | 921 | 921 | 352 | 715 | 715 | 1,636 | 1,636 | 352 |
| Personal | 530 | 530 | 229 | 81 | 81 | 611 | 611 | 229 |

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| | | | | | | | | |
|---------------------|----------|----------|----------|----------|----------|-----------|-----------|----------|
| Total U.S. mainland | \$ 6,225 | \$ 6,938 | \$ 2,173 | \$ 3,931 | \$ 4,699 | \$ 10,156 | \$ 11,637 | \$ 2,173 |
|---------------------|----------|----------|----------|----------|----------|-----------|-----------|----------|

March 31, 2016

Popular, Inc.

| (In thousands) | Impaired Loans With an Allowance | | | Impaired Loans With No Allowance | | | Impaired Loans - Total | | |
|---|----------------------------------|--------------------------|-------------------|----------------------------------|--------------------------|---------------------|--------------------------|-------------------|--|
| | Recorded investment | Unpaid principal balance | Related allowance | Recorded investment | Unpaid principal balance | Recorded investment | Unpaid principal balance | Related allowance | |
| Commercial real estate non-owner occupied | \$ 107,706 | \$ 112,100 | \$ 37,638 | \$ 13,636 | \$ 23,754 | \$ 121,342 | \$ 135,854 | \$ 37,638 | |
| Commercial real estate owner occupied | 120,121 | 139,841 | 10,888 | 38,763 | 63,165 | 158,884 | 203,006 | 10,888 | |
| Commercial and industrial | 39,347 | 40,849 | 6,572 | 19,407 | 21,525 | 58,754 | 62,374 | 6,572 | |
| Construction | 2,020 | 5,472 | 172 | | | 2,020 | 5,472 | 172 | |
| Mortgage | 423,095 | 466,300 | 43,252 | 55,997 | 65,993 | 479,092 | 532,293 | 43,252 | |
| Leasing | 2,391 | 2,391 | 608 | | | 2,391 | 2,391 | 608 | |
| Consumer: | | | | | | | | | |
| Credit Cards | 37,778 | 37,778 | 5,963 | | | 37,778 | 37,778 | 5,963 | |
| HELOCs | 921 | 921 | 352 | 715 | 715 | 1,636 | 1,636 | 352 | |
| Personal | 68,364 | 68,364 | 17,746 | 81 | 81 | 68,445 | 68,445 | 17,746 | |
| Auto | 3,863 | 3,863 | 771 | | | 3,863 | 3,863 | 771 | |
| Other | 445 | 445 | 75 | | | 445 | 445 | 75 | |
| Total Popular, Inc. | \$ 806,051 | \$ 878,324 | \$ 124,037 | \$ 128,599 | \$ 175,233 | \$ 934,650 | \$ 1,053,557 | \$ 124,037 | |

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| December 31, 2015 | | | | | | | | |
|---|----------------|------------|------------|----------------|------------|------------------------|--------------|------------|
| Puerto Rico | | | | | | | | |
| (In thousands) | Impaired Loans | | With an | Impaired Loans | | Impaired Loans - Total | | |
| | Recorded | Allowance | | Recorded | Allowance | Recorded | Unpaid | Related |
| | investment | Unpaid | Related | investment | Unpaid | investment | principal | allowance |
| | | principal | allowance | | principal | | balance | |
| | | balance | | | balance | | | |
| Commercial real estate non-owner occupied | \$ 102,199 | \$ 106,466 | \$ 30,980 | \$ 13,779 | \$ 23,896 | \$ 115,978 | \$ 130,362 | \$ 30,980 |
| Commercial real estate owner occupied | 118,253 | 137,193 | 12,564 | 38,955 | 63,383 | 157,208 | 200,576 | 12,564 |
| Commercial and industrial | 42,043 | 43,629 | 5,699 | 21,904 | 32,922 | 63,947 | 76,551 | 5,699 |
| Construction | 2,481 | 7,878 | 264 | | | 2,481 | 7,878 | 264 |
| Mortgage | 424,885 | 468,240 | 42,965 | 40,232 | 45,881 | 465,117 | 514,121 | 42,965 |
| Leasing | 2,404 | 2,404 | 573 | | | 2,404 | 2,404 | 573 |
| Consumer: | | | | | | | | |
| Credit cards | 38,734 | 38,734 | 6,675 | | | 38,734 | 38,734 | 6,675 |
| Personal | 68,509 | 68,509 | 16,365 | | | 68,509 | 68,509 | 16,365 |
| Auto | 1,893 | 1,893 | 338 | | | 1,893 | 1,893 | 338 |
| Other | 524 | 525 | 100 | | | 524 | 525 | 100 |
| Total Puerto Rico | \$ 801,925 | \$ 875,471 | \$ 116,523 | \$ 114,870 | \$ 166,082 | \$ 916,795 | \$ 1,041,553 | \$ 116,523 |

| December 31, 2015 | | | | | | | | |
|---------------------|----------------|-----------|-----------|----------------|-----------|------------------------|-----------|-----------|
| U.S. mainland | | | | | | | | |
| (In thousands) | Impaired Loans | | With an | Impaired Loans | | Impaired Loans - Total | | |
| | Recorded | Allowance | | Recorded | Allowance | Recorded | Unpaid | Related |
| | investment | Unpaid | Related | investment | Unpaid | investment | principal | allowance |
| | | principal | allowance | | principal | | balance | |
| | | balance | | | balance | | | |
| Mortgage | \$ 4,143 | \$ 5,018 | \$ 1,064 | \$ 2,672 | \$ 3,574 | \$ 6,815 | \$ 8,592 | \$ 1,064 |
| Consumer: | | | | | | | | |
| HELOCs | 778 | 796 | 259 | 783 | 783 | 1,561 | 1,579 | 259 |
| Personal | 534 | 534 | 226 | 81 | 81 | 615 | 615 | 226 |
| Total U.S. mainland | \$ 5,455 | \$ 6,348 | \$ 1,549 | \$ 3,536 | \$ 4,438 | \$ 8,991 | \$ 10,786 | \$ 1,549 |

December 31, 2015

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| (In thousands) | Popular, Inc. | | | | | | | |
|--|---|---|----------------------|---|--------------------------------|--|---------------------|-------------------|
| | Impaired Loans Allowance Unpaid Recorded investment | With an Unpaid principal balance | Related allowance | Impaired Loans With No Allowance Unpaid Recorded investment | Unpaid principal balance | Impaired Loans - Total Unpaid Recorded investment | | |
| Commercial real estate non-owner occupied | \$ 102,199 | \$ 106,466 | \$ 30,980 | \$ 13,779 | \$ 23,896 | \$ 115,978 | \$ 130,362 | \$ 30,980 |
| Commercial real estate owner occupied | 118,253 | 137,193 | 12,564 | 38,955 | 63,383 | 157,208 | 200,576 | 12,564 |
| Commercial and industrial | 42,043 | 43,629 | 5,699 | 21,904 | 32,922 | 63,947 | 76,551 | 5,699 |
| Construction | 2,481 | 7,878 | 264 | | | 2,481 | 7,878 | 264 |
| Mortgage | 429,028 | 473,258 | 44,029 | 42,904 | 49,455 | 471,932 | 522,713 | 44,029 |
| Leasing | 2,404 | 2,404 | 573 | | | 2,404 | 2,404 | 573 |
| Consumer: | | | | | | | | |
| Credit Cards | 38,734 | 38,734 | 6,675 | | | 38,734 | 38,734 | 6,675 |
| HELOCs | 778 | 796 | 259 | 783 | 783 | 1,561 | 1,579 | 259 |
| Personal | 69,043 | 69,043 | 16,591 | 81 | 81 | 69,124 | 69,124 | 16,591 |
| Auto | 1,893 | 1,893 | 338 | | | 1,893 | 1,893 | 338 |
| Other | 524 | 525 | 100 | | | 524 | 525 | 100 |
| Total Popular, Inc. | \$ 807,380 | \$ 881,819 | \$ 118,072 | \$ 118,406 | \$ 170,520 | \$ 925,786 | \$ 1,052,339 | \$ 118,072 |

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The following tables present the average recorded investment and interest income recognized on impaired loans for the quarters ended March 31, 2016 and 2015.

| (In thousands) | For the quarter ended March 31, 2016 | | | | | |
|---|--------------------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|----------------------------|
| | Puerto Rico | | U.S. Mainland | | Popular, Inc. | |
| | Average recorded investment | Interest income recognized | Average recorded investment | Interest income recognized | Average recorded investment | Interest income recognized |
| Commercial real estate non-owner occupied | \$ 118,660 | \$ 1,159 | \$ | \$ | \$ 118,660 | \$ 1,159 |
| Commercial real estate owner occupied | 158,046 | 1,393 | | | 158,046 | 1,393 |
| Commercial and industrial | 61,351 | 516 | | | 61,351 | 516 |
| Construction | 2,251 | 21 | | | 2,251 | 21 |
| Mortgage | 468,150 | 3,387 | 7,362 | | 475,512 | 3,387 |
| Leasing | 2,398 | | | | 2,398 | |
| Consumer: | | | | | | |
| Credit cards | 38,256 | | | | 38,256 | |
| Helocs | | | 1,599 | | 1,599 | |
| Personal | 68,172 | | 613 | | 68,785 | |
| Auto | 2,878 | | | | 2,878 | |
| Other | 485 | | | | 485 | |
| Total Popular, Inc. | \$ 920,647 | \$ 6,476 | \$ 9,574 | \$ | \$ 930,221 | \$ 6,476 |

| (In thousands) | For the quarter ended March 31, 2015 | | | | | |
|---|--------------------------------------|----------------------------|-----------------------------|----------------------------|-----------------------------|----------------------------|
| | Puerto Rico | | U.S. Mainland | | Popular, Inc. | |
| | Average recorded investment | Interest income recognized | Average recorded investment | Interest income recognized | Average recorded investment | Interest income recognized |
| Commercial multi-family | \$ 276 | \$ | \$ | \$ | \$ 276 | \$ |
| Commercial real estate non-owner occupied | 88,773 | 1,140 | | | 88,773 | 1,140 |
| Commercial real estate owner occupied | 127,969 | 2,166 | | | 127,969 | 2,166 |
| Commercial and industrial | 170,127 | 4,432 | 125 | | 170,252 | 4,432 |
| Construction | 11,553 | | | | 11,553 | |
| Mortgage | 438,538 | 4,453 | 4,681 | 13 | 443,219 | 4,466 |
| Leasing | 2,974 | | | | 2,974 | |
| Consumer: | | | | | | |
| Credit cards | 41,337 | | | | 41,337 | |
| Helocs | | | 1,762 | | 1,762 | |
| Personal | 71,241 | | 206 | | 71,447 | |
| Auto | 1,984 | | | | 1,984 | |
| Other | 526 | | 44 | | 570 | |
| Covered loans | 8,818 | 35 | | | 8,818 | 35 |

| | | | | | | |
|---------------------|------------|-----------|----------|-------|------------|-----------|
| Total Popular, Inc. | \$ 964,116 | \$ 12,226 | \$ 6,818 | \$ 13 | \$ 970,934 | \$ 12,239 |
|---------------------|------------|-----------|----------|-------|------------|-----------|

Modifications

Troubled debt restructurings related to non-covered loan portfolios amounted to \$ 1.2 billion at March 31, 2016 (December 31, 2015 \$ 1.2 billion). The amount of outstanding commitments to lend additional funds to debtors owing receivables whose terms have been modified in troubled debt restructurings amounted \$9 million related to the commercial loan portfolio at March 31, 2016 (December 31, 2015 \$11 million).

A modification of a loan constitutes a troubled debt restructuring (TDR) when a borrower is experiencing financial difficulty and the modification constitutes a concession. For a summary of the accounting policy related to TDRs, refer to the summary of significant accounting policies included in Note 2 of the 2015 Form 10-K.

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The following tables present the non-covered and covered loans classified as TDRs according to their accruing status at March 31, 2016 and December 31, 2015.

| | | Popular, Inc. Non-Covered Loans | | | | | | |
|----------------|------------|------------------------------------|--------------|-------------------|-------------------|--------------|--------------|-------------------|
| | | March 31, 2016 | | | December 31, 2015 | | | |
| (In thousands) | Accruing | Non-Accruing | Total | Related Allowance | Accruing | Non-Accruing | Total | Related Allowance |
| Commercial | \$ 170,534 | \$ 87,841 | \$ 258,375 | \$ 47,571 | \$ 166,415 | \$ 88,117 | \$ 254,532 | \$ 37,355 |
| Construction | 194 | 1,826 | 2,020 | 172 | 221 | 2,259 | 2,480 | 264 |
| Mortgage | 679,719 | 120,694 | 800,413 | 43,252 | 644,013 | 130,483 | 774,496 | 44,029 |
| Leases | 1,749 | 642 | 2,391 | 608 | 1,791 | 609 | 2,400 | 573 |
| Consumer | 104,133 | 12,576 | 116,709 | 24,907 | 104,630 | 12,805 | 117,435 | 23,963 |
| Total | \$ 956,329 | \$ 223,579 | \$ 1,179,908 | \$ 116,510 | \$ 917,070 | \$ 234,273 | \$ 1,151,343 | \$ 106,184 |

| | | Popular, Inc. Covered Loans | | | | | | |
|----------------|----------|--------------------------------|----------|-------------------|-------------------|--------------|----------|-------------------|
| | | March 31, 2016 | | | December 31, 2015 | | | |
| (In thousands) | Accruing | Non-Accruing | Total | Related Allowance | Accruing | Non-Accruing | Total | Related Allowance |
| Mortgage | \$ 2,958 | \$ 2,500 | \$ 5,458 | \$ | \$ 3,328 | \$ 3,268 | \$ 6,596 | \$ |
| Total | \$ 2,958 | \$ 2,500 | \$ 5,458 | \$ | \$ 3,328 | \$ 3,268 | \$ 6,596 | \$ |

The following tables present the loan count by type of modification for those loans modified in a TDR during the quarters ended March 31, 2016 and 2015.

Puerto Rico
For the quarter ended March 31, 2016

| | Reduction in interest rate | Extension of maturity date | Combination of reduction in interest rate and extension of maturity date | Other |
|---|----------------------------|----------------------------|--|-------|
| Commercial real estate non-owner occupied | 1 | 1 | | |
| Commercial real estate owner occupied | 16 | 1 | | |
| Commercial and industrial | 6 | | | |
| Mortgage | 20 | 10 | 112 | 54 |
| Consumer: | | | | |

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| | | | | |
|--------------|-----|----|-----|-----|
| Credit cards | 175 | | | 174 |
| Personal | 261 | 5 | | |
| Auto | | 2 | 2 | |
| Other | 10 | | | |
| Total | 489 | 19 | 114 | 228 |

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U.S. mainland
For the quarter ended March 31, 2016

| | Reduction in interest rate | Extension of maturity date | Combination of reduction in interest rate and extension of maturity date | Other |
|---------------------|----------------------------------|----------------------------------|--|-------|
| Mortgage | | | 11 | 1 |
| Consumer: HELOCs | | | 1 | |
| Total | | | 12 | 1 |

Popular, Inc.
For the quarter ended March 31, 2016

| | Reduction in interest rate | Extension of maturity date | Combination of reduction in interest rate and extension of maturity date | Other |
|---|-------------------------------------|-------------------------------------|---|-------|
| Commercial real estate non-owner occupied | 1 | 1 | | |
| Commercial real estate owner occupied | 16 | 1 | | |
| Commercial and industrial | 6 | | | |
| Mortgage | 20 | 10 | 123 | 55 |
| Leasing | | | | |
| Consumer: Credit cards | 175 | | | 174 |
| HELOCs | | | 1 | |
| Personal | 261 | 5 | | |
| Auto | | 2 | 2 | |
| Other | 10 | | | |
| Total | 489 | 19 | 126 | 229 |

Puerto Rico
For the quarter ended March 31, 2015

| Reduction in interest rate | Extension of maturity date | Combination of reduction in interest rate and | Other |
|-------------------------------|-------------------------------------|---|-------|
|-------------------------------|-------------------------------------|---|-------|

| | | | extension of maturity date | |
|---|------------|-----------|----------------------------------|------------|
| Commercial multi-family | | 2 | | |
| Commercial real estate non-owner occupied | 2 | 1 | | |
| Commercial real estate owner occupied | 2 | 3 | | |
| Commercial and industrial | 5 | 5 | | |
| Construction | 1 | | | |
| Mortgage | 13 | 19 | 98 | 15 |
| Leasing | | 1 | 12 | |
| Consumer: | | | | |
| Credit cards | 228 | | | 187 |
| Personal | 228 | 14 | | |
| Auto | | 2 | 2 | |
| Other | 11 | | | |
| Total | 490 | 47 | 112 | 202 |

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U.S. mainland
For the quarter ended March 31, 2015

| | Reduction in interest rate | Extension of maturity date | Combination of reduction in interest rate and extension of maturity date | Other |
|---------------------|-------------------------------|----------------------------------|--|-------|
| Mortgage | | 1 | 8 | |
| Consumer: HELOCs | | | | 1 |
| Total | | 1 | 8 | 1 |

Popular, Inc.
For the quarter ended March 31, 2015

| | Reduction in interest rate | Extension of maturity date | Combination of reduction in interest rate and extension of maturity date | Other |
|---|-------------------------------------|-------------------------------------|---|-------|
| Commercial multi-family | | 2 | | |
| Commercial real estate non-owner occupied | 2 | 1 | | |
| Commercial real estate owner occupied | 2 | 3 | | |
| Commercial and industrial | 5 | 5 | | |
| Construction | 1 | | | |
| Mortgage | 13 | 20 | 106 | 15 |
| Leasing | | 1 | 12 | |
| Consumer: Credit cards | 228 | | | 187 |
| HELOCs | | | | 1 |
| Personal | 228 | 14 | | |
| Auto | | 2 | 2 | |
| Other | 11 | | | |
| Total | 490 | 48 | 120 | 203 |

The following tables present by class, quantitative information related to loans modified as TDRs during the quarters ended March 31, 2016 and 2015.

Puerto Rico

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For the quarter ended March 31, 2016

| (Dollars in thousands) | Loan count | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment | Increase (decrease) in the allowance for loan losses as a result of modification |
|--|------------|--|---|---|
| Commercial real estate non-owner occupied | 2 | \$ 6,323 | \$ 6,307 | \$ 4,163 |
| Commercial real estate owner occupied | 17 | 3,095 | 3,149 | 136 |
| Commercial and industrial | 6 | 2,529 | 2,527 | 5 |
| Mortgage | 196 | 24,405 | 23,244 | 1,806 |
| Consumer: | | | | |
| Credit cards | 349 | 3,256 | 3,665 | 576 |
| Personal | 266 | 4,413 | 4,411 | 887 |
| Auto | 4 | 72 | 76 | 12 |
| Other | 10 | 23 | 24 | 4 |
| Total | 850 | \$ 44,116 | \$ 43,403 | \$ 7,589 |

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U.S. Mainland
For the quarter ended March 31, 2016

| (Dollars in thousands) | Loan count | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment | Increase (decrease) in the allowance for loan losses as a result of modification |
|------------------------|------------|--|---|---|
| Mortgage | 12 | \$ 1,167 | \$ 1,230 | \$ 423 |
| Consumer: | | | | |
| HELOCs | 1 | 147 | 147 | 77 |
| Total | 13 | \$ 1,314 | \$ 1,377 | \$ 500 |

Popular, Inc.
For the quarter ended March 31, 2016

| (Dollars in thousands) | Loan count | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment | Increase (decrease) in the allowance for loan losses as a result of modification |
|--|------------|---|--|--|
| Commercial real estate non-owner occupied | 2 | \$ 6,323 | \$ 6,307 | \$ 4,163 |
| Commercial real estate owner occupied | 17 | 3,095 | 3,149 | 136 |
| Commercial and industrial Mortgage | 6 | 2,529 | 2,527 | 5 |
| Consumer: | 208 | 25,572 | 24,474 | 2,229 |
| Credit cards | 349 | 3,256 | 3,665 | 576 |
| HELOCs | 1 | 147 | 147 | 77 |
| Personal | 266 | 4,413 | 4,411 | 887 |
| Auto | 4 | 72 | 76 | 12 |
| Other | 10 | 23 | 24 | 4 |
| Total | 863 | \$ 45,430 | \$ 44,780 | \$ 8,089 |

Puerto Rico
For the quarter ended March 31, 2015

| (Dollars in thousands) | Loan count | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment | Increase (decrease) in the allowance for loan losses as a result of |
|------------------------|------------|---|--|--|
|------------------------|------------|---|--|--|

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| | | | | modification |
|--|------------|------------------|------------------|-----------------|
| Commercial multi-family | 2 | \$ 551 | \$ 551 | \$ 2 |
| Commercial real estate non-owner occupied | 3 | 18,000 | 17,998 | 2,986 |
| Commercial real estate owner occupied | 5 | 4,759 | 4,552 | 171 |
| Commercial and industrial | 10 | 5,534 | 5,889 | 224 |
| Construction | 1 | 268 | 259 | (166) |
| Mortgage | 145 | 15,902 | 16,766 | 1,339 |
| Leasing | 13 | 323 | 325 | 73 |
| Consumer: | | | | |
| Credit cards | 415 | 3,617 | 4,066 | 629 |
| Personal | 242 | 4,502 | 4,500 | 967 |
| Auto | 4 | | 51 | 8 |
| Other | 11 | 29 | 29 | 5 |
| Total | 851 | \$ 53,485 | \$ 54,986 | \$ 6,238 |

U.S. Mainland
For the quarter ended March 31, 2015

| (Dollars in thousands) | Loan count | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment | Increase (decrease) in the allowance for loan losses as a result of modification |
|------------------------|---------------|---|--|--|
| Mortgage | 9 | \$ 468 | \$ 1,465 | \$ 82 |
| Consumer: | | | | |
| HELOCs | 1 | | 92 | 9 |
| Total | 10 | \$ 468 | \$ 1,557 | \$ 91 |

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Popular, Inc.
For the quarter ended March 31, 2015

| (Dollars in thousands) | Loan count | Pre-modification outstanding recorded investment | Post-modification outstanding recorded investment | Increase (decrease) in the allowance for loan losses as a result of modification |
|--|------------|--|---|---|
| Commercial multi-family | 2 | \$ 551 | \$ 551 | \$ 2 |
| Commercial real estate non-owner occupied | 3 | 18,000 | 17,998 | 2,986 |
| Commercial real estate owner occupied | 5 | 4,759 | 4,552 | 171 |
| Commercial and industrial | 10 | 5,534 | 5,889 | 224 |
| Construction | 1 | 268 | 259 | (166) |
| Mortgage | 154 | 16,370 | 18,231 | 1,421 |
| Leasing | 13 | 323 | 325 | 73 |
| Consumer: | | | | |
| Credit cards | 415 | 3,617 | 4,066 | 629 |
| HELOCs | 1 | | 92 | 9 |
| Personal | 242 | 4,502 | 4,500 | 967 |
| Auto | 4 | | 51 | 8 |
| Other | 11 | 29 | 29 | 5 |
| Total | 861 | \$ 53,953 | \$ 56,543 | \$ 6,329 |

The following tables present by class, TDRs that were subject to payment default and that had been modified as a TDR during the twelve months preceding the default date. Payment default is defined as a restructured loan becoming 90 days past due after being modified, foreclosed or charged-off, whichever occurs first. The recorded investment at March 31, 2016 is inclusive of all partial paydowns and charge-offs since the modification date. Loans modified as a TDR that were fully paid down, charged-off or foreclosed upon by period end are not reported.

Puerto Rico
Defaulted during the quarter ended March 31, 2016

| (Dollars in thousands) | Loan count | Recorded investment as of first default date |
|---|------------|---|
| Commercial real estate non-owner occupied | 2 | \$ 327 |
| Commercial real estate owner occupied | 6 | 2,456 |
| Mortgage | 27 | 3,235 |
| Consumer: | | |
| Credit cards | 106 | 1,122 |
| Personal | 43 | 1,139 |
| Auto | 1 | 17 |
| Other | 1 | 4 |
| Total [1] | 186 | \$ 8,300 |

[1] Excludes loans for which the Corporation has entered into liquidation agreements with borrowers and guarantors and is accepting payments which differ from the contractual payment schedule. The Corporation considers these as defaulted loans and does not intent to return them to accrual status.

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During the quarter ended March 31, 2016, there were no U.S. mainland TDRs that were subject to payment default and that had been modified as a TDR during the twelve months preceding the default date.

| Popular, Inc. Defaulted during the quarter ended March 31, 2016 | | |
|--|------------|---|
| (Dollars In thousands) | Loan count | Recorded investment as of first default date |
| Commercial real estate non-owner occupied | 2 | \$ 327 |
| Commercial real estate owner occupied | 6 | 2,456 |
| Mortgage | 27 | 3,235 |
| Consumer: | | |
| Credit cards | 106 | 1,122 |
| Personal | 43 | 1,139 |
| Auto | 1 | 17 |
| Other | 1 | 4 |
| Total | 186 | \$ 8,300 |

| Puerto Rico Defaulted during the quarter ended March 31, 2015 | | |
|--|------------|---|
| (Dollars In thousands) | Loan count | Recorded investment as of first default date |
| Commercial real estate owner occupied | 1 | \$ 291 |
| Commercial and industrial | 1 | 90 |
| Construction | 2 | 1,192 |
| Mortgage | 22 | 1,695 |
| Consumer: | | |
| Credit cards | 153 | 1,792 |
| Personal | 22 | 178 |
| Auto | 5 | 96 |
| Other | 2 | 2 |
| Total [1] | 208 | \$ 5,336 |

[1] Exclude loans for which the Corporation has entered into liquidation agreements with borrowers and guarantors and is accepting payments which differ from the contractual payment schedule. The Corporation considers these as defaulted loans and does not intent to return them to accrual status.

During the quarter ended March 31, 2015, there were no U.S. mainland TDRs that were subject to payment default and that had been modified as a TDR during the twelve months preceding the default date.

Popular, Inc.
Defaulted during the quarter ended March 31, 2015

| (Dollars In thousands) | Loan count | Recorded investment as of first default date |
|---------------------------------------|------------|---|
| Commercial real estate owner occupied | 1 | \$ 291 |
| Commercial and industrial | 1 | 90 |
| Construction | 2 | 1,192 |
| Mortgage | 22 | 1,695 |
| Consumer: | | |
| Credit cards | 153 | 1,792 |
| Personal | 22 | 178 |
| Auto | 5 | 96 |
| Other | 2 | 2 |
| Total | 208 | \$ 5,336 |

Commercial, consumer and mortgage loans modified in a TDR are closely monitored for delinquency as an early indicator of possible future default. If loans modified in a TDR subsequently default, the Corporation evaluates the loan for possible further impairment. The allowance for loan losses may be increased or partial charge-offs may be taken to further write-down the carrying value of the loan.

Credit Quality

The following table presents the outstanding balance, net of unearned income, of non-covered loans held-in-portfolio based on the Corporation's assignment of obligor risk ratings as defined at March 31, 2016 and December 31, 2015.

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March 31, 2016

| (In thousands) | Watch | Special Mention | Substandard | Doubtful | Loss | Sub-total | Pass/ Unrated | Total |
|---|------------|--------------------|--------------|----------|--------|--------------|------------------|---------------|
| Puerto Rico^[1] | | | | | | | | |
| Commercial multi-family | \$ 2,899 | \$ 1,021 | \$ 6,917 | \$ | \$ | \$ 10,837 | \$ 163,814 | \$ 174,651 |
| Commercial real estate non-owner occupied | 320,015 | 417,911 | 389,243 | | | 1,127,169 | 1,532,284 | 2,659,453 |
| Commercial real estate owner occupied | 355,306 | 145,492 | 431,370 | 2,056 | | 934,224 | 933,565 | 1,867,789 |
| Commercial and industrial | 174,205 | 135,002 | 247,095 | 635 | 45 | 556,982 | 2,109,416 | 2,666,398 |
| Total | | | | | | | | |
| Commercial | 852,425 | 699,426 | 1,074,625 | 2,691 | 45 | 2,629,212 | 4,739,079 | 7,368,291 |
| Construction | 4,015 | 6,028 | 18,165 | | | 28,208 | 76,936 | 105,144 |
| Mortgage | 4,566 | 3,337 | 218,542 | | | 226,445 | 5,873,314 | 6,099,759 |
| Leasing | | | 3,399 | | 20 | 3,419 | 639,723 | 643,142 |
| Consumer: | | | | | | | | |
| Credit cards | | | 18,864 | | | 18,864 | 1,079,919 | 1,098,783 |
| HELOCs | | | 280 | | | 280 | 9,349 | 9,629 |
| Personal | 1,668 | 1,066 | 21,013 | | | 23,747 | 1,167,643 | 1,191,390 |
| Auto | | | 10,811 | | 33 | 10,844 | 815,461 | 826,305 |
| Other | | | 18,727 | | 440 | 19,167 | 163,817 | 182,984 |
| Total Consumer | 1,668 | 1,066 | 69,695 | | 473 | 72,902 | 3,236,189 | 3,309,091 |
| Total Puerto Rico | \$ 862,674 | \$ 709,857 | \$ 1,384,426 | \$ 2,691 | \$ 538 | \$ 2,960,186 | \$ 14,565,241 | \$ 17,525,427 |
| U.S. mainland | | | | | | | | |
| Commercial multi-family | \$ 12,264 | \$ 7,147 | \$ 985 | \$ | \$ | \$ 20,396 | \$ 742,158 | \$ 762,554 |
| Commercial real estate non-owner occupied | 38,732 | 4,054 | 25,414 | | | 68,200 | 922,448 | 990,648 |
| Commercial real estate owner occupied | 7,386 | 204 | 3,882 | | | 11,472 | 212,329 | 223,801 |
| | 9,671 | 3,759 | 131,844 | | | 145,274 | 737,821 | 883,095 |

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Commercial
and industrial

| | | | | | | | | |
|-----------------------|--------|--------|---------|-------|-------|---------|-----------|-----------|
| Total | | | | | | | | |
| Commercial | 68,053 | 15,164 | 162,125 | | | 245,342 | 2,614,756 | 2,860,098 |
| Construction | | 32,041 | 22,456 | | | 54,497 | 575,217 | 629,714 |
| Mortgage | | | 12,068 | | | 12,068 | 867,374 | 879,442 |
| Legacy | 1,678 | 1,186 | 6,200 | | | 9,064 | 51,980 | 61,044 |
| Consumer: | | | | | | | | |
| Credit cards | | | 382 | | | 382 | 12,636 | 13,018 |
| HELOCs | | | 2,013 | 2,296 | 4,309 | | 289,951 | 294,260 |
| Personal | | | 689 | 740 | 1,429 | | 242,985 | 244,414 |
| Auto | | | 6 | | 6 | | 18 | 24 |
| Other | | | | 10 | 10 | | 286 | 296 |
| Total Consumer | | | | | | | | |
| | | | 3,090 | 3,046 | 6,136 | | 545,876 | 552,012 |

| | | | | | | | | |
|---------------------|-----------|-----------|------------|----|----------|------------|--------------|--------------|
| Total U.S. mainland | \$ 69,731 | \$ 48,391 | \$ 205,939 | \$ | \$ 3,046 | \$ 327,107 | \$ 4,655,203 | \$ 4,982,310 |
|---------------------|-----------|-----------|------------|----|----------|------------|--------------|--------------|

Popular, Inc.

| | | | | | | | | |
|---|-----------|----------|----------|-------|----|-----------|------------|------------|
| Commercial multi-family | \$ 15,163 | \$ 8,168 | \$ 7,902 | \$ | \$ | \$ 31,233 | \$ 905,972 | \$ 937,205 |
| Commercial real estate non-owner occupied | 358,747 | 421,965 | 414,657 | | | 1,195,369 | 2,454,732 | 3,650,101 |
| Commercial real estate owner occupied | 362,692 | 145,696 | 435,252 | 2,056 | | 945,696 | 1,145,894 | 2,091,590 |
| Commercial and industrial | 183,876 | 138,761 | 378,939 | 635 | 45 | 702,256 | 2,847,237 | 3,549,493 |

| | | | | | | | | |
|-----------------------|---------|---------|-----------|-------|--------|-----------|-----------|------------|
| Total | | | | | | | | |
| Commercial | 920,478 | 714,590 | 1,236,750 | 2,691 | 45 | 2,874,554 | 7,353,835 | 10,228,389 |
| Construction | 4,015 | 38,069 | 40,621 | | | 82,705 | 652,153 | 734,858 |
| Mortgage | 4,566 | 3,337 | 230,610 | | | 238,513 | 6,740,688 | 6,979,201 |
| Legacy | 1,678 | 1,186 | 6,200 | | | 9,064 | 51,980 | 61,044 |
| Leasing | | | 3,399 | | 20 | 3,419 | 639,723 | 643,142 |
| Consumer: | | | | | | | | |
| Credit cards | | | 19,246 | | | 19,246 | 1,092,555 | 1,111,801 |
| HELOCs | | | 2,293 | 2,296 | 4,589 | | 299,300 | 303,889 |
| Personal | 1,668 | 1,066 | 21,702 | 740 | 25,176 | | 1,410,628 | 1,435,804 |
| Auto | | | 10,817 | 33 | 10,850 | | 815,479 | 826,329 |
| Other | | | 18,727 | 450 | 19,177 | | 164,103 | 183,280 |
| Total Consumer | | | | | | | | |
| | 1,668 | 1,066 | 72,785 | 3,519 | 79,038 | | 3,782,065 | 3,861,103 |

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| | | | | | | | | |
|------------------------|------------|------------|--------------|----------|----------|--------------|---------------|---------------|
| Total Popular, Inc. | \$ 932,405 | \$ 758,248 | \$ 1,590,365 | \$ 2,691 | \$ 3,584 | \$ 3,287,293 | \$ 19,220,444 | \$ 22,507,737 |
|------------------------|------------|------------|--------------|----------|----------|--------------|---------------|---------------|

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The following table presents the weighted average obligor risk rating at March 31, 2016 for those classifications that consider a range of rating scales.

| Weighted average obligor risk rating | (Scales 11 and 12) | (Scales 1 through 8) |
|---|--------------------|----------------------|
| Puerto Rico:^[1] | Substandard | Pass |
| Commercial multi-family | 11.17 | 6.04 |
| Commercial real estate non-owner occupied | 11.08 | 6.67 |
| Commercial real estate owner occupied | 11.25 | 7.05 |
| Commercial and industrial | 11.14 | 7.10 |
| Total Commercial | 11.16 | 6.93 |
| Construction | 11.18 | 7.50 |
| U.S. mainland: | Substandard | Pass |
| Commercial multi-family | 11.25 | 7.15 |
| Commercial real estate non-owner occupied | 11.44 | 6.98 |
| Commercial real estate owner occupied | 11.05 | 6.94 |
| Commercial and industrial | 11.63 | 6.16 |
| Total Commercial | 11.59 | 6.80 |
| Construction | 11.03 | 7.76 |
| Legacy | 11.18 | 7.78 |

[1] Excludes covered loans acquired in the Westernbank FDIC-assisted transaction.

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December 31, 2015

| (In thousands) | Watch | Special Mention | Substandard | Doubtful | Loss | Sub-total | Pass/ Unrated | Total |
|---|------------|--------------------|--------------|----------|--------|--------------|------------------|---------------|
| Puerto Rico^[1] | | | | | | | | |
| Commercial multi-family | \$ 1,750 | \$ 1,280 | \$ 8,103 | \$ | \$ | \$ 11,133 | \$ 121,013 | \$ 132,146 |
| Commercial real estate non-owner occupied | 319,564 | 423,095 | 399,076 | | | 1,141,735 | 1,527,357 | 2,669,092 |
| Commercial real estate owner occupied | 316,079 | 162,395 | 436,442 | 1,915 | | 916,831 | 992,413 | 1,909,244 |
| Commercial and industrial | 187,620 | 146,216 | 256,821 | 690 | 29 | 591,376 | 2,066,361 | 2,657,737 |
| Total | | | | | | | | |
| Commercial | 825,013 | 732,986 | 1,100,442 | 2,605 | 29 | 2,661,075 | 4,707,144 | 7,368,219 |
| Construction | 7,269 | 5,522 | 19,806 | | | 32,597 | 68,351 | 100,948 |
| Mortgage | 4,810 | 2,794 | 238,002 | | | 245,606 | 5,881,885 | 6,127,491 |
| Leasing | | | 3,009 | | | 3,009 | 624,641 | 627,650 |
| Consumer: | | | | | | | | |
| Credit cards | | | 19,098 | | | 19,098 | 1,109,247 | 1,128,345 |
| HELOCs | | | 394 | | | 394 | 10,294 | 10,688 |
| Personal | 1,606 | 1,448 | 23,116 | | | 26,170 | 1,176,665 | 1,202,835 |
| Auto | | | 11,609 | | 30 | 11,639 | 804,311 | 815,950 |
| Other | | | 18,656 | | 575 | 19,231 | 169,253 | 188,484 |
| Total Consumer | 1,606 | 1,448 | 72,873 | | 605 | 76,532 | 3,269,770 | 3,346,302 |
| Total Puerto Rico | \$ 838,698 | \$ 742,750 | \$ 1,434,132 | \$ 2,605 | \$ 634 | \$ 3,018,819 | \$ 14,551,791 | \$ 17,570,610 |
| U.S. mainland | | | | | | | | |
| Commercial multi-family | \$ 14,129 | \$ 7,189 | \$ 427 | \$ | \$ | \$ 21,745 | \$ 672,188 | \$ 693,933 |
| Commercial real estate non-owner occupied | 57,450 | 6,741 | 16,646 | | | 80,837 | 882,186 | 963,023 |
| Commercial real estate owner occupied | 11,978 | 1,074 | 2,967 | | | 16,019 | 186,325 | 202,344 |
| | 10,827 | 5,344 | 131,933 | | | 148,104 | 723,540 | 871,644 |

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Commercial
and industrial

| | | | | | | | | |
|------------------|--------|--------|---------|-------|-------|---------|-----------|-----------|
| Total | | | | | | | | |
| Commercial | 94,384 | 20,348 | 151,973 | | | 266,705 | 2,464,239 | 2,730,944 |
| Construction | 15,091 | 16,948 | 18,856 | | | 50,895 | 529,263 | 580,158 |
| Mortgage | | | 13,537 | | | 13,537 | 895,053 | 908,590 |
| Legacy | 1,823 | 1,973 | 6,134 | | | 9,930 | 54,506 | 64,436 |
| Consumer: | | | | | | | | |
| Credit cards | | | | | | | 13,935 | 13,935 |
| HELOCs | | | 1,550 | 2,626 | 4,176 | | 300,308 | 304,484 |
| Personal | | | 637 | 603 | 1,240 | | 171,386 | 172,626 |
| Auto | | | | | | | 28 | 28 |
| Other | | | | 5 | 5 | | 299 | 304 |

| | | | | | | | | |
|--------------|--|--|-------|-------|-------|--|---------|---------|
| Total | | | | | | | | |
| Consumer | | | 2,187 | 3,234 | 5,421 | | 485,956 | 491,377 |

| | | | | | | | | |
|------------------------|------------|-----------|------------|----|----------|------------|--------------|--------------|
| Total U.S. mainland | \$ 111,298 | \$ 39,269 | \$ 192,687 | \$ | \$ 3,234 | \$ 346,488 | \$ 4,429,017 | \$ 4,775,505 |
|------------------------|------------|-----------|------------|----|----------|------------|--------------|--------------|

Popular, Inc.

| | | | | | | | | |
|--|-----------|----------|----------|-------|----|-----------|------------|------------|
| Commercial multi-family | \$ 15,879 | \$ 8,469 | \$ 8,530 | \$ | \$ | \$ 32,878 | \$ 793,201 | \$ 826,079 |
| Commercial real estate non-owner occupied | 377,014 | 429,836 | 415,722 | | | 1,222,572 | 2,409,543 | 3,632,115 |
| Commercial real estate owner occupied | 328,057 | 163,469 | 439,409 | 1,915 | | 932,850 | 1,178,738 | 2,111,588 |
| Commercial and industrial | 198,447 | 151,560 | 388,754 | 690 | 29 | 739,480 | 2,789,901 | 3,529,381 |

| | | | | | | | | |
|------------------|---------|---------|-----------|-------|--------|-----------|-----------|------------|
| Total | | | | | | | | |
| Commercial | 919,397 | 753,334 | 1,252,415 | 2,605 | 29 | 2,927,780 | 7,171,383 | 10,099,163 |
| Construction | 22,360 | 22,470 | 38,662 | | | 83,492 | 597,614 | 681,106 |
| Mortgage | 4,810 | 2,794 | 251,539 | | | 259,143 | 6,776,938 | 7,036,081 |
| Legacy | 1,823 | 1,973 | 6,134 | | | 9,930 | 54,506 | 64,436 |
| Leasing | | | 3,009 | | | 3,009 | 624,641 | 627,650 |
| Consumer: | | | | | | | | |
| Credit cards | | | 19,098 | | | 19,098 | 1,123,182 | 1,142,280 |
| HELOCs | | | 1,944 | 2,626 | 4,570 | | 310,602 | 315,172 |
| Personal | 1,606 | 1,448 | 23,753 | 603 | 27,410 | | 1,348,051 | 1,375,461 |
| Auto | | | 11,609 | 30 | 11,639 | | 804,339 | 815,978 |
| Other | | | 18,656 | 580 | 19,236 | | 169,552 | 188,788 |

| | | | | | | | | |
|--------------|-------|-------|--------|--|-------|--------|-----------|-----------|
| Total | | | | | | | | |
| Consumer | 1,606 | 1,448 | 75,060 | | 3,839 | 81,953 | 3,755,726 | 3,837,679 |

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| | | | | | | | | |
|------------------------|------------|------------|--------------|----------|----------|--------------|---------------|---------------|
| Total Popular, Inc. | \$ 949,996 | \$ 782,019 | \$ 1,626,819 | \$ 2,605 | \$ 3,868 | \$ 3,365,307 | \$ 18,980,808 | \$ 22,346,115 |
|------------------------|------------|------------|--------------|----------|----------|--------------|---------------|---------------|

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The following table presents the weighted average obligor risk rating at December 31, 2015 for those classifications that consider a range of rating scales.

| Weighted average obligor risk rating | (Scales 11 and 12) | (Scales 1 through 8) |
|---|--------------------|----------------------|
| Puerto Rico:^[1] | Substandard | Pass |
| Commercial multi-family | 11.13 | 6.04 |
| Commercial real estate non-owner occupied | 11.09 | 6.67 |
| Commercial real estate owner occupied | 11.23 | 7.08 |
| Commercial and industrial | 11.15 | 7.13 |
| Total Commercial | 11.16 | 6.95 |
| Construction | 11.18 | 7.56 |
| U.S. mainland: | Substandard | Pass |
| Commercial multi-family | 11.00 | 7.15 |
| Commercial real estate non-owner occupied | 11.02 | 6.92 |
| Commercial real estate owner occupied | 11.07 | 7.23 |
| Commercial and industrial | 11.57 | 6.24 |
| Total Commercial | 11.50 | 6.81 |
| Construction | 11.00 | 7.79 |
| Legacy | 11.11 | 7.78 |

[1] Excludes covered loans acquired in the Westernbank FDIC-assisted transaction.

Table of Contents**Note 11 FDIC loss-share asset and true-up payment obligation**

In connection with the Westernbank FDIC-assisted transaction, BPPR entered into loss-share arrangements with the FDIC with respect to the covered loans and other real estate owned. Pursuant to the terms of the loss-share arrangements, the FDIC's obligation to reimburse BPPR for losses with respect to covered assets begins with the first dollar of loss incurred. The FDIC reimburses BPPR for 80% of losses with respect to covered assets, and BPPR reimburses the FDIC for 80% of recoveries with respect to losses for which the FDIC paid 80% reimbursement under loss-share arrangements. The loss-share agreement applicable to single-family residential mortgage loans provides for FDIC loss and recoveries sharing for ten years expiring at the end of the quarter ending June 30, 2020. The loss-share arrangements applicable to commercial (including construction) and consumer loans expired during the quarter ended June 30, 2015 and provide for reimbursement to the FDIC through the quarter ending June 30, 2018.

The following table sets forth the activity in the FDIC loss-share asset for the periods presented.

| (In thousands) | Quarters ended March 31, | |
|---|--------------------------|------------|
| | 2016 | 2015 |
| Balance at beginning of period | \$ 310,221 | \$ 542,454 |
| Amortization of loss share indemnification asset | (4,042) | (27,316) |
| Credit impairment losses (reversal) to be covered under loss-sharing agreements | (2,093) | 8,246 |
| Reimbursable expenses | 3,950 | 21,545 |
| Net payments from FDIC under loss-sharing agreements | (88,588) | (132,265) |
| Other adjustments attributable to FDIC loss-sharing agreements | | (2,820) |
| Balance at end of period | \$ 219,448 | \$ 409,844 |

As a result of the expiration of the shared-loss arrangement under the commercial loss-share agreement on June 30, 2015, loans with a carrying amount at June 30, 2015 of approximately \$248.7 million, which were reclassified to non-covered in the accompanying statement of financial condition, are subject to the resolution of several arbitration proceedings currently ongoing with the FDIC related primarily to (i) the FDIC's denial of reimbursements for certain charge-offs claimed by BPPR with respect to certain loans and the treatment of those loans as shared-loss assets under the commercial loss-share agreement; and (ii) the denial by the FDIC of portfolio sale proposals submitted by BPPR pursuant to the applicable commercial shared-loss agreement provision governing portfolio sales. Until the disputes described above are finally resolved, the terms of the commercial loss-share agreement will remain in effect with respect to any such items under dispute. As of March 31, 2016, losses amounting to \$149 million related to these assets are reflected in the FDIC indemnification asset as a receivable from the FDIC. Refer to additional information of these disputes on Note 23, Commitments and Contingencies.

The weighted average life of the single family loan portfolio accounted for under ASC 310-30 subject to the FDIC loss-sharing agreement at March 31, 2016 is 7.92 years.

As part of the loss-share agreements, BPPR has agreed to make a true-up payment to the FDIC on the date that is 45 days following the last day (such day, the true-up measurement date) of the final shared-loss month, or upon the final disposition of all covered assets under the loss-share agreements, in the event losses on the loss-share agreements fail to reach expected levels. The estimated fair value of such true-up payment obligation is recorded as contingent

consideration, which is included in the caption of other liabilities in the consolidated statements of financial condition. Under the loss sharing agreements, BPPR will pay to the FDIC 50% of the excess, if any, of: (i) 20% of the intrinsic loss estimate of \$4.6 billion (or \$925 million) (as determined by the FDIC) less (ii) the sum of: (A) 25% of the asset discount (per bid) (or (\$1.1 billion)); plus (B) 25% of the cumulative shared-loss payments (defined as the aggregate of all of the payments made or payable to BPPR minus the aggregate of all of the payments made or payable to the FDIC); plus (C) the sum of the period servicing amounts for every consecutive twelve-month period prior to and ending on the true-up measurement date in respect of each of the loss-sharing agreements during which the loss-sharing provisions of the applicable loss-sharing agreement is in effect (defined as the product of the simple average of the principal amount of shared-loss loans and shared-loss assets at the beginning and end of such period times 1%).

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Of the four components used to estimate the true-up payment obligation (intrinsic loss estimate, asset discount, cumulative shared-loss payments, and period servicing amounts) only the cumulative shared-loss payments and the period servicing amounts will change on a quarterly basis. These two variables are the main drivers of changes in the undiscounted true-up payment obligation. In order to estimate the true-up obligation, actual and expected portfolio performance for loans under both the commercial and residential loss sharing agreement are contemplated. The cumulative shared loss payments and cumulative servicing amounts are derived from our quarterly loss reassessment process for covered loans accounted for under ASC 310-30.

Once the undiscounted true-up payment obligation is determined, the fair value is estimated based on the contractual remaining term to settle the obligation and a discount rate that is composed of the sum of the interpolated U.S. Treasury Note (T Note), defined by the remaining term of the true-up payment obligation, and a risk premium determined by the spread of the Corporation's outstanding senior unsecured debt over the equivalent T Note.

The following table provides the fair value and the undiscounted amount of the true-up payment obligation at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|------------------------------|----------------|-------------------|
| Carrying amount (fair value) | \$ 120,188 | \$ 119,745 |
| Undiscounted amount | \$ 168,525 | \$ 168,692 |

The increase in the fair value of the true-up payment obligation was principally driven by the regular accretion of the instrument, which was partially offset by an increase in the discount rate from 7.64% in 2015 to 7.98% in 2016. An enhancement in the methodology used to calculate the discount rate, incorporating a volume weighted adjusted price, was the driver of the increase in the discount rate.

The loss-share agreements contain specific terms and conditions regarding the management of the covered assets that BPPR must follow in order to receive reimbursement on losses from the FDIC. Under the loss-share agreements, BPPR must:

manage and administer the covered assets and collect and effect charge-offs and recoveries with respect to such covered assets in a manner consistent with its usual and prudent business and banking practices and, with respect to single family shared-loss loans, the procedures (including collection procedures) customarily employed by BPPR in servicing and administering mortgage loans for its own account and the servicing procedures established by FNMA or the Federal Home Loan Mortgage Corporation (FHLMC), as in effect from time to time, and in accordance with accepted mortgage servicing practices of prudent lending institutions;

exercise its best judgment in managing, administering and collecting amounts on covered assets and effecting charge-offs with respect to the covered assets;

use commercially reasonable efforts to maximize recoveries with respect to losses on single family shared-loss assets and best efforts to maximize collections with respect to commercial shared-loss assets;

retain sufficient staff to perform the duties under the loss-share agreements;

adopt and implement accounting, reporting, record-keeping and similar systems with respect to the commercial shared-loss assets;

comply with the terms of the modification guidelines approved by the FDIC or another federal agency for any single-family shared-loss loan;

provide notice with respect to proposed transactions pursuant to which a third party or affiliate will manage, administer or collect any commercial shared-loss assets;

file monthly and quarterly certificates with the FDIC specifying the amount of losses, charge-offs and recoveries; and

maintain books and records sufficient to ensure and document compliance with the terms of the loss-share agreements.

Refer to Note 23, Commitment and Contingencies, for additional information on the settlement of the arbitration proceedings with the FDIC regarding the commercial loss-share agreement.

Table of Contents**Note 12 Mortgage banking activities**

Income from mortgage banking activities includes mortgage servicing fees earned in connection with administering residential mortgage loans and valuation adjustments on mortgage servicing rights. It also includes gain on sales and securitizations of residential mortgage loans and trading gains and losses on derivative contracts used to hedge the Corporation's securitization activities. In addition, lower-of-cost-or-market valuation adjustments to residential mortgage loans held for sale, if any, are recorded as part of the mortgage banking activities.

The following table presents the components of mortgage banking activities:

| (In thousands) | Quarters ended March 31, | |
|---|--------------------------|-----------|
| | 2016 | 2015 |
| Mortgage servicing fees, net of fair value adjustments: | | |
| Mortgage servicing fees | \$ 14,802 | \$ 12,248 |
| Mortgage servicing rights fair value adjustments | (8,477) | (4,929) |
| Total mortgage servicing fees, net of fair value adjustments | 6,325 | 7,319 |
| Net gain on sale of loans, including valuation on loans | 7,110 | 7,280 |
| Trading account (loss): | | |
| Unrealized (losses) gains on outstanding derivative positions | (80) | 17 |
| Realized losses on closed derivative positions | (2,804) | (1,764) |
| Total trading account loss | (2,884) | (1,747) |
| Total mortgage banking activities | \$ 10,551 | \$ 12,852 |

Table of Contents**Note 13 Transfers of financial assets and mortgage servicing assets**

The Corporation typically transfers conforming residential mortgage loans in conjunction with GNMA and FNMA securitization transactions whereby the loans are exchanged for cash or securities and servicing rights. The securities issued through these transactions are guaranteed by the corresponding agency and, as such, under seller/service agreements the Corporation is required to service the loans in accordance with the agencies' servicing guidelines and standards. Substantially all mortgage loans securitized by the Corporation in GNMA and FNMA securities have fixed rates and represent conforming loans. As seller, the Corporation has made certain representations and warranties with respect to the originally transferred loans and, in some instances, has sold loans with credit recourse to a government-sponsored entity, namely FNMA. Refer to Note 22 to the consolidated financial statements for a description of such arrangements.

No liabilities were incurred as a result of these securitizations during the quarters ended March 31, 2016 and 2015 because they did not contain any credit recourse arrangements. During the quarter ended March 31, 2016 the Corporation recorded a net gain of \$6.4 million (March 31, 2015 \$6.4 million) related to the residential mortgage loans securitized.

The following tables present the initial fair value of the assets obtained as proceeds from residential mortgage loans securitized during the quarters ended March 31, 2016 and 2015.

| (In thousands) | Proceeds Obtained During the Quarter Ended March 31, 2016 | | | |
|---|---|-------------------|-----------------|--------------------|
| | Level 1 | Level 2 | Level 3 | Initial Fair Value |
| Assets | | | | |
| Trading account securities: | | | | |
| Mortgage-backed securities GNMA | \$ | \$ 134,012 | \$ | \$ 134,012 |
| Mortgage-backed securities FNMA | | 36,236 | | 36,236 |
| Total trading account securities | \$ | \$ 170,248 | \$ | \$ 170,248 |
| Mortgage servicing rights | \$ | | \$ 1,870 | \$ 1,870 |
| Total | \$ | \$ 170,248 | \$ 1,870 | \$ 172,118 |

| (In thousands) | Proceeds Obtained During the Quarter Ended March 31, 2015 | | | |
|---|---|-------------------|-----------|--------------------|
| | Level 1 | Level 2 | Level 3 | Initial Fair Value |
| Assets | | | | |
| Trading account securities: | | | | |
| Mortgage-backed securities GNMA | \$ | \$ 156,456 | \$ | \$ 156,456 |
| Mortgage-backed securities FNMA | | 46,958 | | 46,958 |
| Total trading account securities | \$ | \$ 203,414 | \$ | \$ 203,414 |
| Mortgage servicing rights | \$ | | \$ 2,562 | \$ 2,562 |

| | | | | | | | |
|-------|----|----|---------|----|-------|----|---------|
| Total | \$ | \$ | 203,414 | \$ | 2,562 | \$ | 205,976 |
|-------|----|----|---------|----|-------|----|---------|

During the quarter ended March 31, 2016, the Corporation retained servicing rights on whole loan sales involving approximately \$18.5 million in principal balance outstanding (March 31, 2015 \$22 million), with realized gains of approximately \$0.7 million (March 31, 2015 gains of \$1.0 million). All loan sales performed during the quarters ended March 31, 2016 and 2015 were without credit recourse agreements.

The Corporation recognizes as assets the rights to service loans for others, whether these rights are purchased or result from asset transfers such as sales and securitizations.

The Corporation uses a discounted cash flow model to estimate the fair value of MSRs. The discounted cash flow model incorporates assumptions that market participants would use in estimating future net servicing income, including estimates of prepayment speeds, discount rate, cost to service, escrow account earnings, contractual servicing fee income, prepayment and late fees, among other considerations. Prepayment speeds are adjusted for the Corporation's loan characteristics and portfolio behavior.

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The following table presents the changes in MSR values measured using the fair value method for the quarters ended March 31, 2016 and 2015.

| (In thousands) | Residential MSRs | |
|---|------------------|----------------|
| | March 31, 2016 | March 31, 2015 |
| Fair value at beginning of period | \$ 211,405 | \$ 148,694 |
| Additions | 2,123 | 5,259 |
| Changes due to payments on loans ^[1] | (4,254) | (3,789) |
| Reduction due to loan repurchases | (357) | (456) |
| Changes in fair value due to changes in valuation model inputs or assumptions | (3,866) | (684) |
| Fair value at end of period | \$ 205,051 | \$ 149,024 |

[1] Represents changes due to collection / realization of expected cash flows over time.

Mortgage servicing rights as of March 31, 2016 include those acquired as part of the Doral Bank Transaction.

Residential mortgage loans serviced for others were \$20.3 billion at March 31, 2016 (December 31, 2015 \$20.6 billion).

Net mortgage servicing fees, a component of mortgage banking activities in the consolidated statements of operations, include the changes from period to period in the fair value of the MSRs, including changes due to collection / realization of expected cash flows. Mortgage servicing fees, excluding fair value adjustments, for the quarter ended March 31, 2016 amounted to \$14.8 million (March 31, 2015 \$12.2 million). The banking subsidiaries receive servicing fees based on a percentage of the outstanding loan balance. At March 31, 2016, those weighted average mortgage servicing fees were 0.29% (March 31, 2015 0.26%). Under these servicing agreements, the banking subsidiaries do not generally earn significant prepayment penalty fees on the underlying loans serviced.

The section below includes information on assumptions used in the valuation model of the MSRs, originated and purchased.

Key economic assumptions used in measuring the servicing rights derived from loans securitized or sold by the Corporation during the quarters ended March 31, 2016 and 2015 were as follows:

| | Quarters ended | |
|-----------------------------|----------------|----------------|
| | March 31, 2016 | March 31, 2015 |
| Prepayment speed | 5.4% | 7.3% |
| Weighted average life | 10.0 years | 13.7 years |
| Discount rate (annual rate) | 11.1% | 10.9% |

Key economic assumptions used to estimate the fair value of MSRs derived from sales and securitizations of mortgage loans performed by the banking subsidiaries and the sensitivity to immediate changes in those assumptions were as follows as of the end of the periods reported:

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| (In thousands) | Originated MSR | |
|--|----------------|-------------------|
| | March 31, 2016 | December 31, 2015 |
| Fair value of servicing rights | \$ 95,043 | \$ 98,648 |
| Weighted average life | 7.3 years | 7.3 years |
| Weighted average prepayment speed (annual rate) | 6.0% | 6.0% |
| Impact on fair value of 10% adverse change | \$ (2,376) | \$ (2,488) |
| Impact on fair value of 20% adverse change | \$ (4,982) | \$ (5,241) |
| Weighted average discount rate (annual rate) | 11.5% | 11.5% |
| Impact on fair value of 10% adverse change | \$ (3,853) | \$ (4,083) |
| Impact on fair value of 20% adverse change | \$ (7,723) | \$ (8,206) |

The banking subsidiaries also own servicing rights purchased from other financial institutions. The fair value of purchased MSR, their related valuation assumptions and the sensitivity to immediate changes in those assumptions were as follows as of the end of the periods reported:

| (In thousands) | Purchased MSR | |
|--|----------------|-------------------|
| | March 31, 2016 | December 31, 2015 |
| Fair value of servicing rights | \$ 110,008 | \$ 112,757 |
| Weighted average life | 6.2 years | 6.2 years |
| Weighted average prepayment speed (annual rate) | 6.7% | 6.9% |
| Impact on fair value of 10% adverse change | \$ (2,795) | \$ (2,871) |
| Impact on fair value of 20% adverse change | \$ (5,842) | \$ (6,034) |
| Weighted average discount rate (annual rate) | 11.0% | 11.0% |
| Impact on fair value of 10% adverse change | \$ (4,077) | \$ (4,211) |
| Impact on fair value of 20% adverse change | \$ (8,221) | \$ (8,525) |

The sensitivity analyses presented in the tables above for servicing rights are hypothetical and should be used with caution. As the figures indicate, changes in fair value based on a 10 and 20 percent variation in assumptions generally cannot be extrapolated because the relationship of the change in assumption to the change in fair value may not be linear. Also, in the sensitivity tables included herein, the effect of a variation in a particular assumption on the fair value of the retained interest is calculated without changing any other assumption. In reality, changes in one factor may result in changes in another (for example, increases in market interest rates may result in lower prepayments and increased credit losses), which might magnify or counteract the sensitivities.

At March 31, 2016, the Corporation serviced \$1.8 billion (December 31, 2015 \$1.9 billion) in residential mortgage loans with credit recourse to the Corporation.

Under the GNMA securitizations, the Corporation, as servicer, has the right to repurchase (but not the obligation), at its option and without GNMA's prior authorization, any loan that is collateral for a GNMA guaranteed mortgage-backed security when certain delinquency criteria are met. At the time that individual loans meet GNMA's specified delinquency criteria and are eligible for repurchase, the Corporation is deemed to have regained effective control over these loans if the Corporation was the pool issuer. At March 31, 2016, the Corporation had recorded \$146 million in mortgage loans on its consolidated statements of financial condition related to this buy-back option program (December 31, 2015 \$140 million). As long as the Corporation continues to service the loans that continue to be collateral in a GNMA guaranteed mortgage-backed security, the MSR is recognized by the Corporation. During the quarter ended March 31, 2016, the Corporation repurchased approximately \$ 17 million (March 31, 2015 \$24 million) of mortgage loans under the GNMA buy-back option program. The determination to repurchase these loans was based on the economic benefits of the transaction, which results in a reduction of the servicing costs for these severely delinquent loans, mostly related to principal and interest advances. Furthermore, due to their guaranteed nature, the risk associated with the loans is minimal. The Corporation places these loans under its loss mitigation programs and once brought back to current status, these may be either retained in portfolio or re-sold in the secondary market.

Table of Contents**Note 14 Other real estate owned**

The following tables present the activity related to Other Real Estate Owned (OREO), for the quarters ended March 31, 2016 and 2015.

| (In thousands) | For the quarter ended March 31, 2016 | | | | Total |
|--------------------------------|--------------------------------------|--------------|-----------|----------|------------|
| | Non-covered | Non-covered | Covered | | |
| | OREO | OREO | OREO | | |
| | Commercial/ | Construction | Mortgage | Mortgage | |
| Balance at beginning of period | \$ 32,471 | \$ 122,760 | \$ 36,685 | | \$ 191,916 |
| Write-downs in value | (1,717) | (2,016) | (500) | | (4,233) |
| Additions | 1,810 | 24,276 | 4,483 | | 30,569 |
| Sales | (1,595) | (8,500) | (3,649) | | (13,744) |
| Other adjustments | (615) | (914) | (622) | | (2,151) |
| Ending balance | \$ 30,354 | \$ 135,606 | \$ 36,397 | | \$ 202,357 |

| (In thousands) | For the quarter ended March 31, 2015 | | | | | Total |
|--------------------------------|--------------------------------------|--------------|-------------|--------------|----------|------------|
| | Non-covered | Non-covered | Covered | Covered | | |
| | OREO | OREO | OREO | OREO | | |
| | Commercial/ | Construction | Commercial/ | Construction | Mortgage | |
| Balance at beginning of period | \$ 38,983 | \$ 96,517 | \$ 85,394 | \$ 44,872 | | \$ 265,766 |
| Write-downs in value | (5,887) | (1,372) | (9,395) | (1,282) | | (17,936) |
| Additions | 2,035 | 21,075 | 4,038 | 5,381 | | 32,529 |
| Sales | (9,427) | (13,086) | (9,464) | (5,822) | | (37,799) |
| Other adjustments | (96) | (572) | | (165) | | (833) |
| Ending balance | \$ 25,608 | \$ 102,562 | \$ 70,573 | \$ 42,984 | | \$ 241,727 |

Table of Contents**Note 15 Other assets**

The caption of other assets in the consolidated statements of financial condition consists of the following major categories:

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--|----------------|-------------------|
| Net deferred tax assets (net of valuation allowance) | \$ 1,275,017 | \$ 1,302,452 |
| Investments under the equity method | 216,076 | 212,838 |
| Prepaid taxes | 174,558 | 180,969 |
| Other prepaid expenses | 81,300 | 79,215 |
| Derivative assets | 15,012 | 16,959 |
| Trades receivable from brokers and counterparties | 87,590 | 78,759 |
| Others | 306,477 | 321,970 |
| Total other assets | \$ 2,156,030 | \$ 2,193,162 |

Table of Contents**Note 16 Goodwill and other intangible assets*****Goodwill***

The changes in the carrying amount of goodwill for the quarters ended March 31, 2016 and 2015, allocated by reportable segments, were as follows (refer to Note 35 for the definition of the Corporation's reportable segments):

| (In thousands) | 2016 | | | |
|------------------------------|-------------------------------|----------------------------|---------------------------------------|------------------------------|
| | Balance at January 1, 2016 | Goodwill on acquisition | Purchase accounting adjustments | Balance at March 31, 2016 |
| Banco Popular de Puerto Rico | \$ 280,221 | \$ | \$ | \$ 280,221 |
| Banco Popular North America | 346,167 | | 4,707 | 350,874 |
| Total Popular, Inc. | \$ 626,388 | \$ | \$ 4,707 | \$ 631,095 |

| (In thousands) | 2015 | | | |
|------------------------------|-------------------------------|----------------------------|---------------------------------------|------------------------------|
| | Balance at January 1, 2015 | Goodwill on acquisition | Purchase accounting adjustments | Balance at March 31, 2015 |
| Banco Popular de Puerto Rico | \$ 250,109 | \$ 3,899 | \$ | \$ 254,008 |
| Banco Popular North America | 215,567 | 38,735 | | 254,302 |
| Total Popular, Inc. | \$ 465,676 | \$ 42,634 | \$ | \$ 508,310 |

During the quarter ended March 31, 2016, the Corporation recorded adjustments to its initial fair value estimates in connection with the Doral Bank Transaction. As a result, the discount on the loans increased by \$4.7 million with a corresponding increase to goodwill. The goodwill recorded during the first quarter of 2015 was related to the Doral Bank Transaction. Refer to Note 5, Business Combination, for additional information.

The following tables present the gross amount of goodwill and accumulated impairment losses by reportable segments.

| (In thousands) | March 31, 2016 | | | | | |
|------------------------------|---|-------------------------------------|---|--|-------------------------------------|--|
| | Balance at January 1, 2016 (gross amounts) | Accumulated impairment losses | Balance at January 1, 2016 (net amounts) | Balance at March 31, 2016 (gross amounts) | Accumulated impairment losses | Balance at March 31, 2016 (net amounts) |
| Banco Popular de Puerto Rico | \$ 280,221 | \$ | \$ 280,221 | \$ 280,221 | \$ | \$ 280,221 |
| Banco Popular North America | 510,578 | 164,411 | 346,167 | 515,285 | 164,411 | 350,874 |

| | | | | | | |
|---------------------|------------|------------|------------|------------|------------|------------|
| Total Popular, Inc. | \$ 790,799 | \$ 164,411 | \$ 626,388 | \$ 795,506 | \$ 164,411 | \$ 631,095 |
|---------------------|------------|------------|------------|------------|------------|------------|

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| (In thousands) | December 31, 2015 | | | | | |
|------------------------------|---|-------------------------------------|---|---|-------------------------------------|--|
| | Balance at January 1, 2015 (gross amounts) | Accumulated impairment losses | Balance at January 1, 2015 (net amounts) | Balance at December 31, 2015 (gross amounts) | Accumulated impairment losses | Balance at December 31, 2015 (net amounts) |
| Banco Popular de Puerto Rico | \$ 250,109 | \$ | \$ 250,109 | \$ 280,221 | \$ | \$ 280,221 |
| Banco Popular North America | 379,978 | 164,411 | 215,567 | 510,578 | 164,411 | 346,167 |
| Total Popular, Inc. | \$ 630,087 | \$ 164,411 | \$ 465,676 | \$ 790,799 | \$ 164,411 | \$ 626,388 |

Other Intangible Assets

At March 31, 2016 and December 31, 2015, the Corporation had \$ 6.1 million of identifiable intangible assets, with indefinite useful lives, mostly associated with E-LOAN s trademark.

The following table reflects the components of other intangible assets subject to amortization:

| (In thousands) | Gross Carrying Amount | Accumulated Amortization | Net Carrying Value |
|--------------------------------------|-----------------------------|-----------------------------|--------------------------|
| March 31, 2016 | | | |
| Core deposits | \$ 63,539 | \$ 40,132 | \$ 23,407 |
| Other customer relationships | 36,786 | 12,227 | 24,559 |
| Total other intangible assets | \$ 100,325 | \$ 52,359 | \$ 47,966 |
| December 31, 2015 | | | |
| Core deposits | \$ 63,539 | \$ 38,464 | \$ 25,075 |
| Other customer relationships | 37,665 | 10,745 | 26,920 |
| Total other intangible assets | \$ 101,204 | \$ 49,209 | \$ 51,995 |

During the quarter ended March 31, 2016, the Corporation recognized \$ 3.1 million in amortization expense related to other intangible assets with definite useful lives (March 31, 2015 \$ 2.1 million).

The following table presents the estimated amortization of the intangible assets with definite useful lives for each of the following periods:

| (In thousands) | |
|----------------|----------|
| Remaining 2016 | \$ 9,030 |
| Year 2017 | 9,378 |

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| | |
|-----------|-------|
| Year 2018 | 9,286 |
| Year 2019 | 9,042 |
| Year 2020 | 4,967 |
| Year 2021 | 2,157 |

Table of Contents**Note 17 Deposits**

Total interest bearing deposits as of the end of the periods presented consisted of:

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--|----------------------|----------------------|
| Savings accounts | \$ 7,307,272 | \$ 7,010,391 |
| NOW, money market and other interest bearing demand deposits | 5,957,465 | 5,632,449 |
| Total savings, NOW, money market and other interest bearing demand deposits | 13,264,737 | 12,642,840 |
| Certificates of deposit: | | |
| Under \$100,000 | 3,798,028 | 4,014,359 |
| \$100,000 and over | 4,079,735 | 4,151,009 |
| Total certificates of deposit | 7,877,763 | 8,165,368 |
| Total interest bearing deposits | \$ 21,142,500 | \$ 20,808,208 |

A summary of certificates of deposit by maturity at March 31, 2016 follows:

| (In thousands) | |
|--------------------------------------|---------------------|
| 2016 | \$ 3,780,813 |
| 2017 | 1,452,245 |
| 2018 | 800,872 |
| 2019 | 517,844 |
| 2020 | 974,612 |
| 2021 and thereafter | 351,377 |
| Total certificates of deposit | \$ 7,877,763 |

At March 31, 2016, the Corporation had brokered deposits amounting to \$ 0.9 billion (December 31, 2015 \$ 1.3 billion).

The aggregate amount of overdrafts in demand deposit accounts that were reclassified to loans was \$9 million at March 31, 2016 (December 31, 2015 \$11 million).

Table of Contents**Note 18 Borrowings**

The following table presents the composition of fed funds purchased and assets sold under agreements to repurchase at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---|-------------------|-------------------|
| Federal funds purchased | \$ 50,000 | \$ 50,000 |
| Assets sold under agreements to repurchase | 710,154 | 712,145 |
| Total federal funds purchased and assets sold under agreements to repurchase | \$ 760,154 | \$ 762,145 |

The following table presents information related to the Corporation's repurchase transactions accounted for as secured borrowings that are collateralized with investment securities available-for-sale, other assets held-for-trading purposes or which have been obtained under agreements to resell. It is the Corporation's policy to maintain effective control over assets sold under agreements to repurchase; accordingly, such securities continue to be carried on the consolidated statements of financial condition.

Repurchase agreements accounted for as secured borrowings

| (In thousands) | March 31, 2016 Repurchase liability | December 31, 2015 Repurchase liability |
|--|---|--|
| Obligations of U.S. government sponsored entities | | |
| Within 30 days | \$ 87,809 | \$ 243,708 |
| After 30 to 90 days | 54,361 | |
| After 90 days | 192,238 | 23,366 |
| Total obligations of U.S. government sponsored entities | 334,408 | 267,074 |
| Mortgage-backed securities | | |
| Within 30 days | 28,340 | 124,878 |
| After 30 to 90 days | 57,224 | 154,582 |
| After 90 days | 264,321 | 142,441 |
| Total mortgage-backed securities | 349,885 | 421,901 |
| Collateralized mortgage obligations | | |
| Within 30 days | 10,458 | 10,298 |
| After 30 to 90 days | | 12,872 |
| After 90 days | 15,403 | |

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| | | |
|---|------------|------------|
| Total collateralized mortgage obligations | 25,861 | 23,170 |
| Total | \$ 710,154 | \$ 712,145 |

Repurchase agreements in portfolio are generally short-term, often overnight and Popular acts as borrowers transferring assets to the counterparty. As such our risk is very limited. We manage the liquidity risks arising from secured funding by sourcing funding globally from a diverse group of counterparties, providing a range of securities collateral and pursuing longer durations, when appropriate.

The following table presents the composition of other short-term borrowings at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|-----------------------------------|----------------|-------------------|
| Securities sold not yet purchased | \$ 5,170 | \$ |
| Others | 1,200 | 1,200 |
| Total other short-term borrowings | \$ 6,370 | \$ 1,200 |

Note: Refer to the Corporation's 2015 Form 10-K for rates information at December 31, 2015.

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The following table presents the composition of notes payable at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--|---------------------|---------------------|
| Advances with the FHLB with maturities ranging from 2016 through 2029 paying interest at monthly fixed rates ranging from 0.71% to 4.19 % (2015 0.45% to 4.19%) | \$ 638,848 | \$ 747,072 |
| Advances with the FHLB maturing on 2019 paying interest monthly at a floating rate of 0.34% over the 1 month LIBOR | 13,000 | |
| Advances with the FHLB with maturities ranging from 2017 through 2019 paying interest quarterly at a floating rate from 0.01% to 0.24% over the 3 month LIBOR | 30,313 | 14,429 |
| Unsecured senior debt securities maturing on 2019 paying interest semiannually at a fixed rate of 7.00%, net of debt issuance costs of \$6,775 (2015 \$7,296) | 443,225 | 442,704 |
| Junior subordinated deferrable interest debentures (related to trust preferred securities) with maturities ranging from 2027 to 2034 with fixed interest rates ranging from 6.125% to 8.327%, net of debt issuance costs of \$497 (2015 \$505) | 439,303 | 439,295 |
| Others | 18,779 | 19,008 |
| Total notes payable | \$ 1,583,468 | \$ 1,662,508 |

Note: Refer to the Corporation's 2015 Form 10-K for rates information at December 31, 2015.

At March 31, 2016, the Corporation's banking subsidiaries had credit facilities authorized with the FHLB and the Federal Reserve discount window aggregating to \$4.1 billion and \$1.3 billion (December 31, 2015 \$3.9 billion and \$1.3 billion, respectively), which were collateralized by loans held-in-portfolio. At March 31, 2016, the Corporation used \$922 million of the available credit facility with the FHLB (December 31, 2015 \$762 million), which includes \$240 million used for a municipal letter of credit to secure deposits, while the borrowing capacity at the discount window remains unused.

A breakdown of borrowings by contractual maturities at March 31, 2016 is included in the table below.

| (In thousands) | Fed funds purchased and assets sold under agreements to repurchase | Short-term borrowings | Notes payable | Total |
|----------------|--|-----------------------|---------------|------------|
| Year | | | | |
| 2016 | \$ 760,154 | \$ 6,370 | \$ 145,402 | \$ 911,926 |

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| | | | | | |
|------------------|----|---------|----------|--------------|--------------|
| 2017 | | | | 90,939 | 90,939 |
| 2018 | | | | 144,503 | 144,503 |
| 2019 | | | | 551,314 | 551,314 |
| 2020 | | | | 92,529 | 92,529 |
| Later years | | | | 558,781 | 558,781 |
| Total borrowings | \$ | 760,154 | \$ 6,370 | \$ 1,583,468 | \$ 2,349,992 |

Table of Contents**Note 19 Offsetting of financial assets and liabilities**

The following tables present the potential effect of rights of setoff associated with the Corporation's recognized financial assets and liabilities at March 31, 2016 and December 31, 2015.

| (In thousands) | As of March 31, 2016 | | | | Gross Amounts Not Offset in the Statement of Financial Position | | | | |
|-------------------------------|-----------------------------------|--|--|-----------------------|---|--------------------------|------------------|---|---|
| | Gross Amount of Recognized Assets | Gross Amount Offset in the Statement of Financial Position | Net Amounts of Assets Presented in the Statement of Financial Position | Financial Instruments | Securities Collateral Received | Cash Collateral Received | Net Amount | | |
| | | | | | | | | Gross Amounts of | |
| | | | | | | | | Offset in the Statement of Financial Position | Assets Presented in the Statement of Financial Position |
| Derivatives | \$ 15,012 | \$ | \$ 15,012 | \$ 35 | \$ | \$ | \$ 14,977 | | |
| Reverse repurchase agreements | 97,830 | | 97,830 | | 97,830 | | | | |
| Total | \$ 112,842 | \$ | \$ 112,842 | \$ 35 | \$ 97,830 | \$ | \$ 14,977 | | |

| (In thousands) | As of March 31, 2016 | | | | Gross Amounts Not Offset in the Statement of Financial Position | | | | |
|-----------------------|--|---|---|-----------------------|---|-------------------------|-----------------|---|--|
| | Gross Amount of Recognized Liabilities | Gross Amounts Offset in the Statement of Financial Position | Net Amounts of Liabilities Presented in the Statement of Financial Position | Financial Instruments | Securities Collateral Pledged | Cash Collateral Pledged | Net Amount | | |
| | | | | | | | | Gross Amounts of | |
| | | | | | | | | Offset in the Statement of Financial Position | Liabilities Presented in the Statement of Financial Position |
| Derivatives | \$ 12,068 | \$ | \$ 12,068 | \$ 35 | \$ 3,153 | \$ | \$ 8,880 | | |
| Repurchase agreements | 710,154 | | 710,154 | | 710,154 | | | | |
| Total | \$ 722,222 | \$ | \$ 722,222 | \$ 35 | \$ 713,307 | \$ | \$ 8,880 | | |

As of December 31, 2015

Gross Amounts Not Offset in the Statement of Financial Position

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| (In thousands) | Gross Amount of Recognized Assets | Gross Amounts Offset in the Statement of Financial Position | Net Amounts of Assets Presented in the Statement of Financial Position | Financial Instruments | Securities Collateral Received | Cash Collateral Received | Net Amount |
|----------------------------------|---|--|--|--------------------------|--------------------------------------|--------------------------------|------------------|
| Derivatives | \$ 16,959 | \$ | \$ 16,959 | \$ 114 | \$ | \$ | \$ 16,845 |
| Reverse repurchase agreements | 96,338 | | 96,338 | | 96,338 | | |
| Total | \$ 113,297 | \$ | \$ 113,297 | \$ 114 | \$ 96,338 | \$ | \$ 16,845 |

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| | As of December 31, 2015 | | | Gross Amounts Not Offset in the Statement of Financial Position | | | |
|-----------------------|---|--|---|---|-------------------------------------|--------------------------------|------------------|
| | Gross Amount of Recognized Liabilities | Offset in the Statement of Financial Position | Net Amounts of Gross Amounts Offset in the Statement of Financial Position | Financial Instruments | Securities Collateral Pledged | Cash Collateral Received | Net Amount |
| (In thousands) | | | | | | | |
| Derivatives | \$ 14,343 | \$ | \$ 14,343 | \$ 114 | \$ 4,050 | \$ | \$ 10,179 |
| Repurchase agreements | 712,145 | | 712,145 | | 712,145 | | |
| Total | \$ 726,488 | \$ | \$ 726,488 | \$ 114 | \$ 716,195 | \$ | \$ 10,179 |

The Corporation's derivatives are subject to agreements which allow a right of set-off with each respective counterparty. In addition, the Corporation's Repurchase Agreements and Reverse Repurchase Agreements have a right of set-off with the respective counterparty under the supplemental terms of the Master Repurchase Agreements. In an event of default each party has a right of set-off against the other party for amounts owed in the related agreement and any other amount or obligation owed in respect of any other agreement or transaction between them.

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Note 20 Stockholders equity

During the quarter ended March 31, 2016 the Corporation declared a cash dividend of \$0.15 per share on its outstanding common stock, which was paid on April 1, 2016 to shareholders of record at the close of business on March 11, 2016. This represents a payout of approximately \$15.5 million.

BPPR statutory reserve

The Banking Act of the Commonwealth of Puerto Rico requires that a minimum of 10% of BPPR's net income for the year be transferred to a statutory reserve account until such statutory reserve equals the total of paid-in capital on common and preferred stock. Any losses incurred by a bank must first be charged to retained earnings and then to the reserve fund. Amounts credited to the reserve fund may not be used to pay dividends without the prior consent of the Puerto Rico Commissioner of Financial Institutions. The failure to maintain sufficient statutory reserves would preclude BPPR from paying dividends. BPPR's statutory reserve fund amounted to \$495 million at March 31, 2016 (December 31, 2015 \$495 million). There were no transfers between the statutory reserve account and the retained earnings account during the quarters ended March 31, 2016 and March 31, 2015.

Table of Contents**Note 21 Other comprehensive loss**

The following table presents changes in accumulated other comprehensive loss by component for the quarters ended March 31, 2016 and 2015.

| (In thousands) | Changes in Accumulated Other Comprehensive Loss by Component [1] | Quarters ended March 31, | |
|--|---|-----------------------------|--------------|
| | | 2016 | 2015 |
| Foreign currency translation | Beginning Balance | \$ (35,930) | \$ (32,832) |
| | Other comprehensive loss before reclassifications | (705) | (581) |
| | Amounts reclassified from accumulated other comprehensive loss | | |
| | Net change | (705) | (581) |
| | Ending balance | \$ (36,635) | \$ (33,413) |
| Adjustment of pension and postretirement benefit plans | Beginning Balance | \$ (211,276) | \$ (205,187) |
| | Amounts reclassified from accumulated other comprehensive loss for amortization of net losses | 3,346 | 3,065 |
| | Amounts reclassified from accumulated other comprehensive loss for amortization of prior service cost | (580) | (579) |
| | Net change | 2,766 | 2,486 |
| | Ending balance | \$ (208,510) | \$ (202,701) |
| Unrealized net holding gains on investments | Beginning Balance | \$ (9,560) | \$ 8,465 |
| | Other comprehensive income before reclassifications | 73,351 | 34,285 |
| | Net change | 73,351 | 34,285 |
| | Ending balance | \$ 63,791 | \$ 42,750 |
| Unrealized net losses on cash flow hedges | Beginning Balance | \$ (120) | \$ (318) |

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| | | |
|--|--------------|--------------|
| Other comprehensive loss before reclassifications | (1,219) | (1,546) |
| Amounts reclassified from other accumulated other comprehensive loss | 943 | 828 |
| Net change | (276) | (718) |
| Ending balance | \$ (396) | \$ (1,036) |
| Total | \$ (181,750) | \$ (194,400) |

[1] All amounts presented are net of tax.

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The following table presents the amounts reclassified out of each component of accumulated other comprehensive loss during the quarters ended March 31, 2016 and 2015.

| (In thousands) | Reclassifications Out of Accumulated Other Comprehensive Loss | | |
|---|--|--------------------------|------------|
| | Affected Line Item in the Consolidated Statements of Operations | Quarters ended March 31, | |
| | | 2016 | 2015 |
| Adjustment of pension and postretirement benefit plans | | | |
| Amortization of net losses | Personnel costs | \$ (5,486) | \$ (5,025) |
| Amortization of prior service cost | Personnel costs | 950 | 950 |
| | Total before tax | (4,536) | (4,075) |
| | Income tax benefit | 1,770 | 1,589 |
| | Total net of tax | \$ (2,766) | \$ (2,486) |
| Unrealized net losses on cash flow hedges | | | |
| Forward contracts | Mortgage banking activities | \$ (1,545) | \$ (1,358) |
| | Total before tax | (1,545) | (1,358) |
| | Income tax benefit | 602 | 530 |
| | Total net of tax | \$ (943) | \$ (828) |
| | Total reclassification adjustments, net of tax | \$ (3,709) | \$ (3,314) |

Table of Contents**Note 22 Guarantees**

At March 31, 2016 the Corporation recorded a liability of \$0.7 million (December 31, 2015 \$0.5 million), which represents the unamortized balance of the obligations undertaken in issuing the guarantees under the standby letters of credit. Management does not anticipate any material losses related to these instruments.

From time to time, the Corporation securitized mortgage loans into guaranteed mortgage-backed securities subject to limited, and in certain instances, lifetime credit recourse on the loans that serve as collateral for the mortgage-backed securities. The Corporation has not sold any mortgage loans subject to credit recourse since 2009. At March 31, 2016 the Corporation serviced \$1.8 billion (December 31, 2015 \$1.9 billion) in residential mortgage loans subject to credit recourse provisions, principally loans associated with FNMA and FHLMC residential mortgage loan securitization programs. In the event of any customer default, pursuant to the credit recourse provided, the Corporation is required to repurchase the loan or reimburse the third party investor for the incurred loss. The maximum potential amount of future payments that the Corporation would be required to make under the recourse arrangements in the event of nonperformance by the borrowers is equivalent to the total outstanding balance of the residential mortgage loans serviced with recourse and interest, if applicable. During the quarter ended March 31, 2016, the Corporation repurchased approximately \$ 13 million of unpaid principal balance in mortgage loans subject to the credit recourse provisions (March 31, 2015 \$ 16 million). In the event of nonperformance by the borrower, the Corporation has rights to the underlying collateral securing the mortgage loan. The Corporation suffers ultimate losses on these loans when the proceeds from a foreclosure sale of the property underlying a defaulted mortgage loan are less than the outstanding principal balance of the loan plus any uncollected interest advanced and the costs of holding and disposing the related property. At March 31, 2016 the Corporation's liability established to cover the estimated credit loss exposure related to loans sold or serviced with credit recourse amounted to \$ 58 million (December 31, 2015 \$ 59 million).

The following table shows the changes in the Corporation's liability of estimated losses related to loans serviced with credit recourse provisions during the quarters ended March 31, 2016 and 2015.

| (In thousands) | March 31, | |
|-----------------------------------|-----------|-----------|
| | 2016 | 2015 |
| Balance as of beginning of period | \$ 58,663 | \$ 59,438 |
| Provision for recourse liability | 3,920 | 6,500 |
| Net charge-offs | (4,589) | (6,553) |
| Balance as of end of period | \$ 57,994 | \$ 59,385 |

When the Corporation sells or securitizes mortgage loans, it generally makes customary representations and warranties regarding the characteristics of the loans sold. To the extent the loans do not meet specified characteristics, the Corporation may be required to repurchase such loans or indemnify for losses and bear any subsequent loss related to the loans. During the quarters ended March 31, 2016 and March 31, 2015, BPPR did not repurchase loans under representation and warranty arrangements. A substantial amount of these loans reinstate to performing status or have mortgage insurance, and thus the ultimate losses on the loans are not deemed significant.

From time to time, the Corporation sells loans and agrees to indemnify the purchaser for credit losses or any breach of certain representations and warranties made in connection with the sale. The following table presents the changes in the Corporation's liability for estimated losses associated with indemnifications and representations and warranties related to loans sold by BPPR for the quarters ended March 31, 2016 and 2015.

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| (In thousands) | 2016 | 2015 |
|--|----------|-----------|
| Balance as of beginning of period | \$ 8,087 | \$ 15,959 |
| Provision (reversal) for representation and warranties | 106 | (1,901) |
| Net charge-offs | (191) | (14) |
| Balance as of end of period | \$ 8,002 | \$ 14,044 |

In addition, at March 31, 2016, the Corporation has reserves for customary representations and warranties related to loans sold by its U.S. subsidiary E-LOAN prior to 2009. These loans were sold to investors on a servicing released basis subject to certain representation and warranties. Although the risk of loss or default was generally assumed by the investors, the Corporation made certain representations relating to borrower creditworthiness, loan documentation and collateral, which if not correct, may result in requiring the Corporation to repurchase the loans or indemnify investors for any related losses associated with these loans. At March 31, 2016, the Corporation's reserve for estimated losses from such representation and warranty arrangements amounted to \$ 4 million, which was included as part of other liabilities in the consolidated statement of financial condition (December 31, 2015 \$ 4 million). E-LOAN is no longer originating and selling loans since the subsidiary ceased these activities in 2008 and most of the outstanding agreements with major counterparties were settled during 2010 and 2011.

Servicing agreements relating to the mortgage-backed securities programs of FNMA and GNMA, and to mortgage loans sold or serviced to certain other investors, including FHLMC, require the Corporation to advance funds to make scheduled payments of principal, interest, taxes and insurance, if such payments have not been received from the borrowers. At March 31, 2016, the Corporation serviced \$20.3 billion in mortgage loans for third-parties, including the loans serviced with credit recourse (December 31, 2015 \$20.6 billion). The Corporation generally recovers funds advanced pursuant to these arrangements from the mortgage owner, from liquidation proceeds when the mortgage loan is foreclosed or, in the case of FHA/VA loans, under the applicable FHA and VA insurance and guarantees programs. However, in the meantime, the Corporation must absorb the cost of the funds it advances during the time the advance is outstanding. The Corporation must also bear the costs of attempting to collect on delinquent and defaulted mortgage loans. In addition, if a defaulted loan is not cured, the mortgage loan would be canceled as part of the foreclosure proceedings and the Corporation would not receive any future servicing income with respect to that loan. At March 31, 2016, the outstanding balance of funds advanced by the Corporation under such mortgage loan servicing agreements was approximately \$76 million, including advances on the portfolio acquired from Doral Bank (March 31, 2015 \$31 million). To the extent the mortgage loans underlying the Corporation's servicing portfolio experience increased delinquencies, the Corporation would be required to dedicate additional cash resources to comply with its obligation to advance funds as well as incur additional administrative costs related to increases in collection efforts.

Popular, Inc. Holding Company (PIHC) fully and unconditionally guarantees certain borrowing obligations issued by certain of its wholly-owned consolidated subsidiaries amounting to \$ 0.2 billion at March 31, 2016 (December 31, 2015 \$ 0.2 billion). In addition, at March 31, 2016 and December 31, 2015, PIHC fully and unconditionally guaranteed on a subordinated basis \$ 0.4 billion and \$ 0.4 billion, respectively, of capital securities (trust preferred securities) issued by wholly-owned issuing trust entities to the extent set forth in the applicable guarantee agreement.

Table of Contents**Note 23 Commitments and contingencies***Off-balance sheet risk*

The Corporation is a party to financial instruments with off-balance sheet credit risk in the normal course of business to meet the financial needs of its customers. These financial instruments include loan commitments, letters of credit, and standby letters of credit. These instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the consolidated statements of financial condition.

The Corporation's exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit, standby letters of credit and financial guarantees written is represented by the contractual notional amounts of those instruments. The Corporation uses the same credit policies in making these commitments and conditional obligations as it does for those reflected on the consolidated statements of financial condition.

Financial instruments with off-balance sheet credit risk, whose contract amounts represent potential credit risk as of the end of the periods presented were as follows:

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---|----------------|-------------------|
| Commitments to extend credit: | | |
| Credit card lines | \$ 4,562,439 | \$ 4,552,331 |
| Commercial and construction lines of credit | 2,711,061 | 2,619,092 |
| Other consumer unused credit commitments | 259,134 | 262,685 |
| Commercial letters of credit | 1,560 | 2,040 |
| Standby letters of credit | 36,252 | 49,670 |
| Commitments to originate or fund mortgage loans | 25,079 | 21,311 |

At March 31, 2016 and December 31, 2015, the Corporation maintained a reserve of approximately \$10 million for potential losses associated with unfunded loan commitments related to commercial and consumer lines of credit.

Other commitments

At March 31, 2016 and December 31, 2015, the Corporation also maintained other non-credit commitments for approximately \$9 million, primarily for the acquisition of other investments.

Business concentration

Since the Corporation's business activities are currently concentrated primarily in Puerto Rico, its results of operations and financial condition are dependent upon the general trends of the Puerto Rico economy and, in particular, the residential and commercial real estate markets. The concentration of the Corporation's operations in Puerto Rico exposes it to greater risk than other banking companies with a wider geographic base. Its asset and revenue composition by geographical area is presented in Note 35 to the consolidated financial statements.

Since February 2014, the three principal rating agencies (Moody's, S&P and Fitch) have lowered their ratings on the General Obligation bonds of the Commonwealth and the bonds of several other Commonwealth instrumentalities to non-investment grade ratings. In connection with their rating actions, the rating agencies noted various factors,

including high levels of public debt, the lack of a clear economic growth catalyst, recurring fiscal budget deficits, the financial condition of the public sector employee pension plans and, more recently, liquidity concerns regarding the Commonwealth and the GDB and their ability to access the capital markets. Currently, the Commonwealth's general obligation ratings are as follows: S&P, CC, Moody's, Caa3, and Fitch, CC.

At March 31, 2016, the Corporation's direct exposure to the Puerto Rico government and its instrumentalities and municipalities amounted to \$ 656 million, of which approximately \$ 565 million is outstanding (\$669 million and \$ 578 million, respectively, at December 31, 2015). Of the amount outstanding, \$ 490 million consists of loans and \$ 75 million are securities (\$ 502 million and \$ 76 million at December 31, 2015). Also, of the amount outstanding, \$ 61 million represents obligations from the Government of Puerto Rico and public corporations that have a specific source of income or revenues identified for their repayment (\$ 76 million at December 31, 2015). Some of these obligations consist of senior and subordinated loans to public corporations that obtain

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revenues from rates charged for services or products, such as public utilities. Public corporations have varying degrees of independence from the central Government and many receive appropriations or other payments from it. The remaining \$ 504 million outstanding represents obligations from various municipalities in Puerto Rico for which, in most cases, the good faith, credit and unlimited taxing power of the applicable municipality has been pledged to their repayment (\$ 502 million at December 31, 2015). These municipalities are required by law to levy special property taxes in such amounts as shall be required for the payment of all of its general obligation bonds and loans. These loans have seniority to the payment of operating cost and expenses of the municipality. Further deterioration of the fiscal crisis of the Government of Puerto Rico could further affect the value of these loans and securities, resulting in losses to us. At March 31, 2016, BPPR is a lender in a syndicated credit facility to PREPA and its exposure was of \$40.9 million. The facility is classified as held-for-sale as BPPR has the ability and intent to sell the loan. The following table details the loans and investments representing the Corporation's direct exposure to the Puerto Rico government according to their maturities:

| (In thousands) | Investment Portfolio | Loans | Total Outstanding | Total Exposure |
|--|-------------------------|---------------|----------------------|-------------------|
| Central Government | | | | |
| Within 1 year | \$ | \$ | \$ | \$ 50,794 |
| After 1 to 5 years | 887 | | 887 | 887 |
| After 5 to 10 years | 3,044 | | 3,044 | 3,044 |
| After 10 years | 13,688 | | 13,688 | 13,688 |
| Total Central Government | 17,619 | | 17,619 | 68,413 |
| Government Development Bank (GDB) | | | | |
| Within 1 year | 3 | | 3 | 3 |
| After 1 to 5 years | 1,092 | | 1,092 | 1,092 |
| After 5 to 10 years | 360 | | 360 | 360 |
| Total Government Development Bank (GDB) | 1,455 | | 1,455 | 1,455 |
| Public Corporations: | | | | |
| Puerto Rico Aqueduct and Sewer Authority | | | | |
| Within 1 year | | | | 27,186 |
| After 10 years | 464 | | 464 | 464 |
| Total Puerto Rico Aqueduct and Sewer Authority | 464 | | 464 | 27,650 |
| Puerto Rico Electric Power Authority | | | | |
| Within 1 year | | 40,914 | 40,914 | 40,914 |
| After 10 years | 22 | | 22 | 22 |
| Total Puerto Rico Electric Power Authority | 22 | 40,914 | 40,936 | 40,936 |
| Puerto Rico Highways and Transportation Authority | | | | |
| After 5 to 10 years | 4 | | 4 | 4 |

| | | | | |
|---|-----------|------------|------------|------------|
| Total Puerto Rico Highways and Transportation Authority | 4 | | 4 | 4 |
| Municipalities | | | | |
| Within 1 year | 3,050 | 56,956 | 60,006 | 73,324 |
| After 1 to 5 years | 14,270 | 130,935 | 145,205 | 145,205 |
| After 5 to 10 years | 18,930 | 138,187 | 157,117 | 157,117 |
| After 10 years | 18,690 | 123,371 | 142,061 | 142,061 |
| Total Municipalities | 54,940 | 449,449 | 504,389 | 517,707 |
| Total Direct Government Exposure | \$ 74,504 | \$ 490,363 | \$ 564,867 | \$ 656,165 |

In addition, at March 31, 2016, the Corporation had \$417 million in indirect exposure to loans or securities that are payable by non-governmental entities, but which carry a government guarantee to cover any shortfall in collateral in the event of borrower default (\$394 million at December 31, 2015). These included \$339 million in residential mortgage loans that are guaranteed by the Puerto Rico Housing Finance Authority (December 31, 2015 \$316 million). These mortgage loans are secured by the underlying properties and the guarantees serve to cover shortfalls in collateral in the event of a borrower default. Under recently enacted legislation, the Governor is authorized to impose a temporary moratorium on the financial obligations of Puerto Housing Finance Authority. Also, the Corporation had \$51 million in Puerto Rico pass-through housing bonds backed by FNMA, GNMA or residential loans CMOs, and \$27 million of commercial real estate notes (\$50 million and \$28 million at December 31, 2015, respectively).

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As indicated in Note 11 to the consolidated financial statements, as part of the loss sharing agreements related to the Westernbank FDIC-assisted transaction, the Corporation agreed to make a true-up payment to the FDIC on the date that is 45 days following the last day of the final shared loss month, or upon the final disposition of all covered assets under the loss sharing agreements in the event losses on the loss sharing agreements fail to reach expected levels. The fair value of the true-up payment obligation was estimated at \$ 120 million at March 31, 2016 (December 31, 2015 \$ 120 million). For additional information refer to Note 11.

Legal Proceedings

The nature of Popular's business ordinarily results in a certain number of claims, litigation, investigations, and legal and administrative cases and proceedings. When the Corporation determines it has meritorious defenses to the claims asserted, it vigorously defends itself. The Corporation will consider the settlement of cases (including cases where it has meritorious defenses) when, in management's judgment, it is in the best interest of both the Corporation and its shareholders to do so.

On at least a quarterly basis, Popular assesses its liabilities and contingencies in connection with outstanding legal proceedings utilizing the latest information available. For matters where it is probable that the Corporation will incur a material loss and the amount can be reasonably estimated, the Corporation establishes an accrual for the loss. Once established, the accrual is adjusted on at least a quarterly basis as appropriate to reflect any relevant developments. For matters where a material loss is not probable or the amount of the loss cannot be estimated, no accrual is established.

In certain cases, exposure to loss exists in excess of the accrual to the extent such loss is reasonably possible, but not probable. Management believes and estimates that the aggregate range of reasonably possible losses (with respect to those matters where such limits may be determined, in excess of amounts accrued), for current legal proceedings ranges from \$0 to approximately \$37.3 million as of March 31, 2016. For certain other cases, management cannot reasonably estimate the possible loss at this time. Any estimate involves significant judgment, given the varying stages of the proceedings (including the fact that many of them are currently in preliminary stages), the existence of multiple defendants in several of the current proceedings whose share of liability has yet to be determined, the numerous unresolved issues in many of the proceedings, and the inherent uncertainty of the various potential outcomes of such proceedings. Accordingly, management's estimate will change from time-to-time, and actual losses may be more or less than the current estimate.

While the final outcome of legal proceedings is inherently uncertain, based on information currently available, advice of counsel, and available insurance coverage, management believes that the amount it has already accrued is adequate and any incremental liability arising from the Corporation's legal proceedings will not have a material adverse effect on the Corporation's consolidated financial position as a whole. However, in the event of unexpected future developments, it is possible that the ultimate resolution of these matters, if unfavorable, may be material to the Corporation's consolidated financial position in a particular period.

Set forth below are descriptions of the Corporation's material legal proceedings.

PCB has been named a defendant in a putative class action complaint captioned *Josefina Valle, et al. v. Popular Community Bank*, filed in November 2012 in the New York State Supreme Court (New York County). Plaintiffs, PCB customers, allege among other things that PCB has engaged in unfair and deceptive acts and trade practices in connection with the assessment of overdraft fees and payment processing on consumer deposit accounts. The complaint further alleges that PCB improperly disclosed its consumer overdraft policies and, additionally, that the

overdraft rates and fees assessed by PCB violate New York's usury laws. The complaint seeks unspecified damages, including punitive damages, interest, disbursements, and attorneys' fees and costs.

PCB removed the case to federal court (SDNY) and plaintiffs subsequently filed a motion to remand the action to state court, which the Court granted on August 6, 2013. A motion to dismiss was filed on September 9, 2013. On October 25, 2013, plaintiffs filed an amended complaint seeking to limit the putative class to New York account holders. A motion to dismiss the amended complaint was filed in February 2014. In August 2014, the Court entered an order granting in part PCB's motion to dismiss. The sole surviving claim relates to PCB's item processing policy. On September 10, 2014, plaintiffs filed a motion for leave to file a second amended complaint to correct certain deficiencies noted in the court's decision and order. PCB subsequently filed a motion in opposition to

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plaintiff's motion for leave to amend and further sought to compel arbitration. In June 2015, this matter was reassigned to a new judge and on July 22, 2015, such Court denied PCB's motion to compel arbitration and granted plaintiffs motion for leave to amend the complaint to replead certain claims based on item processing reordering, misstatement of balance information and failure to notify customers in advance of potential overdrafts. The Court did not, however, allow plaintiffs to replead their claim for the alleged breach of the implied covenant of good faith and fair dealing. On August 12, 2015, the Plaintiffs filed a second amended complaint. On August 24, 2015, PCB filed a Notice of Appeal as to the order granting leave to file the second amended complaint and on September 17, 2015, it filed a motion to dismiss the second amended complaint. On February 18, 2016, the Court granted in part and denied in part PCB's pending motion to dismiss. The Court dismissed plaintiffs' unfair and deceptive acts and trade practices claim to the extent it sought to recover overdraft fees incurred prior to September 2011. On March 28, 2016, PCB filed an answer to second amended complaint and on April 7, 2016, it filed a notice of appeal the partial denial of PCB's motion to dismiss. Plaintiffs are to file a motion requesting class certification by August 19, 2016. Discovery is ongoing.

BPPR has been named a defendant in a putative class action complaint captioned *Neysha Quiles et al. v. Banco Popular de Puerto Rico et al.*, filed in December 2013 in the United States District Court for the District of Puerto Rico (USDC-PR). Plaintiffs essentially allege that they and others, who have been employed by the Defendants as bank tellers and other similarly titled positions, have been paid only for scheduled work time, rather than time actually worked. The complaint seeks to maintain a collective action under the Fair Labor Standards Act (FLSA) on behalf of all individuals formerly or currently employed by BPPR in Puerto Rico and the Virgin Islands as hourly paid, non-exempt, bank tellers or other similarly titled positions at any time during the past three years. Specifically, the complaint alleges that BPPR violated FLSA by willfully failing to pay overtime premiums. Similar claims were brought under Puerto Rico law. On January 31, 2014, the Popular defendants filed an answer to the complaint. On January 9, 2015, plaintiffs submitted a motion for conditional class certification, which BPPR opposed. On February 18, 2015, the Court entered an order whereby it granted plaintiffs' request for conditional certification of the FLSA action. Following the Court's order, plaintiffs sent out notices to all purported class members with instructions for opting into the class. Approximately sixty potential class members opted into the class prior to the expiration of the opt-in period. On June 25, 2015, the Court denied with prejudice plaintiffs' motion for class certification under Rule 23 of the Federal Rules of Civil Procedure. On October 20, 2015, the parties reached an agreement in principle to resolve the referenced action for an immaterial amount, subject to their reaching an agreement on the payment of reasonable attorneys' fees. The parties submitted briefing to the Court on this issue and are currently awaiting the Court's final determination.

BPPR and Popular Securities have also been named defendants in a putative class action complaint captioned *Nora Fernandez, et al. v. UBS, et al.*, filed in the United States District Court for the Southern District of New York (SDNY) on May 5, 2014 on behalf of investors in 23 Puerto Rico closed-end investment companies. UBS Financial Services Incorporated of Puerto Rico, another named defendant, is the sponsor and co-sponsor of all 23 funds, while BPPR was co-sponsor, together with UBS, of nine (9) of those funds. Plaintiffs allege breach of fiduciary duty and breach of contract against Popular Securities, aiding and abetting breach of fiduciary duty against BPPR, and similar claims against the UBS entities. The complaint seeks unspecified damages, including disgorgement of fees and attorneys' fees. On May 30, 2014, plaintiffs voluntarily dismissed their class action in the SDNY and on that same date, they filed a virtually identical complaint in the USDC-PR and requested that the case be consolidated with the matter of *In re: UBS Financial Services Securities Litigation*, a class action currently pending before the USDC-PR in which neither BPPR nor Popular Securities are parties. The UBS defendants filed an opposition to the consolidation request and moved to transfer the case back to the SDNY on the ground that the relevant agreements between the parties contain a choice of forum clause, with New York as the selected forum. The Popular defendants joined this opposition and motion. By order dated January 30, 2015, the court denied the plaintiffs' motion to consolidate. By order dated March 30, 2015, the court granted defendants' motion to transfer. On May 8, 2015, plaintiffs filed an amended complaint in the SDNY containing virtually identical allegations with respect to Popular Securities and

BPPR. Defendants filed motions to dismiss the amended complaint on June 18, 2015. Those motions remain pending to date.

BPPR has been named a defendant in a putative class action complaint titled *In re 2014 RadioShack ERISA Litigation*, filed in U.S. District Court for the Northern District of Texas. The complaint alleges that certain employees of RadioShack incurred losses in their 401(k) plans because various fiduciaries elected to retain RadioShack's company stock in the portfolio of potential investment options. The complaint further asserts that once RadioShack's financial situation began to deteriorate in 2011, the fiduciaries of the RadioShack 401(k) Plan and the RadioShack Puerto Rico 1165(e) Plan (collectively, the Plans) should have removed RadioShack company stock from the portfolio of potential investment options.

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Popular was a directed trustee, and therefore a fiduciary, of the RadioShack Puerto Rico 1165(e) Plan (PR Plan). Even though the PR Plan directed BPPR to retain RadioShack company stock within the portfolio of investment options, the complaint alleges that a trustee's duty of prudence requires it to disregard plan documents or directives that it knows or reasonably should know would lead to an imprudent result or would otherwise harm plan participants or beneficiaries. It further alleges that BPPR breached its fiduciary duties by (i) failing to take any meaningful steps to protect plan participants from losses that it knew would occur; (ii) failing to divest the PR Plan of company stock; and (iii) participating in the decisions of another trustee (Wells Fargo) to protect the Plans from inevitable losses.

On November 23, 2015, the parties attended a mediation session, as a result of which the parties agreed to settle this matter for an immaterial amount, with BPPR contributing approximately \$45,000. On February 22, 2016, the RadioShack defendants submitted an opposition to the bar provisions of BPPR's proposed settlement whereby they conditioned such settlement to BPPR's agreement to a proportional methodology to any subsequent settlement. Under this scenario, BPPR could remain potentially liable for an additional proportional amount, should plaintiffs appeal the dismissal of their claim and win on appeal. A settlement fairness hearing has been set for July 18, 2016.

Other Matters

The volatility in prices and declines in value that Puerto Rico municipal bonds and closed-end investment companies that invest primarily in Puerto Rico municipal bonds have experienced since August 2013 have led to regulatory inquiries, customer complaints and arbitrations for most broker-dealers in Puerto Rico, including Popular Securities, a wholly owned subsidiary of the Corporation. Popular Securities has received customer complaints and is named as a respondent (among other broker-dealers) in 56 arbitration proceedings with aggregate claimed damages of approximately \$136 million, including one arbitration with claimed damages of \$78 million in which one other Puerto Rico broker-dealer is a co-defendant. The proceedings are in their early stages and it is the view of the Corporation that Popular Securities has meritorious defenses to the claims asserted. The Government's recent announcements regarding its ability to pay its debt and its intention to pursue a comprehensive debt restructuring, including specifically its decision on May 2, 2016 to declare a moratorium on certain principal payments on bonds issued by Government Development Bank for Puerto Rico (the GDB), may increase the number of customer complaints (and claimed damages) against Popular Securities concerning Puerto Rico bonds, including bonds issued by GDB, and closed-end investment companies that invest primarily in Puerto Rico bonds. An adverse result in the matters described above or a significant increase in customer complaints could have a material adverse effect on Popular.

As mortgage lenders, the Corporation and its subsidiaries from time to time receive requests for information from departments of the U.S. government that investigate mortgage-related conduct. In particular, the BPPR has received subpoenas and other requests for information from the Federal Housing Finance Agency's Office of the Inspector General, the Civil Division of the Department of Justice and the Special Inspector General for the Troubled Asset Relief Program concerning mortgages and real estate appraisals in Puerto Rico. The Corporation is cooperating with these requests.

Other Significant Proceedings

As described under Note 11 "FDIC loss share asset and true-up payment obligation", in connection with the Westernbank FDIC-assisted transaction, on April 30, 2010, BPPR entered into loss share agreements with the FDIC with respect to the covered loans and other real estate owned (OREO) that it acquired in the transaction. Pursuant to the terms of the loss share agreements, the FDIC's obligation to reimburse BPPR for losses with respect to covered assets begins with the first dollar of loss incurred. The FDIC reimburses BPPR for 80% of losses with respect to covered assets, and BPPR reimburses the FDIC for 80% of recoveries with respect to losses for which the FDIC paid 80% reimbursement under those loss share agreements. The loss share agreements contain specific terms and

conditions regarding the management of the covered assets that BPPR must follow in order to receive reimbursement for losses from the FDIC. BPPR believes that it has complied with such terms and conditions. The loss share agreement applicable to the covered commercial and OREO described below provides for loss sharing by the FDIC through the quarter ending June 30, 2015 and for reimbursement to the FDIC for recoveries through the quarter ending June 30, 2018.

For the quarters ended June 30, 2010 through March 31, 2012, BPPR received reimbursement for loss-share claims submitted to the FDIC, including charge-offs for certain commercial late stage real-estate-collateral-dependent loans and OREO calculated in accordance with BPPR's charge-off policy for non-covered assets. When BPPR submitted its shared-loss claim in connection with the June 30, 2012 quarter, however, the FDIC refused to reimburse BPPR for a portion of the claim because of a difference related to the methodology for the computation of charge-offs for certain commercial late stage real-estate-collateral-dependent loans and

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OREO. In accordance with the terms of the commercial loss share agreement, BPPR applied a methodology for charge-offs for late stage real-estate-collateral-dependent loans that conforms to its regulatory supervisory criteria and is calculated in accordance with BPPR's charge-off policy for non-covered assets. The FDIC stated that it believed that BPPR should use a different methodology for those charge-offs. Notwithstanding the FDIC's refusal to reimburse BPPR for certain shared-loss claims, BPPR had continued to calculate shared-loss claims for quarters subsequent to June 30, 2012 in accordance with its charge-off policy for non-covered assets.

BPPR's loss share agreements with the FDIC specify that disputes can be submitted to arbitration before a review board under the commercial arbitration rules of the American Arbitration Association. On July 31, 2013, BPPR filed a statement of claim with the American Arbitration Association requesting that a review board determine certain matters relating to the loss-share claims under its commercial loss share agreement with the FDIC, including that the review board award BPPR the amounts owed under its unpaid quarterly certificates. The statement of claim also included requests for reimbursement of certain valuation adjustments for discounts to appraised values, costs to sell troubled assets and other items. The review board was comprised of one arbitrator appointed by BPPR, one arbitrator appointed by the FDIC and a third arbitrator selected by agreement of those arbitrators.

On October 17, 2014, BPPR and the FDIC settled all claims and counterclaims that had been submitted to the review board. The settlement provides for an agreed valuation methodology for reimbursement of charge-offs for late stage real-estate-collateral-dependent loans and resulting OREO. BPPR applied this valuation methodology to charge-offs claimed on late stage real-estate-collateral-dependent loans and resulting OREO during the remaining term of the commercial loss-sharing agreement which expired on June 30, 2015.

On November 25, 2014, the FDIC notified BPPR that it (a) would not reimburse BPPR under the commercial loss share agreement for a \$66.6 million loss claim on eight related real estate loans that BPPR restructured and consolidated (collectively, the Disputed Asset), and (b) would no longer treat the Disputed Asset as a Shared-Loss Asset under the commercial loss share agreement. The FDIC alleged that BPPR's restructure and modification of the underlying loans did not constitute a Permitted Amendment under the commercial loss share agreement, thereby causing the bank to breach Article III of the commercial loss share agreement. BPPR disagrees with the FDIC's determinations relating to the Disputed Asset, and accordingly, on December 19, 2014, delivered to the FDIC a notice of dispute under the commercial loss share agreement.

On March 19, 2015, BPPR filed a statement of claim with the American Arbitration Association requesting that a review board determine BPPR and the FDIC's disputes concerning the Disputed Asset. The statement of claim requests a declaration that the Disputed Asset is a Shared-Loss Asset under the commercial loss share agreement, a declaration that the restructuring is a Permitted Amendment under the commercial loss share agreement, and an order that the FDIC reimburse the bank for approximately \$53.3 million for the Charge-Off of the Disputed Asset, plus interest at the applicable rate. On April 1, 2015, the FDIC notified BPPR that it was clawing back approximately \$1.7 million in reimbursable expenses relating to the Disputed Asset that the FDIC had previously paid to BPPR. Thus, on April 13, 2015, BPPR notified the American Arbitration Association and the FDIC of an increase in the amount of its damages by approximately \$1.7 million. The review board in the arbitration concerning the Disputed Asset is comprised of one arbitrator appointed by BPPR, one arbitrator appointed by the FDIC and a third arbitrator selected by agreement of those arbitrators. The arbitration hearing has been scheduled for August 2016.

In addition, in November and December 2014, BPPR proposed separate portfolio sales of Shared-Loss Assets to the FDIC. The FDIC refused to consent to either sale, stating that those sales did not represent best efforts to maximize collections on Shared-Loss Assets under the commercial loss share agreement. In March 2015, BPPR proposed a third portfolio sale to the FDIC, and in May 2015, BPPR proposed a fourth portfolio sale to the FDIC.

BPPR disagrees with the FDIC's characterization of the November and December 2014 portfolio sale proposals and with the FDIC's interpretation of the commercial loss share agreement provision governing portfolio sales. Accordingly, on March 13, 2015, BPPR delivered to the FDIC a notice of dispute under the commercial loss share agreement. On June 8, 2015, BPPR filed a statement of claim with the American Arbitration Association requesting that a review board resolve the disputes concerning those proposed portfolio sales. On June 15, 2015, BPPR amended its statement of claim to include a claim for the FDIC-R's refusal to timely concur in the third sale proposed in March 2015. On June 29, 2015, the FDIC informed BPPR that it would reimburse the bank for losses arising from the primary portfolio of the third proposed sale, but only subject to conditions to which BPPR objected. The FDIC also informed BPPR that it would not concur in the sale of the remainder (the secondary portfolio) of the third proposed sale or in the fourth proposed sale. On September 4, 2015, BPPR filed a second amended statement of claim concerning the FDIC's refusal to

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concur in the third and fourth portfolio sales as proposed by BPPR. On November 25, 2015, BPPR conducted an auction sale of the loans in the primary portfolio of the third proposed sale and intends to submit a claim for reimbursement of the losses arising from that sale. The review board in the arbitration concerning the proposed portfolio sales is comprised of one arbitrator appointed by BPPR, one arbitrator appointed by the FDIC and a third arbitrator selected by agreement of those arbitrators. The arbitration hearing is scheduled to be held in the fall of 2016.

On November 12, 2015, the FDIC notified BPPR that it (a) would deny certain claims included in BPPR's Second Quarter 2015 Quarterly Certificate and (b) withhold payment of approximately \$5.5 million attributed to the \$6.9 million in losses claimed under the denied claims. In support of its denial, the FDIC alleged that BPPR did not comply with its obligation under the commercial loss share agreement, including compliance with certain provisions of GAAP, acting in accordance with prudent banking practices, managing Shared-Loss Assets in the same manner as BPPR's non-Shared-Loss Assets, and using best efforts to maximize collections on the Shared-Loss Assets. BPPR disagrees with the FDIC's allegations relating to the denied claims included in BPPR's Second Quarter 2015 Quarterly Certificate, and accordingly, on January 27, 2016 delivered to the FDIC a notice of dispute under the commercial loss share agreement.

The shared-loss arrangement described above expired on June 30, 2015. As of March 31, 2016, BPPR had unreimbursed loss claims related to the commercial loss-sharing arrangement amounting to approximately \$149 million, reflected in the FDIC indemnification asset as a receivable from the FDIC, which are subject to the arbitration proceedings described above. This figure may continue to increase to the extent that the assets that are the subject of the portfolio sales arbitration further decline in value. Until these disputes are finally resolved, the terms of the commercial loss share agreement will remain in effect with respect to any such items under dispute. No assurance can be given that we will receive reimbursement from the FDIC with respect to the foregoing items, which could require us to make a material adjustment to the value of our loss share asset and the related true up payment obligation to the FDIC and could have a material adverse effect on our financial results for the period in which such adjustment is taken.

The loss sharing agreement applicable to single-family residential mortgage loans provides for FDIC loss sharing and BPPR reimbursement to the FDIC for ten years (ending on June 30, 2020), and the loss sharing agreement applicable to commercial and other assets provides for FDIC loss sharing and BPPR reimbursement to the FDIC for five years (which ended on June 30, 2015), with additional recovery sharing for three years thereafter. As of March 31, 2016, the carrying value of covered loans approximated \$625 million, mainly comprised of single-family residential mortgage loans. To the extent that estimated losses on covered loans are not realized before the expiration of the applicable loss sharing agreement, such losses would not be subject to reimbursement from the FDIC and, accordingly, would require us to make a material adjustment in the value of our loss share asset and the related true up payment obligation to the FDIC and could have a material adverse effect on our financial results for the period in which such adjustment is taken.

Table of Contents**Note 24 Non-consolidated variable interest entities**

The Corporation is involved with four statutory trusts which it established to issue trust preferred securities to the public. These trusts are deemed to be variable interest entities (VIEs) since the equity investors at risk have no substantial decision-making rights. The Corporation does not hold any variable interest in the trusts, and therefore, cannot be the trusts' primary beneficiary. Furthermore, the Corporation concluded that it did not hold a controlling financial interest in these trusts since the decisions of the trusts are predetermined through the trust documents and the guarantee of the trust preferred securities is irrelevant since in substance the sponsor is guaranteeing its own debt.

Also, the Corporation is involved with various special purpose entities mainly in guaranteed mortgage securitization transactions, including GNMA and FNMA. These special purpose entities are deemed to be VIEs since they lack equity investments at risk. The Corporation's continuing involvement in these guaranteed loan securitizations includes owning certain beneficial interests in the form of securities as well as the servicing rights retained. The Corporation is not required to provide additional financial support to any of the variable interest entities to which it has transferred the financial assets. The mortgage-backed securities, to the extent retained, are classified in the Corporation's consolidated statements of financial condition as available-for-sale or trading securities. The Corporation concluded that, essentially, these entities (FNMA and GNMA) control the design of their respective VIEs, dictate the quality and nature of the collateral, require the underlying insurance, set the servicing standards via the servicing guides and can change them at will, and can remove a primary servicer with cause, and without cause in the case of FNMA. Moreover, through their guarantee obligations, agencies (FNMA and GNMA) have the obligation to absorb losses that could be potentially significant to the VIE.

ASU 2009-17 requires that an ongoing primary beneficiary assessment should be made to determine whether the Corporation is the primary beneficiary of any of the VIEs it is involved with. The conclusion on the assessment of these trusts and guaranteed mortgage securitization transactions has not changed since their initial evaluation. The Corporation concluded that it is still not the primary beneficiary of these VIEs, and therefore, these VIEs are not required to be consolidated in the Corporation's financial statements at March 31, 2016.

The Corporation holds variable interests in these VIEs in the form of agency mortgage-backed securities and collateralized mortgage obligations, including those securities originated by the Corporation and those acquired from third parties. Additionally, the Corporation holds agency mortgage-backed securities, agency collateralized mortgage obligations and private label collateralized mortgage obligations issued by third party VIEs in which it has no other form of continuing involvement. Refer to Note 26 to the consolidated financial statements for additional information on the debt securities outstanding at March 31, 2016 and December 31, 2015, which are classified as available-for-sale and trading securities in the Corporation's consolidated statements of financial condition. In addition, the Corporation may retain the right to service the transferred loans in those government-sponsored special purpose entities (SPEs) and may also purchase the right to service loans in other government-sponsored SPEs that were transferred to those SPEs by a third-party. Pursuant to ASC Subtopic 810-10, the servicing fees that the Corporation receives for its servicing role are considered variable interests in the VIEs since the servicing fees are subordinated to the principal and interest that first needs to be paid to the mortgage-backed securities' investors and to the guaranty fees that need to be paid to the federal agencies.

The following table presents the carrying amount and classification of the assets related to the Corporation's variable interests in non-consolidated VIEs and the maximum exposure to loss as a result of the Corporation's involvement as servicer with non-consolidated VIEs at March 31, 2016 and December 31, 2015.

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| (In thousands) | March 31, 2016 | December 31, 2015 |
|---------------------------|----------------|-------------------|
| Assets | | |
| Servicing assets: | | |
| Mortgage servicing rights | \$ 156,250 | \$ 163,224 |
| Total servicing assets | \$ 156,250 | \$ 163,224 |
| Other assets: | | |
| Servicing advances | \$ 21,941 | \$ 24,431 |
| Total other assets | \$ 21,941 | \$ 24,431 |
| Total assets | \$ 178,191 | \$ 187,655 |
| Maximum exposure to loss | \$ 178,191 | \$ 187,655 |

The size of the non-consolidated VIEs, in which the Corporation has a variable interest in the form of servicing fees, measured as the total unpaid principal balance of the loans, amounted to \$12.7 billion at March 31, 2016 (December 31, 2015 \$12.8 billion).

Maximum exposure to loss represents the maximum loss, under a worst case scenario, that would be incurred by the Corporation, as servicer for the VIEs, assuming all loans serviced are delinquent and that the value of the Corporation's interests and any associated collateral declines to zero, without any consideration of recovery. The Corporation determined that the maximum exposure to loss includes the fair value of the MSRs and the assumption that the servicing advances at March 31, 2016 and December 31, 2015, will not be recovered. The agency debt securities are not included as part of the maximum exposure to loss since they are guaranteed by the related agencies.

In September of 2011, BPPR sold construction and commercial real estate loans with a fair value of \$148 million, and most of which were non-performing, to a newly created joint venture, PRLP 2011 Holdings, LLC. The joint venture was created for the limited purpose of acquiring the loans from BPPR; servicing the loans through a third-party servicer; ultimately working out, resolving and/or foreclosing the loans; and indirectly owning, operating, constructing, developing, leasing and selling any real properties acquired by the joint venture through deed in lieu of foreclosure, foreclosure, or by resolution of any loan.

BPPR provided financing to the joint venture for the acquisition of the loans in an amount equal to the sum of 57 % of the purchase price of the loans, or \$84 million, and \$2 million of closing costs, for a total acquisition loan of \$86 million (the acquisition loan). The acquisition loan has a 5-year maturity and bears a variable interest at 30-day LIBOR plus 300 basis points and is secured by a pledge of all of the acquiring entity's assets. In addition, BPPR provided the joint venture with a non-revolving advance facility (the advance facility) of \$68.5 million to cover unfunded commitments and costs-to-complete related to certain construction projects, and a revolving working capital line (the working capital line) of \$20 million to fund certain operating expenses of the joint venture. Cash proceeds received by the joint venture are first used to cover debt service payments for the acquisition loan, advance facility, and the working capital line described above which must be paid in full before proceeds can be used for other purposes. The distributable cash proceeds are determined based on a pro-rata basis in accordance with the respective equity ownership percentages. BPPR's equity interest in the joint venture ranks pari-passu with those of other parties involved. As part of the transaction executed in September 2011, BPPR received \$ 48 million in cash and a 24.9 % equity interest in the joint venture. The Corporation is not required to provide any other financial support to the joint venture.

BPPR accounted for this transaction as a true sale pursuant to ASC Subtopic 860-10 and thus recognized the cash received, its equity investment in the joint venture, and the acquisition loan provided to the joint venture and derecognized the loans sold.

The Corporation has determined that PRLP 2011 Holdings, LLC is a VIE but it is not the primary beneficiary. All decisions are made by Caribbean Property Group (CPG) (or an affiliate thereof) (the Manager), except for certain limited material decisions which would require the unanimous consent of all members. The Manager is authorized to execute and deliver on behalf of the joint venture any and all documents, contracts, certificates, agreements and instruments, and to take any action deemed necessary in the benefit of the joint venture.

The Corporation holds variable interests in this VIE in the form of the 24.9 % equity interest (the Investment in PRLP 2011 Holdings, LLC) and the financing provided to the joint venture. The equity interest is accounted for under the equity method of accounting pursuant to ASC Subtopic 323-10.

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The initial fair value of the Corporation's equity interest in the joint venture was determined based on the fair value of the loans and real estate owned transferred to the joint venture of \$148 million which represented the purchase price of the loans agreed by the

parties and was an arm's-length transaction between market participants in accordance with ASC Topic 820, reduced by the acquisition loan provided by BPPR to the joint venture, for a total net equity of \$63 million. Accordingly, the 24.9% equity interest held by the Corporation was valued at \$16 million. Thus, the fair value of the equity interest is considered a Level 2 fair value measurement since the inputs were based on observable market inputs.

The following table presents the carrying amount and classification of the assets and liabilities related to the Corporation's variable interests in the non-consolidated VIE, PRLP 2011 Holdings, LLC, and its maximum exposure to loss at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---|----------------|-------------------|
| Assets | | |
| Loans held-in-portfolio: | | |
| Advances under the working capital line | \$ | \$ 579 |
| Advances under the advance facility | | 401 |
| Total loans held-in-portfolio | \$ | \$ 980 |
| Accrued interest receivable | \$ | \$ 10 |
| Other assets: | | |
| Investment in PRLP 2011 Holdings LLC | \$ 10,749 | \$ 13,069 |
| Total assets | \$ 10,749 | \$ 14,059 |
| Deposits | \$ (3,347) | \$ (18,808) |
| Total liabilities | \$ (3,347) | \$ (18,808) |
| Total net assets (liabilities) | \$ 7,402 | \$ (4,749) |
| Maximum exposure to loss | \$ 7,402 | \$ |

The Corporation determined that the maximum exposure to loss under a worst case scenario at March 31, 2016 would be not recovering the equity interest held by the Corporation, net of the deposits.

On March 25, 2013, BPPR completed a sale of assets with a book value of \$509.0 million, of which \$500.6 million were in non-performing status, comprised of commercial and construction loans, and commercial and single family real estate owned, with a combined unpaid principal balance on loans and appraised value of other real estate owned of approximately \$987.0 million to a newly created joint venture, PR Asset Portfolio 2013-1. The joint venture was created for the limited purpose of acquiring the loans from BPPR; servicing the loans through a third-party servicer; ultimately working out, resolving and/or foreclosing the loans; and indirectly owning, operating, constructing, developing, leasing and selling any real properties acquired by the joint venture through deed in lieu of foreclosure, foreclosure, or by resolution of any loan.

BPPR provided financing to the joint venture for the acquisition of the assets in an amount equal to the sum of 57 % of the purchase price of the assets, and closing costs, for a total acquisition loan of \$182.4 million (the acquisition loan). The acquisition loan has a 5-year maturity and bears a variable interest at 30-day LIBOR plus 300 basis points and is secured by a pledge of all of the acquiring entity's assets. In addition, BPPR provided the joint venture with a non-revolving advance facility (the advance facility) of \$35.0 million to cover unfunded commitments and costs-to-complete related to certain construction projects, and a revolving working capital line (the working capital line) of \$30.0 million to fund certain operating expenses of the joint venture. Cash proceeds received by the joint venture are first used to cover debt service payments for the acquisition loan, advance facility, and the working capital line described above which must be paid in full before proceeds can be used for other purposes. The distributable cash proceeds are determined based on a pro-rata basis in accordance with the respective equity ownership percentages. BPPR's equity interest in the joint venture ranks pari-passu with those of other parties involved. As part of the transaction executed in March 2013, BPPR received \$92.3 million in cash and a 24.9 % equity interest in the joint venture. The Corporation is not required to provide any other financial support to the joint venture.

BPPR accounted for this transaction as a true sale pursuant to ASC Subtopic 860-10 and thus recognized the cash received, its equity investment in the joint venture, and the acquisition loan provided to the joint venture and derecognized the loans and real estate owned sold.

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The Corporation has determined that PR Asset Portfolio 2013-1 International, LLC is a VIE but the Corporation is not the primary beneficiary. All decisions are made by CPG (or an affiliate thereof) (the Manager), except for certain limited material decisions which would require the unanimous consent of all members. The Manager is authorized to execute and deliver on behalf of the joint venture any and all documents, contracts, certificates, agreements and instruments, and to take any action deemed necessary in the benefit of the joint venture. Also, the Manager delegates the day-to-day management and servicing of the loans to PR Asset Portfolio Servicing International, LLC, an affiliate of CPG.

The initial fair value of the Corporation's equity interest in the joint venture was determined based on the fair value of the loans and real estate owned transferred to the joint venture of \$306 million which represented the purchase price of the loans agreed by the parties and was an arm's-length transaction between market participants in accordance with ASC Topic 820, reduced by the acquisition loan provided by BPPR to the joint venture, for a total net equity of \$124 million. Accordingly, the 24.9% equity interest held by the Corporation was valued at \$31 million. Thus, the fair value of the equity interest is considered a Level 2 fair value measurement since the inputs were based on observable market inputs.

The Corporation holds variable interests in this VIE in the form of the 24.9 % equity interest (the Investment in PR Asset Portfolio 2013-1 International, LLC) and the financing provided to the joint venture. The equity interest is accounted for under the equity method of accounting pursuant to ASC Subtopic 323-10.

The following table presents the carrying amount and classification of the assets and liabilities related to the Corporation's variable interests in the non-consolidated VIE, PR Asset Portfolio 2013-1 International, LLC, and its maximum exposure to loss at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--|----------------|-------------------|
| Assets | | |
| Loans held-in-portfolio: | | |
| Acquisition loan | \$ 9,932 | \$ 35,121 |
| Advances under the working capital line | 829 | 885 |
| Advances under the advance facility | 24,267 | 22,296 |
| Total loans held-in-portfolio | \$ 35,028 | \$ 58,302 |
| Accrued interest receivable | \$ 130 | \$ 169 |
| Other assets: | | |
| Investment in PR Asset Portfolio 2013-1 International, LLC | \$ 24,572 | \$ 25,094 |
| Total assets | \$ 59,730 | \$ 83,565 |
| Deposits | \$ (10,360) | \$ (11,772) |
| Total liabilities | \$ (10,360) | \$ (11,772) |
| Total net assets | \$ 49,370 | \$ 71,793 |

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| | | | | |
|--------------------------|----|--------|----|--------|
| Maximum exposure to loss | \$ | 49,370 | \$ | 71,793 |
|--------------------------|----|--------|----|--------|

The Corporation determined that the maximum exposure to loss under a worst case scenario at March 31, 2016 would be not recovering the carrying amount of the acquisition loan, the advances on the advance facility and working capital line, if any, and the equity interest held by the Corporation, net of the deposits.

Table of Contents**Note 25 Related party transactions****EVERTEC**

The Corporation has an investment in EVERTEC, Inc. (EVERTEC), which provides various processing and information technology services to the Corporation and its subsidiaries and gives BPPR access to the ATH network owned and operated by EVERTEC. As of March 31, 2016, the Corporation's stake in EVERTEC was 15.58%. The Corporation continues to have significant influence over EVERTEC. Accordingly, the investment in EVERTEC is accounted for under the equity method and is evaluated for impairment if events or circumstances indicate that a decrease in value of the investment has occurred that is other than temporary.

As disclosed in its recent SEC filings, EVERTEC has announced that it will restate its financial statements as of December 31, 2014 and 2013 and for the three year period ending in December 31, 2014 and as of the end of and for each quarterly period in 2014 and 2015. Specifically, EVERTEC identified an accounting position that required reevaluation with respect to a net operating loss pertaining to certain 2010 expenditures. These expenditures resulted in a deferred tax asset of approximately \$14 million as of December 31, 2010 which is being reevaluated along with any additional related tax liabilities and the impact in subsequent periods. As of the date of this filing, EVERTEC has not completed its restatement of its financial statements and therefore Popular's results for the first quarter of 2016 do not include the impact of any related adjustments, which would be limited to our 15.58% ownership stake. Popular does not expect that the impact of these adjustments will have a material effect on its financial statements.

The Corporation received \$ 1.2 million in dividend distributions during the quarter ended March 31, 2016 from its investments in EVERTEC's holding company (March 31, 2015 \$ 1.2 million). The Corporation's equity in EVERTEC is presented in the table which follows and is included as part of other assets in the consolidated statements of financial condition.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|------------------------------|----------------|-------------------|
| Equity investment in EVERTEC | \$ 35,162 | \$ 33,590 |

The Corporation had the following financial condition balances outstanding with EVERTEC at March 31, 2016 and December 31, 2015. Items that represent liabilities to the Corporation are presented with parenthesis.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--------------------------------------|----------------|-------------------|
| Accounts receivable (Other assets) | \$ 2,980 | \$ 3,148 |
| Deposits | (21,322) | (23,973) |
| Accounts payable (Other liabilities) | (17,480) | (16,192) |
| Net total | \$ (35,822) | \$ (37,017) |

The Corporation's proportionate share of income or loss from EVERTEC is included in other operating income in the consolidated statements of operations. The Corporation's proportionate share of EVERTEC's income and changes in stockholders' equity was immaterial for the quarters ended March 31, 2016 and 2015.

The following tables present the impact of transactions and service payments between the Corporation and EVERTEC (as an affiliate) and their impact on the results of operations for the quarters ended March 31, 2016 and 2015. Items

that represent expenses to the Corporation are presented with parenthesis.

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| (In thousands) | Quarters ended March 31, | | Category |
|--|--------------------------|-------------|--------------------------|
| | 2016 | 2015 | |
| Interest expense on deposits | \$ (19) | \$ (11) | Interest expense |
| ATH and credit cards interchange income from services to EVERTEC | 6,918 | 6,487 | Other service fees |
| Rental income charged to EVERTEC | 1,736 | 1,724 | Net occupancy |
| Processing fees on services provided by EVERTEC | (43,516) | (39,504) | Professional fees |
| Other services provided to EVERTEC | 256 | 324 | Other operating expenses |
| Total | \$ (34,625) | \$ (30,980) | |

EVERTEC had a letter of credit issued by BPPR for an amount of \$ 4.2 million at December 31, 2015, which expired on February 10, 2016.

PRLP 2011 Holdings, LLC

As indicated in Note 24 to the consolidated financial statements, the Corporation holds a 24.9 % equity interest in PRLP 2011 Holdings, LLC and currently holds certain deposits from the entity.

The Corporation's equity in PRLP 2011 Holdings, LLC is presented in the table which follows and is included as part of other assets in the consolidated statements of financial condition.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--|----------------|-------------------|
| Equity investment in PRLP 2011 Holdings, LLC | \$ 10,749 | \$ 13,069 |

The Corporation had the following financial condition balances outstanding with PRLP 2011 Holdings, LLC at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---------------------------------|----------------|-------------------|
| Loans | \$ | \$ 980 |
| Accrued interest receivable | | 10 |
| Deposits (non-interest bearing) | (3,347) | (18,808) |
| Net total | \$ (3,347) | \$ (17,818) |

The Corporation's proportionate share of income or loss from PRLP 2011 Holdings, LLC is included in other operating income in the consolidated statements of operations. The following table presents the Corporation's proportionate share of income (loss) from PRLP 2011 Holdings, LLC for the quarters ended March 31, 2016 and 2015.

Quarters ended March 31,

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| (In thousands) | 2016 | 2015 |
|---|----------|----------|
| Share of (loss) income from the equity investment in PRLP 2011 Holdings, LLC | \$ (542) | \$ 1,033 |

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The following table presents transactions between the Corporation and PRLP 2011 Holdings, LLC and their impact on the Corporation's results of operations for the quarters ended March 31, 2016 and 2015.

| (In thousands) | Quarters ended March 31, | | Category |
|--|--------------------------|-------|-----------------|
| | 2016 | 2015 | |
| Interest income on loan to PRLP 2011 Holdings, LLC | \$ 11 | \$ 62 | Interest income |

PR Asset Portfolio 2013-1 International, LLC

As indicated in Note 24 to the consolidated financial statements, effective March 2013 the Corporation holds a 24.9 % equity interest in PR Asset Portfolio 2013-1 International, LLC and currently provides certain financing to the joint venture as well as holds certain deposits from the entity.

The Corporation's equity in PR Asset Portfolio 2013-1 International, LLC is presented in the table which follows and is included as part of other assets in the consolidated statements of financial condition.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---|----------------|-------------------|
| Equity investment in PR Asset Portfolio 2013-1 International, LLC | \$ 24,572 | \$ 25,094 |

The Corporation had the following financial condition balances outstanding with PR Asset Portfolio 2013-1 International, LLC, at March 31, 2016 and December 31, 2015.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|-----------------------------|----------------|-------------------|
| Loans | \$ 35,028 | \$ 58,302 |
| Accrued interest receivable | 130 | 169 |
| Deposits | (10,360) | (11,772) |
| Net total | \$ 24,798 | \$ 46,699 |

The Corporation's proportionate share of income or loss from PR Asset Portfolio 2013-1 International, LLC is included in other operating income in the consolidated statements of operations. The following table presents the Corporation's proportionate share of loss from PR Asset Portfolio 2013-1 International, LLC for quarters ended March 31, 2016 and 2015.

| (In thousands) | Quarters ended March 31, | |
|--|--------------------------|------------|
| | 2016 | 2015 |
| Share of loss from the equity investment in PR Asset Portfolio 2013-1 International, LLC | \$ (522) | \$ (4,335) |

The following table presents transactions between the Corporation and PR Asset Portfolio 2013-1 International, LLC and their impact on the Corporation's results of operations for the quarters ended March 31, 2016 and 2015.

| (In thousands) | Quarters ended March 31, | | Category |
|--|--------------------------|---------------|------------------|
| | 2016 | 2015 | |
| Interest income on loan to PR Asset Portfolio 2013-1 International, LLC | \$ 445 | \$ 866 | Interest income |
| Interest expense on deposits | (1) | | Interest expense |
| Total | \$ 444 | \$ 866 | |

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Note 26 Fair value measurement

ASC Subtopic 820-10 Fair Value Measurements and Disclosures establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value into three levels in order to increase consistency and comparability in fair value measurements and disclosures. The hierarchy is broken down into three levels based on the reliability of inputs as follows:

Level 1 - Unadjusted quoted prices in active markets for identical assets or liabilities that the Corporation has the ability to access at the measurement date. Valuation on these instruments does not necessitate a significant degree of judgment since valuations are based on quoted prices that are readily available in an active market.

Level 2 - Quoted prices other than those included in Level 1 that are observable either directly or indirectly. Level 2 inputs include quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, or other inputs that are observable or that can be corroborated by observable market data for substantially the full term of the financial instrument.

Level 3 - Inputs are unobservable and significant to the fair value measurement. Unobservable inputs reflect the Corporation's own assumptions about assumptions that market participants would use in pricing the asset or liability.

The Corporation maximizes the use of observable inputs and minimizes the use of unobservable inputs by requiring that the observable inputs be used when available. Fair value is based upon quoted market prices when available. If listed prices or quotes are not available, the Corporation employs internally-developed models that primarily use market-based inputs including yield curves, interest rates, volatilities, and credit curves, among others. Valuation adjustments are limited to those necessary to ensure that the financial instrument's fair value is adequately representative of the price that would be received or paid in the marketplace. These adjustments include amounts that reflect counterparty credit quality, the Corporation's credit standing, constraints on liquidity and unobservable parameters that are applied consistently. There have been no changes in the Corporation's methodologies used to estimate the fair value of assets and liabilities from those disclosed in the 2015 Form 10-K.

The estimated fair value may be subjective in nature and may involve uncertainties and matters of significant judgment for certain financial instruments. Changes in the underlying assumptions used in calculating fair value could significantly affect the results.

Table of Contents*Fair Value on a Recurring and Nonrecurring Basis*

The following fair value hierarchy tables present information about the Corporation's assets and liabilities measured at fair value on a recurring basis at March 31, 2016 and December 31, 2015:

| (In thousands) | At March 31, 2016 | | | |
|--|-------------------|---------------------|---------------------|---------------------|
| | Level 1 | Level 2 | Level 3 | Total |
| RECURRING FAIR VALUE MEASUREMENTS | | | | |
| Assets | | | | |
| Investment securities available-for-sale: | | | | |
| U.S. Treasury securities | \$ | \$ 1,323,352 | \$ | \$ 1,323,352 |
| Obligations of U.S. Government sponsored entities | | 932,938 | | 932,938 |
| Obligations of Puerto Rico, States and political subdivisions | | 23,730 | | 23,730 |
| Collateralized mortgage obligations - federal agencies | | 1,513,571 | | 1,513,571 |
| Mortgage-backed securities | | 2,842,284 | 1,422 | 2,843,706 |
| Equity securities | 285 | 2,154 | | 2,439 |
| Other | | 10,094 | | 10,094 |
| Total investment securities available-for-sale | \$ 285 | \$ 6,648,123 | \$ 1,422 | \$ 6,649,830 |
| Trading account securities, excluding derivatives: | | | | |
| Obligations of Puerto Rico, States and political subdivisions | \$ | \$ 4,307 | \$ | \$ 4,307 |
| Collateralized mortgage obligations | | 217 | 1,783 | 2,000 |
| Mortgage-backed securities - federal agencies | | 46,716 | 5,397 | 52,113 |
| Other | | 12,201 | 663 | 12,864 |
| Total trading account securities | \$ | \$ 63,441 | \$ 7,843 | \$ 71,284 |
| Mortgage servicing rights | \$ | \$ | \$ 205,051 | \$ 205,051 |
| Derivatives | | 15,012 | | 15,012 |
| Total assets measured at fair value on a recurring basis | \$ 285 | \$ 6,726,576 | \$ 214,316 | \$ 6,941,177 |
| Liabilities | | | | |
| Derivatives | \$ | \$ (12,068) | \$ | \$ (12,068) |
| Contingent consideration | | | (120,823) | (120,823) |
| Total liabilities measured at fair value on a recurring basis | \$ | \$ (12,068) | \$ (120,823) | \$ (132,891) |

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| | At December 31, 2015 | | | |
|--|----------------------|---------------------|---------------------|---------------------|
| (In thousands) | Level 1 | Level 2 | Level 3 | Total |
| RECURRING FAIR VALUE MEASUREMENTS | | | | |
| Assets | | | | |
| Investment securities available-for-sale: | | | | |
| U.S. Treasury securities | \$ | \$ 1,183,328 | \$ | \$ 1,183,328 |
| Obligations of U.S. Government sponsored entities | | 939,641 | | 939,641 |
| Obligations of Puerto Rico, States and political subdivisions | | 22,359 | | 22,359 |
| Collateralized mortgage obligations federal agencies | | 1,560,837 | | 1,560,837 |
| Mortgage-backed securities | | 2,342,762 | 1,434 | 2,344,196 |
| Equity securities | 276 | 2,122 | | 2,398 |
| Other | | 10,233 | | 10,233 |
| Total investment securities available-for-sale | \$ 276 | \$ 6,061,282 | \$ 1,434 | \$ 6,062,992 |
| Trading account securities, excluding derivatives: | | | | |
| Obligations of Puerto Rico, States and political subdivisions | \$ | \$ 4,590 | \$ | \$ 4,590 |
| Collateralized mortgage obligations | | 223 | 1,831 | 2,054 |
| Mortgage-backed securities federal agencies | | 44,701 | 6,454 | 51,155 |
| Other | | 13,173 | 687 | 13,860 |
| Total trading account securities | \$ | \$ 62,687 | \$ 8,972 | \$ 71,659 |
| Mortgage servicing rights | \$ | \$ | \$ 211,405 | \$ 211,405 |
| Derivatives | | 16,959 | | 16,959 |
| Total assets measured at fair value on a recurring basis | \$ 276 | \$ 6,140,928 | \$ 221,811 | \$ 6,363,015 |
| Liabilities | | | | |
| Derivatives | \$ | \$ (14,343) | \$ | \$ (14,343) |
| Contingent consideration | | | (120,380) | (120,380) |
| Total liabilities measured at fair value on a recurring basis | \$ | \$ (14,343) | \$ (120,380) | \$ (134,723) |

The fair value information included in the following table is not as of period end, but as of the date that the fair value measurement was recorded during the quarters ended March 31, 2016 and 2015 and excludes nonrecurring fair value measurements of assets no longer held by the Corporation.

| | Quarter ended March 31, 2016 | | | |
|----------------|------------------------------|---------|---------|-------|
| (In thousands) | Level 1 | Level 2 | Level 3 | Total |
| | | | | |

**NONRECURRING FAIR VALUE
MEASUREMENTS**

| Assets | | | | | Write-downs |
|--|-----------|-----------|------------------|------------------|--------------------|
| Loans ^[1] | \$ | \$ | \$ 30,785 | \$ 30,785 | \$ (22,850) |
| Loans held-for-sale ^[2] | | | 1,829 | 1,829 | (296) |
| Other real estate owned ^[3] | | | 18,592 | 18,592 | (3,920) |
| Other foreclosed assets ^[3] | | | 66 | 66 | (11) |
| Total assets measured at fair value on a nonrecurring basis | \$ | \$ | \$ 51,272 | \$ 51,272 | \$ (27,077) |

- [1] Relates mostly to certain impaired collateral dependent loans. The impairment was measured based on the fair value of the collateral, which is derived from appraisals that take into consideration prices in observed transactions involving similar assets in similar locations, in accordance with the provisions of ASC Section 310-10-35. Costs to sell are excluded from the reported fair value amount.
- [2] Relates to lower of cost or fair value adjustments on loans held-for-sale and loans transferred from loans held-in-portfolio to loans held-for-sale. Costs to sell are excluded from the reported fair value amount.
- [3] Represents the fair value of foreclosed real estate and other collateral owned that were written down to their fair value. Costs to sell are excluded from the reported fair value amount.

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Quarter ended March 31, 2015

| (In thousands) | Level | | | Total | Write-downs |
|---|---------|----------|------------|------------|-------------|
| | Level 1 | 2 | Level 3 | | |
| NONRECURRING FAIR VALUE MEASUREMENTS | | | | | |
| Assets | | | | | |
| Loans ^[1] | \$ | \$ | \$ 132,007 | \$ 132,007 | \$ (26,817) |
| Other real estate owned ^[3] | | 6,098 | 30,304 | 36,402 | (17,936) |
| Other foreclosed assets ^[3] | | 20 | 131 | 151 | (608) |
| Total assets measured at fair value on a nonrecurring basis | \$ | \$ 6,118 | \$ 162,442 | \$ 168,560 | \$ (45,361) |

[1] Relates mostly to certain impaired collateral dependent loans. The impairment was measured based on the fair value of the collateral, which is derived from appraisals that take into consideration prices in observed transactions involving similar assets in similar locations, in accordance with the provisions of ASC Section 310-10-35. Costs to sell are excluded from the reported fair value amount.

[2] Relates to lower of cost or fair value adjustments on loans held-for-sale and loans transferred from loans held-in-portfolio to loans held-for-sale. Costs to sell are excluded from the reported fair value amount.

[3] Represents the fair value of foreclosed real estate and other collateral owned that were written down to their fair value. Costs to sell are excluded from the reported fair value amount.

The following tables present the changes in Level 3 assets and liabilities measured at fair value on a recurring basis for the quarters ended March 31, 2016 and 2015.

Quarter ended March 31, 2016

| (In thousands) | MBS | | Other securities | | Mortgage servicing rights | Total assets | Contingent consideration | Total liabilities |
|-------------------------------------|--|------------------------------------|--|--|---------------------------|--------------|--------------------------|-------------------|
| | classified as investment securities available-for-sale | CMOs as trading account securities | MBS classified as trading account securities | Other securities as trading account securities | | | | |
| Balance at January 1, 2016 | \$ 1,434 | \$ 1,831 | \$ 6,454 | \$ 687 | \$ 211,405 | \$ 221,811 | \$ (120,380) | \$ (120,380) |
| Gains (losses) included in earnings | (2) | (6) | 89 | (24) | (8,477) | (8,420) | (443) | (443) |
| Gains (losses) included in OCI | 15 | | | | | 15 | | |
| Additions | | 174 | 338 | | 2,123 | 2,635 | | |
| Sales | | (106) | (1,120) | | | (1,226) | | |
| Settlements | (25) | (110) | (364) | | | (499) | | |
| Balance at March 31, 2016 | \$ 1,422 | \$ 1,783 | \$ 5,397 | \$ 663 | \$ 205,051 | \$ 214,316 | \$ (120,823) | \$ (120,823) |

Changes in
unrealized gains
(losses) included in
earnings relating to
assets still held at
March 31, 2016

| | | | | | | | | | | | | | | |
|----|----|-----|----|----|----|----|----|---------|----|---------|----|-------|----|-------|
| \$ | \$ | (3) | \$ | 86 | \$ | 11 | \$ | (3,866) | \$ | (3,772) | \$ | (443) | \$ | (443) |
|----|----|-----|----|----|----|----|----|---------|----|---------|----|-------|----|-------|

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| (In thousands) | Quarter ended March 31, 2015 | | | | | Total assets | Contingent consideration | Total liabilities |
|---|---|---------------------------------|--------------------------------|---|---------------------------|--------------|--------------------------|-------------------|
| | MBS classified as securities available-for-sale | CMOs trading account securities | MBS trading account securities | Other securities trading account securities | Mortgage servicing rights | | | |
| Balance at January 1, 2015 | \$ 1,325 | \$ 1,375 | \$ 6,229 | \$ 1,563 | \$ 148,694 | \$ 159,186 | \$ (133,634) | \$ (133,634) |
| Gains (losses) included in earnings | (8) | (2) | 16 | (19) | (4,929) | (4,942) | 4,164 | 4,164 |
| Additions | 118 | | 130 | | 5,259 | 5,507 | | |
| Sales | | (44) | (80) | | | (124) | | |
| Settlements | | (87) | (74) | | | (161) | | |
| Balance at March 31, 2015 | \$ 1,435 | \$ 1,242 | \$ 6,221 | \$ 1,544 | \$ 149,024 | \$ 159,466 | \$ (129,470) | \$ (129,470) |
| Changes in unrealized gains (losses) included in earnings relating to assets still held at March 31, 2015 | \$ | \$ (2) | \$ 18 | \$ 23 | \$ (684) | \$ (645) | \$ 4,164 | \$ 4,164 |

There were no transfers in and/or out of Level 1, Level 2, or Level 3 for financial instruments measured at fair value on a recurring basis during the quarters ended March 31, 2016 and 2015.

Gains and losses (realized and unrealized) included in earnings for the quarters ended March 31, 2016 and 2015 for Level 3 assets and liabilities included in the previous tables are reported in the consolidated statements of operations as follows:

| (In thousands) | Quarter ended March 31, 2016 | | Quarter ended March 31, 2015 | |
|----------------------------------|---|--|---|--|
| | Total gains (losses) included in earnings | Changes in unrealized gains (losses) relating to assets still held at reporting date | Total gains (losses) included in earnings | Changes in unrealized gains (losses) relating to assets still held at reporting date |
| Interest income | \$ (2) | \$ | \$ (8) | \$ |
| FDIC loss share (expense) income | (443) | (443) | 4,164 | 4,164 |
| Other service fees | (8,477) | (3,866) | (4,929) | (684) |
| Trading account (loss) profit | 59 | 94 | (5) | 39 |
| Total | \$ (8,863) | \$ (4,215) | \$ (778) | \$ 3,519 |

The following table includes quantitative information about significant unobservable inputs used to derive the fair value of Level 3 instruments, excluding those instruments for which the unobservable inputs were not developed by the Corporation such as prices of prior transactions and/or unadjusted third-party pricing sources.

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| (In thousands) | Fair value at March 31, 2016 | Valuation technique | Unobservable inputs | Weighted average (range) |
|------------------------------|------------------------------------|----------------------------|---|------------------------------|
| CMO s - trading | \$ 1,783 | Discounted cash flow model | Weighted average life | 2.9 years (0.4 - 4.6 years) |
| | | | Yield | 3.8% (1.1% - 4.7%) |
| | | | Prepayment speed | 20.8% (18.0% - 24.1%) |
| Other - trading | \$ 663 | Discounted cash flow model | Weighted average life | 5.4 years |
| | | | Yield | 12.2% |
| | | | Prepayment speed | 10.8% |
| Mortgage servicing rights | \$ 205,051 | Discounted cash flow model | Prepayment speed | 6.4% (0.2% - 12.0%) |
| | | | Weighted average life | 6.6 years (0.1 - 15.8 years) |
| | | | Discount rate | 11.2% (9.5% - 15.0%) |
| Contingent consideration | \$ (120,188) | Discounted cash flow model | Credit loss rate on covered loans | 2.9% (0.0% - 100.0%) |
| | | | Risk premium component of discount rate | 6.9% |
| Loans held-in-portfolio | \$ 30,785 ^[1] | External appraisal | Haircut applied on external appraisals | 40.0% (39.7% - 40.0%) |
| Other real estate owned | \$ 18,368 ^[2] | External appraisal | Haircut applied on external appraisals | 20.1% (10.0% - 40.0%) |

[1] Loans held-in-portfolio in which haircuts were not applied to external appraisals were excluded from this table.

[2] Other real estate owned in which haircuts were not applied to external appraisals were excluded from this table. The significant unobservable inputs used in the fair value measurement of the Corporation's collateralized mortgage obligations and interest-only collateralized mortgage obligation (reported as other), which are classified in the trading category, are yield, constant prepayment rate, and weighted average life. Significant increases (decreases) in any of those inputs in isolation would result in significantly lower (higher) fair value measurement. Generally, a change in the assumption used for the constant prepayment rate will generate a directionally opposite change in the weighted average life. For example, as the average life is reduced by a higher constant prepayment rate, a lower yield will be realized, and when there is a reduction in the constant prepayment rate, the average life of these collateralized mortgage obligations will extend, thus resulting in a higher yield. These particular financial instruments are valued internally by the Corporation's investment banking and broker-dealer unit utilizing internal valuation techniques. The unobservable inputs incorporated into the internal discounted cash flow models used to derive the fair value of collateralized mortgage obligations and interest-only collateralized mortgage obligation (reported as other), which are classified in the trading category, are reviewed by the Corporation's Corporate Treasury unit on a quarterly basis. In the case of Level 3 financial instruments which fair value is based on broker quotes, the Corporation's Corporate Treasury unit reviews the inputs used by the broker-dealers for reasonableness utilizing information available from other published sources and validates that the fair value measurements were developed in accordance with ASC Topic 820. The Corporate Treasury unit also substantiates the inputs used by validating the prices with other broker-dealers, whenever possible.

The significant unobservable inputs used in the fair value measurement of the Corporation's mortgage servicing rights are constant prepayment rates and discount rates. Increases in interest rates may result in lower prepayments. Discount rates vary according to products and / or portfolios depending on the perceived risk. Increases in discount rates result in a lower fair value measurement. The Corporation's Corporate Comptroller's unit is responsible for determining the fair value of MSR's, which is based on discounted cash flow methods based on assumptions developed by an external service provider, except for prepayment speeds, which are adjusted internally for the local market based on historical experience. The Corporation's Corporate Treasury unit validates the economic assumptions developed by the external service provider on a quarterly basis. In addition, an analytical review of prepayment speeds is performed quarterly by the Corporate Comptroller's unit. The Corporation's MSR Committee analyzes changes in fair value measurements of MSR's and approves the valuation assumptions at each reporting period. Changes in valuation assumptions must also be approved by the MSR Committee. The fair value of MSR's are compared with those of the external service provider on a quarterly basis in order to validate if the fair values are within the materiality thresholds established by management to monitor and investigate material deviations. Back-testing is performed to compare projected cash flows with actual historical data to ascertain the reasonability of the projected net cash flow results.

Table of Contents**Note 27 Fair value of financial instruments**

The fair value of financial instruments is the amount at which an assets or obligations could be exchanged in a current transaction between willing parties, other than in a forced or liquidation sale. For those financial instruments with no quoted market prices available, fair values have been estimated using present value calculations or other valuation techniques, as well as management's best judgment with respect to current economic conditions, including discount rates, estimates of future cash flows, and prepayment assumptions. Many of these estimates involve various assumptions and may vary significantly from amounts that could be realized in actual transactions.

The fair values reflected herein have been determined based on the prevailing rate environment at March 31, 2016 and December 31, 2015, as applicable. In different interest rate environments, fair value estimates can differ significantly, especially for certain fixed rate financial instruments. In addition, the fair values presented do not attempt to estimate the value of the Corporation's fee generating businesses and anticipated future business activities, that is, they do not represent the Corporation's value as a going concern.

The following tables present the carrying amount, or notional amounts, as applicable, and estimated fair values of financial instruments with their corresponding level in the fair value hierarchy. The aggregate fair value amounts of the financial instruments disclosed do not represent management's estimate of the underlying value of the Corporation.

| (In thousands) | Carrying amount | March 31, 2016 | | | Fair value |
|--|-----------------|----------------|-----------|-----------|------------|
| | | Level 1 | Level 2 | Level 3 | |
| Financial Assets: | | | | | |
| Cash and due from banks | \$ 409,623 | \$ 409,623 | \$ | \$ | \$ 409,623 |
| Money market investments | 1,917,460 | 1,808,513 | 108,947 | | 1,917,460 |
| Trading account securities, excluding derivatives ^[1] | 71,284 | | 63,441 | 7,843 | 71,284 |
| Investment securities available-for-sale ^[1] | 6,649,830 | 285 | 6,648,123 | 1,422 | 6,649,830 |
| Investment securities held-to-maturity: | | | | | |
| Obligations of Puerto Rico, States and political subdivisions | \$ 97,130 | \$ | \$ | \$ 78,849 | \$ 78,849 |
| Collateralized mortgage obligation-federal agency | 86 | | | 91 | 91 |
| Other | 2,000 | | 1,736 | 238 | 1,974 |
| Total investment securities held-to-maturity | \$ 99,216 | \$ | \$ 1,736 | \$ 79,178 | \$ 80,914 |
| Other investment securities: | | | | | |
| FHLB stock | \$ 55,817 | \$ | \$ 55,817 | \$ | \$ 55,817 |
| FRB stock | 93,086 | | 93,086 | | 93,086 |
| Trust preferred securities | 13,198 | | 13,198 | | 13,198 |
| Other investments | 1,923 | | | 5,010 | 5,010 |

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| | | | | | |
|--|------------|----|------------|------------|------------|
| Total other investment securities | \$ 164,024 | \$ | \$ 162,101 | \$ 5,010 | \$ 167,111 |
| Loans held-for-sale | \$ 125,315 | \$ | \$ | \$ 126,872 | \$ 126,872 |
| Loans not covered under loss sharing agreement with the FDIC | 21,999,310 | | | 20,633,219 | 20,633,219 |
| Loans covered under loss sharing agreements with the FDIC | 595,085 | | | 553,280 | 553,280 |
| FDIC loss share asset | 219,448 | | | 235,943 | 235,943 |
| Mortgage servicing rights | 205,051 | | | 205,051 | 205,051 |
| Derivatives | 15,012 | | 15,012 | | 15,012 |

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| (In thousands) | March 31, 2016 | | | | |
|--|------------------------|----------------|----------------------|------------------|----------------------|
| | Carrying amount | Level 1 | Level 2 | Level 3 | Fair value |
| Financial Liabilities: | | | | | |
| Deposits: | | | | | |
| Demand deposits | \$ 19,648,830 | \$ | \$ 19,648,830 | \$ | \$ 19,648,830 |
| Time deposits | 7,877,763 | | 7,855,406 | | 7,855,406 |
| Total deposits | \$ 27,526,593 | \$ | \$ 27,504,236 | \$ | \$ 27,504,236 |
| Federal funds purchased and assets sold under agreements to repurchase | \$ 760,154 | \$ | \$ 762,053 | \$ | \$ 762,053 |
| Other short-term borrowings ^[2] | \$ 6,370 | \$ | \$ 6,370 | \$ | \$ 6,370 |
| Notes payable: | | | | | |
| FHLB advances | \$ 682,161 | \$ | \$ 708,394 | \$ | \$ 708,394 |
| Unsecured senior debt securities | 443,225 | | 421,463 | | 421,463 |
| Junior subordinated deferrable interest debentures (related to trust preferred securities) | 439,303 | | 351,345 | | 351,345 |
| Others | 18,779 | | | 18,779 | 18,779 |
| Total notes payable | \$ 1,583,468 | \$ | \$ 1,481,202 | \$ 18,779 | \$ 1,499,981 |
| Derivatives | \$ 12,068 | \$ | \$ 12,068 | \$ | \$ 12,068 |
| Contingent consideration | \$ 120,823 | \$ | \$ | \$ 120,823 | \$ 120,823 |
| (In thousands) | | | | | |
| | Notional amount | Level 1 | Level 2 | Level 3 | Fair value |
| Commitments to extend credit | \$ 7,532,634 | \$ | \$ | \$ 518 | \$ 518 |
| Letters of credit | 37,812 | | | 767 | 767 |

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| (In thousands) | December 31, 2015 | | | | |
|--|-------------------|------------|-------------------|------------------|-------------------|
| | Carrying amount | Level 1 | Level 2 | Level 3 | Fair value |
| Financial Assets: | | | | | |
| Cash and due from banks | \$ 363,674 | \$ 363,674 | \$ | \$ | \$ 363,674 |
| Money market investments | 2,180,092 | 2,083,839 | 96,253 | | 2,180,092 |
| Trading account securities, excluding derivatives ^[1] | 71,659 | | 62,687 | 8,972 | 71,659 |
| Investment securities available-for-sale ^[1] | 6,062,992 | 276 | 6,061,282 | 1,434 | 6,062,992 |
| Investment securities held-to-maturity: | | | | | |
| Obligations of Puerto Rico, States and political subdivisions | 98,817 | | | 80,815 | 80,815 |
| Collateralized mortgage obligation-federal agency | 86 | | | 91 | 91 |
| Other | 2,000 | | 1,740 | 243 | 1,983 |
| Total investment securities held-to-maturity | \$ 100,903 | \$ | \$ 1,740 | \$ 81,149 | \$ 82,889 |
| Other investment securities: | | | | | |
| FHLB stock | \$ 59,387 | \$ | \$ 59,387 | \$ | \$ 59,387 |
| FRB stock | 97,740 | | 97,740 | | 97,740 |
| Trust preferred securities | 13,198 | | 13,198 | | 13,198 |
| Other investments | 1,923 | | | 4,966 | 4,966 |
| Total other investment securities | \$ 172,248 | \$ | \$ 170,325 | \$ 4,966 | \$ 175,291 |
| Loans held-for-sale | \$ 137,000 | \$ | \$ 1,364 | \$ 138,031 | \$ 139,395 |
| Loans not covered under loss sharing agreement with the FDIC | 21,843,180 | | | 20,849,150 | 20,849,150 |
| Loans covered under loss sharing agreements with the FDIC | 611,939 | | | 593,002 | 593,002 |
| FDIC loss share asset | 310,221 | | | 313,224 | 313,224 |
| Mortgage servicing rights | 211,405 | | | 211,405 | 211,405 |
| Derivatives | 16,959 | | 16,959 | | 16,959 |

| (In thousands) | December 31, 2015 | | | | |
|-------------------------------|----------------------|-----------|----------------------|-----------|----------------------|
| | Carrying amount | Level 1 | Level 2 | Level 3 | Fair value |
| Financial Liabilities: | | | | | |
| Deposits: | | | | | |
| Demand deposits | \$ 19,044,355 | \$ | \$ 19,044,355 | \$ | \$ 19,044,355 |
| Time deposits | 8,165,368 | | 8,134,029 | | 8,134,029 |
| Total deposits | \$ 27,209,723 | \$ | \$ 27,178,384 | \$ | \$ 27,178,384 |

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| | | | | | |
|--|---------------------|-----------|---------------------|------------------|---------------------|
| Federal funds purchased and assets sold under agreements to repurchase | \$ 762,145 | \$ | \$ 764,599 | \$ | \$ 764,599 |
| Other short-term borrowings ^[2] | \$ 1,200 | \$ | \$ 1,200 | \$ | \$ 1,200 |
| Notes payable: | | | | | |
| FHLB advances | 761,501 | | 780,411 | | 780,411 |
| Unsecured senior debt | 442,704 | | 435,186 | | 435,186 |
| Junior subordinated deferrable interest debentures (related to trust preferred securities) | 439,295 | | 352,673 | | 352,673 |
| Others | 19,008 | | | 19,008 | 19,008 |
| Total notes payable | \$ 1,662,508 | \$ | \$ 1,568,270 | \$ 19,008 | \$ 1,587,278 |
| Derivatives | \$ 14,343 | \$ | \$ 14,343 | \$ | \$ 14,343 |
| Contingent consideration | \$ 120,380 | \$ | \$ | \$ 120,380 | \$ 120,380 |

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| (In thousands) | Notional amount | Level 1 | Level 2 | Level 3 | Fair value |
|------------------------------|--------------------|---------|---------|------------|------------|
| Commitments to extend credit | \$ 7,434,108 | \$ | \$ | \$ 1,080 | \$ 1,080 |
| Letters of credit | 51,710 | | | 572 | 572 |

[1] Refer to Note 26 to the consolidated financial statements for the fair value by class of financial asset and its hierarchy level.

[2] Refer to Note 18 to the consolidated financial statements for the composition of short-term borrowings.

Following is a description of the Corporation's valuation methodologies and inputs used to estimate the fair values for each class of financial assets and liabilities not measured at fair value, but for which the fair value is disclosed.

Cash and due from banks

Cash and due from banks include cash on hand, cash items in process of collection, and non-interest bearing deposits due from other financial institutions. The carrying amount of cash and due from banks is a reasonable estimate of its fair value. Cash and due from banks are classified as Level 1.

Money market investments

Investments in money market instruments include highly liquid instruments with an average maturity of three months or less. For this reason, they carry a low risk of changes in value as a result of changes in interest rates, and the carrying amount approximates their fair value. Money market investments include federal funds sold, securities purchased under agreements to resell, time deposits with other banks, and cash balances, including those held at the Federal Reserve. These money market investments are classified as Level 2, except for cash balances which generate interest, including those held at the Federal Reserve, which are classified as Level 1.

Investment securities held-to-maturity

Obligations of Puerto Rico, States and political subdivisions: Municipal bonds include Puerto Rico public municipalities debt and bonds collateralized by second mortgages under the Home Purchase Stimulus Program. Puerto Rico public municipalities debt was valued internally based on benchmark treasury notes and a credit spread derived from comparable Puerto Rico government trades and recent issuances. Puerto Rico public municipalities debt is classified as Level 3. Given that the fair value of municipal bonds collateralized by second mortgages was based on internal yield and prepayment speed assumptions, these municipal bonds are classified as Level 3.

Agency collateralized mortgage obligation: The fair value of the agency collateralized mortgage obligation (CMO), which is guaranteed by GNMA, was based on internal yield and prepayment speed assumptions. This agency CMO is classified as Level 3.

Other: Other securities include foreign debt and a private non-profit institution security. Given that the fair value was based on quoted prices for similar instruments, foreign debt is classified as Level 2. Since the fair value of the private non-profit institution security was internally derived using a price/yield methodology, in

which the spread was defined based on the obligor risk rating and the corresponding transfer price, this security is classified as Level 3.

Other investment securities

Federal Home Loan Bank capital stock: Federal Home Loan Bank (FHLB) capital stock represents an equity interest in the FHLB of New York. It does not have a readily determinable fair value because its ownership is restricted and it lacks a market. Since the excess stock is repurchased by the FHLB at its par value, the carrying amount of FHLB capital stock approximates fair value. Thus, these stocks are classified as Level 2.

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Federal Reserve Bank capital stock: Federal Reserve Bank (FRB) capital stock represents an equity interest in the FRB of New York. It does not have a readily determinable fair value because its ownership is restricted and it lacks a market. Since the canceled stock is repurchased by the FRB for the amount of the cash subscription paid, the carrying amount of FRB capital stock approximates fair value. Thus, these stocks are classified as Level 2.

Trust preferred securities: These securities represent the equity-method investment in the common stock of these trusts. Book value is the same as fair value for these securities since the fair value of the junior subordinated debentures is the same amount as the fair value of the trust preferred securities issued to the public. The equity-method investment in the common stock of these trusts is classified as Level 2.

Other investments: Other investments include private equity method investments and Visa Class B common stock held by the Corporation. Since there are no observable market values, private equity method investments are classified as Level 3. The Visa Class B common stock was priced by applying the quoted price of Visa Class A common stock, net of a liquidity adjustment, to the as converted number of Class A common shares since these Class B common shares are restricted and not convertible to Class A common shares until pending litigation is resolved. Thus, these stocks are classified as Level 3.

Loans held-for-sale

For loans held-for-sale originated with the intent to sell in the secondary market, its fair value was determined using similar characteristics of loans and secondary market prices assuming the conversion to mortgage-backed securities. Given that the valuation methodology uses internal assumptions based on loan level data, these loans are classified as Level 3. The fair value of certain other loans held-for-sale is based on bids received from potential buyers; binding offers; or external appraisals, net of internal adjustments and estimated costs to sell. Loans held-for-sale based on binding offers are classified as Level 2. Loans held-for-sale based on indicative offers and/or external appraisals are classified as Level 3.

Loans held-in-portfolio

The fair values of the loans held-in-portfolio have been determined for groups of loans with similar characteristics. Loans were segregated by type such as commercial, construction, residential mortgage, consumer, and credit cards. Each loan category was further segmented based on loan characteristics, including interest rate terms, credit quality and vintage. Generally, fair values were estimated based on an exit price by discounting expected cash flows for the segmented groups of loans using a discount rate that considers interest, credit and expected return by market participant under current market conditions. Additionally, prepayment, default and recovery assumptions have been applied in the mortgage loan portfolio valuations. Generally accepted accounting principles do not require a fair valuation of the lease financing portfolio, therefore it is included in the loans total at its carrying amount. Loans held-in-portfolio are classified as Level 3.

FDIC loss share asset

Fair value of the FDIC loss share asset was estimated using projected net losses related to the loss sharing agreements, which are expected to be reimbursed by the FDIC. The projected net losses were discounted using the U.S. Government agency curve. The loss share asset is classified as Level 3.

Deposits

Demand deposits: The fair value of demand deposits, which have no stated maturity, was calculated based on the amount payable on demand as of the respective dates. These demand deposits include non-interest bearing demand deposits, savings, NOW, and money market accounts. Thus, these deposits are classified as Level 2.

Time deposits: The fair value of time deposits was calculated based on the discounted value of contractual cash flows using interest rates being offered on time deposits with similar maturities. The non-performance risk was determined using internally-developed models that consider, where applicable, the collateral held, amounts insured, the remaining term, and the credit premium of the institution. For certain 5-year certificates of deposit in which customers may withdraw their money anytime with no penalties or charges, the fair value of these certificates of deposit incorporate an early cancellation estimate based on historical experience. Time deposits are classified as Level 2.

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Assets sold under agreements to repurchase

Securities sold under agreements to repurchase: Securities sold under agreements to repurchase with short-term maturities approximate fair value because of the short-term nature of those instruments. Resell and repurchase agreements with long-term maturities were valued using discounted cash flows based on the three-month LIBOR. In determining the non-performance credit risk valuation adjustment, the collateralization levels of these long-term securities sold under agreements to repurchase were considered. Securities sold under agreements to repurchase are classified as Level 2.

Other short-term borrowings

The carrying amount of other short-term borrowings approximate fair value because of the short-term maturity of those instruments or because they carry interest rates which approximate market. Thus, these other short-term borrowings are classified as Level 2.

Notes payable

FHLB advances: The fair value of FHLB advances was based on the discounted value of contractual cash flows over their contractual term. In determining the non-performance credit risk valuation adjustment, the collateralization levels of these advances were considered. These advances are classified as Level 2.

Unsecured senior debt securities: The fair value of publicly-traded unsecured senior debt securities was determined using recent trades of similar transactions. Publicly-traded unsecured senior debt securities are classified as Level 2.

Junior subordinated deferrable interest debentures (related to trust preferred securities): The fair value of junior subordinated interest debentures was determined using recent trades of similar transactions. Thus, these junior subordinated deferrable interest debentures are classified as Level 2.

Others: The other category includes capital lease obligations. Generally accepted accounting principles do not require a fair valuation of capital lease obligations, therefore; it is included at its carrying amount. Capital lease obligations are classified as Level 3.

Commitments to extend credit and letters of credit

Commitments to extend credit were valued using the fees currently charged to enter into similar agreements. For those commitments where a future stream of fees is charged, the fair value was estimated by discounting the projected cash flows of fees on commitments. Since the fair value of commitments to extend credit varies depending on the undrawn amount of the credit facility, fees are subject to constant change, and cash flows are dependent on the creditworthiness of borrowers, commitments to extend credit are classified as Level 3. The fair value of letters of credit was based on fees currently charged on similar agreements. Given that the fair value of letters of credit constantly vary due to fees being subject to constant change and whether the fees are received depends on the creditworthiness of the account parties, letters of credit are classified as Level 3.

Table of Contents**Note 28 Net income per common share**

The following table sets forth the computation of net income per common share (EPS), basic and diluted, for the quarters ended March 31, 2016 and 2015:

| (In thousands, except per share information) | Quarters ended March 31, | |
|---|--------------------------|-------------|
| | 2016 | 2015 |
| Net income from continuing operations | \$ 84,999 | \$ 73,485 |
| Net income from discontinued operations | | 1,341 |
| Preferred stock dividends | (931) | (930) |
| Net income applicable to common stock | \$ 84,068 | \$ 73,896 |
| Average common shares outstanding | 103,188,815 | 102,939,928 |
| Average potential dilutive common shares | 80,998 | 196,381 |
| Average common shares outstanding assuming dilution | 103,269,813 | 103,136,309 |
| Basic EPS from continuing operations | \$ 0.81 | \$ 0.71 |
| Basic EPS from discontinued operations | \$ | \$ 0.01 |
| Total Basic EPS | \$ 0.81 | \$ 0.72 |
| Diluted EPS from continuing operations | \$ 0.81 | \$ 0.71 |
| Diluted EPS from discontinued operations | \$ | \$ 0.01 |
| Total Diluted EPS | \$ 0.81 | \$ 0.72 |

For the quarter ended March 31, 2016 the Corporation calculated the impact of potential dilutive common shares under the treasury method, consistent with the method used for the preparation of the financial statements for the year ended December 31, 2015. For a discussion of the calculation under the treasury stock method, refer to Note 37 of the consolidated financial statements included in the 2015 Form 10-K.

For the quarters ended March 31, 2016 and 2015, there were no stock options outstanding.

Table of Contents**Note 29 Other service fees**

The caption of other services fees in the consolidated statements of operations consists of the following major categories:

| (In thousands) | Quarters ended March 31, | |
|--|--------------------------|------------------|
| | 2016 | 2015 |
| Insurance fees | \$ 12,850 | \$ 12,041 |
| Credit card fees | 16,858 | 16,149 |
| Debit card fees | 11,287 | 11,125 |
| Sale and administration of investment products | 4,839 | 5,930 |
| Trust fees | 4,235 | 4,602 |
| Other fees | 3,313 | 3,779 |
| Total other service fees | \$ 53,382 | \$ 53,626 |

Table of Contents**Note 30 FDIC loss share (expense) income**

The caption of FDIC loss-share (expense) income in the consolidated statements of operations consists of the following major categories:

| (In thousands) | Quarters ended March 31, | |
|---|--------------------------|-----------------|
| | 2016 | 2015 |
| Amortization of loss share indemnification asset | \$ (4,042) | \$ (27,316) |
| 80% mirror accounting on credit impairment losses (reversal) ^[1] | (2,093) | 8,246 |
| 80% mirror accounting on reimbursable expenses | 3,950 | 21,545 |
| 80% mirror accounting on recoveries on covered assets, including rental income on OREOs, subject to reimbursement to the FDIC | (645) | (2,619) |
| Change in true-up payment obligation | (443) | 4,164 |
| Other | 127 | 119 |
| Total FDIC loss share (expense) income | \$ (3,146) | \$ 4,139 |

[1] Reductions in expected cash flows for ASC 310-30 loans, which may impact the provision for loan losses, may consider reductions in both principal and interest cash flow expectations. The amount covered under the FDIC loss sharing agreements for interest not collected from borrowers is limited under the agreements (approximately 90 days); accordingly, these amounts are not subject fully to the 80% mirror accounting.

Table of Contents**Note 31 Pension and postretirement benefits**

The Corporation has a non-contributory defined benefit pension plan and supplementary pension benefit restoration plans for regular employees of certain of its subsidiaries. The accrual of benefits under the plans is frozen to all participants.

The components of net periodic pension cost for the periods presented were as follows:

| (In thousands) | Pension Plan | | Benefit Restoration Plans | |
|---|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| | Quarters ended March 31, 2016 | Quarters ended March 31, 2015 | Quarters ended March 31, 2016 | Quarters ended March 31, 2015 |
| Interest cost | \$ 6,291 | \$ 7,403 | \$ 348 | \$ 407 |
| Expected return on plan assets | (9,623) | (11,056) | (538) | (589) |
| Amortization of net loss | 4,880 | 4,465 | 331 | 311 |
| Total net periodic pension cost (benefit) | \$ 1,548 | \$ 812 | \$ 141 | \$ 129 |

During the quarter ended March 31, 2016 the Corporation made a contribution to the benefit restoration plans of \$43 thousand. The total contributions expected to be paid during the year 2016 for the pension and benefit restoration plans amount to approximately \$173 thousand.

The Corporation also provides certain postretirement health care benefits for retired employees of certain subsidiaries. The table that follows presents the components of net periodic postretirement benefit cost.

| (In thousands) | Quarters ended March 31, | |
|------------------------------------|--------------------------|----------|
| | 2016 | 2015 |
| Service cost | \$ 289 | \$ 368 |
| Interest cost | 1,505 | 1,589 |
| Amortization of prior service cost | (950) | (950) |
| Amortization of net loss | 275 | 249 |
| Total postretirement cost | \$ 1,119 | \$ 1,256 |

Contributions made to the postretirement benefit plan for the quarter ended March 31, 2016 amounted to approximately \$1.6 million. The total contributions expected to be paid during the year 2016 for the postretirement benefit plan amount to approximately \$6.4 million.

Table of Contents**Note 32 Stock-based compensation**

The Corporation maintained a Stock Option Plan (the *Stock Option Plan*), which permitted the granting of incentive awards in the form of qualified stock options, incentive stock options, or non-statutory stock options of the Corporation. In April 2004, the Corporation's shareholders adopted the Popular, Inc. 2004 Omnibus Incentive Plan (the *Incentive Plan*), which replaced and superseded the *Stock Option Plan*. The adoption of the *Incentive Plan* did not alter the original terms of the grants made under the *Stock Option Plan* prior to the adoption of the *Incentive Plan*.

Stock Option Plan

Employees and directors of the Corporation or any of its subsidiaries were eligible to participate in the *Stock Option Plan*. The Board of Directors or the Compensation Committee of the Board had the absolute discretion to determine the individuals that were eligible to participate in the *Stock Option Plan*. This plan provided for the issuance of Popular, Inc.'s common stock at a price equal to its fair market value at the grant date, subject to certain plan provisions. The shares are to be made available from authorized but unissued shares of common stock or treasury stock. The Corporation's policy has been to use authorized but unissued shares of common stock to cover each grant. The maximum option term is ten years from the date of grant. Unless an option agreement provides otherwise, all options granted are 20% exercisable after the first year and an additional 20% is exercisable after each subsequent year, subject to an acceleration clause at termination of employment due to retirement.

As of March 31, 2016 there were no stock options outstanding. During the quarter ended March 31, 2015, all stock options outstanding which amounted to 44,797 with a weighted average exercise price of \$ 272 expired.

Incentive Plan

The *Incentive Plan* permits the granting of incentive awards in the form of Annual Incentive Awards, Long-term Performance Unit Awards, Stock Options, Stock Appreciation Rights, Restricted Stock, Restricted Units or Performance Shares. Participants in the *Incentive Plan* are designated by the Compensation Committee of the Board of Directors (or its delegate as determined by the Board). Employees and directors of the Corporation and/or any of its subsidiaries are eligible to participate in the *Incentive Plan*.

Under the *Incentive Plan*, the Corporation has issued restricted shares, which become vested based on the employees continued service with Popular. Unless otherwise stated in an agreement, the compensation cost associated with the shares of restricted stock is determined based on a two-prong vesting schedule. The first part is vested ratably over five years commencing at the date of grant and the second part is vested at termination of employment after attainment of 55 years of age and 10 years of service. The five-year vesting part is accelerated at termination of employment after attaining 55 years of age and 10 years of service. The vesting schedule for restricted shares granted on or after 2014 was modified as follows, the first part ratably over four years commencing at the date of the grant and the second part is vested at termination of employment after attainment of the earlier of 55 years of age and 10 years of service or 60 years of age and 5 years of service. The four year vesting part is accelerated at termination of employment after attaining the earlier of 55 years of age and 10 years of service or 60 years of age and 5 years of service. The restricted shares granted consistent with the requirements of the TARP Interim Final Rule vest in two years from grant date.

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The following table summarizes the restricted stock activity under the Incentive Plan for members of management.

| (Not in thousands) | Shares | Weighted-Average Grant Date Fair Value |
|---------------------------------|-----------|---|
| Non-vested at December 31, 2014 | 628,009 | \$ 27.13 |
| Granted | 323,814 | 33.37 |
| Vested | (430,646) | 30.45 |
| Forfeited | (25,446) | 28.65 |
| Non-vested at December 31, 2015 | 495,731 | \$ 28.25 |
| Granted | 226,098 | 24.05 |
| Quantity adjusted by TSR factor | (8,914) | 28.47 |
| Vested | (256,501) | 25.90 |
| Non-vested at March 31, 2016 | 456,414 | \$ 27.12 |

During the quarter ended March 31, 2016, 161,500 shares of restricted stock were awarded to management under the Incentive Plan. During the quarter ended March 31, 2015, no shares of restricted stock were awarded to management. No shares were awarded consistent with the requirements of the TARP Interim Final Rule for the quarters ended March 31, 2016 and 2015.

Beginning in 2015, the Corporation authorized the issuance of performance shares, in addition to restricted shares, under the Incentive Plan. The performance share awards consist of the opportunity to receive shares of Popular, Inc.'s common stock provided that the Corporation achieves certain goals during a three-year performance cycle. The goals will be based on two metrics weighted equally: the Relative Total Shareholder Return (TSR) and the Absolute Earnings per Share (EPS) goals. The TSR metric is considered to be a market condition under ASC 718. For equity settled awards based on a market condition, the fair value is determined as of the grant date and is not subsequently revised based on actual performance. The EPS performance metric is considered to be a performance condition under ASC 718. The fair value is determined based on the probability of achieving the EPS goal as of each reporting period. The TSR and EPS metrics are equally weighted and work independently. The number of shares that will ultimately vest ranges from 50% to a 150% of target based on both market (TSR) and performance (EPS) conditions. The performance shares vest at the end of the three-year performance cycle. The vesting is accelerated at termination of employment after attaining the earlier of 55 years of age and 10 years of service or 60 years of age and 5 years of service. For the quarter ended March 31, 2016, 64,598 performance shares were granted under this plan.

During the quarter ended March 31, 2016, the Corporation recognized \$ 3.7 million of restricted stock expense related to management incentive awards, with a tax benefit of \$ 0.5 million (March 31, 2015 \$ 2.0 million, with a tax benefit of \$ 0.3 million). For the quarter ended March 31, 2016, the fair market value of the restricted stock vested was \$3.6 million at grant date and \$3.3 million at vesting date. This triggers a shortfall, of \$0.1 million of which \$31 thousand was recorded against the windfall pool in additional paid in capital. No additional shortfall was recorded for the remaining \$79 thousand due to the valuation allowance of the deferred tax asset. For the quarter ended March 31, 2016, the Corporation recognized \$1.0 million of performance shares expense, with a tax benefit of \$0.1 million. The total unrecognized compensation cost related to non-vested restricted stock awards and performance shares to members of management at March 31, 2016 was \$ 8.2 million and is expected to be recognized over a

weighted-average period of 2.3 years.

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The following table summarizes the restricted stock activity under the Incentive Plan for members of the Board of Directors:

| (Not in thousands) | Restricted Stock | Weighted-Average Grant Date Fair Value |
|---------------------------------|------------------|---|
| Non-vested at December 31, 2014 | | \$ |
| Granted | 22,119 | 32.29 |
| Vested | (22,119) | 32.29 |
| Forfeited | | |
| Non-vested at December 31, 2015 | | \$ |
| Granted | 2,338 | 23.95 |
| Vested | (2,338) | 23.95 |
| Forfeited | | |
| Non-vested at March 31, 2016 | | \$ |

During the quarter ended March 31, 2016, the Corporation granted 2,338 shares of restricted stock to members of the Board of Directors of Popular, Inc., which became vested at grant date (March 31, 2015 2,643). During this period, the Corporation recognized \$0.1 million of restricted stock expense related to these restricted stock grants, with a tax benefit of \$15 thousand (March 31, 2015 \$0.1 million, with a tax benefit of \$16 thousand). The fair value at vesting date of the restricted stock vested during the quarter ended March 31, 2016 for directors was \$ 56 thousand.

Table of Contents**Note 33 Income taxes**

The reason for the difference between the income tax expense applicable to income before provision for income taxes and the amount computed by applying the statutory tax rate in Puerto Rico, were as follows:

| (In thousands) | Quarters ended | | | |
|---|----------------|---------------------|----------------|---------------------|
| | March 31, 2016 | | March 31, 2015 | |
| | Amount | % of pre-tax income | Amount | % of pre-tax income |
| Computed income tax expense at statutory rates | \$ 45,733 | 39% | \$ 41,361 | 39% |
| Net benefit of tax exempt interest income | (15,584) | (13) | (15,027) | (14) |
| Deferred tax asset valuation allowance | 5,273 | 5 | 5,639 | 5 |
| Difference in tax rates due to multiple jurisdictions | (864) | (1) | (275) | |
| Effect of income subject to preferential tax rate | (3,414) | (3) | (2,471) | (2) |
| State and local taxes | 2,927 | 3 | 1,331 | 1 |
| Others | (1,806) | (2) | 2,010 | 2 |
| Income tax expense | \$ 32,265 | 28% | \$ 32,568 | 31% |

The following table presents a breakdown of the significant components of the Corporation's deferred tax assets and liabilities.

| (In thousands) | March 31, 2016 | December 31, 2015 |
|--|----------------|-------------------|
| Deferred tax assets: | | |
| Tax credits available for carryforward | \$ 13,651 | \$ 13,651 |
| Net operating loss and other carryforward available | 1,264,077 | 1,262,197 |
| Postretirement and pension benefits | 114,866 | 116,036 |
| Deferred loan origination fees | 6,063 | 6,420 |
| Allowance for loan losses | 658,220 | 670,592 |
| Deferred gains | 5,688 | 5,966 |
| Accelerated depreciation | 8,209 | 8,335 |
| Intercompany deferred gains | 2,492 | 2,743 |
| Difference in outside basis from pass-through entities | 11,889 | 12,684 |
| Other temporary differences | 30,348 | 29,208 |
| Total gross deferred tax assets | 2,115,503 | 2,127,832 |
| Deferred tax liabilities: | | |
| FDIC-assisted transaction | 92,156 | 90,778 |
| Indefinite-lived intangibles | 66,175 | 63,573 |
| Unrealized net gain on trading and available-for-sale securities | 37,662 | 22,281 |

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| | | |
|--------------------------------------|--------------|--------------|
| Other temporary differences | 7,232 | 6,670 |
| Total gross deferred tax liabilities | 203,225 | 183,302 |
| Valuation allowance | 637,911 | 642,727 |
| Net deferred tax asset | \$ 1,274,367 | \$ 1,301,803 |

The net deferred tax asset shown in the table above at March 31, 2016 is reflected in the consolidated statements of financial condition as \$1.3 billion in net deferred tax assets in the Other assets caption (December 31, 2015 \$1.3 billion) and \$649 thousand in deferred tax liabilities in the Other liabilities caption (December 31, 2015 \$649 thousand), reflecting the aggregate deferred tax assets or liabilities of individual tax-paying subsidiaries of the Corporation.

A deferred tax asset should be reduced by a valuation allowance if based on the weight of all available evidence, it is more likely than not (a likelihood of more than 50%) that some portion or the entire deferred tax asset will not be realized. The valuation allowance should be sufficient to reduce the deferred tax asset to the amount that is more likely than not to be realized. The

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determination of whether a deferred tax asset is realizable is based on weighting all available evidence, including both positive and negative evidence. The realization of deferred tax assets, including carryforwards and deductible temporary differences, depends upon the existence of sufficient taxable income of the same character during the carryback or carryforward period. The analysis considers all sources of taxable income available to realize the deferred tax asset, including the future reversal of existing taxable temporary differences, future taxable income exclusive of reversing temporary differences and carryforwards, taxable income in prior carryback years and tax-planning strategies.

During the year ended December 31, 2015, after weighting all positive and negative evidence, the Corporation concluded that it is more likely than not that a portion of the total deferred tax asset from the U.S. operations, amounting to \$1.2 billion and comprised mainly of net operating losses, will be realized. The Corporation based this determination on its estimated earnings for the remaining carryforward period of eighteen years beginning with the 2016 fiscal year, available to utilize the deferred tax asset, to reduce its income tax obligations. The recent historical level of book income adjusted by permanent differences, together with the estimated earnings after the reorganization of the U.S. operations and additional estimated earnings from the Doral Bank Transaction were objective positive evidence considered by the Corporation. As of March 31, 2016 the U.S. operations are not in a three year cumulative loss position, taking into account taxable income exclusive of reversing temporary differences. All of these factors lead management to conclude that it is more likely than not that a portion of the deferred tax asset from its U.S. operations will be realized. Management will continue to evaluate the realization of the deferred tax asset each quarter and adjust as deemed necessary. At March 31, 2016 a valuation allowance is recorded on the deferred tax asset of the U.S. operation in the amount of \$602 million.

At March 31, 2016, the Corporation's net deferred tax assets related to its Puerto Rico operations amounted to \$730 million.

The Corporation's Puerto Rico Banking operation is not in a cumulative three year loss position, taking into account taxable income exclusive of reversing temporary differences, and has sustained profitability for the three year period ended March 31, 2016. This is considered a strong piece of objectively verifiable positive evidence that outweighs any negative evidence considered by management in the evaluation of the realization of the deferred tax asset. Based on this evidence and management's estimate of future taxable income, the Corporation has concluded that it is more likely than not that such net deferred tax asset of the Puerto Rico Banking operations will be realized.

The Holding Company operation is not in a cumulative loss taking into account taxable income exclusive of reversing temporary differences, for the three year period ended March 31, 2016. However, it has sustained losses for year ended December 31, 2015 and the period ended March 31, 2016. Management expect these losses will be a trend in early future years. The losses in recent periods together with the expected losses in future years is considered by management a strong negative evidence that will suggest that income in future years will be insufficient to support the realization of all deferred tax asset. After weighting of all positive and negative evidence management concluded, as of the reporting date, that it is more likely than not that the Holding Company will not be able to realize any portion of the deferred tax assets, considering the criteria of ASC Topic 740. Accordingly, a full valuation allowance is recorded on the deferred tax asset at the Holding Company, which amounted to \$36 million as of March 31, 2016.

The reconciliation of unrecognized tax benefits was as follows:

| (In millions) | 2016 | 2015 |
|----------------------|--------|--------|
| Balance at January 1 | \$ 9.0 | \$ 8.0 |

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| | | |
|--|--------|--------|
| Additions for tax positions - January through March | 0.4 | 0.3 |
| Reduction as a result of settlements - January through March | | (0.5) |
| Balance at March 31 | \$ 9.4 | \$ 7.8 |

At March 31, 2016, the total amount of interest recognized in the statement of financial condition approximated \$3.7 million (December 31, 2015 \$3.2 million). The total interest expense recognized at March 31, 2016 was \$485 thousand (December 31, 2015 \$57 thousand). Management determined that at March 31, 2016 and December 31, 2015 there was no need to accrue for the payment of penalties. The Corporation's policy is to report interest related to unrecognized tax benefits in income tax expense, while the penalties, if any, are reported in other operating expenses in the consolidated statements of operations.

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After consideration of the effect on U.S. federal tax of unrecognized U.S. state tax benefits, the total amount of unrecognized tax benefits, including U.S. and Puerto Rico, that if recognized, would affect the Corporation's effective tax rate, was approximately \$12.0 million at March 31, 2016 (December 31, 2015 \$11.2 million).

The amount of unrecognized tax benefits may increase or decrease in the future for various reasons including adding amounts for current tax year positions, expiration of open income tax returns due to the statutes of limitation, changes in management's judgment about the level of uncertainty, status of examinations, litigation and legislative activity and the addition or elimination of uncertain tax positions.

The Corporation and its subsidiaries file income tax returns in Puerto Rico, the U.S. federal jurisdiction, various U.S. states and political subdivisions, and foreign jurisdictions. At March 31, 2016, the following years remain subject to examination in the U.S. Federal jurisdiction: 2012 and thereafter; and in the Puerto Rico jurisdiction, 2010 and thereafter. The Corporation anticipates a reduction in the total amount of unrecognized tax benefits within the next 12 months, which could amount to approximately \$3.3 million.

Table of Contents**Note 34 Supplemental disclosure on the consolidated statements of cash flows**

Additional disclosures on cash flow information and non-cash activities for the quarters ended March 31, 2016 and March 31, 2015 are listed in the following table:

| (In thousands) | March 31, 2016 | March 31, 2015 |
|--|----------------|----------------|
| Non-cash activities: | | |
| Loans transferred to other real estate | \$ 26,919 | \$ 30,802 |
| Loans transferred to other property | 7,693 | 8,979 |
| | | |
| Total loans transferred to foreclosed assets | 34,612 | 39,781 |
| Transfers from loans held-in-portfolio to loans held-for-sale | | 10,839 |
| Transfers from loans held-for-sale to loans held-in-portfolio | 3,821 | 4,858 |
| Loans securitized into investment securities ^[1] | 170,248 | 203,414 |
| Trades receivable from brokers and counterparties | 87,590 | 112,287 |
| Trades payable to brokers and counterparties | 32,774 | 19,097 |
| Recognition of mortgage servicing rights on securitizations or asset transfers | 2,136 | 2,859 |

[1] Includes loans securitized into trading securities and subsequently sold before quarter end.

As previously disclosed in Note 5, Business Combination, on February 27, 2015, the Corporation's Puerto Rico banking subsidiary, BPPR, in an alliance with co-bidders, including the Corporation's U.S. mainland banking subsidiary, BPNA, acquired certain assets and all deposits (other than certain brokered deposits) of Doral Bank from the FDIC as receiver. As part of this transaction, BPPR received during the quarter ended March 31, 2015 net cash proceeds of approximately \$ 711 million for consideration of the assets and liabilities acquired.

Table of Contents**Note 35 Segment reporting**

The Corporation's corporate structure consists of two reportable segments—Banco Popular de Puerto Rico and Banco Popular North America. These reportable segments pertain only to the continuing operations of Popular, Inc. As previously indicated in Note 4 to the consolidated financial statements, the regional operations in California, Illinois and Central Florida were classified as discontinued operations and sold during 2014.

Management determined the reportable segments based on the internal reporting used to evaluate performance and to assess where to allocate resources. The segments were determined based on the organizational structure, which focuses primarily on the markets the segments serve, as well as on the products and services offered by the segments.

Banco Popular de Puerto Rico:

Given that Banco Popular de Puerto Rico constitutes a significant portion of the Corporation's results of operations and total assets at March 31, 2016, additional disclosures are provided for the business areas included in this reportable segment, as described below:

Commercial banking represents the Corporation's banking operations conducted at BPPR, which are targeted mainly to corporate, small and middle size businesses. It includes aspects of the lending and depository businesses, as well as other finance and advisory services. BPPR allocates funds across business areas based on duration matched transfer pricing at market rates. This area also incorporates income related with the investment of excess funds, as well as a proportionate share of the investment function of BPPR.

Consumer and retail banking represents the branch banking operations of BPPR which focus on retail clients. It includes the consumer lending business operations of BPPR, as well as the lending operations of Popular Auto and Popular Mortgage. Popular Auto focuses on auto and lease financing, while Popular Mortgage focuses principally on residential mortgage loan originations. The consumer and retail banking area also incorporates income related with the investment of excess funds from the branch network, as well as a proportionate share of the investment function of BPPR.

Other financial services include the trust and asset management service units of BPPR, the brokerage and investment banking operations of Popular Securities, and the insurance agency and reinsurance businesses of Popular Insurance, Popular Insurance V.I., Popular Risk Services, and Popular Life Re. Most of the services that are provided by these subsidiaries generate profits based on fee income.

Banco Popular North America:

Banco Popular North America's reportable segment consists of the banking operations of BPNA, E-LOAN, Popular Equipment Finance, Inc. and Popular Insurance Agency, U.S.A. BPNA operates through a retail branch network in the U.S. mainland under the name of Popular Community Bank, while E-LOAN supports BPNA's deposit gathering through its online platform. All direct lending activities at E-LOAN were ceased during 2008. During the third quarter of 2015, BPNA and E-LOAN completed an asset purchase and sale transaction in which E-LOAN sold to BPNA all of its outstanding loan portfolio, including residential mortgage loans and home equity lines of credit, which had a carrying value of approximately \$213 million. Prior to this transaction, the Corporation provided additional disclosures for the BPNA reportable segment related to E-LOAN. After the close of the above mentioned asset

purchase and sale transaction, additional disclosures with respect to E-LOAN are no longer considered relevant to the financial statements and accordingly are not presented. Popular Equipment Finance, Inc. also holds a running-off loan portfolio as this subsidiary ceased originating loans during 2009. Popular Insurance Agency, U.S.A. offers investment and insurance services across the BPNA branch network.

The Corporate group consists primarily of the holding companies: Popular, Inc., Popular North America, Popular International Bank and certain of the Corporation's investments accounted for under the equity method, including EVERTEC and Centro Financiero BHD, S.A. The Corporate group also includes the expenses of certain corporate areas that are identified as critical to the organization: Finance, Risk Management and Legal.

The accounting policies of the individual operating segments are the same as those of the Corporation. Transactions between reportable segments are primarily conducted at market rates, resulting in profits that are eliminated for reporting consolidated results of operations.

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The tables that follow present the results of operations and total assets by reportable segments:

2016

For the quarter ended March 31, 2016

| (In thousands) | Banco Popular de Puerto Rico | Banco Popular North America | Intersegment Eliminations |
|-----------------------------|------------------------------------|--------------------------------|------------------------------|
| Net interest income | \$ 305,350 | \$ 62,257 | \$ |
| Provision for loan losses | 40,800 | 4,069 | |
| Non-interest income | 98,566 | 4,950 | |
| Amortization of intangibles | 2,948 | 166 | |
| Depreciation expense | 10,197 | 1,333 | |
| Other operating expenses | 224,669 | 41,331 | |
| Income tax expense | 31,877 | 8,456 | |
| Net income | \$ 93,425 | \$ 11,852 | \$ |
| Segment assets | \$ 28,108,702 | \$ 7,880,357 | \$ (52,740) |

For the quarter ended March 31, 2016

| (In thousands) | Reportable Segments | Corporate | Eliminations | Total Popular, Inc. |
|--|------------------------|--------------|----------------|---------------------|
| Net interest income (expense) | \$ 367,607 | \$ (15,195) | \$ | \$ 352,412 |
| Provision (reversal of provision) for loan losses | 44,869 | (34) | | 44,835 |
| Non-interest income | 103,516 | 8,177 | (63) | 111,630 |
| Amortization of intangibles | 3,114 | | | 3,114 |
| Depreciation expense | 11,530 | 177 | | 11,707 |
| Other operating expenses | 266,000 | 21,731 | (609) | 287,122 |
| Income tax expense (benefit) | 40,333 | (8,281) | 213 | 32,265 |
| Net income (loss) | \$ 105,277 | \$ (20,611) | \$ 333 | \$ 84,999 |
| Segment assets | \$ 35,936,319 | \$ 4,938,750 | \$ (4,728,060) | \$ 36,147,009 |

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For the quarter ended March 31, 2015

| (In thousands) | Banco Popular de Puerto Rico | Banco Popular North America | Intersegment Eliminations |
|---|------------------------------|-----------------------------|---------------------------|
| Net interest income | \$ 306,611 | \$ 52,101 | \$ |
| Provision (reversal of provision) for loan losses | 42,237 | (2,202) | |
| Non-interest income | 103,529 | 6,167 | |
| Amortization of intangibles | 1,998 | 106 | |
| Depreciation expense | 10,108 | 1,617 | |
| Other operating expenses | 227,576 | 54,484 | |
| Income tax expense | 37,448 | 937 | |
| Net income | \$ 90,773 | \$ 3,326 | \$ |
| Segment assets | \$ 28,803,521 | \$ 6,717,758 | \$ (128,481) |

For the quarter ended March 31, 2015

| (In thousands) | Reportable Segments | Corporate | Eliminations | Total Popular, Inc. |
|-------------------------------|---------------------|--------------|----------------|---------------------|
| Net interest income (expense) | \$ 358,712 | \$ (15,517) | \$ | \$ 343,195 |
| Provision for loan losses | 40,035 | | | 40,035 |
| Non-interest income | 109,696 | 5,643 | (104) | 115,235 |
| Amortization of intangibles | 2,104 | | | 2,104 |
| Depreciation expense | 11,725 | 194 | | 11,919 |
| Other operating expenses | 282,061 | 16,990 | (732) | 298,319 |
| Income tax expense (benefit) | 38,385 | (6,062) | 245 | 32,568 |
| Net income (loss) | \$ 94,098 | \$ (20,996) | \$ 383 | \$ 73,485 |
| Segment assets | \$ 35,392,798 | \$ 4,896,192 | \$ (4,673,543) | \$ 35,615,447 |

Additional disclosures with respect to the Banco Popular de Puerto Rico reportable segment are as follows:

2016

For the quarter ended March 31, 2016

Banco Popular de Puerto Rico

| Consumer | Other | Total Banco |
|----------|-------|-------------|
|----------|-------|-------------|

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| (In thousands) | Commercial Banking | and Retail Banking | Financial Services | Eliminations | Popular de Puerto Rico |
|-----------------------------|-----------------------|-----------------------|-----------------------|--------------|---------------------------|
| Net interest income | \$ 114,903 | \$ 187,195 | \$ 1,615 | \$ 1,637 | \$ 305,350 |
| Provision for loan losses | 14,908 | 25,892 | | | 40,800 |
| Non-interest income | 21,731 | 55,608 | 21,311 | (84) | 98,566 |
| Amortization of intangibles | 22 | 1,836 | 1,090 | | 2,948 |
| Depreciation expense | 4,275 | 5,691 | 231 | | 10,197 |
| Other operating expenses | 57,232 | 150,212 | 17,309 | (84) | 224,669 |
| Income tax expense | 18,169 | 12,379 | 1,329 | | 31,877 |
| Net income | \$ 42,028 | \$ 46,793 | \$ 2,967 | \$ 1,637 | \$ 93,425 |
| Segment assets | \$ 11,273,486 | \$ 17,090,030 | \$ 342,867 | \$ (597,681) | \$ 28,108,702 |

Table of Contents**2015**

For the quarter ended March 31, 2015

Banco Popular de Puerto Rico

| (In thousands) | Commercial Banking | Consumer and Retail Banking | Other Financial Services | Eliminations | Total Banco Popular de Puerto Rico |
|--|-----------------------|-----------------------------------|--------------------------------|----------------|--|
| Net interest income | \$ 118,475 | \$ 186,252 | \$ 1,880 | \$ 4 | \$ 306,611 |
| (Reversal of provision) provision for loan losses | (3,556) | 45,793 | | | 42,237 |
| Non-interest income | 27,150 | 56,004 | 20,470 | (95) | 103,529 |
| Amortization of intangibles | 29 | 1,772 | 197 | | 1,998 |
| Depreciation expense | 4,320 | 5,512 | 276 | | 10,108 |
| Other operating expenses | 65,856 | 145,068 | 16,747 | (95) | 227,576 |
| Income tax expense | 26,053 | 9,778 | 1,617 | | 37,448 |
| Net income | \$ 52,923 | \$ 34,333 | \$ 3,513 | \$ 4 | \$ 90,773 |
| Segment assets | \$ 10,056,505 | \$ 20,053,145 | \$ 486,998 | \$ (1,793,127) | \$ 28,803,521 |

Geographic Information

| (In thousands) | Quarter ended | |
|-----------------------------|----------------|----------------|
| | March 31, 2016 | March 31, 2015 |
| Revenues: ^[1] | | |
| Puerto Rico | \$ 380,036 | \$ 385,054 |
| United States | 64,640 | 56,710 |
| Other | 19,366 | 16,666 |
| Total consolidated revenues | \$ 464,042 | \$ 458,430 |

[1] Total revenues include net interest income (expense), service charges on deposit accounts, other service fees, mortgage banking activities, net gain (loss) and valuation adjustments on investment securities, trading account (loss) profit, net (loss) gain on sale of loans and valuation adjustments on loans held-for-sale, adjustments to indemnity reserves on loans sold, FDIC loss share (expense) income and other operating income.

Selected Balance Sheet Information:

| (In thousands) | March 31, 2016 | December 31, 2015 |
|----------------|----------------|-------------------|
| Puerto Rico | | |
| Total assets | \$ 27,150,601 | \$ 26,764,184 |

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| | | |
|-------------------------|--------------|--------------|
| Loans | 17,370,172 | 17,477,070 |
| Deposits | 21,015,800 | 20,893,232 |
| United States | | |
| Total assets | \$ 8,063,912 | \$ 7,859,217 |
| Loans | 5,121,648 | 4,873,504 |
| Deposits | 5,445,760 | 5,288,886 |
| Other | | |
| Total assets | \$ 932,496 | \$ 1,138,332 |
| Loans | 766,362 | 778,656 |
| Deposits ^[1] | 1,065,033 | 1,027,605 |

[1] Represents deposits from BPPR operations located in the U.S. and British Virgin Islands.

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Note 36 Condensed consolidating financial information of guarantor and issuers of registered guaranteed securities

The following condensed consolidating financial information presents the financial position of Popular, Inc. Holding Company (PIHC) (parent only), Popular North America, Inc. (PNA) and all other subsidiaries of the Corporation at March 31, 2016 and 2015, and the results of their operations and cash flows for periods ended March 31, 2016 and December 31, 2015.

PNA is an operating, wholly-owned subsidiary of PIHC and is the holding company of its wholly-owned subsidiaries: Equity One, Inc. and Banco Popular North America (BPNA), including BPNA 's wholly-owned subsidiaries Popular Equipment Finance, Inc., Popular Insurance Agency, U.S.A., and E-LOAN, Inc.

PIHC fully and unconditionally guarantees all registered debt securities issued by PNA.

Table of Contents**Condensed Consolidating Statement of Financial Condition (Unaudited)**

| (In thousands) | At March 31, 2016 | | | | |
|---|--------------------------|-----------------|------------------------------|---------------------|----------------------------|
| | Popular Inc. Holding Co. | PNA Holding Co. | subsidaries and eliminations | Elimination entries | Popular, Inc. Consolidated |
| Assets: | | | | | |
| Cash and due from banks | \$ 21,133 | \$ 598 | \$ 409,315 | \$ (21,423) | \$ 409,623 |
| Money market investments | 255,251 | 18,519 | 1,917,209 | (273,519) | 1,917,460 |
| Trading account securities, at fair value | 2,121 | | 69,163 | | 71,284 |
| Investment securities available-for-sale, at fair value | 227 | | 6,649,603 | | 6,649,830 |
| Investment securities held-to-maturity, at amortized cost | | | 99,216 | | 99,216 |
| Other investment securities, at lower of cost or realizable value | 9,850 | 4,492 | 149,682 | | 164,024 |
| Investment in subsidiaries | 5,679,385 | 1,819,384 | | (7,498,769) | |
| Loans held-for-sale, at lower of cost or fair value | | | 125,315 | | 125,315 |
| Loans held-in-portfolio: | | | | | |
| Loans not covered under loss-sharing agreements with the FDIC | 1,167 | | 22,617,321 | | 22,618,488 |
| Loans covered under loss-sharing agreements with the FDIC | | | 625,130 | | 625,130 |
| Less Unearned income | | | 110,751 | | 110,751 |
| Allowance for loan losses | 2 | | 538,470 | | 538,472 |
| Total loans held-in-portfolio, net | 1,165 | | 22,593,230 | | 22,594,395 |
| FDIC loss-share asset | | | 219,448 | | 219,448 |
| Premises and equipment, net | 2,999 | | 524,494 | | 527,493 |
| Other real estate not covered under loss-sharing agreements with the FDIC | 566 | | 165,394 | | 165,960 |
| Other real estate covered under loss-sharing agreements with the FDIC | | | 36,397 | | 36,397 |
| Accrued income receivable | 73 | 36 | 120,229 | (30) | 120,308 |
| Mortgage servicing assets, at fair value | | | 205,051 | | 205,051 |
| Other assets | 57,670 | 23,453 | 2,091,857 | (16,950) | 2,156,030 |
| Goodwill | | | 631,095 | | 631,095 |

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| | | | | | |
|--|---------------------|---------------------|----------------------|-----------------------|----------------------|
| Other intangible assets | 553 | | 53,527 | | 54,080 |
| Total assets | \$ 6,030,993 | \$ 1,866,482 | \$ 36,060,225 | \$ (7,810,691) | \$ 36,147,009 |
| Liabilities and Stockholders Equity | | | | | |
| Liabilities: | | | | | |
| Deposits: | | | | | |
| Non-interest bearing | \$ | \$ | \$ 6,405,516 | \$ (21,423) | \$ 6,384,093 |
| Interest bearing | | | 21,416,019 | (273,519) | 21,142,500 |
| Total deposits | | | 27,821,535 | (294,942) | 27,526,593 |
| Federal funds purchased and assets sold under agreements to repurchase | | | 760,154 | | 760,154 |
| Other short-term borrowings | | | 6,370 | | 6,370 |
| Notes payable | 734,036 | 148,492 | 700,940 | | 1,583,468 |
| Other liabilities | 46,657 | 3,591 | 985,598 | (17,537) | 1,018,309 |
| Liabilities from discontinued operations | | | 1,815 | | 1,815 |
| Total liabilities | 780,693 | 152,083 | 30,276,412 | (312,479) | 30,896,709 |
| Stockholders equity: | | | | | |
| Preferred stock | 50,160 | | | | 50,160 |
| Common stock | 1,039 | 2 | 56,307 | (56,309) | 1,039 |
| Surplus | 4,222,706 | 4,111,208 | 5,712,604 | (9,815,285) | 4,231,233 |
| Retained earnings (accumulated deficit) | 1,165,003 | (2,409,905) | 195,181 | 2,206,197 | 1,156,476 |
| Treasury stock, at cost | (6,858) | | | | (6,858) |
| Accumulated other comprehensive loss, net of tax | (181,750) | 13,094 | (180,279) | 167,185 | (181,750) |
| Total stockholders equity | 5,250,300 | 1,714,399 | 5,783,813 | (7,498,212) | 5,250,300 |
| Total liabilities and stockholders equity | \$ 6,030,993 | \$ 1,866,482 | \$ 36,060,225 | \$ (7,810,691) | \$ 36,147,009 |

Table of Contents**Condensed Consolidating Statement of Financial Condition (Unaudited)**

| (In thousands) | At December 31, 2015 | | | | |
|---|------------------------------------|--------------------|---------------------------------|------------------------|-------------------------------|
| | Popular, Inc. Holding Co. | PNA Holding Co. | subsidaries and eliminations | Elimination entries | Popular, Inc. Consolidated |
| Assets: | | | | | |
| Cash and due from banks | \$ 24,298 | \$ 600 | \$ 363,620 | \$ (24,844) | \$ 363,674 |
| Money market investments | 262,204 | 23,931 | 2,179,887 | (285,930) | 2,180,092 |
| Trading account securities, at fair value | 2,020 | | 69,639 | | 71,659 |
| Investment securities available-for-sale, at fair value | 216 | | 6,062,776 | | 6,062,992 |
| Investment securities held-to-maturity, at amortized cost | | | 100,903 | | 100,903 |
| Other investment securities, at lower of cost or realizable value | 9,850 | 4,492 | 157,906 | | 172,248 |
| Investment in subsidiaries | 5,539,325 | 1,789,512 | | (7,328,837) | |
| Loans held-for-sale, at lower of cost or fair value | | | 137,000 | | 137,000 |
| Loans held-in-portfolio: | | | | | |
| Loans not covered under loss-sharing agreements with the FDIC | 1,176 | | 22,452,637 | | 22,453,813 |
| Loans covered under loss-sharing agreements with the FDIC | | | 646,115 | | 646,115 |
| Less Unearned income | | | 107,698 | | 107,698 |
| Allowance for loan losses | 3 | | 537,108 | | 537,111 |
| Total loans held-in-portfolio, net | 1,173 | | 22,453,946 | | 22,455,119 |
| FDIC loss-share asset | | | 310,221 | | 310,221 |
| Premises and equipment, net | 2,823 | | 499,788 | | 502,611 |
| Other real estate not covered under loss-sharing agreements with the FDIC | 532 | | 154,699 | | 155,231 |
| Other real estate covered under loss-sharing agreements with the FDIC | | | 36,685 | | 36,685 |
| Accrued income receivable | 85 | 115 | 124,070 | (36) | 124,234 |
| Mortgage servicing assets, at fair value | | | 211,405 | | 211,405 |
| Other assets | 54,908 | 23,596 | 2,132,616 | (17,958) | 2,193,162 |
| Goodwill | | | 626,388 | | 626,388 |
| Other intangible assets | 554 | | 57,555 | | 58,109 |

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| | | | | | |
|--|--------------|--------------|---------------|----------------|---------------|
| Total assets | \$ 5,897,988 | \$ 1,842,246 | \$ 35,679,104 | \$ (7,657,605) | \$ 35,761,733 |
| Liabilities and Stockholders Equity | | | | | |
| Liabilities: | | | | | |
| Deposits: | | | | | |
| Non-interest bearing | \$ | \$ | \$ 6,426,359 | \$ (24,844) | \$ 6,401,515 |
| Interest bearing | | | 21,094,138 | (285,930) | 20,808,208 |
| Total deposits | | | 27,520,497 | (310,774) | 27,209,723 |
| Federal funds purchased and assets sold under agreements to repurchase | | | 762,145 | | 762,145 |
| Other short-term borrowings | | | 1,200 | | 1,200 |
| Notes payable | 733,516 | 148,483 | 780,509 | | 1,662,508 |
| Other liabilities | 59,148 | 6,659 | 971,429 | (18,218) | 1,019,018 |
| Liabilities from discontinued operations | | | 1,815 | | 1,815 |
| Total liabilities | 792,664 | 155,142 | 30,037,595 | (328,992) | 30,656,409 |
| Stockholders equity: | | | | | |
| Preferred stock | 50,160 | | | | 50,160 |
| Common stock | 1,038 | 2 | 56,307 | (56,309) | 1,038 |
| Surplus | 4,220,629 | 4,111,208 | 5,712,635 | (9,815,316) | 4,229,156 |
| Retained earnings (accumulated deficit) | 1,096,484 | (2,416,251) | 128,459 | 2,279,265 | 1,087,957 |
| Treasury stock, at cost | (6,101) | | | | (6,101) |
| Accumulated other comprehensive loss, net of tax | (256,886) | (7,855) | (255,892) | 263,747 | (256,886) |
| Total stockholders equity | 5,105,324 | 1,687,104 | 5,641,509 | (7,328,613) | 5,105,324 |
| Total liabilities and stockholders equity | \$ 5,897,988 | \$ 1,842,246 | \$ 35,679,104 | \$ (7,657,605) | \$ 35,761,733 |

Table of Contents**Condensed Consolidating Statement of Operations (Unaudited)**

| (In thousands) | Quarter ended March 31, 2016 | | | | |
|---|---------------------------------|--------------------|---|------------------------|-------------------------------|
| | Popular, Inc. Holding Co. | PNA Holding Co. | All other subsidiaries and eliminations | Elimination entries | Popular, Inc. Consolidated |
| Interest and dividend income: | | | | | |
| Dividend income from subsidiaries | \$ 29,700 | \$ | \$ | \$ (29,700) | \$ |
| Loans | 19 | | 363,178 | | 363,197 |
| Money market investments | 255 | 21 | 2,863 | (276) | 2,863 |
| Investment securities | 238 | 80 | 35,953 | | 36,271 |
| Trading account securities | | | 1,689 | | 1,689 |
| Total interest and dividend income | 30,212 | 101 | 403,683 | (29,976) | 404,020 |
| Interest expense: | | | | | |
| Deposits | | | 30,150 | (276) | 29,874 |
| Short-term borrowings | | | 1,861 | | 1,861 |
| Long-term debt | 13,117 | 2,693 | 4,063 | | 19,873 |
| Total interest expense | 13,117 | 2,693 | 36,074 | (276) | 51,608 |
| Net interest income (expense) | 17,095 | (2,592) | 367,609 | (29,700) | 352,412 |
| Provision (reversal) for loan losses- non-covered loans | (34) | | 47,974 | | 47,940 |
| Provision (reversal) for loan losses- covered loans | | | (3,105) | | (3,105) |
| Net interest income (expense) after provision for loan losses | 17,129 | (2,592) | 322,740 | (29,700) | 307,577 |
| Service charges on deposit accounts | | | 39,862 | | 39,862 |
| Other service fees | | | 53,439 | (57) | 53,382 |
| Mortgage banking activities | | | 10,551 | | 10,551 |
| Trading account profit (loss) | 24 | | (186) | | (162) |
| Net loss on sale of loans, including valuation adjustments on loans held-for-sale | | | (304) | | (304) |
| Adjustments (expense) to indemnity reserves on loans sold | | | (4,098) | | (4,098) |
| FDIC loss-share expense | | | (3,146) | | (3,146) |
| Other operating income | 3,256 | (1,303) | 13,599 | (7) | 15,545 |
| Total non-interest income | 3,280 | (1,303) | 109,717 | (64) | 111,630 |

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| | | | | | |
|--|------------|-----------|------------|--------------|------------|
| Operating expenses: | | | | | |
| Personnel costs | 15,421 | | 111,670 | | 127,091 |
| Net occupancy expenses | 916 | | 19,514 | | 20,430 |
| Equipment expenses | 445 | | 14,103 | | 14,548 |
| Other taxes | 47 | | 10,148 | | 10,195 |
| Professional fees | 2,881 | 30 | 72,605 | (57) | 75,459 |
| Communications | 137 | | 6,183 | | 6,320 |
| Business promotion | 465 | | 10,645 | | 11,110 |
| FDIC deposit insurance | | | 7,370 | | 7,370 |
| Other real estate owned (OREO) expenses | | | 9,141 | | 9,141 |
| Other operating expenses | (20,428) | 39 | 38,106 | (552) | 17,165 |
| Amortization of intangibles | | | 3,114 | | 3,114 |
| Total operating expenses | (116) | 69 | 302,599 | (609) | 301,943 |
| Income (loss) before income tax and equity in earnings of subsidiaries | | | | | |
| | 20,525 | (3,964) | 129,858 | (29,155) | 117,264 |
| Income tax expense (benefit) | 3 | (1,387) | 33,436 | 213 | 32,265 |
| Income (loss) before equity in earnings of subsidiaries | | | | | |
| | 20,522 | (2,577) | 96,422 | (29,368) | 84,999 |
| Equity in undistributed earnings of subsidiaries | 64,477 | 8,923 | | (73,400) | |
| Net Income | \$ 84,999 | \$ 6,346 | \$ 96,422 | \$ (102,768) | \$ 84,999 |
| Comprehensive income, net of tax | \$ 160,135 | \$ 27,295 | \$ 172,035 | \$ (199,330) | \$ 160,135 |

Table of Contents**Condensed Consolidating Statement of Operations (Unaudited)**

| (In thousands) | Quarter ended March 31, 2015 | | | | Popular, Inc. Consolidated |
|---|---------------------------------|--------------------|---------------------------------|------------------------|----------------------------------|
| | Popular, Inc. Holding Co. | PNA Holding Co. | subsidaries and eliminations | Elimination entries | |
| Interest income: | | | | | |
| Dividend income from subsidiaries | \$ 1,500 | \$ | \$ | \$ (1,500) | \$ |
| Loans | 140 | | 355,613 | (122) | 355,631 |
| Money market investments | 2 | 2 | 1,444 | (2) | 1,446 |
| Investment securities | 143 | 81 | 30,077 | | 30,301 |
| Trading account securities | | | 2,696 | | 2,696 |
| Total interest income | 1,785 | 83 | 389,830 | (1,624) | 390,074 |
| Interest expense: | | | | | |
| Deposits | | | 25,866 | (2) | 25,864 |
| Short-term borrowings | | 101 | 1,755 | (122) | 1,734 |
| Long-term debt | 13,118 | 2,695 | 3,468 | | 19,281 |
| Total interest expense | 13,118 | 2,796 | 31,089 | (124) | 46,879 |
| Net interest (expense) income | (11,333) | (2,713) | 358,741 | (1,500) | 343,195 |
| Provision for loan losses- non-covered loans | | | 29,711 | | 29,711 |
| Provision for loan losses- covered loans | | | 10,324 | | 10,324 |
| Net interest (expense) income after provision for loan losses | (11,333) | (2,713) | 318,706 | (1,500) | 303,160 |
| Service charges on deposit accounts | | | 39,017 | | 39,017 |
| Other service fees | | | 53,714 | (88) | 53,626 |
| Mortgage banking activities | | | 12,852 | | 12,852 |
| Trading account profit | 40 | | 374 | | 414 |
| Net loss on sale of loans, including valuation adjustments on loans held-for-sale | | | (79) | | (79) |
| Adjustments (expense) to indemnity reserves on loans sold | | | (4,526) | | (4,526) |
| FDIC loss-share income | | | 4,139 | | 4,139 |
| Other operating income | 2,968 | (828) | 7,668 | (16) | 9,792 |
| Total non-interest income | 3,008 | (828) | 113,159 | (104) | 115,235 |

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| | | | | | |
|--|------------------|-------------------|------------------|--------------------|------------------|
| Operating expenses: | | | | | |
| Personnel costs | 11,908 | | 104,550 | | 116,458 |
| Net occupancy expenses | 980 | | 20,729 | | 21,709 |
| Equipment expenses | 545 | | 12,866 | | 13,411 |
| Other taxes | (1,458) | | 10,032 | | 8,574 |
| Professional fees | 2,774 | 410 | 72,432 | (88) | 75,528 |
| Communications | 117 | | 6,059 | | 6,176 |
| Business promotion | 436 | | 10,377 | | 10,813 |
| FDIC deposit insurance | | | 6,398 | | 6,398 |
| Other real estate owned (OREO) expenses | | | 23,069 | | 23,069 |
| Other operating expenses | (16,935) | 109 | 34,819 | (644) | 17,349 |
| Amortization of intangibles | | | 2,104 | | 2,104 |
| Restructuring cost | | | 10,753 | | 10,753 |
| Total operating expenses | (1,633) | 519 | 314,188 | (732) | 312,342 |
| (Loss) income before income tax and equity in earnings of subsidiaries | | | | | |
| | (6,692) | (4,060) | 117,677 | (872) | 106,053 |
| Income tax expense | 47 | | 32,276 | 245 | 32,568 |
| (Loss) income before equity in earnings of subsidiaries | | | | | |
| | (6,739) | (4,060) | 85,401 | (1,117) | 73,485 |
| Equity in undistributed earnings of subsidiaries | 80,224 | 1,269 | | (81,493) | |
| Income (loss) from continuing operations | 73,485 | (2,791) | 85,401 | (82,610) | 73,485 |
| Income from discontinued operations, net of tax | | | 1,341 | | 1,341 |
| Equity in undistributed earnings of discontinued operations | 1,341 | 1,341 | | (2,682) | |
| Net Income (loss) | \$ 74,826 | \$ (1,450) | \$ 86,742 | \$ (85,292) | \$ 74,826 |
| Comprehensive income, net of tax | \$ 110,298 | \$ 11,841 | \$ 122,078 | \$ (133,919) | \$ 110,298 |

Table of Contents**Condensed Consolidating Statement of Cash Flows (Unaudited)**

| | Quarter ended March 31, 2016 | | | | Popular, Inc. Consolidated |
|---|---------------------------------|--------------------|---|------------------------|----------------------------------|
| | Popular, Inc. Holding Co. | PNA Holding Co. | All other subsidiaries and eliminations | Elimination entries | |
| (In thousands) | | | | | |
| Cash flows from operating activities: | | | | | |
| Net income | \$ 84,999 | \$ 6,346 | \$ 96,422 | \$ (102,768) | \$ 84,999 |
| Adjustments to reconcile net income to net cash provided by (used in) operating activities: | | | | | |
| Equity in undistributed earnings of subsidiaries | (64,477) | (8,923) | | 73,400 | |
| Provision (reversal) for loan losses | (34) | | 44,869 | | 44,835 |
| Amortization of intangibles | | | 3,114 | | 3,114 |
| Depreciation and amortization of premises and equipment | 177 | | 11,530 | | 11,707 |
| Net accretion of discounts and amortization of premiums and deferred fees | 521 | 8 | (11,687) | | (11,158) |
| Fair value adjustments on mortgage servicing rights | | | 8,477 | | 8,477 |
| FDIC loss-share income | | | 3,146 | | 3,146 |
| Adjustments (expense) to indemnity reserves on loans sold | | | 4,098 | | 4,098 |
| (Earnings) losses from investments under the equity method | (3,256) | 1,303 | (5,136) | | (7,089) |
| Deferred income tax expense (benefit) | 3 | (1,387) | 24,389 | 213 | 23,218 |
| (Gain) loss on: | | | | | |
| Disposition of premises and equipment and other productive assets | | | (1,946) | | (1,946) |
| Sale of loans, including valuation adjustments on loans held for sale and mortgage banking activities | | | (7,101) | | (7,101) |
| Sale of foreclosed assets, including write-downs | | | 2,802 | | 2,802 |
| Acquisitions of loans held-for-sale | | | (66,451) | | (66,451) |
| Proceeds from sale of loans held-for-sale | | | 22,253 | | 22,253 |
| Net originations on loans held-for-sale | | | (110,528) | | (110,528) |
| Net (increase) decrease in: | | | | | |
| Trading securities | (101) | | 176,699 | | 176,598 |
| Accrued income receivable | 12 | 79 | 3,842 | (7) | 3,926 |
| Other assets | 1 | 21 | 22,194 | (1,220) | 20,996 |
| Net (decrease) increase in: | | | | | |

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| | | | | | |
|--|-----------------|-----------------|----------------|---------------|---------------|
| Interest payable | (7,875) | (2,685) | (1,708) | 7 | (12,261) |
| Pension and other postretirement benefits obligations | | | 1,536 | | 1,536 |
| Other liabilities | (4,622) | (382) | (12,681) | 675 | (17,010) |
| Total adjustments | (79,651) | (11,966) | 111,711 | 73,068 | 93,162 |
| Net cash provided by (used in) operating activities | 5,348 | (5,620) | 208,133 | (29,700) | 178,161 |
| Cash flows from investing activities: | | | | | |
| Net decrease in money market investments | 6,952 | 5,412 | 262,679 | (12,411) | 262,632 |
| Purchases of investment securities: | | | | | |
| Available-for-sale | | | (742,859) | | (742,859) |
| Other | | | (59,786) | | (59,786) |
| Proceeds from calls, paydowns, maturities and redemptions of investment securities: | | | | | |
| Available-for-sale | | | 239,399 | | 239,399 |
| Held-to-maturity | | | 2,108 | | 2,108 |
| Other | | | 41,664 | | 41,664 |
| Proceeds from sale of investment securities: | | | | | |
| Other | | | 26,346 | | 26,346 |
| Net repayments on loans | 8 | | 13,327 | | 13,335 |
| Proceeds from sale of loans | | | 1,128 | | 1,128 |
| Acquisition of loan portfolios | | | (212,798) | | (212,798) |
| Net payments from FDIC under loss-sharing agreements | | | | | |
| | | | 88,588 | | 88,588 |
| Return of capital from equity method investments | | 206 | | | 206 |
| Acquisition of premises and equipment | (398) | | (38,421) | | (38,819) |
| Proceeds from sale of: | | | | | |
| Premises and equipment and other productive assets | 46 | | 5,046 | | 5,092 |
| Foreclosed assets | | | 14,513 | | 14,513 |
| Net cash provided by (used in) investing activities | 6,608 | 5,618 | (359,066) | (12,411) | (359,251) |
| Cash flows from financing activities: | | | | | |
| Net increase (decrease) in: | | | | | |
| Deposits | | | 302,718 | 15,832 | 318,550 |
| Federal funds purchased and assets sold under agreements to repurchase | | | (1,991) | | (1,991) |
| Other short-term borrowings | | | 5,170 | | 5,170 |
| Payments of notes payable | | | (108,452) | | (108,452) |
| Proceeds from issuance of notes payable | | | 28,883 | | 28,883 |
| Proceeds from issuance of common stock | 2,109 | | | | 2,109 |

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|---|-----------|--------|------------|-------------|------------|
| Dividends paid to parent company | | | (29,700) | 29,700 | |
| Dividends paid | (16,473) | | | | (16,473) |
| Net payments for repurchase of common stock | (757) | | | | (757) |
| Net cash (used in) provided by financing activities | (15,121) | | 196,628 | 45,532 | 227,039 |
| Net (decrease) increase in cash and due from banks | (3,165) | (2) | 45,695 | 3,421 | 45,949 |
| Cash and due from banks at beginning of period | 24,298 | 600 | 363,620 | (24,844) | 363,674 |
| Cash and due from banks at end of period | \$ 21,133 | \$ 598 | \$ 409,315 | \$ (21,423) | \$ 409,623 |

During the quarter ended March 31, 2016 there have not been any cash flows associated with discontinued operations.

Table of Contents**Condensed Consolidating Statement of Cash Flows (Unaudited)**

Quarter ended March 31, 2015

| | All other | | | | Popular, |
|---|---------------|-------------|------------------|-------------|--------------|
| | Popular, Inc. | PNA | subsidiaries | Elimination | Inc. |
| (In thousands) | Co. | Holding Co. | and eliminations | entries | Consolidated |
| Cash flows from operating activities: | | | | | |
| Net income (loss) | \$ 74,826 | \$ (1,450) | \$ 86,742 | \$ (85,292) | \$ 74,826 |
| Adjustments to reconcile net income (loss) to net cash (used in) provided by operating activities: | | | | | |
| Equity in undistributed (earnings) losses of subsidiaries | (81,565) | (2,610) | | 84,175 | |
| Provision for loan losses | | | 40,035 | | 40,035 |
| Amortization of intangibles | | | 2,104 | | 2,104 |
| Depreciation and amortization of premises and equipment | 194 | | 11,725 | | 11,919 |
| Net accretion of discounts and amortization of premiums and deferred fees | | | (19,100) | | (19,100) |
| Fair value adjustments on mortgage servicing rights | | | 4,929 | | 4,929 |
| FDIC loss-share income | | | (4,139) | | (4,139) |
| Adjustments (expense) to indemnity reserves on loans sold | | | 4,526 | | 4,526 |
| Earnings from investments under the equity method | (2,968) | 828 | (161) | | (2,301) |
| Deferred income tax expense | | | 23,135 | 245 | 23,380 |
| (Gain) loss on: | | | | | |
| Disposition of premises and equipment | | | (978) | | (978) |
| Sale of loans, including valuation adjustments on loans held for sale and mortgage banking activities | | | (7,222) | | (7,222) |
| Sale of foreclosed assets, including write-downs | | | 14,851 | | 14,851 |
| Acquisitions of loans held-for-sale | | | (121,929) | | (121,929) |
| Proceeds from sale of loans held-for-sale | | | 27,547 | | 27,547 |
| Net originations on loans held-for-sale | | | (179,604) | | (179,604) |
| Net (increase) decrease in: | | | | | |
| Trading securities | (126) | | 178,068 | | 177,942 |
| Accrued income receivable | (56) | 81 | (94) | 56 | (13) |
| Other assets | 3,716 | 28 | (27,900) | (3,871) | (28,027) |
| Net (decrease) increase in: | | | | | |

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| | | | | | |
|--|------------------|----------------|-----------------|----------------|-----------------|
| Interest payable | (7,875) | (2,629) | 344 | (56) | (10,216) |
| Pension and other postretirement benefits obligations | | | 1,019 | | 1,019 |
| Other liabilities | (12,816) | (7) | (9,797) | 3,243 | (19,377) |
| Total adjustments | (101,496) | (4,309) | (62,641) | 83,792 | (84,654) |
| Net cash (used in) provided by operating activities | (26,670) | (5,759) | 24,101 | (1,500) | (9,828) |
| Cash flows from investing activities: | | | | | |
| Net (increase) decrease in money market investments | (38) | (1,457) | (484,791) | 1,457 | (484,829) |
| Purchases of investment securities: | | | | | |
| Available-for-sale | | | (411,189) | | (411,189) |
| Held-to-maturity | | | (250) | | (250) |
| Other | | | (2,520) | | (2,520) |
| Proceeds from calls, paydowns, maturities and redemptions of investment securities: | | | | | |
| Available-for-sale | | | 385,672 | | 385,672 |
| Held-to-maturity | | | 2,231 | | 2,231 |
| Other | | | 30,785 | | 30,785 |
| Proceeds from sale of investment securities: | | | | | |
| Other | | | 1,388 | | 1,388 |
| Net repayments on loans | 10,392 | | 154,788 | (10,386) | 154,794 |
| Proceeds from sale of loans | | | 19,127 | | 19,127 |
| Acquisition of loan portfolios | | | (49,510) | | (49,510) |
| Net payments from FDIC under loss-sharing agreements | | | 132,265 | | 132,265 |
| Net cash received and acquired from business combination | | | 711,051 | | 711,051 |
| Mortgage servicing rights purchased | | | (2,400) | | (2,400) |
| Acquisition of premises and equipment | (242) | | (9,989) | | (10,231) |
| Proceeds from sale of: | | | | | |
| Premises and equipment | 3 | | 3,090 | | 3,093 |
| Foreclosed assets | | | 40,161 | | 40,161 |
| Net cash provided by (used in) investing activities | 10,115 | (1,457) | 519,909 | (8,929) | 519,638 |
| Cash flows from financing activities: | | | | | |
| Net increase (decrease) in: | | | | | |
| Deposits | | | 250,582 | 15,324 | 265,906 |
| Federal funds purchased and assets sold under agreements to repurchase | | | (139,013) | | (139,013) |
| Other short-term borrowings | | 7,214 | (165,815) | 10,386 | (148,215) |
| Payments of notes payable | | | (419,487) | | (419,487) |
| Proceeds from issuance of notes payable | | | 46,000 | | 46,000 |
| Proceeds from issuance of common stock | 1,405 | | | | 1,405 |

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| | | | | | |
|---|----------|--------|------------|------------|------------|
| Dividends paid to parent company | | | (1,500) | 1,500 | |
| Dividends paid | (620) | | | | (620) |
| Net payments for repurchase of common stock | (1,105) | | | | (1,105) |
| Net cash (used in) provided by financing activities | (320) | 7,214 | (429,233) | 27,210 | (395,129) |
| Net (decrease) increase in cash and due from banks | (16,875) | (2) | 114,777 | 16,781 | 114,681 |
| Cash and due from banks at beginning of period | 20,448 | 608 | 380,890 | (20,851) | 381,095 |
| Cash and due from banks at end of period | \$ 3,573 | \$ 606 | \$ 495,667 | \$ (4,070) | \$ 495,776 |

The Condensed Consolidating Statements of Cash Flows include the cash flows from operating, investing and financing activities associated with discontinued operations.

Table of Contents**ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

This report includes management's discussion and analysis (MD&A) of the consolidated financial position and financial performance of Popular, Inc. (the Corporation or Popular). All accompanying tables, financial statements and notes included elsewhere in this report should be considered an integral part of this analysis.

The Corporation is a diversified, publicly-owned financial holding company subject to the supervision and regulation of the Board of Governors of the Federal Reserve System. The Corporation has operations in Puerto Rico, the United States (U.S.) mainland, and the U.S. and British Virgin Islands. In Puerto Rico, the Corporation provides retail, mortgage, and commercial banking services through its principal banking subsidiary, Banco Popular de Puerto Rico (BPPR), as well as investment banking, broker-dealer, auto and equipment leasing and financing, and insurance services through specialized subsidiaries. In the U.S. mainland, the Corporation operates Banco Popular North America (BPNA), including its wholly-owned subsidiary E-LOAN. BPNA focuses efforts and resources on the core community banking business. BPNA operates branches in New York, New Jersey and Southern Florida under the name of Popular Community Bank (PCB). E-LOAN markets deposit accounts under its name for the benefit of BPNA. Note 35 to the consolidated financial statements presents information about the Corporation's business segments. As of March 31, 2016, the Corporation had a 15.58% interest in the holding company of EVERTEC, which provides transaction processing services throughout the Caribbean and Latin America, including servicing many of the Corporation's system infrastructures and transaction processing businesses. At March 31, 2016, the Corporation's investment in EVERTEC had a carrying amount of \$35.2 million. Also, the Corporation had a 15.84% stake in Centro Financiero BHD Leon, S.A. (BHD Leon), one of the largest banking and financial services groups in the Dominican Republic. During the quarter ended March 31, 2016 the Corporation recorded \$6.2 million in earnings from its investment in BHD Leon, which had a carrying amount of \$122.6 million, as of the end of the quarter.

OVERVIEW

For the quarter ended March 31, 2016, the Corporation recorded net income of \$85.0 million, compared to a net income of \$74.8 million for the same quarter of the previous year. The increase of \$10.2 million in net income was driven by higher net interest income and lower operating expenses, partially offset by a higher provision for loan losses and lower non-interest income.

Table 1 provides selected financial data and performance indicators for the quarters ended March 31, 2016 and 2015.

Table 1 Financial highlights

| Financial Condition Highlights | Average for the First Quarter | | | | | |
|-----------------------------------|-------------------------------|-------------------------|--------------|-------------------|-------------------|------------|
| | March 31, 2016 | December 31, 2015 | Variance | March 31, 2016 | March 31, 2015 | Variance |
| (In thousands) | | | | | | |
| Money market investments | \$ 1,917,460 | \$ 2,180,092 | \$ (262,632) | \$ 2,186,771 | \$ 1,930,393 | \$ 256,378 |
| Investment and trading securities | 6,984,354 | 6,407,802 | 576,552 | 6,764,453 | 5,836,371 | 928,082 |
| Loans | 23,258,182 | 23,129,230 | 128,952 | 22,985,578 | 22,504,974 | 480,604 |
| Earning assets | 32,159,996 | 31,717,124 | 442,872 | 31,936,802 | 30,271,738 | 1,665,064 |
| Total assets | 36,147,009 | 35,761,733 | 385,276 | 35,891,768 | 33,806,058 | 2,085,710 |
| Deposits | 27,526,593 | 27,209,723 | 316,870 | 27,337,586 | 25,585,108 | 1,752,478 |

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| | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|-----------|
| Borrowings | 2,349,992 | 2,425,853 | (75,861) | 2,440,979 | 2,876,718 | (435,739) |
| Stockholders equity | 5,250,300 | 5,105,324 | 144,976 | 5,191,395 | 4,321,095 | 870,300 |
| Liabilities from discontinued operations | 1,815 | 1,815 | | 1,815 | 2,894 | (1,079) |

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| Operating Highlights (In thousands, except per share information) | First Quarter | | |
|---|----------------------|------------|-----------|
| | 2016 | 2015 | Variance |
| Net interest income | \$ 352,412 | \$ 343,195 | \$ 9,217 |
| Provision for loan losses non-covered loans | 47,940 | 29,711 | 18,229 |
| Provision for loan losses covered loans | (3,105) | 10,324 | (13,429) |
| Non-interest income | 111,630 | 115,235 | (3,605) |
| Operating expenses | 301,943 | 312,342 | (10,399) |
| Income from continuing operations before income tax | 117,264 | 106,053 | 11,211 |
| Income tax expense | 32,265 | 32,568 | (303) |
| Income from continuing operations | \$ 84,999 | \$ 73,485 | \$ 11,514 |
| Income from discontinued operations, net of tax | | 1,341 | (1,341) |
| Net income | \$ 84,999 | \$ 74,826 | \$ 10,173 |
| Net income applicable to common stock | \$ 84,068 | \$ 73,896 | \$ 10,172 |
| Net income from continuing operations | \$ 0.81 | \$ 0.71 | \$ 0.10 |
| Net income from discontinued operations | \$ | \$ 0.01 | \$ (0.01) |
| Net income per common share Basic | \$ 0.81 | \$ 0.72 | \$ 0.09 |
| Net income from continuing operations | \$ 0.81 | \$ 0.71 | \$ 0.10 |
| Net income from discontinued operations | \$ | \$ 0.01 | \$ (0.01) |
| Net income per common share Diluted | \$ 0.81 | \$ 0.72 | \$ 0.09 |
| Dividends declared per common share Basic | \$ 0.15 | \$ | \$ 0.15 |

| Selected Statistical Information | First Quarter | |
|---|----------------------|----------|
| | 2016 | 2015 |
| Common Stock Data | | |
| Market price | | |
| High | \$ 28.80 | \$ 35.58 |
| Low | 22.62 | 30.52 |
| End | 28.61 | 34.39 |
| Book value per common share at period end | 50.16 | 41.81 |
| Profitability Ratios | | |
| Return on assets | 0.95% | 0.90% |
| Return on common equity | 6.58 | 7.02 |
| Net interest spread (taxable equivalent) | 4.47 | 4.64 |

| | | |
|--|--------|--------|
| Net interest margin (taxable equivalent) | 4.70 | 4.85 |
| Capitalization Ratios | | |
| Average equity to average assets | 14.46% | 12.78% |
| Common equity Tier 1 capital | 15.79 | 15.74 |
| Tier I capital | 15.79 | 16.11 |
| Total capital | 18.78 | 18.71 |
| Tier 1 leverage | 11.46 | 11.80 |

Adjusted results of operations Non-GAAP financial measure

The Corporation prepares its Consolidated Financial Statements using accounting principles generally accepted in the U.S. (U.S. GAAP), or the (reported basis). In addition to analyzing the Corporation s results on a reported basis, management monitors the performance of the Corporation on an adjusted basis and excludes the impact of certain transactions on the results of its operations. Throughout this MD&A, the Corporation presents a discussion of its financial results excluding the impact of these events to arrive at the adjusted results . Management believes that the adjusted results provide meaningful information about the underlying performance of the Corporation s ongoing operations. The adjusted results are a Non-GAAP financial measure. Refer to tables 40 and 41 for a reconciliation of the reported results for the quarter ended March 31, 2015. No adjustments are included for the quarter ended March 31, 2016.

Non-GAAP financial measures used by the Corporation may not be comparable to similarly named non-GAAP financial measures used by other companies.

Table of Contents*Financial highlights for the quarter ended March 31, 2016*

The Corporation recorded net income of \$85.0 million, compared to a net income of \$74.8 million for the same quarter of the previous year. The adjusted net income for the first quarter of 2015 was \$90.3 million. Refer to table 41 for a detail of the adjustments to arrive at the adjusted net income.

Net interest income, on a taxable equivalent basis, increased by \$9.7 million, driven by higher volume of investment securities and loans which benefited from the acquisition of the Doral Bank portfolio. The income from the WB loans declined as the portfolio continues its expected run off. Net interest margin, on a taxable equivalent basis, for the first quarter of 2016 was 4.70% compared to 4.85% in the same quarter of 2015. An unfavorable variance in the FDIC loss share expense and lower mortgage banking income drove non-interest income down, which was partially offset by higher income from equity method investments, for a net decline of \$2.5 million on an adjusted basis. The total provision for loan losses increased by \$4.8 million, reflecting the prevailing economic conditions in Puerto Rico and growth in the U.S. portfolio, mainly on commercial loans. Operating expenses increased by \$10.4 million, mainly from higher personnel costs, including incentives and the impact of actuarial revisions for pension costs, offset by lower OREO expenses. Refer to the Operating Results Analysis section of this MD&A for additional information.

Total non-performing assets, including covered, were \$848 million at March 31, 2016, an increase of \$5 million, or 1%, from December 31, 2015. The increase was mainly due to higher OREOs at BPPR and the impact of a single \$11 million credit relationship at BPNA, partially offset by lower mortgage NPLs at BPPR driven by improved collection efforts. At March 31, 2016, NPLs to total loans held-in-portfolio remained flat at 2.7% from December 31, 2015. Refer to the Credit Risk Management and Loan Quality section of this MD&A for an explanation of the main factors impacting the provision for loan losses and a detailed analysis of net charge-offs, non-performing assets, the allowance for loan losses and selected loan losses statistics.

The Corporation's total assets at March 31, 2016 amounted to \$36.1 billion, compared to \$35.8 billion, at December 31, 2015. Money market and investment securities increased by \$323.8 million, due mainly to purchases of mortgage backed securities. The loan portfolios experienced an increase of \$129 million, mainly from growth in the U.S. commercial, construction and consumer portfolios. Total deposits increased by \$316.9 million, mainly from government deposit accounts at BPPR and money market accounts at BPNA, offset by lower brokered CDs. Total borrowings declined by \$76 million due to maturities of advances from the Federal Home Loan Bank of New York.

Stockholders' equity totalled \$5.3 billion at March 31, 2016, compared with \$5.1 billion at December 31, 2015. The increase resulted from the Corporation's net income of \$85 million, a favorable variance of \$73 million in unrealized gains on securities available-for-sale, partially offset by payments of dividends of \$15.5 million on common stock of \$0.15 per share and \$0.9 million in dividends on preferred stock.

Refer to the Financial Condition Analysis section of this MD&A for additional information.

Capital ratios continued to be strong. As of March 31, 2016, the Corporation's Common equity Tier 1 Capital ratio was 15.79% while the tangible common equity ratio was 12.73%. Refer to Table 13 for capital ratios and Table 14 for Non-GAAP reconciliations.

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As a financial services company, the Corporation's earnings are significantly affected by general business and economic conditions. Lending and deposit activities and fee income generation are influenced by the level of business spending and investment, consumer income, spending and savings, capital market activities, competition, customer preferences, interest rate conditions and prevailing market rates on competing products.

The Corporation continuously monitors general business and economic conditions, industry-related indicators and trends, competition, interest rate volatility, credit quality indicators, loan and deposit demand, operational and systems efficiencies, revenue enhancements and changes in the regulation of financial services companies.

The Corporation operates in a highly regulated environment and may be adversely affected by changes in federal and local laws and regulations. Also, competition with other financial institutions could adversely affect its profitability.

The description of the Corporation's business contained in Item 1 of the Corporation's 2015 Form 10-K, while not all inclusive, discusses additional information about the business of the Corporation and risk factors, many beyond the Corporation's control that, in addition to the other information in this Form 10-Q, readers should consider.

The Corporation's common stock is traded on the NASDAQ Global Select Market under the symbol BPOP.

CRITICAL ACCOUNTING POLICIES / ESTIMATES

The accounting and reporting policies followed by the Corporation and its subsidiaries conform to generally accepted accounting principles in the United States of America and general practices within the financial services industry. Various elements of the Corporation's accounting policies, by their nature, are inherently subject to estimation techniques, valuation assumptions and other subjective assessments. These estimates are made under facts and circumstances at a point in time and changes in those facts and circumstances could produce actual results that differ from those estimates.

Management has discussed the development and selection of the critical accounting policies and estimates with the Corporation's Audit Committee. The Corporation has identified as critical accounting policies those related to: (i) Fair Value Measurement of Financial Instruments; (ii) Loans and Allowance for Loan Losses; (iii) Acquisition Accounting for Loans and Related Indemnification Asset; (iv) Income Taxes; (v) Goodwill, and (vi) Pension and Postretirement Benefit Obligations. For a summary of these critical accounting policies and estimates, refer to that particular section in the MD&A included in Popular, Inc.'s 2015 Form 10-K. Also, refer to Note 2 to the consolidated financial statements included in the 2015 Form 10-K for a summary of the Corporation's significant accounting policies.

OPERATING RESULTS ANALYSIS

Net interest income

Net interest income on a taxable equivalent basis-Non-GAAP financial measure

Net interest income, on a taxable equivalent basis, is presented with its different components on Table 2 for the quarter ended March 31, 2016 as compared with the same period in 2015, segregated by major categories of interest earning assets and interest bearing liabilities.

The interest earning assets include investment securities and loans that are exempt from income tax, principally in Puerto Rico. The main sources of tax-exempt interest income are certain investments in obligations of the U.S. Government, its agencies and sponsored entities, and certain obligations of the Commonwealth of Puerto Rico and its

agencies and assets held by the Corporation's international banking entities. To facilitate the comparison of all interest related to these assets, the interest income has been converted to a taxable equivalent basis, using the applicable statutory income tax rates for each period. The taxable

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equivalent computation considers the interest expense and other related expense disallowances required by the Puerto Rico tax law. Under this law, the exempt interest can be deducted up to the amount of taxable income. Net interest income on a taxable equivalent basis is a non-GAAP financial measure. Management believes that this presentation provides meaningful information since it facilitates the comparison of revenues arising from taxable and exempt sources.

Average outstanding securities balances are based on amortized cost excluding any unrealized gains or losses on securities available-for-sale. Non-accrual loans have been included in the respective average loans and leases categories. Loan fees collected and costs incurred in the origination of loans are deferred and amortized over the term of the loan as an adjustment to interest yield. Prepayment penalties, late fees collected and the amortization of premiums / discounts on purchased loans are also included as part of the loan yield. Interest income for the quarter ended March 31, 2016 included a favorable impact, excluding the discount accretion on covered loans accounted for under Subtopic ASC 310-30, of \$4.8 million, related to those items, compared with a favorable impact of \$1.6 million in the same period in 2015; the increase is driven by the amortizations related to Doral acquired loans.

Net interest margin, on a taxable equivalent basis, for the first quarter of 2016 was 4.70% compared to 4.85% in the same quarter of 2015, a decrease of 15 basis points. Net interest income increased by \$9.7 million compared to the same quarter in the previous year. The main drivers of the increase in net interest income and decrease in net interest margin are:

Positive variances:

Higher interest income from investment securities due mainly to higher volumes of mortgage backed securities as part of the Corporation's investment strategy.

Increase in interest income from loans excluding Westernbank Bank (WB) loans mostly related to the acquisition of Doral Bank in February 27, 2015 and higher volume of auto loans due to improved lending activity at Popular Auto.

These positive variances were partially offset by:

Lower interest income from WB loans related to a lower volume as part of the normal portfolio run-off and lower yields, reflecting the impact on the quarterly recast process.

Higher interest expense on deposits mainly due to higher average volumes also related to the Doral Bank acquisition and to fund U.S. loan growth, partially offset by a decrease in broker CDs. The increase in deposit cost is mostly related to a higher cost of time deposits and money markets in the U.S.

Table of Contents**Table 2 Analysis of Levels & Yields on a Taxable Equivalent Basis for Continuing Operations****Quarters ended March 31,**

| Average Volume | | Average Yields / Costs | | | Interest | | | Variance | |
|------------------|----------|------------------------|-------|----------|---|------------|------------|-----------|----------|
| 2015 | Variance | 2016 | 2015 | Variance | 2016 | 2015 | Variance | Rate | Variance |
| (\$ in millions) | | | | | (In thousands) | | | | |
| \$ 1,930 | \$ 257 | 0.53% | 0.30% | 0.23% | Money market investments | \$ 2,863 | \$ 1,447 | \$ 1,416 | \$ 1,332 |
| 5,637 | 1,004 | 2.90 | 2.67 | 0.23 | Investment securities | 48,117 | 37,643 | 10,474 | 175 |
| 200 | (77) | 7.08 | 6.77 | 0.31 | Trading securities | 2,172 | 3,344 | (1,172) | 176 |
| | | | | | Total money market, investment and trading securities | 53,152 | 42,434 | 10,718 | 1,683 |
| | | | | | Loans: | | | | |
| 8,383 | 574 | 5.12 | 5.17 | (0.05) | Commercial | 114,091 | 106,887 | 7,204 | (97) |
| 435 | 269 | 5.30 | 5.67 | (0.37) | Construction | 9,288 | 6,076 | 3,212 | (361) |
| 569 | 61 | 6.78 | 7.01 | (0.23) | Leasing | 10,675 | 9,974 | 701 | (339) |
| 6,733 | 97 | 5.50 | 5.35 | 0.15 | Mortgage | 93,895 | 90,042 | 3,853 | 2,543 |
| 3,845 | (38) | 10.51 | 10.36 | 0.15 | Consumer | 99,520 | 98,249 | 1,271 | 1,786 |
| 19,965 | 963 | 6.28 | 6.29 | (0.01) | Sub-total loans | 327,469 | 311,228 | 16,241 | 3,532 |
| 2,540 | (482) | 8.76 | 9.14 | (0.38) | WB loans | 44,904 | 57,431 | (12,527) | (1,780) |
| 22,505 | 481 | 6.50 | 6.62 | (0.12) | Total loans | 372,373 | 368,659 | 3,714 | 1,752 |
| \$ 30,272 | \$ 1,665 | 5.35% | 5.48% | (0.13)% | Total earning assets | \$ 425,525 | \$ 411,093 | \$ 14,432 | \$ 3,435 |
| | | | | | Interest bearing deposits: | | | | |
| \$ 4,983 | \$ 729 | 0.39% | 0.34% | 0.05% | NOW and money market [1] | \$ 5,607 | \$ 4,219 | \$ 1,388 | \$ 602 |
| 6,892 | 383 | 0.23 | 0.23 | | Savings | 4,248 | 3,924 | 324 | 43 |
| 7,747 | 311 | 1.00 | 0.93 | 0.07 | Time deposits | 20,019 | 17,721 | 2,298 | 1,081 |
| 19,622 | 1,423 | 0.57 | 0.53 | 0.04 | Total deposits | 29,874 | 25,864 | 4,010 | 1,726 |
| 1,114 | (302) | 0.92 | 0.63 | 0.29 | Short-term borrowings | 1,861 | 1,734 | 127 | 767 |
| 1,763 | (134) | 4.90 | 4.39 | 0.51 | Other medium and long-term debt | 19,873 | 19,281 | 592 | 1,551 |
| 22,499 | 987 | 0.88 | 0.84 | 0.04 | Total interest bearing liabilities | 51,608 | 46,879 | 4,729 | 4,044 |
| 5,963 | 330 | | | | Non-interest bearing demand deposits | | | | |

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| | | | | | | | | | |
|-----------|----------|-------|-------|---------|---|------------|------------|----------|-------------|
| 1,810 | 348 | | | | Other sources of funds | | | | |
| \$ 30,272 | \$ 1,665 | 0.65% | 0.63% | 0.02% | Total source of funds | 51,608 | 46,879 | 4,729 | 4,044 |
| | | 4.70% | 4.85% | (0.15)% | Net interest margin | | | | |
| | | | | | Net interest income on a taxable equivalent basis | 373,917 | 364,214 | 9,703 | \$ (609) \$ |
| | | 4.47% | 4.64% | (0.17)% | Net interest spread | | | | |
| | | | | | Taxable equivalent adjustment | 21,505 | 21,019 | 486 | |
| | | | | | Net interest income | \$ 352,412 | \$ 343,195 | \$ 9,217 | |

Note: The changes that are not due solely to volume or rate are allocated to volume and rate based on the proportion of the change in each category.

[1] Includes interest bearing demand deposits corresponding to certain government entities in Puerto Rico.

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Provision for Loan Losses

The Corporation's total provision for loan losses was \$44.8 million for the quarter ended March 31, 2016, compared to \$40.0 million for the same quarter of the previous year, an increase of \$4.8 million.

The provision for loan losses for the non-covered loan portfolio totaled \$47.9 million, compared to \$29.7 million for the same quarter in 2015, increasing by \$18.2 million. Net charge-offs increased by \$6.6 million from the same quarter of the prior year.

The provision for loan losses for the non-covered loan portfolio at the BPPR segment increased by \$12.0 million from the first quarter of 2015. Net charge-offs increased by \$3.9 million from the same quarter of the prior year. In addition, the provision for the first quarter of 2016 includes \$2.7 million related to commercial Westernbank loans previously covered under the shared loss agreement with the FDIC which expired on June 30, 2015.

The provision for loan losses for the BPNA segment was \$4.1 million, compared to a \$2.2 million reversal of provision during the same quarter in 2015. Credit trends for the BPNA segment continued stable with minimal net charge-offs. Provision increase was mainly driven by loan growth.

For the covered portfolio, the Corporation recorded a reserve release of \$3.1 million in the first quarter of 2016, compared to \$10.3 million provision expense for the same quarter in 2015, mostly reflective of the reclassification to non-covered loans of the non-single family loans that were previously covered by the commercial loss agreement with the FDIC during the second quarter of 2015, as mentioned above.

Refer to the Credit Risk Management and Loan Quality sections of this MD&A for a detailed analysis of net charge-offs, non-performing assets, the allowance for loan losses and selected loan losses statistics.

Non-Interest Income

Non-interest income was \$111.6 million for the first quarter of 2016, a decrease of \$3.6 million when compared with the same quarter of the previous year. Excluding the impact of the transactions detailed in the Adjusted Results Non-GAAP tables, non-interest income decreased by \$2.5 million when compared to the previous year, driven primarily by the following:

Unfavorable variance in FDIC loss share (expense) income of \$7.3 million as a result of lower mirror accounting on reimbursable expenses and credit impairment losses, and an unfavorable change in the fair value of the true-up payment obligation, partially offset by lower amortization of the indemnification asset. Refer to Table 3 for a breakdown of FDIC loss share (expense) income by major categories.

Lower income from mortgage banking activities by \$2.3 million as a result of higher trading account loss due to higher realized losses on closed derivative positions and higher unfavorable fair value adjustments on mortgage servicing rights, partially offset by higher mortgage servicing fees, including those from the portfolio acquired from Doral Bank. Refer to Note 12 for details of mortgage banking activities.

These decreases were partially offset by:

Favorable variance in other non-interest income by \$7.1 million due to higher earnings from investments under the equity method.

Table of Contents**Table 3 Financial Information Westernbank FDIC-Assisted Transaction**

| (In thousands) | Quarters ended March 31, | |
|---|--------------------------|--------------|
| | 2016 | 2015 |
| Interest income on WB loans | \$ 44,904 | \$ 57,431 |
| FDIC loss share (expense) income: | | |
| Amortization of loss share indemnification asset | (4,042) | (27,316) |
| 80% mirror accounting on credit impairment losses (reversal) ^[1] | (2,093) | 8,246 |
| 80% mirror accounting on reimbursable expenses | 3,950 | 21,545 |
| 80% mirror accounting on recoveries on covered assets, including rental income on OREOs, subject to reimbursement to the FDIC | (645) | (2,619) |
| Change in true-up payment obligation | (443) | 4,164 |
| Other | 127 | 119 |
| Total FDIC loss share (expense) income | (3,146) | 4,139 |
| Total revenues | 41,758 | 61,570 |
| Provision (reversal) for loan losses- WB loans | (356) | 10,324 |
| Total revenues less provision (reversal) for loan losses | \$ 42,114 | \$ 51,246 |

[1] Reductions in expected cash flows for ASC 310-30 loans, which may impact the provision for loan losses, may consider reductions in both principal and interest cash flow expectations. The amount covered under the FDIC loss sharing agreements for interest not collected from borrowers is limited under the agreements (approximately 90 days); accordingly, these amounts are not subject fully to the 80% mirror accounting.

Average balances

| (In millions) | Quarters ended March 31, | |
|-----------------------|--------------------------|----------|
| | 2016 | 2015 |
| Loans | \$ 2,058 | \$ 2,540 |
| FDIC loss share asset | 233 | 429 |

Operating Expenses

Operating expenses for the quarter ended March 31, 2016 decreased by \$ 10.4 million when compared with the same quarter of 2015. Excluding the impact of certain transactions, as detailed in Tables 40 through 41, operating expenses increased by \$10.4 million due mainly to the following factors:

Higher personnel cost by \$13.1 million due to the grant of employee restricted stock and performance shares awards during the quarter, higher salaries impacted by the higher headcount as a result of the Doral Bank Transaction, and higher pension cost due to changes in actuarial assumptions;

Higher professional fees by \$6.9 million, due to higher programming, application processing and hosting expenses including the impact of the enacted business-to-business sales tax in Puerto Rico;

Higher other taxes by \$1.6 million, as a result of higher municipal license tax;

Higher equipment expenses by \$1.1 million, principally due to higher software maintenance expense at BPPR; and

Higher amortization of intangibles by \$1.0 million, mainly due to the amortization of the customer relationship intangible of the Doral Insurance portfolio, which was acquired on May 2015.

These increases were partially offset by the following decreases:

Lower other real estate owned expenses by \$13.9 million, due to lower commercial and construction write-downs at BPPR.

Table of Contents**Table 4 Operating Expenses**

| (In thousands) | Quarters ended March 31, | | |
|---|--------------------------|-------------------|--------------------|
| | 2016 | 2015 | Variance |
| Personnel costs: | | | |
| Salaries | \$ 77,298 | \$ 72,394 | \$ 4,904 |
| Commissions, incentives and other bonuses | 20,769 | 18,458 | 2,311 |
| Pension, postretirement and medical insurance | 13,111 | 12,013 | 1,098 |
| Other personnel costs, including payroll taxes | 15,913 | 13,593 | 2,320 |
| Total personnel costs | 127,091 | 116,458 | 10,633 |
| Net occupancy expenses | 20,430 | 21,709 | (1,279) |
| Equipment expenses | 14,548 | 13,411 | 1,137 |
| Other taxes | 10,195 | 8,574 | 1,621 |
| Professional fees: | | | |
| Collections, appraisals and other credit related fees | 4,500 | 5,923 | (1,423) |
| Programming, processing and other technology services | 49,864 | 45,161 | 4,703 |
| Other professional fees | 21,095 | 24,444 | (3,349) |
| Total professional fees | 75,459 | 75,528 | (69) |
| Communications | 6,320 | 6,176 | 144 |
| Business promotion | 11,110 | 10,813 | 297 |
| FDIC deposit insurance | 7,370 | 6,398 | 972 |
| Other real estate owned (OREO) expenses | 9,141 | 23,069 | (13,928) |
| Other operating expenses: | | | |
| Credit and debit card processing, volume and interchange expenses | 5,722 | 4,821 | 901 |
| Transportation and travel | 1,449 | 1,739 | (290) |
| Printing and supplies | 624 | 819 | (195) |
| Operational losses | 2,661 | 3,249 | (588) |
| All other | 6,709 | 6,721 | (12) |
| Total other operating expenses | 17,165 | 17,349 | (184) |
| Amortization of intangibles | 3,114 | 2,104 | 1,010 |
| Restructuring Cost | | 10,753 | (10,753) |
| Total operating expenses | \$ 301,943 | \$ 312,342 | \$ (10,399) |

INCOME TAXES

For the quarter ended March 31, 2016, the Corporation recorded an income tax expense of \$32.3 million, compared to \$32.6 million for the same quarter of the previous year. Adjusting for the tax effect of certain transactions detailed in Table 40, Non-GAAP results, the income tax expense for the first quarter of 2015 was of \$35.5 million.

The effective income tax rate for the first quarter of 2016 was 28%, flat when compared to the same quarter of the previous year, on an adjusted basis. The effective tax rate is impacted by the composition and source of the taxable income. The increase in the income tax expense at the U.S. operations during the first quarter of 2016 was offset by a lower tax provision at the P.R. operations during such period. The Corporation is subject to a 39% statutory income tax rate in Puerto Rico. For the first quarter 2016, the effective tax rate was 28%, reflecting the impact of net exempt interest income and other items which reduce the rate. The impact of these was partially offset by an effective tax rate for the U.S. operations of approximately 47%.

Refer to Note 33 to the consolidated financial statements for a reconciliation of the statutory income tax rate to the effective tax rate and additional information on income taxes.

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REPORTABLE SEGMENT RESULTS

The Corporation's reportable segments for managerial reporting purposes consist of Banco Popular de Puerto Rico and Banco Popular North America. These reportable segments pertain only to the continuing operations of Popular, Inc. As previously indicated in Note 4 to the consolidated financial statements, the regional operations in California, Illinois and Central Florida were classified as discontinued operations and sold during 2014.

A Corporate group has been defined to support the reportable segments. For managerial reporting purposes, the costs incurred by the Corporate group are not allocated to the reportable segments.

For a description of the Corporation's reportable segments, including additional financial information and the underlying management accounting process, refer to Note 35 to the consolidated financial statements.

The Corporate group reported a net loss of \$20.6 million for the quarter ended March 31, 2016, compared with a net loss of \$21.0 million for the quarter ended March 31, 2015.

Highlights on the earnings results for the reportable segments are discussed below:

Banco Popular de Puerto Rico

The Banco Popular de Puerto Rico reportable segment's net income amounted to \$93.4 million for the quarter ended March 31, 2016, compared with a net income of \$90.8 million for the same quarter of the previous year. The principal factors that contributed to the variance in the financial results included the following:

Lower net interest income by \$1.3 million mostly due to:

A decrease \$12.5 million in income from the WB loans portfolio due to lower yields by 38 basis points and lower average balances by \$481 million as part of the normal portfolio run-off and loan resolutions.

Partially offset by:

An increase of \$5.2 million in income from mortgage loans mostly due to higher average balances by \$248 million, which benefited from the portfolio acquired as part of the Doral Bank Transaction; and

Higher income from investment securities by \$5.6 million mostly due to higher average balances by \$979 million.

The net interest margin was 4.87% for the quarter ended March 31, 2016, compared to 5.00% for the same period in 2015.

Provision for loan losses of \$40.8 million, a decrease of \$1.4 million, driven by a reserve release of \$3.1 million in the covered loans portfolio, partially offset by higher provision for the non-covered loans portfolio;

Lower non-interest income by \$5.0 million mainly due to:

Negative variance in FDIC loss share expense of \$7.3 million due to lower mirror accounting, mainly on credit impairment losses and OREO losses, partially offset by lower amortization of the loss share asset; and

Lower mortgage banking activities revenues by \$2.4 million due to unfavorable variances of \$3.6 million in the MSR valuation and \$1.1 million in realized losses on closed derivative positions, partially offset by higher mortgage servicing fees by \$2.6 million including those from the portfolio acquired from Doral Bank.

Partially offset by:

Higher other operating income by \$3.8 million mostly due to a favorable variance of \$2.2 million in income from equity method investments and higher gains on sales of daily rental autos by \$0.8 million; and

Higher service charges on deposit accounts by \$0.8 million mainly from retail banking customers.

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Operating expenses were lower by \$1.9 million mainly due to:

OREO expenses favorable variance of \$10.5 million as a result of lower write-downs on commercial and construction properties.

Partially offset by:

Higher personnel costs by \$6.8 million driven by a higher headcount impacted by the Doral Bank Transaction and higher pension costs due to changes in actuarial assumptions and higher savings plan contributions due to a higher headcount and an increase in employer matching contributions effective July 2015; and

Higher equipment expenses by \$1.8 million mostly due to higher software packages expense.

Lower income tax expense by \$5.6 million.

Banco Popular North America

For the quarter ended March 31, 2016, the reportable segment of Banco Popular North America reported net income of \$11.9 million, compared to net income from continuing operations of \$3.3 million for the same quarter of the previous year. The principal factors that contributed to the variance in the financial results included the following:

Net interest income was \$62.3 million, an increase of \$10.2 million compared to the same quarter of the previous year. The net interest income improvement is mostly due to higher income from loans by \$15.0 million, mainly commercial, construction and consumer, due to higher volumes by \$1.0 billion which benefited from the loans acquired as part of the Doral Bank Transaction. This increase was partially offset by higher interest expense from deposits by \$4.5 million due to higher average balances by \$1.2 billion largely due to the deposits assumed as part of the Doral Bank Transaction. Net interest margin was 3.70% compared to 3.82% for the same quarter of the previous year;

Provision for loan losses higher by \$6.3 million mainly driven by loan growth;

Lower non-interest income by \$1.2 million, mostly due to lower other service fees by \$0.4 million, mainly lower insurance and banking fees, and lower other operating income by \$0.6 million mainly due to servicing income recognized in March 2015 as BPNA was servicing on an interim basis the loans sold to JC Flowers and Centennial Bank as part of the Doral Bank Transaction;

Lower operating expenses by \$13.4 million mainly due to restructuring costs of \$10.8 million in the first quarter of 2015 and lower OREO expenses by \$3.4 million mainly due lower write-downs of commercial OREO properties; and

Unfavorable variance in income tax expense of \$7.5 million since for the quarter ended March 31, 2015 the U.S. operations had a full valuation allowance on its deferred tax asset.

FINANCIAL CONDITION ANALYSIS

Assets

The Corporation's total assets were \$36.1 billion at March 31, 2016 compared to \$35.8 billion at December 31, 2015. Refer to the consolidated financial statements included in this report for the Corporation's consolidated statements of financial condition as of such dates.

Money market investments, trading and investment securities

Money market investments totaled \$1.9 billion at March 31, 2016, compared to \$2.2 billion at December 31, 2015. The decrease was mainly at BPNA by \$212 million and at BPPR by \$50 million and is mostly related to purchases of mortgage backed securities (MBS) as discussed below.

Trading account securities amounted to \$71 million at March 31, 2016, relatively flat when compared to \$72 million at December 31, 2015. Refer to the Market Risk section of this MD&A for a table that provides a breakdown of the trading portfolio by security type.

Investment securities available-for-sale and held-to-maturity amounted to \$6.7 billion at March 31, 2016, compared with \$6.2 billion at December 31, 2015. The increase of \$585 million is mainly due to purchases of MBS at both BPPR and BPNA.

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Table 5 provides a breakdown of the Corporation's portfolio of investment securities available-for-sale (AFS) and held-to-maturity (HTM) on a combined basis. Also, Notes 7 and 8 to the consolidated financial statements provide additional information with respect to the Corporation's investment securities AFS and HTM. The portfolio of obligations of the Puerto Rico Government is mainly comprised of securities with specific sources of income or revenues identified for repayments.

Table 5 Breakdown of Investment Securities Available-for-Sale and Held-to-Maturity

| (In thousands) | March 31, 2016 | December 31, 2015 |
|---|----------------|-------------------|
| U.S. Treasury securities | \$ 1,323,352 | \$ 1,183,328 |
| Obligations of U.S. Government sponsored entities | 932,938 | 939,641 |
| Obligations of Puerto Rico, States and political subdivisions | 120,860 | 121,176 |
| Collateralized mortgage obligations | 1,513,657 | 1,560,923 |
| Mortgage-backed securities | 2,843,706 | 2,344,196 |
| Equity securities | 2,439 | 2,398 |
| Others | 12,094 | 12,233 |
| Total investment securities AFS and HTM | \$ 6,749,046 | \$ 6,163,895 |

Loans

Refer to Table 6 for a breakdown of the Corporation's loan portfolio, the principal category of earning assets. Loans covered under the FDIC loss sharing agreements are presented separately in Table 6. The risks on covered loans are significantly different as a result of the loss protection provided by the FDIC. As of March 31, 2016, the Corporation's covered loans portfolio amounted to \$625 million, comprised mainly of residential mortgage loans.

Refer to Note 9 for detailed information about the Corporation's loan portfolio composition and loan purchases and sales.

The Corporation's total loan portfolio amounted to \$23.3 billion at March 31, 2016, compared to \$23.1 billion at December 31, 2015. The total loans portfolio increased by \$129 million, mainly from commercial, construction and consumer loans at BPNA.

Table of Contents**Table 6 Loans Ending Balances**

| (In thousands) | March 31, 2016 | December 31, 2015 | Variance |
|--|----------------------|----------------------|-------------------|
| Loans not covered under FDIC loss sharing agreements: | | | |
| Commercial | \$ 10,228,389 | \$ 10,099,163 | \$ 129,226 |
| Construction | 734,858 | 681,106 | 53,752 |
| Legacy ^[1] | 61,044 | 64,436 | (3,392) |
| Lease financing | 643,142 | 627,650 | 15,492 |
| Mortgage | 6,979,201 | 7,036,081 | (56,880) |
| Consumer | 3,861,103 | 3,837,679 | 23,424 |
| Total non-covered loans held-in-portfolio | 22,507,737 | 22,346,115 | 161,622 |
| Loans covered under FDIC loss sharing agreements: | | | |
| Mortgage | 606,711 | 627,102 | (20,391) |
| Consumer | 18,419 | 19,013 | (594) |
| Total covered loans held-in-portfolio | 625,130 | 646,115 | (20,985) |
| Total loans held-in-portfolio | 23,132,867 | 22,992,230 | 140,637 |
| Loans held-for-sale: | | | |
| Commercial | 42,771 | 45,074 | (2,303) |
| Construction | 2 | 95 | (93) |
| Mortgage | 82,542 | 91,831 | (9,289) |
| Total loans held-for-sale | 125,315 | 137,000 | (11,685) |
| Total loans | \$ 23,258,182 | \$ 23,129,230 | \$ 128,952 |

[1] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.

Non-covered loans

The non-covered loans held-in-portfolio increased by \$162 million to \$22.5 billion at March 31, 2016. The increase is mainly at BPNA by \$207 million, driven by growth in the commercial, construction and consumer loan portfolios, which include consumer loan portfolio purchases of \$86 million, partially offset by a decrease of \$45 million at BPPR mainly due to lower originations of credit cards and residential mortgages.

The loans held-for-sale portfolio decreased by \$12 million from December 31, 2015, mainly at BPPR due mostly to lower originations of mortgage loans held-for-sale.

Covered loans

The covered loans portfolio amounted to \$625 million at March 31, 2016, compared to \$646 million at December 31, 2015. The decrease of \$21 million is mostly from residential mortgage loans due to loan resolutions and the normal portfolio run-off. Refer to Table 6 for a breakdown of the covered loans by major loan type categories.

Tables 7 and 8 provide the activity in the carrying amount and outstanding discount on the Westernbank loans accounted for under ASC 310-30. The outstanding accretable discount is impacted by increases in cash flow expectations on the loan pool based on quarterly revisions of the portfolio. The increase in the accretable discount is recognized as interest income using the effective yield method over the estimated life of each applicable loan pool.

Table of Contents**Table 7 Activity in the Carrying Amount of Westernbank Loans Accounted for Under ASC 310-30**

| (In thousands) | Quarters ended March 31, | |
|----------------------------------|-----------------------------|--------------|
| | 2016 | 2015 |
| Beginning balance | \$ 1,974,501 | \$ 2,444,172 |
| Accretion | 43,533 | 55,697 |
| Collections / charge-offs | (82,593) | (132,773) |
| Ending balance | \$ 1,935,441 | \$ 2,367,096 |
| Allowance for loan losses (ALLL) | (62,967) | (68,386) |
| Ending balance, net of ALLL | \$ 1,872,474 | \$ 2,298,710 |

Table 8 Activity in the Accretable Yield on Westernbank Loans Accounted for Under ASC 310-30

| (In thousands) | Quarters ended March 31, | |
|-------------------------------|--------------------------|--------------|
| | 2016 | 2015 |
| Beginning balance | \$ 1,112,458 | \$ 1,271,337 |
| Accretion [1] | (43,533) | (55,697) |
| Change in expected cash flows | 59,883 | 43,308 |
| Ending balance | \$ 1,128,808 | \$ 1,258,948 |

[1] Positive to earnings, which is included in interest income.

FDIC loss share asset

Table 9 sets forth the activity in the FDIC loss share asset for the quarters ended March 31, 2016 and 2015.

Table 9 Activity of Loss Share Asset

| (In thousands) | Quarters ended March 31, | |
|---|--------------------------|------------|
| | 2016 | 2015 |
| Balance at beginning of period | \$ 310,221 | \$ 542,454 |
| Amortization of loss share indemnification asset | (4,042) | (27,316) |
| Credit impairment losses (reversal) to be covered under loss-sharing agreements | (2,093) | 8,246 |
| Reimbursable expenses | 3,950 | 21,545 |
| Net payments from FDIC under loss-sharing agreements | (88,588) | (132,265) |
| | | (2,820) |

Other adjustments attributable to FDIC loss-sharing agreements

| | | |
|--------------------------|------------|------------|
| Balance at end of period | \$ 219,448 | \$ 409,844 |
|--------------------------|------------|------------|

The FDIC loss share indemnification asset is recognized on the same basis as the assets subject to the loss share protection from the FDIC, except that the amortization / accretion terms differ. Decreases in expected reimbursements from the FDIC due to improvements in expected cash flows to be received from borrowers, as compared with the initial estimates, are recognized as a reduction to non-interest income prospectively over the life of the loss share agreements. This is because the indemnification asset balance is being reduced to the expected reimbursement amount from the FDIC. Table 10 presents the activity associated with the outstanding balance of the FDIC loss share asset amortization (or negative discount) for the periods presented.

Table 10 Activity in the Remaining FDIC Loss Share Asset Discount

| (In thousands) | Quarters ended March 31, | |
|--|--------------------------|-----------|
| | 2016 | 2015 |
| Balance at beginning of period ^[1] | \$ 26,100 | \$ 53,095 |
| Amortization of negative discount ^[2] | (4,042) | (27,316) |
| Impact of lower projected losses | 3,147 | 12,908 |
| Balance at end of period | \$ 25,205 | \$ 38,687 |

[1] Positive balance represents negative discount (debit to assets), while a negative balance represents a discount (credit to assets).

[2] Amortization results in a negative impact to non-interest income, while a positive balance results in a positive impact to non-interest income, particularly FDIC loss share income / expense.

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The Corporation revises its expected cash flows and estimated credit losses on a quarterly basis. The lowered loss estimates requires the Corporation to amortize the loss share asset to its currently lower expected collectible balance, thus resulting in negative accretion. Due to the shorter life of the indemnity asset compared with the expected life of the covered loans, this negative accretion temporarily offsets the benefit of higher cash flows accounted through the accretable yield on the loans.

Other real estate owned

Other real estate owned represents real estate property received in satisfaction of debt. At March 31, 2016, OREO increased to \$202 million from \$192 million at March 31, 2015 mainly at BPPR. Refer to Note 14 to the consolidated financial statements for the activity in other real estate owned. The amounts included as covered other real estate are subject to the FDIC loss sharing agreements.

Other assets

Refer to Note 15 for a breakdown of the principal categories that comprise the caption of Other Assets in the consolidated statements of financial condition at March 31, 2016 and December 31, 2015. Other assets decreased by \$37 million from December 31, 2015 to March 31, 2016, due mostly to a decrease in the deferred tax asset of \$27 million and prepaid taxes of \$6 million.

Goodwill

Goodwill increased by \$5 million from December 31, 2015 to March 31, 2016, due to a goodwill adjustment related to the Doral Bank Transaction. Refer to Note 16 to the consolidated financial statements for detailed information on the Corporation's goodwill.

Liabilities

The Corporation's total liabilities were \$30.9 billion at March 31, 2016 compared to \$30.7 billion at December 31, 2015. Refer to the Corporation's consolidated statements of financial condition included in this Form 10-Q.

Deposits and Borrowings

The composition of the Corporation's financing sources to total assets at March 31, 2016 and December 31, 2015 is included in Table 11.

Table 11 Financing to Total Assets

| (In millions) | March 31, | December 31 | % increase (decrease) | % of total assets | |
|---|-----------|-------------|-----------------------|-------------------|-------|
| | 2016 | 2015 | from 2015 to 2016 | 2016 | 2015 |
| Non-interest bearing deposits | \$ 6,384 | \$ 6,402 | (0.3)% | 17.7% | 17.9% |
| Interest-bearing core deposits | 16,281 | 15,641 | 4.1 | 45.0 | 43.7 |
| Other interest-bearing deposits | 4,862 | 5,167 | (5.9) | 13.5 | 14.4 |
| Fed funds purchased and repurchase agreements | 760 | 762 | (0.3) | 2.1 | 2.1 |

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| | | | | | |
|--|-------|-------|-------|------|------|
| Other short-term borrowings | 6 | 1 | 500.0 | | |
| Notes payable | 1,584 | 1,663 | (4.8) | 4.4 | 4.7 |
| Other liabilities | 1,018 | 1,019 | (0.1) | 2.8 | 2.9 |
| Liabilities from discontinued operations | 2 | 2 | | | |
| Stockholders' equity | 5,250 | 5,105 | 2.8 | 14.5 | 14.3 |

Table of Contents*Deposits*

The Corporation's deposits totaled \$27.5 billion at March 31, 2016 compared to \$27.2 billion at December 31, 2015. The deposits increase of \$317 million is mainly at BPPR by \$189 million largely due to increases in government deposit accounts and at BPNA by \$128 million mainly from money market accounts and time deposits growth offset by a decline in brokered CDs. Refer to Table 12 for a breakdown of the Corporation's deposits at March 31, 2016 and December 31, 2015.

Table 12 Deposits Ending Balances

| (In thousands) | March 31, 2016 | December 31, 2015 | Variance |
|---|----------------|-------------------|------------|
| Demand deposits [1] | \$ 7,324,982 | \$ 7,221,238 | \$ 103,744 |
| Savings, NOW and money market deposits (non-brokered) | 11,940,103 | 11,440,693 | 499,410 |
| Savings, NOW and money market deposits (brokered) | 383,745 | 382,424 | 1,321 |
| Time deposits (non-brokered) | 7,348,132 | 7,274,157 | 73,975 |
| Time deposits (brokered CDs) | 529,631 | 891,211 | (361,580) |
| Total deposits | \$ 27,526,593 | \$ 27,209,723 | \$ 316,870 |

[1] Includes interest and non-interest bearing demand deposits.

Borrowings

The Corporation's borrowings amounted to \$2.3 billion at March 31, 2016, compared to \$2.4 billion at December 31, 2015. The decrease of \$76 million is mainly due to maturities of advances from the Federal Home Loan Bank (FHLB). Refer to Note 18 to the consolidated financial statements for detailed information on the Corporation's borrowings. Also, refer to the Liquidity section in this MD&A for additional information on the Corporation's funding sources.

Stockholders Equity

Stockholders' equity totaled \$5.3 billion at March 31, 2016, compared with \$5.1 billion at December 31, 2015. The increase resulted from the Corporation's net income of \$85 million, a favorable variance of \$73 million in unrealized gains on securities available-for-sale, partially offset by payments of dividends of \$15.5 million on common stock of \$0.15 per share and \$0.9 million in dividends on preferred stock. Refer to the consolidated statements of financial condition, comprehensive income and of changes in stockholders' equity for information on the composition of stockholders' equity.

REGULATORY CAPITAL

On January 1, 2015, the Corporation, BPPR and BPNA became subject to Basel III capital requirements, which include a revised minimum and well capitalized regulatory capital ratios and compliance with the standardized approach for determining risk-weighted assets. As of March 31, 2016, the Corporation continues to exceed the

well-capitalized adequacy requirements promulgated by the U.S. federal bank regulatory agencies.

Basel III capital rules require the phase out of non-qualifying Tier 1 capital instruments such as trust preferred securities. At March 31, 2016, the Corporation had \$427 million in trust preferred securities outstanding which no longer qualified for Tier 1 capital treatment, but instead qualify for Tier 2 capital treatment. At December 31, 2015, approximately \$107 million of these trust preferred securities outstanding still qualified as Tier I capital.

As part of the adoption of Basel III Capital Rules, the Corporation, as well as its banking subsidiaries, made the one-time permanent election to exclude the effects on regulatory capital computations of certain accumulated other comprehensive income (loss) (AOCI) items as permitted under the Basel III capital rules.

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Risk-based capital ratios presented in Table 13, which include common equity tier 1, Tier 1 capital, total capital and leverage capital as of March 31, 2016, are calculated based on the Basel III regulatory guidance related to the measurement of capital, risk-weighted assets and average assets.

Table 13 Capital Adequacy Data

| (Dollars in thousands) | March 31, 2016 | December 31, 2015 |
|--|----------------------|----------------------|
| Common equity tier 1 capital: | | |
| Common stockholders equity GAAP basis | \$ 5,200,140 | \$ 5,055,164 |
| AOCI related adjustments due to opt-out election | 145,115 | 220,956 |
| Goodwill, net of associated deferred tax liability (DTL) | (566,284) | (564,323) |
| Intangible assets, net of associated DTLs | (31,080) | (22,222) |
| Deferred tax assets and other deductions | (794,966) | (639,999) |
| Common equity tier 1 capital | \$ 3,952,925 | \$ 4,049,576 |
| Additional tier 1 capital: | | |
| Preferred stock | 50,160 | 50,160 |
| Trust preferred securities subject to phase out of additional tier 1 | | 106,650 |
| Other additional tier 1 capital deductions | (50,160) | (156,810) |
| Tier 1 capital | \$ 3,952,925 | \$ 4,049,576 |
| Tier 2 capital: | | |
| Trust preferred securities subject to phase in as tier 2 | 426,602 | 319,952 |
| Other inclusions (deductions), net | 322,511 | 322,881 |
| Tier 2 capital | \$ 749,113 | \$ 642,833 |
| Total risk-based capital | \$ 4,702,038 | \$ 4,692,409 |
| Minimum total capital requirement to be well capitalized | \$ 2,504,106 | \$ 2,498,714 |
| Excess total capital over minimum well capitalized | \$ 2,197,932 | \$ 2,193,695 |
| Total risk-weighted assets | \$ 25,041,059 | \$ 24,987,144 |
| Total assets for leverage ratio | \$ 34,508,214 | \$ 34,253,625 |

Risk-based capital ratios:

| | | |
|------------------------------|--------|--------|
| Common equity tier 1 capital | 15.79% | 16.21% |
| Tier 1 capital | 15.79 | 16.21 |
| Total capital | 18.78 | 18.78 |
| Tier 1 leverage | 11.46 | 11.82 |

The Basel III Capital Rules provide that a depository institution will be deemed to be well capitalized if it maintains a leverage ratio of at least 5%, a common equity Tier 1 ratio of at least 6.5%, a Tier 1 capital ratio of at least 8% and a total risk-based ratio of at least 10%. Management has determined that as of March 31, 2016, the Corporation, BPPR and BPNA were well-capitalized under Basel III Capital Rules.

The reduction in the common equity tier I capital ratio, tier I capital ratio and the leverage ratios on March 31, 2016 as compared to December 31, 2015 was mostly due to the complete phase out of the trust preferred securities which at December 31, 2015 allowed approximately \$107 million to be included as tier I capital. Total capital ratio was not impacted by the phase out of the trust preferred securities since they qualified as tier 2 capital and therefore included as part of the total capital ratio.

Non-GAAP financial measures

The tangible common equity ratio, tangible assets and tangible book value per common share, which are presented in the table that follows, are non-GAAP measures. Management and many stock analysts use the tangible common equity ratio and tangible book value per common share in conjunction with more traditional bank capital ratios to compare the capital adequacy of banking organizations with significant amounts of goodwill or other intangible assets, typically stemming from the use of the purchase

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accounting method of accounting for mergers and acquisitions. Neither tangible common equity nor tangible assets or related measures should be considered in isolation or as a substitute for stockholders' equity, total assets or any other measure calculated in accordance with generally accepted accounting principles in the United States of America (GAAP). Moreover, the manner in which the Corporation calculates its tangible common equity, tangible assets and any other related measures may differ from that of other companies reporting measures with similar names.

Table 14 provides a reconciliation of total stockholders' equity to tangible common equity and total assets to tangible assets as of March 31, 2016, and December 31, 2015.

Table 14 Reconciliation of Tangible Common Equity and Tangible Assets

| (In thousands, except share or per share information) | March 31, 2016 | December 31, 2015 |
|---|----------------------|----------------------|
| Total stockholders' equity | \$ 5,250,300 | \$ 5,105,324 |
| Less: Preferred stock | (50,160) | (50,160) |
| Less: Goodwill | (631,095) | (626,388) |
| Less: Other intangibles | (54,080) | (58,109) |
| Total tangible common equity | \$ 4,514,965 | \$ 4,370,667 |
| | | |
| Total assets | \$ 36,147,009 | \$ 35,761,733 |
| Less: Goodwill | (631,095) | (626,388) |
| Less: Other intangibles | (54,080) | (58,109) |
| Total tangible assets | \$ 35,461,834 | \$ 35,077,236 |
| | | |
| Tangible common equity to tangible assets | 12.73% | 12.46% |
| Common shares outstanding at end of period | 103,670,005 | 103,618,976 |
| Tangible book value per common share | \$ 43.55 | \$ 42.18 |

OFF-BALANCE SHEET ARRANGEMENTS AND OTHER COMMITMENTS

In the ordinary course of business, the Corporation engages in financial transactions that are not recorded on the balance sheet, or may be recorded on the balance sheet in amounts that are different than the full contract or notional amount of the transaction. As a provider of financial services, the Corporation routinely enters into commitments with off-balance sheet risk to meet the financial needs of its customers. These commitments may include loan commitments and standby letters of credit. These commitments are subject to the same credit policies and approval process used for on-balance sheet instruments. These instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the statement of financial position. Other types of off-balance sheet arrangements that the Corporation enters in the ordinary course of business include derivatives, operating leases and provision of guarantees, indemnifications, and representation and warranties. Refer to Note 22 for a detailed discussion related to the Corporation's obligations under credit recourse and representation and warranties arrangements.

Contractual Obligations and Commercial Commitments

The Corporation has various financial obligations, including contractual obligations and commercial commitments, which require future cash payments on debt and lease agreements. Also, in the normal course of business, the Corporation enters into contractual arrangements whereby it commits to future purchases of products or services from third parties. Obligations that are legally binding agreements, whereby the Corporation agrees to purchase products or services with a specific minimum quantity defined at a fixed, minimum or variable price over a specified period of time, are defined as purchase obligations.

Purchase obligations include major legal and binding contractual obligations outstanding at March 31, 2016, primarily for services, equipment and real estate construction projects. Services include software licensing and maintenance, facilities maintenance, supplies purchasing, and other goods or services used in the operation of the business. Generally, these contracts are renewable or cancelable at least annually, although in some cases the Corporation has committed to contracts that may extend for several years to secure favorable pricing concessions. Purchase obligations amounted to \$192 million at March 31, 2016 of which approximately 70% mature in 2016, 15% in 2017, 7% in 2018 and 8% thereafter.

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The Corporation also enters into derivative contracts under which it is required either to receive or pay cash, depending on changes in interest rates. These contracts are carried at fair value on the consolidated statement of financial condition with the fair value representing the net present value of the expected future cash receipts and payments based on market rates of interest as of the statement of condition date. The fair value of the contract changes daily as interest rates change. The Corporation may also be required to post additional collateral on margin calls on the derivatives and repurchase transactions.

Refer to Note 18 for a breakdown of long-term borrowings by maturity.

The Corporation utilizes lending-related financial instruments in the normal course of business to accommodate the financial needs of its customers. The Corporation's exposure to credit losses in the event of nonperformance by the other party to the financial instrument for commitments to extend credit, standby letters of credit and commercial letters of credit is represented by the contractual notional amount of these instruments. The Corporation uses credit procedures and policies in making those commitments and conditional obligations as it does in extending loans to customers. Since many of the commitments may expire without being drawn upon, the total contractual amounts are not representative of the Corporation's actual future credit exposure or liquidity requirements for these commitments.

Table 15 presents the contractual amounts related to the Corporation's off-balance sheet lending and other activities at March 31, 2016.

Table 15 Off-Balance Sheet Lending and Other Activities

| (In millions) | Remaining 2016 | Amount of commitment | | | Total |
|--|-------------------|----------------------|----------------------|---|-----------------|
| | | Years 2017 - 2018 | Years 2019 - 2020 | Expiration Period Years 2021 - thereafter | |
| Commitments to extend credit | \$ 6,389 | \$ 990 | \$ 80 | \$ 74 | \$ 7,533 |
| Commercial letters of credit | 2 | | | | 2 |
| Standby letters of credit | 21 | 15 | | | 36 |
| Commitments to originate or fund mortgage loans | 19 | 6 | | | 25 |
| Unfunded investment obligations | 9 | | | | 9 |
| Total | \$ 6,440 | \$ 1,011 | \$ 80 | \$ 74 | \$ 7,605 |

At March 31, 2016 and December 31, 2015, the Corporation maintained a reserve of approximately \$10 million for probable losses associated with unfunded loan commitments related to commercial and consumer lines of credit. The estimated reserve is principally based on the expected draws on these facilities using historical trends and the application of the corresponding reserve factors determined under the Corporation's allowance for loan losses methodology. This reserve for unfunded loan commitments remains separate and distinct from the allowance for loan losses and is reported as part of other liabilities in the consolidated statement of financial condition.

Refer to Note 23 to the consolidated financial statements for additional information on credit commitments and contingencies.

MARKET RISK

The financial results and capital levels of the Corporation are constantly exposed to market risk. Market risk represents the risk of loss due to adverse movements in market rates or financial asset prices, which include interest rates, foreign exchange rates, and bond and equity security prices; the failure to meet financial obligations coming due because of the inability to liquidate assets or obtain adequate funding; and the inability to easily unwind or offset specific exposures without significantly lowering prices because of inadequate market depth or market disruptions.

While the Corporation is exposed to various business risks, the risks relating to interest rate risk and liquidity are major risks that can materially impact future results of operations and financial condition due to their complexity and dynamic nature.

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The Asset Liability Management Committee (ALCO) and the Corporate Finance Group are responsible for planning and executing the Corporation's market, interest rate risk, funding activities and strategy, and for implementing the policies and procedures

approved by the Corporation's Risk Management Committee. In addition, the Risk Management Group independently monitors and reports adherence with established market and liquidity policies and recommends actions to enhance and strengthen controls surrounding interest, liquidity, and market risks. The ALCO meets mostly on a weekly basis and reviews the Corporation's current and forecasted asset and liability levels as well as desired pricing strategies and other relevant financial management and interest rate and risks topics. Also, on a monthly basis the ALCO reviews various interest rate risk sensitivity metrics, ratios and portfolio information, including but not limited to, the Corporation's liquidity positions, projected sources and uses of funds, interest rate risk positions and economic conditions.

Interest rate risk (IRR), a component of market risk, is considered by management as a predominant market risk in terms of its potential impact on profitability or market value. Management utilizes various tools to assess IRR, including simulation modeling, static gap analysis, and Economic Value of Equity (EVE). The three methodologies complement each other and are used jointly in the evaluation of the Corporation's IRR. Simulation modeling is prepared for a five year period, which in conjunction with the EVE analysis, provides Management a better view of long term IRR.

Net interest income simulation analysis performed by legal entity and on a consolidated basis is a tool used by the Corporation in estimating the potential change in net interest income resulting from hypothetical changes in interest rates. Sensitivity analysis is calculated using a simulation model which incorporates actual balance sheet figures detailed by maturity and interest yields or costs. It is performed under a static balance sheet assumption, and the Corporation also runs scenarios that incorporate assumptions on balance sheet growth and expected changes in its composition, estimated prepayments in accordance with projected interest rates, pricing and maturity expectations on new volumes and other non-interest related data. It is a dynamic process, emphasizing future performance under diverse economic conditions.

Management assesses interest rate risk by comparing various net interest income simulations under different interest rate scenarios that differ in direction of interest rate changes, the degree of change over time, the speed of change and the projected shape of the yield curve. For example, the types of rate scenarios processed during the year included economic most likely scenarios, flat rates, yield curve twists, parallel ramps and parallel shocks. Management also performs analyses to isolate and measure basis and prepayment risk exposures.

The asset and liability management group performs validation procedures on various assumptions used as part of the sensitivity analysis as well as validations of results on a monthly basis. In addition, the model and processes used to assess IRR are subject to third-party validations according to the guidelines established in the Model Governance and Validation policy. Due to the importance of critical assumptions in measuring market risk, the risk models incorporate third-party developed data for critical assumptions such as prepayment speeds on mortgage loans and mortgage-backed securities, estimates on the duration of the Corporation's deposits and interest rate scenarios. These interest rate simulations exclude the impact on loans accounted pursuant to ASC Subtopic 310-30, whose yields are based on management's current expectation of future cash flows.

The Corporation processes net interest income simulations under interest rate scenarios in which the yield curve is assumed to rise and decline instantaneously by the same amount. The rising rate scenarios considered in these market risk simulations reflect parallel changes of 200 and 400 basis points during the twelve-month period ending March 31, 2017. Under a 200 basis points rising rate scenario, 2016 projected net interest income increases by \$96 million, while under a 400 basis points rising rate scenario, 2016 projected net interest income increases by \$188 million. These

scenarios were compared against the Corporation's flat or unchanged interest rates forecast scenario. Simulation analyses are based on many assumptions, including relative levels of market interest rates, interest rate spreads, loan prepayments and deposit decay. Thus, they should not be relied upon as indicative of actual results. Further, the estimates do not contemplate actions that management could take to respond to changes in interest rates. By their nature, these forward-looking computations are only estimates and may be different from what may actually occur in the future.

The Corporation estimates the sensitivity of economic value of equity (EVE) to changes in interest rates. EVE is equal to the estimated present value of the Corporation's assets minus the estimated present value of the liabilities. This sensitivity analysis is a useful tool to measure long-term IRR because it captures the impact of up or down rate changes in expected cash flows, including principal and interest, from all future periods.

EVE sensitivity calculated using interest rate shock scenarios is estimated on a quarterly basis. The shock scenarios consist of a +/- 200 and 400 basis point parallel shocks. Management has defined limits for the increases/decreases in EVE sensitivity resulting from the shock scenarios.

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The Corporation maintains an overall interest rate risk management strategy that incorporates the use of derivative instruments to minimize significant unplanned fluctuations in net interest income or market value that are caused by interest rate volatility. The

market value of these derivatives is subject to interest rate fluctuations and counterparty credit risk adjustments which could have a positive or negative effect in the Corporation's earnings.

The Corporation's loan and investment portfolios are subject to prepayment risk, which results from the ability of a third-party to repay debt obligations prior to maturity. Prepayment risk also could have a significant impact on the duration of mortgage-backed securities and collateralized mortgage obligations, since prepayments could shorten (or lower prepayments could extend) the weighted average life of these portfolios.

Trading

The Corporation engages in trading activities in the ordinary course of business at its subsidiaries, Banco Popular de Puerto Rico (BPPR) and Popular Securities. Popular Securities' trading activities consist primarily of market-making activities to meet expected customers' needs related to its retail securities brokerage business and purchases and sales of U.S. Government and government sponsored securities with the objective of realizing gains from expected short-term price movements. BPPR's trading activities consist primarily of holding U.S. Government sponsored mortgage-backed securities classified as trading and hedging the related market risk with TBA (to-be-announced) market transactions. The objective is to derive spread income from the portfolio and not to benefit from short-term market movements. In addition, BPPR uses forward contracts or TBAs to hedge its securitization pipeline. Risks related to variations in interest rates and market volatility is hedged with TBAs that have characteristics similar to that of the forecasted security and its conversion timeline.

At March 31, 2016, the Corporation held trading securities with a fair value of \$71 million, representing approximately 0.2% of the Corporation's total assets, compared with \$72 million and 0.2% at December 31, 2015. As shown in Table 16, the trading portfolio consists principally of mortgage-backed securities relating to BPPR's mortgage activities described above, which at March 31, 2016 were investment grade securities. As of March 31, 2016, the trading portfolio also included \$5.7 million in Puerto Rico government obligations and shares of Closed-end funds that invest primarily in Puerto Rico government obligations (December 31, 2015 \$6.0 million). Trading instruments are recognized at fair value, with changes resulting from fluctuations in market prices, interest rates or exchange rates reported in current period earnings. The Corporation recognized a net trading account loss of \$162 thousand for the quarter ended March 31, 2016 and a trading account gain of \$414 thousand for the quarter ended March 31, 2015.

Table 16 Trading Portfolio

| (Dollars in thousands) | March 31, 2016 | | December 31, 2015 | |
|-------------------------------------|----------------|----------------------------|-------------------|----------------------------|
| | Amount | Weighted Average Yield [1] | Amount | Weighted Average Yield [1] |
| Mortgage-backed securities | \$ 52,113 | 5.07% | \$ 51,155 | 5.22% |
| Collateralized mortgage obligations | 2,000 | 5.03 | 2,054 | 5.06 |
| Puerto Rico government obligations | 4,307 | 5.41 | 4,590 | 5.41 |
| Interest-only strips | 663 | 12.15 | 687 | 12.10 |
| Other | 12,201 | 2.03 | 13,173 | 3.31 |

| | | | | |
|-------|-----------|-------|-----------|-------|
| Total | \$ 71,284 | 4.63% | \$ 71,659 | 4.94% |
|-------|-----------|-------|-----------|-------|

[1] Not on a taxable equivalent basis.

The Corporation's trading activities are limited by internal policies. For each of the two subsidiaries, the market risk assumed under trading activities is measured by the 5-day net value-at-risk (VAR), with a confidence level of 99%. The VAR measures the maximum estimated loss that may occur over a 5-day holding period, given a 99% probability.

The Corporation's trading portfolio had a 5-day VAR of approximately \$0.5 million for the last week in March 2016. There are numerous assumptions and estimates associated with VAR modeling, and actual results could differ from these assumptions and estimates. Backtesting is performed to compare actual results against maximum estimated losses, in order to evaluate model and assumptions accuracy.

In the opinion of management, the size and composition of the trading portfolio does not represent a significant source of market risk for the Corporation.

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FAIR VALUE MEASUREMENT OF FINANCIAL INSTRUMENTS

The Corporation currently measures at fair value on a recurring basis its trading assets, available-for-sale securities, derivatives, mortgage servicing rights and contingent consideration. Occasionally, the Corporation may be required to record at fair value other assets on a nonrecurring basis, such as loans held-for-sale, impaired loans held-in-portfolio that are collateral dependent and certain other assets. These nonrecurring fair value adjustments typically result from the application of lower of cost or fair value accounting or write-downs of individual assets.

The fair value of assets and liabilities may include market or credit related adjustments, where appropriate. During the quarter ended March 31, 2016, inclusion of credit risk in the fair value of the derivatives resulted in a net gain of \$34 thousand recorded in the other operating income and interest expense captions of the consolidated statement of operations, which consisted of a loss of \$8 thousand resulting from the Corporation's own credit standing adjustment and a gain of \$42 thousand from the assessment of the counterparties' credit risk.

The Corporation categorizes its assets and liabilities measured at fair value under the three-level hierarchy. The level within the hierarchy is based on whether the inputs to the valuation methodology used for fair value measurement are observable.

Refer to Note 26 to the consolidated financial statements for information on the Corporation's fair value measurement required by the applicable accounting standard. At March 31, 2016, approximately \$ 6.7 billion, or 97%, of the assets measured at fair value on a recurring basis used market-based or market-derived valuation inputs in their valuation methodology and, therefore, were classified as Level 1 or Level 2. The majority of instruments measured at fair value were classified as Level 2, including U.S. Treasury securities, obligations of U.S. Government sponsored entities, obligations of Puerto Rico, States and political subdivisions, most mortgage-backed securities (MBS) and collateralized mortgage obligations (CMOs), and derivative instruments.

Broker quotes used for fair value measurements inherently reflect any lack of liquidity in the market since they represent an exit price from the perspective of the market participants. Financial assets that were fair valued using broker quotes amounted to \$ 16 million at March 31, 2016, of which \$ 7 million were Level 3 assets and \$ 9 million were Level 2 assets. Level 3 assets consisted principally of tax-exempt GNMA mortgage-backed securities. Fair value for these securities was based on an internally-prepared matrix derived from an average of two indicative local broker quotes. The main input used in the matrix pricing was non-binding local broker quotes obtained from limited trade activity. Therefore, these securities were classified as Level 3.

Refer to Note 34 to the consolidated financial statements in the 2015 Form 10-K for a description of the Corporation's valuation methodologies used for the assets and liabilities measured at fair value. Also, refer to the Critical Accounting Policies / Estimates in the 2015 Form 10-K for additional information on the accounting guidance and the Corporation's policies or procedures related to fair value measurements.

Inputs are evaluated to ascertain that they consider current market conditions, including the relative liquidity of the market. When a market quote for a specific security is not available, the pricing service provider generally uses observable data to derive an exit price for the instrument, such as benchmark yield curves and trade data for similar products. To the extent trading data is not available, the pricing service provider relies on specific information including dialogue with brokers, buy side clients, credit ratings, spreads to established benchmarks and transactions on similar securities, to draw correlations based on the characteristics of the evaluated instrument. If for any reason the pricing service provider cannot observe data required to feed its model, it discontinues pricing the instrument. During the quarter ended March 31, 2016, none of the Corporation's investment securities were subject to pricing discontinuance by the pricing service providers. The pricing methodology and approach of our primary pricing service

providers is concluded to be consistent with the fair value measurement guidance. In addition, during the quarter ended March 31, 2016 the Corporation did not adjust any prices obtained from pricing service providers or broker dealers for its trading account securities and investment securities available-for-sale.

Furthermore, management assesses the fair value of its portfolio of investment securities at least on a quarterly basis, which includes analyzing changes in fair value that have resulted in losses that may be considered other-than-temporary. Factors considered include, for example, the nature of the investment, severity and duration of possible impairments, industry reports, sector credit ratings, economic environment, creditworthiness of the issuers and any guarantees.

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Securities are classified in the fair value hierarchy according to product type, characteristics and market liquidity. At the end of each period, management assesses the fair value hierarchy for each asset or liability measured. The fair value measurement analysis performed by the Corporation includes validation procedures with alternate pricing sources when available and review of market changes, pricing methodology, assumption and level hierarchy changes, and evaluation of distressed transactions. Management has established materiality thresholds according to the investment class to monitor and investigate material deviations in prices obtained from the primary pricing service provider and the secondary pricing source used as support for the valuation results.

LIQUIDITY

The objective of effective liquidity management is to ensure that the Corporation has sufficient liquidity to meet all of its financial obligations, finance expected future growth and maintain a reasonable safety margin for cash commitments under both normal and stressed market conditions. The Board is responsible for establishing the Corporation's tolerance for liquidity risk, including approving relevant risk limits and policies. The Board has delegated the monitoring of these risks to the RMC and the ALCO. The management of liquidity risk, on a long-term and day-to-day basis, is the responsibility of the Corporate Treasury Division. The Corporation's Corporate Treasurer is responsible for implementing the policies and procedures approved by the Board and for monitoring the Corporation's liquidity position on an ongoing basis. Also, the Corporate Treasury Division coordinates corporate wide liquidity management strategies and activities with the reportable segments, oversees policy breaches and manages the escalation process. The Financial and Operational Risk Management Division is responsible for the independent monitoring and reporting of adherence with established policies.

An institution's liquidity may be pressured if, for example, its credit rating is downgraded, it experiences a sudden and unexpected substantial cash outflow, or some other event causes counterparties to avoid exposure to the institution. Factors that the Corporation does not control, such as the economic outlook, adverse ratings of its principal markets and regulatory changes, could also affect its ability to obtain funding.

Liquidity is managed by the Corporation at the level of the holding companies that own the banking and non-banking subsidiaries. It is also managed at the level of the banking and non-banking subsidiaries. The Corporation has adopted policies and limits to monitor more effectively the Corporation's liquidity position and that of the banking subsidiaries. Additionally, contingency funding plans are used to model various stress events of different magnitudes and affecting different time horizons that assist management in evaluating the size of the liquidity buffers needed if those stress events occur. However, such models may not predict accurately how the market and customers might react to every event, and are dependent on many assumptions.

A cash dividend of \$0.15 per share was paid on April 1, 2016 to shareholders of record at the close of business on March 11, 2016. This represents a quarterly payout of approximately \$15.5 million.

As discussed in Note 5 Business Combinations, on February 27, 2015 the Corporation acquired certain assets and all deposits (except brokered deposits) from Doral Bank. This included approximately \$ 1.5 billion in loans, approximately \$ 173 million in securities available for sale and \$ 2.2 billion in deposits.

Deposits, including customer deposits, brokered deposits and public funds deposits, continue to be the most significant source of funds for the Corporation, funding 76% of the Corporation's total assets at March 31, 2016 and December 31, 2015. The ratio of total ending loans to deposits was 84% at March 31, 2016, compared to 85% at December 31, 2015. In addition to traditional deposits, the Corporation maintains borrowing arrangements. At March 31, 2016, these borrowings consisted primarily of \$ 710 million in assets sold under agreement to repurchase, \$682 million in advances with the FHLB, \$439 million in junior subordinated deferrable interest debentures (net of

debt issuance cost) related to trust preferred securities and \$ 443 million in term notes (net of debt issuance cost) issued to partially fund the repayment of TARP funds. A detailed description of the Corporation's borrowings, including their terms, is included in Note 18 to the consolidated financial statements. Also, the consolidated statements of cash flows in the accompanying consolidated financial statements provide information on the Corporation's cash inflows and outflows.

The following sections provide further information on the Corporation's major funding activities and needs, as well as the risks involved in these activities. A detailed description of the Corporation's borrowings and available lines of credit, including its terms, is included in Note 18 to the consolidated financial statements. Also, the consolidated statements of cash flows in the accompanying consolidated financial statements provide information on the Corporation's cash inflows and outflows.

Table of Contents**Banking Subsidiaries**

Primary sources of funding for the Corporation's banking subsidiaries (BPPR and BPNA), or the banking subsidiaries, include retail and commercial deposits, brokered deposits, unpledged investment securities, and, to a lesser extent, loan sales. In addition, the Corporation maintains borrowing facilities with the FHLB and at the discount window of the Fed, and has a considerable amount of collateral pledged that can be used to quickly raise funds under these facilities.

The principal uses of funds for the banking subsidiaries include loan originations, investment portfolio purchases, loan purchases and repurchases, repayment of outstanding obligations (including deposits), and operational expenses. Also, the banking subsidiaries assume liquidity risk related to collateral posting requirements for certain activities mainly in connection with contractual commitments, recourse provisions, servicing advances, derivatives, credit card licensing agreements and support to several mutual funds administered by BPPR.

During the quarter ended March 31, 2016, BPPR declared a cash dividend of \$19.7 million, a portion of which was used by Popular, Inc. for the payment of the cash dividend on its outstanding common stock made on April 1, 2016, as mentioned above.

Note 36 to the consolidated financial statements provides a consolidating statement of cash flows which includes the Corporation's banking subsidiaries as part of the "All other subsidiaries and eliminations" column.

The banking subsidiaries maintain sufficient funding capacity to address large increases in funding requirements such as deposit outflows. This capacity is comprised mainly of available liquidity derived from secured funding sources, as well as on-balance sheet liquidity in the form of cash balances maintained at the Fed and unused secured lines held at the Fed and FHLB, in addition to liquid unpledged securities. The Corporation has established liquidity guidelines that require the banking subsidiaries to have sufficient liquidity to cover all short-term borrowings and a portion of deposits.

The Corporation's ability to compete successfully in the marketplace for deposits, excluding brokered deposits, depends on various factors, including pricing, service, convenience and financial stability as reflected by operating results, credit ratings (by nationally recognized credit rating agencies), and importantly, FDIC deposit insurance. Although a downgrade in the credit ratings of the Corporation's banking subsidiaries may impact their ability to raise retail and commercial deposits or the rate that it is required to pay on such deposits, management does not believe that the impact should be material. Deposits at all of the Corporation's banking subsidiaries are federally insured (subject to FDIC limits) and this is expected to mitigate the potential effect of a downgrade in the credit ratings.

Deposits are a key source of funding as they tend to be less volatile than institutional borrowings and their cost is less sensitive to changes in market rates. Refer to Table 12 for a breakdown of deposits by major types. Core deposits are generated from a large base of consumer, corporate and institutional customers. Core deposits include all non-interest bearing deposits, savings deposits and certificates of deposit under \$100,000, excluding brokered deposits with denominations under \$100,000. Core deposits have historically provided the Corporation with a sizable source of relatively stable and low-cost funds. Core deposits totaled \$ 22.7 billion, or 82% of total deposits, at March 31, 2016, compared with \$22.0 billion, or 81% of total deposits, at December 31, 2015. Core deposits financed 70 % of the Corporation's earning assets at March 31, 2016, compared with 69% at December 31, 2015.

Certificates of deposit with denominations of \$100,000 and over at March 31, 2016 totaled \$4.1 billion, or 15% of total deposits (December 31, 2015 \$4.2 billion, or 15% of total deposits). Their distribution by maturity at March 31, 2016 is presented in the table that follows:

Table 17 Distribution by Maturity of Certificate of Deposits of \$100,000 and Over

| | |
|------------------|---------------------|
| (In thousands) | |
| 3 months or less | \$ 1,528,149 |
| 3 to 6 months | 485,079 |
| 6 to 12 months | 753,089 |
| Over 12 months | 1,313,418 |
| Total | \$ 4,079,735 |

At March 31, 2016 approximately 3 % of the Corporation's assets were financed by brokered deposits, as compared to 4% at December 31, 2015. The Corporation had \$ 0.9 billion in brokered deposits at March 31, 2016, compared with \$1.3 billion at December 31, 2015. In the event that any of the Corporation's banking subsidiaries' regulatory capital ratios fall below those

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required by a well-capitalized institution or are subject to capital restrictions by the regulators, that banking subsidiary faces the risk of not being able to raise or maintain brokered deposits and faces limitations on the rate paid on deposits, which may hinder the Corporation's ability to effectively compete in its retail markets and could affect its deposit raising efforts.

To the extent that the banking subsidiaries are unable to obtain sufficient liquidity through core deposits, the Corporation may meet its liquidity needs through short-term borrowings by pledging securities for borrowings under repurchase agreements, by pledging additional loans and securities through the available secured lending facilities, or by selling liquid assets. These measures are subject to availability of collateral.

The Corporation's banking subsidiaries have the ability to borrow funds from the FHLB. At March 31, 2016 and December 31, 2015, the banking subsidiaries had credit facilities authorized with the FHLB aggregating to \$4.1 billion and \$3.9 billion, respectively, based on assets pledged with the FHLB at those dates. Outstanding borrowings under these credit facilities totaled \$682 million at March 31, 2016 and \$762 million at December 31, 2015. Such advances are collateralized by loans held-in-portfolio, do not have restrictive covenants and do not have any callable features. At March 31, 2016 the credit facilities authorized with the FHLB were collateralized by \$5.0 billion in loans held-in-portfolio, compared with \$4.7 billion at December 31, 2015. Refer to Note 18 to the consolidated financial statements for additional information on the terms of FHLB advances outstanding.

At March 31, 2016 and December 31, 2015, the Corporation's borrowing capacity at the Fed's Discount Window amounted to approximately \$1.3 billion which remained unused as of both dates. This facility is a collateralized source of credit that is highly reliable even under difficult market conditions. The amount available under this borrowing facility is dependent upon the balance of performing loans, securities pledged as collateral and the haircuts assigned to such collateral. At March 31, 2016 and December 31, 2015, this credit facility with the Fed was collateralized by \$2.5 billion in loans held-in-portfolio.

At March 31, 2016, management believes that the banking subsidiaries had sufficient current and projected liquidity sources to meet their anticipated cash flow obligations, as well as special needs and off-balance sheet commitments, in the ordinary course of business and have sufficient liquidity resources to address a stress event. Although the banking subsidiaries have historically been able to replace maturing deposits and advances if desired, no assurance can be given that they would be able to replace those funds in the future if the Corporation's financial condition or general market conditions were to deteriorate. The Corporation's financial flexibility will be severely constrained if its banking subsidiaries are unable to maintain access to funding or if adequate financing is not available to accommodate future financing needs at acceptable interest rates. The banking subsidiaries also are required to deposit cash or qualifying securities to meet margin requirements. To the extent that the value of securities previously pledged as collateral declines because of market changes, the Corporation will be required to deposit additional cash or securities to meet its margin requirements, thereby adversely affecting its liquidity. Finally, if management is required to rely more heavily on more expensive funding sources to meet its future growth, revenues may not increase proportionately to cover costs. In this case, profitability would be adversely affected.

Westernbank FDIC-assisted Transaction and Impact on Liquidity

The effects of the loss sharing agreements on cash flows and operating results will depend primarily on the ability of the borrowers whose loans are covered by the loss sharing agreements to make payments over time and our ability to receive reimbursements for losses from the FDIC. As the loss sharing agreements are in effect for a period of ten years for one-to-four family loans and five years for commercial, construction and consumer loans (with periods commencing on April 30, 2010), changing economic conditions will likely impact the timing of future charge-offs and the resulting reimbursements from the FDIC. Management believes that any recapture of interest income and

recognition of cash flows from the borrowers or received from the FDIC on the claims filed may be recognized unevenly over this period, as management exhausts its collection efforts under the Corporation's normal practices.

BPPR's liquidity may also be impacted by the loan payment performance and timing of claims made and receipt of reimbursements under the FDIC loss sharing agreements. Please refer to the Legal Proceedings section of Note 23 to the consolidated financial statements and to Part II, Item 1A- Risk factors herein for a discussion of the settlement of a contractual dispute between BPPR and the FDIC which has impacted the timing of the payment of claims under the loss share agreements.

Bank Holding Companies

The principal sources of funding for the holding companies include cash on hand, investment securities, dividends received from banking and non-banking subsidiaries (subject to regulatory limits and authorizations) asset sales, credit facilities available from affiliate banking subsidiaries and proceeds from potential securities offerings.

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The principal use of these funds include the repayment of debt, and interest payments to holders of senior debt and junior subordinated deferrable interest (related to trust preferred securities) and capitalizing its banking subsidiaries.

During quarter ended March 31, 2016, PIHC received \$19.7 million in dividends from BPPR and \$ 1.2 million in dividends from EVERTEC s parent company. PIHC also received \$10.0 million in dividends from its non-banking subsidiaries.

Another use of liquidity at the parent holding company is the payment of dividends on its outstanding stock. A cash dividend of \$0.15 per share was paid on April 1, 2016 to shareholders of record at the close of business on March 11, 2016. This represents a quarterly payout of approximately \$15.5 million. The dividends for the Corporation s Series A and Series B preferred stock amounted to \$0.9 million for the quarter ended March 31, 2016.

The BHC s have in the past borrowed in the money markets and in the corporate debt market primarily to finance their non-banking subsidiaries, however, the cash needs of the Corporation s non-banking subsidiaries other than to repay indebtedness and interest are now minimal. These sources of funding have become more costly due to the reductions in the Corporation s credit ratings. The Corporation s principal credit ratings are below investment grade which affects the Corporation s ability to raise funds in the capital markets. The Corporation has an automatic shelf registration statement filed and effective with the Securities and Exchange Commission, which permits the Corporation to issue an unspecified amount of debt or equity securities.

Note 36 to the consolidated financial statements provides a statement of condition, of operations and of cash flows for the two BHC s. The loans held-in-portfolio in such financial statements is principally associated with intercompany transactions.

The outstanding balance of notes payable at the BHC s amounted to \$883 million at March 31, 2016 and \$882 million at December 31, 2015, net of debt issuance cost. The repayment of the BHC s obligations represents a potential cash need which is expected to be met with a combination of internal liquidity resources stemming mainly from future dividend receipts and new borrowings.

The contractual maturities of the BHC s notes payable at March 31, 2016 are presented in Table 18.

Table 18 Distribution of BHC s Notes Payable by Contractual Maturity

| Year | (In thousands) |
|--------------|-------------------|
| 2016 | \$ |
| 2017 | |
| 2018 | |
| 2019 | 443,224 |
| 2020 | |
| Later years | 439,304 |
| Total | \$ 882,528 |

As indicated previously, the BHC did not issue new registered debt in the capital markets during the quarter ended March 31, 2016.

The BHCs liquidity position continues to be adequate with sufficient cash on hand, investments and other sources of liquidity which are expected to be enough to meet all BHCs obligations during the foreseeable future.

Non-banking subsidiaries

The principal sources of funding for the non-banking subsidiaries include internally generated cash flows from operations, loan sales, repurchase agreements, and borrowed funds from their direct parent companies or the holding companies. The principal uses of funds for the non-banking subsidiaries include repayment of maturing debt, operational expenses and payment of dividends to the BHCs. The liquidity needs of the non-banking subsidiaries are minimal since most of them are funded internally from operating cash flows or from intercompany borrowings from their holding companies, BPPR or BPNA.

Other Funding Sources and Capital

The investment securities portfolio provides an additional source of liquidity, which may be realized through either securities sales or repurchase agreements. The Corporation's investment securities portfolio consists primarily of liquid U.S. government investment securities, sponsored U.S. agency securities, government sponsored mortgage-backed securities, and collateralized mortgage obligations that can be used to raise funds in the repo markets. The availability of the repurchase agreement would be subject to having sufficient unpledged collateral available at the time the transactions are to be consummated, in addition to overall liquidity

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and risk appetite of the various counterparties. The Corporation's unpledged investment and trading securities, excluding other investment securities, amounted to \$3.8 billion at March 31, 2016 and \$3.0 billion at December 31, 2015. A substantial portion of these securities could be used to raise financing quickly in the U.S. money markets or from secured lending sources.

Additional liquidity may be provided through loan maturities, prepayments and sales. The loan portfolio can also be used to obtain funding in the capital markets. In particular, mortgage loans and some types of consumer loans, have secondary markets which the Corporation could use.

Risks to Liquidity

Total lines of credit outstanding are not necessarily a measure of the total credit available on a continuing basis. Some of these lines could be subject to collateral requirements, standards of creditworthiness, leverage ratios and other regulatory requirements, among other factors. Derivatives, such as those embedded in long-term repurchase transactions or interest rate swaps, and off-balance sheet exposures, such as recourse, performance bonds or credit card arrangements, are subject to collateral requirements. As their fair value increases, the collateral requirements may increase, thereby reducing the balance of unpledged securities.

The importance of the Puerto Rico market for the Corporation is an additional risk factor that could affect its financing activities. In the case of a deterioration in economic conditions in Puerto Rico, the credit quality of the Corporation could be affected and result in higher credit costs. The Puerto Rico economy continues to face various challenges, including significant pressures in some sectors of the residential real estate market. Refer to the Geographic and Government Risk section of this MD&A for some highlights on the current status of the Puerto Rico economy.

Factors that the Corporation does not control, such as the economic outlook and credit ratings of its principal markets and regulatory changes, could also affect its ability to obtain funding. In order to prepare for the possibility of such scenario, management has adopted contingency plans for raising financing under stress scenarios when important sources of funds that are usually fully available are temporarily unavailable. These plans call for using alternate funding mechanisms, such as the pledging of certain asset classes and accessing secured credit lines and loan facilities put in place with the FHLB and the Fed.

The credit ratings of Popular's debt obligations are a relevant factor for liquidity because they impact the Corporation's ability to borrow in the capital markets, its cost and access to funding sources. Credit ratings are based on the financial strength, credit quality and concentrations in the loan portfolio, the level and volatility of earnings, capital adequacy, the quality of management, the liquidity of the balance sheet, the availability of a significant base of core retail and commercial deposits, and the Corporation's ability to access a broad array of wholesale funding sources, among other factors.

The Corporation's banking subsidiaries have historically not used unsecured capital market borrowings to finance its operations, and therefore are less sensitive to the level and changes in the Corporation's overall credit ratings. At the BHCs, the volume of capital market borrowings has declined substantially, as the non-banking lending businesses that it had historically funded have been shut down and the need to raise unsecured senior debt has been substantially reduced.

Obligations Subject to Rating Triggers or Collateral Requirements

The Corporation's banking subsidiaries currently do not use borrowings that are rated by the major rating agencies, as these banking subsidiaries are funded primarily with deposits and secured borrowings. The banking subsidiaries had

\$20 million in deposits at March 31, 2016 that are subject to rating triggers.

Some of the Corporation's derivative instruments include financial covenants tied to the bank's well-capitalized status and certain formal regulatory actions. These agreements could require exposure collateralization, early termination or both. The fair value of derivative instruments in a liability position subject to financial covenants approximated \$3 million at March 31, 2016, with the Corporation providing collateral totaling \$10 million to cover the net liability position with counterparties on these derivative instruments.

In addition, certain mortgage servicing and custodial agreements that BPPR has with third parties include rating covenants. In the event of a credit rating downgrade, the third parties have the right to require the institution to engage a substitute cash custodian for escrow deposits and/or increase collateral levels securing the recourse obligations. Also, as discussed in Note 22 to the consolidated financial statements, the Corporation services residential mortgage loans subject to credit recourse provisions. Certain contractual agreements require the Corporation to post collateral to secure such recourse obligations if the institution's required credit ratings are not maintained. Collateral pledged by the Corporation to secure recourse obligations amounted to approximately \$76 million at March 31, 2016. The Corporation could be required to post additional collateral under the agreements. Management expects that it would be able to meet additional collateral requirements if and when needed. The requirements to post collateral under certain agreements or the loss of escrow deposits could reduce the Corporation's liquidity resources and impact its operating results.

Table of Contents**CREDIT RISK MANAGEMENT AND LOAN QUALITY*****Non-Performing Assets***

Non-performing assets include primarily past-due loans that are no longer accruing interest, renegotiated loans, and real estate property acquired through foreclosure. A summary, including certain credit quality metrics, is presented in Table 19.

On June 30, 2015, the shared-loss arrangement under the commercial loss share agreement with the FDIC related to the loans acquired from Westernbank as part of the FDIC assisted transaction in 2010 expired. Loans and OREOs that remain covered under the terms of the single-family loss share agreement continue to be presented as covered assets in the accompanying tables and credit metrics as of March 31, 2016.

Because of the application of ASC Subtopic 310-30 to the Westernbank acquired loans and the loss protection provided by the FDIC which limits the risks on the covered loans, the Corporation has determined to provide certain quality metrics in this MD&A that exclude such covered loans to facilitate the comparison between loan portfolios and across periods. The Corporation believes the inclusion of these loans in certain asset quality ratios in the numerator or denominator (or both) would result in a distortion to these ratios. In addition, because charge-offs related to the acquired loans are recorded against the non-accretable balance, the net charge-off ratio including the acquired loans is lower for the single-family loan portfolios which includes covered loans. The inclusion of these loans in the asset quality ratios could result in a lack of comparability across periods, and could negatively impact comparability with other portfolios that were not impacted by acquisition accounting. The Corporation believes that the presentation of asset quality measures, excluding covered loans and related amounts from both the numerator and denominator, provides a better perspective into underlying trends related to the quality of its loan portfolio.

Despite challenging economic and fiscal conditions in Puerto Rico, non-performing assets remained stable during the first quarter of 2016. Total non-performing assets, including covered assets, were \$848 million at March 31, 2016, increasing by \$5 million, or 1%, from December 31, 2015, of which \$11 million were related to higher BPPR residential OREOs. Non-covered non-performing loans held-in-portfolio decreased by \$2 million when compared to December 31, 2015, mainly driven by lower mortgage non-performing loans of \$17 million, offset by higher commercial non-performing loans of \$16 million. Mortgage decrease was mostly driven by improvements in the BPPR mortgage portfolio due to the improved collection efforts. This decrease was offset in part by an increase in commercial NPLs driven by a single \$11 million borrower in the BPNA segment. At March 31, 2016, NPLs to total loans held-in-portfolio remained flat at 2.7% from December 31, 2015.

At March 31, 2016, non-performing loans secured by real estate held-in-portfolio, excluding covered loans, amounted to \$495 million in the Puerto Rico operations and \$33 million in the U.S. operations. These figures compare to \$504 million in the Puerto Rico operations and \$22 million in the U.S. operations at December 31, 2015. In addition to the non-performing loans included in Table 19, at March 31, 2016, there were \$162 million of non-covered performing loans, mostly commercial loans, which in management's opinion, are currently subject to potential future classification as non-performing and are considered impaired, compared with \$160 million at December 31, 2015.

Table of Contents**Table 19 Non-Performing Assets**

| (Dollars in thousands) | March 31, 2016 | As a % of loans HIP by category [4] | December 31, 2015 | As a % of loans HIP by category [4] |
|--|----------------------|---|----------------------|--|
| Commercial | \$ 197,631 | 1.9% | \$ 181,816 | 1.8% |
| Construction | 3,941 | 0.5 | 3,550 | 0.5 |
| Legacy ^[1] | 4,046 | 6.6 | 3,649 | 5.7 |
| Leasing | 3,419 | 0.5 | 3,009 | 0.5 |
| Mortgage | 334,907 | 4.8 | 351,471 | 5.0 |
| Consumer | 55,582 | 1.4 | 58,304 | 1.5 |
| Total non-performing loans held-in-portfolio, excluding covered loans | 599,526 | 2.7% | 601,799 | 2.7% |
| Non-performing loans held-for-sale ^[2] | 42,743 | | 45,169 | |
| Other real estate owned (OREO), excluding covered OREO | 165,960 | | 155,231 | |
| Total non-performing assets, excluding covered assets | \$ 808,229 | | \$ 802,199 | |
| Covered loans and OREO ^[3] | 39,916 | | 40,571 | |
| Total non-performing assets | \$ 848,145 | | \$ 842,770 | |
| Accruing loans past due 90 days or more^{[5] [6]} | \$ 426,437 | | \$ 446,725 | |
| Ratios excluding covered loans:^[7] | | | | |
| Non-performing loans held-in-portfolio to loans held-in-portfolio | 2.66% | | 2.69% | |
| Allowance for loan losses to loans held-in-portfolio | 2.26 | | 2.25 | |
| Allowance for loan losses to non-performing loans, excluding held-for-sale | 84.80 | | 83.57 | |
| Ratios including covered loans: | | | | |
| Non-performing assets to total assets | 2.35% | | 2.36% | |
| Non-performing loans held-in-portfolio to loans held-in-portfolio | 2.61 | | 2.63 | |
| Allowance for loan losses to loans held-in-portfolio | 2.33 | | 2.34 | |
| Allowance for loan losses to non-performing loans, excluding held-for-sale | 89.29 | | 88.68 | |

HIP = held-in-portfolio

- [1] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.
- [2] Non-performing loans held-for-sale consist \$42.7 million in commercial loans and \$2 thousand in construction loans as of March 31, 2016 (December 31, 2015 \$45 million in commercial loans and \$95 thousand in construction loans).
- [3] The amount consists of \$4 million in non-performing covered loans accounted for under ASC Subtopic 310-20 and \$36 million in covered OREO as of March 31, 2016 (December 31, 2015 \$4 million and \$37 million, respectively). It excludes covered loans accounted for under ASC Subtopic 310-30 as they are considered to be performing due to the application of the accretion method, in which these loans will accrete interest income over the remaining life of the loans using estimated cash flow analyses.
- [4] Loans held-in-portfolio used in the computation exclude \$625 million in covered loans at March 31, 2016 (December 31, 2015 \$646 million).
- [5] The carrying value of loans accounted for under ASC Sub-topic 310-30 that are contractually 90 days or more past due was \$364 million at March 31, 2016 (December 31, 2015 \$349 million). This amount is excluded from the above table as the loans' accretable yield interest recognition is independent from the underlying contractual loan delinquency status.
- [6] It is the Corporation's policy to report delinquent residential mortgage loans insured by FHA or guaranteed by the VA as accruing loans past due 90 days or more as opposed to non-performing since the principal repayment is insured. These balances include \$161 million of residential mortgage loans insured by FHA or guaranteed by the VA that are no longer accruing interest as of March 31, 2016 (December 31, 2015 \$164 million). Furthermore, the Corporation has approximately \$68 million in reverse mortgage loans which are guaranteed by FHA, but which are currently not accruing interest. Due to the guaranteed nature of the loans, it is the Corporation's policy to exclude these balances from non-performing assets (December 31, 2015 \$70 million).
- [7] These asset quality ratios have been adjusted to remove the impact of covered loans and covered foreclosed property. Appropriate adjustments to the numerator and denominator have been reflected in the calculation of these ratios. Management believes the inclusion of acquired loans in certain asset quality ratios that include non-performing assets, past due loans or net charge-offs in the numerator and denominator results in distortions of these ratios and they may not be comparable to other periods presented or to other portfolios that were not impacted by purchase accounting.

Table of Contents**Table 20 Activity in Non-Performing Loans Held-in-Portfolio (Excluding Consumer and Covered Loans)**

| (Dollars in thousands) | For the quarter ended March 31, 2016 | | |
|---|--------------------------------------|-----------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning balance | \$ 519,385 | \$ 21,101 | \$ 540,486 |
| Plus: | | | |
| New non-performing loans | 100,543 | 23,259 | 123,802 |
| Advances on existing non-performing loans | | 3 | 3 |
| Less: | | | |
| Non-performing loans transferred to OREO | (10,633) | | (10,633) |
| Non-performing loans charged-off | (15,948) | (657) | (16,605) |
| Loans returned to accrual status / loan collections | (84,600) | (11,928) | (96,528) |
| Ending balance NPLs | \$ 508,747 | \$ 31,778 | \$ 540,525 |

Table 21 Activity in Non-Performing Loans Held-in-Portfolio (Excluding Consumer and Covered Loans)

| (Dollars in thousands) | For the quarter ended March 31, 2015 | | |
|---|--------------------------------------|-----------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning balance | \$ 567,351 | \$ 13,144 | \$ 580,495 |
| Plus: | | | |
| New non-performing loans | 135,267 | 15,262 | 150,529 |
| Advances on existing non-performing loans | | 33 | 33 |
| Less: | | | |
| Non-performing loans transferred to OREO | (5,914) | | (5,914) |
| Non-performing loans charged-off | (16,533) | (690) | (17,223) |
| Loans returned to accrual status / loan collections | (82,172) | (9,231) | (91,403) |
| Loans transferred to held-for-sale | | 2,038 | 2,038 |
| Ending balance NPLs | \$ 597,999 | \$ 20,556 | \$ 618,555 |

For the quarter ended March 31, 2016, total non-performing loan inflows, excluding consumer loans, decreased by \$27 million, or 18%, when compared to the inflows for the same quarter in 2015. Inflows of non-performing loans held-in-portfolio at the BPPR segment decreased by \$35 million, or 26%, compared to the inflows for the first quarter of 2015, mostly related to lower mortgage inflows of \$29 million in the BPPR segment. Refer to Tables 20 and 21 for more information in the non-performing loans activity for the quarters ended March 31, 2016 and 2015.

Refer to Table 22 for a summary of the activity in the allowance for loan losses and selected loan losses statistics for the quarters ended March 31, 2016 and 2015.

Table of Contents**Table 22 Allowance for Loan Losses and Selected Loan Losses Statistics Quarterly Activity**

| (Dollars in thousands) | Quarters ended March 31, | | | | | |
|--------------------------------------|------------------------------|--------------------------|---------------|------------------------------|--------------------------|---------------|
| | 2016 Non-covered loans | 2016 Covered loans | 2016 Total | 2015 Non-covered loans | 2015 Covered loans | 2015 Total |
| Balance at beginning of period | \$ 502,935 | \$ 34,176 | \$ 537,111 | \$ 519,719 | \$ 82,073 | \$ 601,792 |
| Provision (reversal) for loan losses | 47,940 | (3,105) | 44,835 | 29,711 | 10,324 | 40,035 |
| | 550,875 | 31,071 | 581,946 | 549,430 | 92,397 | 641,827 |
| Charged-offs: | | | | | | |
| Commercial | 9,463 | | 9,463 | 10,022 | 14,239 | 24,261 |
| Construction | 544 | | 544 | | 9,046 | 9,046 |
| Leases | 2,127 | | 2,127 | 1,237 | | 1,237 |
| Legacy ^[1] | 109 | | 109 | 474 | | 474 |
| Mortgage | 16,413 | 1,221 | 17,634 | 11,194 | 3,385 | 14,579 |
| Consumer | 30,027 | 33 | 30,060 | 32,217 | | 32,217 |
| | 58,683 | 1,254 | 59,937 | 55,144 | 26,670 | 81,814 |
| Recoveries: | | | | | | |
| Commercial | 6,554 | | 6,554 | 5,699 | 2,640 | 8,339 |
| Construction | 233 | | 233 | 2,925 | 3,275 | 6,200 |
| Leases | 489 | | 489 | 468 | | 468 |
| Legacy ^[1] | 356 | | 356 | 2,302 | | 2,302 |
| Mortgage | 1,487 | 225 | 1,712 | 567 | 104 | 671 |
| Consumer | 7,116 | 3 | 7,119 | 7,297 | 727 | 8,024 |
| | 16,235 | 228 | 16,463 | 19,258 | 6,746 | 26,004 |
| Net loans charged-offs (recovered): | | | | | | |
| Commercial | 2,909 | | 2,909 | 4,323 | 11,599 | 15,922 |
| Construction | 311 | | 311 | (2,925) | 5,771 | 2,846 |
| Leases | 1,638 | | 1,638 | 769 | | 769 |
| Legacy ^[1] | (247) | | (247) | (1,828) | | (1,828) |
| Mortgage | 14,926 | 996 | 15,922 | 10,627 | 3,281 | 13,908 |
| Consumer | 22,911 | 30 | 22,941 | 24,920 | (727) | 24,193 |
| | 42,448 | 1,026 | 43,474 | 35,886 | 19,924 | 55,810 |
| Net recoveries (write-downs) | | | | 2,680 | | 2,680 |
| Balance at end of period | \$ 508,427 | \$ 30,045 | \$ 538,472 | \$ 516,224 | \$ 72,473 | \$ 588,697 |

Ratios:

| | | | | |
|--|-------|-------|-------|-------|
| Annualized net charge-offs to average loans held-in-portfolio ^[2] | 0.76% | 0.76% | 0.72% | 1.00% |
| Provision for loan losses to net charge-offs ^[2] | 1.13x | 1.03x | 0.83x | 0.72x |

[1] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.

[2] Excluding provision for loan losses and net write-down related to loans sold during the quarter ended March 31, 2015.

Refer to the Allowance for Loan Losses subsection in this MD&A for tables detailing the composition of the allowance for loan losses between general and specific reserves, and for qualitative information on the main factors driving the variances.

The following table presents annualized net charge-offs to average loans held-in-portfolio (HIP) for the non-covered portfolio by loan category for the quarters ended March 31, 2016 and 2015.

Table of Contents**Table 23 Annualized Net Charge-offs (Recoveries) to Average Loans Held-in-Portfolio (Non-Covered Loans)**

| | Quarters ended March 31, | |
|--|-----------------------------|--------------|
| | 2016 | 2015 |
| Commercial | 0.11% | 0.21% |
| Construction | 0.18 | (2.79) |
| Leases | 1.04 | 0.54 |
| Legacy | (1.57) | (9.23) |
| Mortgage | 0.87 | 0.64 |
| Consumer | 2.40 | 2.59 |
| Total annualized net charge-offs to average loans held-in-portfolio | 0.76% | 0.72% |

Net charge-offs, excluding covered loans, for the quarter ended March 31, 2016, increased by \$6.6 million when compared to the first quarter of 2015, mainly reflective of higher mortgage net charge-offs in the BPPR segment.

The Corporation continued to exhibit a stable credit performance despite a challenging operating environment in Puerto Rico, reflective of the improved risk profile of the loan portfolios. The Corporation continues to be attentive to changes in credit quality trends and is focused in taking measures to minimize risks. The U.S. operation continued to reflect strong credit quality with low level of charge-offs and non-performing loans.

The discussions in the sections that follow assess credit quality performance for the first quarter of 2016 for most of the Corporation's non-covered loan portfolios.

Commercial loans

Non-covered non-performing commercial loans held-in-portfolio increased by \$16 million, or 9%, from December 31, 2015, mainly driven by a single \$11 million relationship in the BPNA segment which impacted the results for the quarter. The percentage of non-performing commercial loans held-in-portfolio to commercial loans held-in-portfolio increased to 1.93% at March 31, 2016 from 1.80% at December 31, 2015.

Tables 24 and 25 present the changes in the non-performing commercial loans held-in-portfolio for the quarters ended March 31, 2016 and 2015 for the BPPR (excluding covered loans) and BPNA segments. For the quarter ended March 31, 2016, inflows of commercial non-performing loans held-in-portfolio at the BPPR segment decreased by \$6 million, when compared to inflows for the same period in 2015. Inflows of commercial non-performing loans held-in-portfolio at the BPNA segment increased by \$7 million, compared to inflows for the same quarter in 2015, driven by the abovementioned \$11 million relationship.

Table 24 Activity in Non-Performing Commercial Loans Held-In-Portfolio (Excluding Covered Loans)

| (In thousands) | For the quarter ended March 31, 2016 | | |
|----------------|--------------------------------------|------|---------------|
| | BPPR | BPNA | Popular, Inc. |

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| | | | |
|---|------------|-----------|------------|
| Beginning Balance NPLs | \$ 177,902 | \$ 3,914 | \$ 181,816 |
| Plus: | | | |
| New non-performing loans | 21,657 | 15,064 | 36,721 |
| Advances on existing non-performing loans | | 1 | 1 |
| Less: | | | |
| Non-performing loans transferred to OREO | (1,103) | | (1,103) |
| Non-performing loans charged-off | (4,949) | (381) | (5,330) |
| Loans returned to accrual status / loan collections | (10,868) | (3,606) | (14,474) |
| Ending balance NPLs | \$ 182,639 | \$ 14,992 | \$ 197,631 |

Table of Contents**Table 25 Activity in Non-Performing Commercial Loans Held-In-Portfolio (Excluding Covered Loans)**

| (In thousands) | For the quarter ended March 31, | | |
|---|---------------------------------|----------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning Balance NPLs | \$ 257,910 | \$ 2,315 | \$ 260,225 |
| Plus: | | | |
| New non-performing loans ^[1] | 27,426 | 8,030 | 35,456 |
| Less: | | | |
| Non-performing loans transferred to OREO | (1,069) | | (1,069) |
| Non-performing loans charged-off | (8,375) | (426) | (8,801) |
| Loans returned to accrual status / loan collections | (11,261) | (112) | (11,373) |
| Ending balance NPLs | \$ 264,631 | \$ 9,807 | \$ 274,438 |

[1] New non-performing loans includes \$1.2 million at BPPR and \$7.4 million at BPNA from Doral Acquisition. There are two commercial loan relationships greater than \$10 million in non-accrual status at March 31, 2016 and one relationship at December 31, 2015, with an outstanding aggregate balance of \$45 million and \$36 million, respectively.

Commercial loan net charge-offs, excluding net charge-offs for covered loans, decreased by \$1.4 million, when compared to the same period in 2015. This decrease was mostly driven by lower net charge-offs in the BPPR segment of \$2.1 million for the quarter ended March 31, 2016, when compared with the same period in 2015. For the quarter ended March 31, 2016, the charge-offs associated with collateral dependent impaired commercial loans amounted to approximately \$1.3 million at the BPPR segment. The BPNA segment continued to show low levels of charge-offs reflective of improvements in credit quality.

The Corporation's commercial loan portfolio secured by real estate (CRE), excluding covered loans, amounted to \$6.7 billion at March 31, 2016, of which \$2.1 billion was secured with owner occupied properties, compared with \$6.6 billion and \$2.1 billion, respectively, at December 31, 2015. CRE non-performing loans, excluding covered loans, amounted to \$156 million at March 31, 2016, compared with \$142 million at December 31, 2015. Increase was driven by the \$11 million relationship in the BPNA segment. The CRE non-performing loans ratios for the BPPR and BPNA segments were 3.07% and 0.59%, respectively, at March 31, 2016, compared with 3.00% and 0.03%, respectively, at December 31, 2015.

Table 26 Non-Performing Commercial Loans and Net Charge-offs (Excluding Covered Loans)

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|------------------------|----------------|-------------------|----------------|-------------------|----------------|-------------------|
| | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 |
| | \$ 182,639 | \$ 177,902 | \$ 14,992 | \$ 3,914 | \$ 197,631 | \$ 181,816 |

| Non-performing commercial loans | | | | | | |
|---|------------------------|-----------|------------------------|----------|------------------------|-----------|
| Non-performing commercial loans to commercial loans HIP | 2.48% | 2.41% | 0.52% | 0.14% | 1.93% | 1.80% |
| | BPPR | | BPNA | | Popular, Inc. | |
| | For the quarters ended | | For the quarters ended | | For the quarters ended | |
| | March | March 31, | March | March | March | March 31, |
| | 31, | 2015 | 31, | 31, | 31, | 2015 |
| (Dollars in thousands) | 2016 | 2015 | 2016 | 2015 | 2016 | 2015 |
| Commercial loan net charge-offs (recoveries) | \$ 2,704 | \$ 4,802 | \$ 205 | \$ (479) | \$ 2,909 | \$ 4,323 |
| Commercial loan net charge-offs (recoveries) (annualized) to average commercial loans HIP | 0.15% | 0.30% | 0.03% | (0.10)% | 0.11% | 0.21% |

Table of Contents**Construction loans**

Non-covered non-performing construction loans held-in-portfolio increased by \$391 thousand when compared with December 31, 2015, mostly concentrated in the BPPR segment. Stable credit trends in the construction portfolio are the result of de-risking strategies executed by the Corporation over the past several years. The ratio of non-performing construction loans to construction loans held-in-portfolio, excluding covered loans, increased to 0.54% at March 31, 2016 from 0.52% at December 31, 2015.

Tables 27 and 28 present changes in non-performing construction loans held-in-portfolio for the quarters ended March 31, 2016 and 2015 for the BPPR (excluding covered loans) and BPNA segments.

Table 27 Activity in Non-Performing Construction Loans Held-In-Portfolio (Excluding Covered Loans)

| (In thousands) | For the quarter ended March 31, 2016 | | |
|---|--------------------------------------|--------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning Balance NPLs | \$ 3,550 | \$ | \$ 3,550 |
| Plus: | | | |
| New non-performing loans | 207 | 671 | 878 |
| Less: | | | |
| Non-performing loans transferred to OREO | (304) | | (304) |
| Non-performing loans charged-off | (110) | | (110) |
| Loans returned to accrual status / loan collections | (73) | | (73) |
| Ending balance NPLs | \$ 3,270 | \$ 671 | \$ 3,941 |

Table 28 Activity in Non-Performing Construction Loans Held-In-Portfolio (Excluding Covered Loans)

| (In thousands) | For the quarter ended March 31, 2015 | | |
|---|--------------------------------------|------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning Balance NPLs | \$ 13,812 | \$ | \$ 13,812 |
| Plus: | | | |
| New non-performing loans | 456 | | 456 |
| Less: | | | |
| Loans returned to accrual status / loan collections | (1,054) | | (1,054) |
| Ending balance NPLs | \$ 13,214 | \$ | \$ 13,214 |

Construction loan net charge-offs (recoveries), excluding net charge-offs for covered loans, amounted to \$311 thousand for the quarter ended March 31, 2016, compared to recoveries of \$2.9 million for the quarter ended March 31, 2015. For the quarter ended March 31, 2016, charge-offs associated with collateral dependent impaired construction loans were \$110 thousand in the BPPR segment and none in the BPNA segment.

Table 29 provides information on construction non-performing loans and net charge-offs for the BPPR and BPNA (excluding the covered loan portfolio) segments.

Table of Contents**Table 29 Non-Performing Construction Loans and Net Charge-offs (Excluding Covered Loans)**

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|--|-------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 |
| Non-performing construction loans | \$ 3,270 | \$ 3,550 | \$ 671 | \$ | \$ 3,941 | \$ 3,550 |
| Non-performing construction loans to construction loans HIP | 3.11% | 3.52% | 0.11% | % | 0.54% | 0.52% |

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|--|--|-------------------|---|----------------------|---|-------------------|
| | For the quarters ended March 31, 2016 | March 31, 2015 | For the quarters ended March 31, 2016 | March 31, 2015 | For the quarters ended March 31, 2016 | March 31, 2015 |
| Construction loan net charge-offs (recoveries) | \$ 311 | \$ (2,925) | \$ | \$ | \$ 311 | \$ (2,925) |
| Construction loan net charge-offs (recoveries) (annualized) to average construction loans HIP | 1.13% | (7.76)% | % | % | 0.18% | (2.79)% |

Mortgage loans

Non-covered non-performing mortgage loans held-in-portfolio decreased by \$17 million from December 31, 2015, driven by improvements in the BPPR segment, reflective of the improved risk profile of the portfolio, as well as aggressive loss mitigation and collection efforts.

The percentage of non-performing mortgage loans held-in-portfolio to mortgage loans held-in-portfolio decreased to 4.80% at March 31, 2016 from 5.00% at December 31, 2015. Tables 30 and 31 present changes in non-performing mortgage loans held-in-portfolio for the BPPR (excluding covered loans) and BPNA segments.

Table 30 Activity in Non-Performing Mortgage Loans Held-in-Portfolio (Excluding Covered Loans)

| (Dollars in thousands) | For the quarter ended March 31, 2016 | | |
|---|--------------------------------------|-----------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning balance NPLs | \$ 337,933 | \$ 13,538 | \$ 351,471 |
| Plus: | | | |
| New non-performing loans | 78,679 | 6,920 | 85,599 |
| Less: | | | |
| Non-performing loans transferred to OREO | (9,226) | | (9,226) |
| Non-performing loans charged-off | (10,889) | (276) | (11,165) |
| Loans returned to accrual status / loan collections | (73,659) | (8,113) | (81,772) |

| | | | |
|---------------------|------------|-----------|------------|
| Ending balance NPLs | \$ 322,838 | \$ 12,069 | \$ 334,907 |
|---------------------|------------|-----------|------------|

Table of Contents**Table 31 Activity in Non-Performing Mortgage Loans Held-in-Portfolio (Excluding Covered Loans)**

| (Dollars in thousands) | For the quarter ended March 31, 2015 | | |
|--|--------------------------------------|----------|---------------|
| | BPPR | BPNA | Popular, Inc. |
| Beginning balance NPLs | \$ 295,629 | \$ 9,284 | \$ 304,913 |
| Plus: | | | |
| New non-performing loans ^[1] | 107,385 | 6,232 | 113,617 |
| Less: | | | |
| Non-performing loans transferred to OREO | (4,845) | | (4,845) |
| Non-performing loans charged-off | (8,158) | (123) | (8,281) |
| Loans returned to accrual status / loan collections | (69,857) | (8,970) | (78,827) |
| Loans in accrual status transferred to held-for-sale | | 2,038 | 2,038 |
| Ending balance NPLs | \$ 320,154 | \$ 8,461 | \$ 328,615 |

[1] New non-performing loans includes \$16.6 million of loans previously serviced by Doral. For the quarter ended March 31, 2016, inflows of mortgage non-performing loans held-in-portfolio at the BPPR segment decreased by \$29 million, or 27%, when compared to inflows for the same period in 2015. The first quarter of 2015 included the addition of \$17 million of loans previously guaranteed by Doral Bank under servicing agreement that required Doral to advance principal and interest payments irrespective of borrower delinquencies. Excluding this impact, mortgage inflows decreased by \$12 million when compared to the first quarter of 2015. Inflows of mortgage non-performing loans held-in-portfolio at the BPNA segment increased by \$688 thousand when compared to inflows for the same period in 2015.

Mortgage loan net charge-offs, excluding net charge-offs for covered loans, increased by \$4.3 million when compared with the quarter ended March 31, 2015. Net charge-off activity derived mainly from loans in the BPPR segment. The net charge-offs in the BPNA segment continued at low levels, reflective of the improved risk profile of the portfolio, strengthened by the sale of certain non-performing and classified assets during the year 2014. For the quarter ended March 31, 2016, charge-offs associated with mortgage loans individually evaluated for impairment amounted to \$3.4 million in the BPPR segment.

Table 32 provides information on mortgage non-performing loans and net charge-offs for the BPPR and BPNA segments (excluding the covered loan portfolio).

Table 32 Non-Performing Mortgage Loans and Net Charge-Offs (Excluding Covered Loans)

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|-------------------------------|----------------|-------------------|----------------|-------------------|----------------|-------------------|
| | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 |
| Non-performing mortgage loans | \$ 322,838 | \$ 337,933 | \$ 12,069 | \$ 13,538 | \$ 334,907 | \$ 351,471 |
| | 5.29% | 5.52% | 1.37% | 1.49% | 4.80% | 5.00% |

Non-performing mortgage loans
to mortgage loans HIP

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|--|------------------------|-------------------|------------------------|----------------------|------------------------|-------------------|
| | For the quarters ended | | For the quarters ended | | For the quarters ended | |
| | March 31, 2016 | March 31, 2015 | March 31, 2016 | March 31, 2015 | March 31, 2016 | March 31, 2015 |
| Mortgage loan net charge-offs | \$ 14,696 | \$ 10,473 | \$ 230 | \$ 154 | \$ 14,926 | \$ 10,627 |
| Mortgage loan net charge-offs (annualized) to average mortgage loans HIP | 0.98% | 0.75% | 0.10% | 0.06% | 0.87% | 0.64% |
| <u>Consumer loans</u> | | | | | | |

Non-covered non-performing consumer loans held-in-portfolio decreased by \$3 million when compared to December 31, 2015, primarily as a result of a decrease of \$3 million in the BPPR segment, mainly related to personal loans.

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For the quarter ended March 31, 2016, the BPPR segment inflows of consumer non-performing loans held-in-portfolio amounted to \$23 million, flat when compared to inflows for the same period of 2015. Inflows of consumer non-performing loans held-in-portfolio at the BPNA segment remained flat at \$4 million, when compared to inflows for the same period of 2015.

The Corporation's consumer net charge-offs decreased by \$2 million, when compared with the same period of 2015. For the quarter ended March 31, 2016, charge-offs associated with consumer loans individually evaluated for impairment amounted to \$3.5 million in the BPPR segment.

Table 33 provides information on consumer non-performing loans and net charge-offs by segments.

Table 33 Non-Performing Consumer Loans and Net Charge-Offs (Excluding Covered Loans)

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|---|----------------|-------------------|----------------|-------------------|----------------|-------------------|
| | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 | March 31, 2016 | December 31, 2015 |
| Non-performing consumer loans | \$ 49,446 | \$ 52,440 | \$ 6,136 | \$ 5,864 | \$ 55,582 | \$ 58,304 |
| Non-performing consumer loans to consumer loans HIP | 1.49% | 1.57% | 1.11% | 1.19% | 1.44% | 1.52% |

| (Dollars in thousands) | BPPR | | BPNA | | Popular, Inc. | |
|--|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| | For the quarters ended March 31, 2016 | For the quarters ended March 31, 2015 | For the quarters ended March 31, 2016 | For the quarters ended March 31, 2015 | For the quarters ended March 31, 2016 | For the quarters ended March 31, 2015 |
| Consumer loan net charge-offs | \$ 21,298 | \$ 23,653 | \$ 1,613 | \$ 1,267 | \$ 22,911 | \$ 24,920 |
| Consumer loan net charge-offs (annualized) to average consumer loans HIP | 2.57% | 2.81% | 1.28% | 1.07% | 2.40% | 2.59% |

Troubled debt restructurings

The Corporation's TDR loans, excluding covered loans, increased by \$29 million, or 2%, from December 31, 2015. TDRs in accruing status increased by \$39 million from December 31, 2015, due to sustained borrower performance, while non-accruing TDRs decreased by \$11 million.

At March 31, 2016, commercial loan TDRs, excluding covered loans, for the BPPR segment amounted to \$258 million of which \$88 million were in non-performing status. This compares with \$255 million, of which \$88 million were in non-performing status at December 31, 2015.

At March 31, 2016 and December 31, 2015, construction loan TDRs, excluding covered loans, for the BPPR segment amounted to \$2 million, which were in non-performing status.

At March 31, 2016, the mortgage loan TDRs for the BPPR and BPNA segments amounted to \$793 million (including \$376 million guaranteed by U.S. sponsored entities) and \$8 million, respectively, of which \$119 million and \$2 million, respectively, were in non-performing status. This compares with \$768 million (including \$359 million

guaranteed by U.S. sponsored entities) and \$7 million, respectively, of which \$128 million and \$2 million were in non-performing status at December 31, 2015.

At March 31, 2016, the consumer loan TDRs for the BPPR and BPNA segments amounted to \$114 million and \$2 million, respectively, of which \$12 million and \$255 thousand, respectively, were in non-performing status, compared with \$115 million and \$2 million, respectively, of which \$12 million and \$239 thousand, respectively, were in non-performing status at December 31, 2015.

Refer to Note 10 to the consolidated financial statements for additional information on modifications considered troubled debt restructurings, including certain qualitative and quantitative data about troubled debt restructurings performed in the past twelve months.

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Allowance for Loan Losses

Non-Covered Loan Portfolio

The allowance for loan losses, which represents management's estimate of credit losses inherent in the loan portfolio, is maintained at a sufficient level to provide for estimated credit losses on individually evaluated loans as well as estimated credit losses inherent in the remainder of the loan portfolio. The Corporation's management evaluates the adequacy of the allowance for loan losses on a quarterly basis. In this evaluation, management considers current economic conditions and the resulting impact on Popular Inc.'s loan portfolio, the composition of the portfolio by loan type and risk characteristics, historical loss experience, results of periodic credit reviews of individual loans, regulatory requirements and loan impairment measurement, among other factors.

The Corporation must rely on estimates and exercise judgment regarding matters where the ultimate outcome is unknown, such as economic developments affecting specific customers, industries or markets. Other factors that can affect management's estimates are the years of historical data when estimating losses, changes in underwriting standards, financial accounting standards and loan impairment measurements, among others. Changes in the financial condition of individual borrowers, in economic conditions, in historical loss experience and in the condition of the various markets in which collateral may be sold may all affect the required level of the allowance for loan losses. Consequently, the business financial condition, liquidity, capital and results of operations could also be affected. Refer to Note 2 of the 2015 Form 10-K for a description of the Corporation's allowance for loan losses methodology.

The following tables set forth information concerning the composition of the Corporation's allowance for loan losses (ALLL) at March 31, 2016 and December 31, 2015 by loan category and by whether the allowance and related provisions were calculated individually pursuant to the requirements for specific impairment or through a general valuation allowance.

Table of Contents**Table 34 Composition of ALLL**

| (Dollars in thousands) | March 31, 2016 | | | | | | |
|--|----------------|--------------|-----------------------|------------|--------------|--------------|----------------------|
| | Commercial | Construction | Legacy ^[3] | Leasing | Mortgage | Consumer | Total ^[2] |
| Specific ALLL | \$ 55,098 | \$ 172 | \$ | \$ 608 | \$ 43,252 | \$ 24,907 | \$ 124,037 |
| Impaired loans ^[1] | \$ 338,980 | \$ 2,020 | \$ | \$ 2,391 | \$ 479,092 | \$ 112,167 | \$ 934,650 |
| Specific ALLL to impaired loans ^[1] | 16.25% | 8.51% | % | 25.43% | 9.03% | 22.21% | 13.27% |
| General ALLL | \$ 152,079 | \$ 8,804 | \$ 2,484 | \$ 10,427 | \$ 86,347 | \$ 124,249 | \$ 384,390 |
| Loans held-in-portfolio, excluding impaired loans ^[1] | \$ 9,889,409 | \$ 732,838 | \$ 61,044 | \$ 640,751 | \$ 6,500,109 | \$ 3,748,936 | \$ 21,573,087 |
| General ALLL to loans held-in-portfolio, excluding impaired loans ^[1] | 1.54% | 1.20% | 4.07% | 1.63% | 1.33% | 3.31% | 1.78% |
| Total ALLL | \$ 207,177 | \$ 8,976 | \$ 2,484 | \$ 11,035 | \$ 129,599 | \$ 149,156 | \$ 508,427 |
| Total non-covered loans held-in-portfolio ^[1] | \$ 10,228,389 | \$ 734,858 | \$ 61,044 | \$ 643,142 | \$ 6,979,201 | \$ 3,861,103 | \$ 22,507,737 |
| ALLL to loans held-in-portfolio ^[1] | 2.03% | 1.22% | 4.07% | 1.72% | 1.86% | 3.86% | 2.26% |

[1] Excludes covered loans acquired on the Westernbank FDIC-assisted transaction.

[2] Excludes covered loans acquired on the Westernbank FDIC-assisted transaction. At March 31, 2016, the general allowance on the covered loans amounted to \$30 million.

[3] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.

Table 35 Composition of ALLL

| (Dollars in thousands) | December 31, 2015 | | | | | | |
|--|-------------------|--------------|-----------------------|----------|------------|------------|----------------------|
| | Commercial | Construction | Legacy ^[3] | Leasing | Mortgage | Consumer | Total ^[2] |
| Specific ALLL | \$ 49,243 | \$ 264 | \$ | \$ 573 | \$ 44,029 | \$ 23,963 | \$ 118,072 |
| Impaired loans ^[1] | \$ 337,133 | \$ 2,481 | \$ | \$ 2,404 | \$ 471,932 | \$ 111,836 | \$ 925,786 |
| Specific ALLL to impaired loans ^[1] | 14.61% | 10.64% | % | 23.84% | 9.33% | 21.43% | 12.75% |

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| | | | | | | | |
|--|---------------|------------|-----------|------------|--------------|--------------|---------------|
| General ALLL Loans held-in-portfolio, excluding impaired loans ^[1] | \$ 147,590 | \$ 8,605 | \$ 2,687 | \$ 10,420 | \$ 89,283 | \$ 126,278 | \$ 384,863 |
| General ALLL to loans held-in-portfolio, excluding impaired loans ^[1] | | 1.51% | 1.27% | 4.17% | 1.67% | 1.36% | 3.39% |
| Total ALLL | \$ 196,833 | \$ 8,869 | \$ 2,687 | \$ 10,993 | \$ 133,312 | \$ 150,241 | \$ 502,935 |
| Total non-covered loans held-in-portfolio ^[1] | \$ 10,099,163 | \$ 681,106 | \$ 64,436 | \$ 627,650 | \$ 7,036,081 | \$ 3,837,679 | \$ 22,346,115 |
| ALLL to loans held-in-portfolio ^[1] | | 1.95% | 1.30% | 4.17% | 1.75% | 1.89% | 3.91% |
| | | | | | | | 2.25% |

[1] Excludes covered loans acquired on the Westernbank FDIC-assisted transaction.

[2] Excludes covered loans acquired on the Westernbank FDIC-assisted transaction. At December 31, 2015, the general allowance on the covered loans amounted to \$34.2 million.

[3] The legacy portfolio is comprised of commercial loans, construction loans and lease financings related to certain lending products exited by the Corporation as part of restructuring efforts carried out in prior years at the BPNA segment.

At March 31, 2016, the allowance for loan losses, excluding covered loans, increased by \$6 million when compared with December 31, 2015, mostly driven by higher specific reserve. The ratio of the allowance for loan losses to loans held-in-portfolio increased to 2.26% of non-covered loans held-in-portfolio at March 31, 2016, compared with 2.25% at December 31, 2015. The ratio of the allowance to non-performing loans held-in-portfolio was stable at 84.80% at March 31, 2016, compared with 83.57% at December 31, 2015.

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At March 31, 2016, the allowance for loan losses for non-covered loans at the BPPR segment remained stable at \$473 million, or 2.70% of non-covered loans held-in-portfolio, compared with \$470 million, or 2.67% of non-covered loans held-in-portfolio, at December 31, 2015. The ratio of the allowance to non-performing loans held-in-portfolio was 84.25% at March 31, 2016, compared with 81.75% at December 31, 2015.

The allowance for loan losses at the BPNA segment increased slightly to \$35 million, or 0.71% of loans held-in-portfolio, compared with \$33 million, or 0.69% of loans held-in-portfolio, at December 31, 2015, mostly driven by organic commercial and construction loan growth. The ratio of the allowance to non-performing loans held-in-portfolio was 93.05% at March 31, 2016, compared with 122.43% at December 31, 2015.

The allowance for loan losses for commercial loans held-in-portfolio, excluding covered loans, increased by \$10 million from December 31, 2015. The allowance for loan losses for the commercial loan portfolio in the BPPR segment, excluding the allowance for covered loans, totaled \$198 million, or 2.68% of non-covered commercial loans held-in-portfolio, at March 31, 2016, compared with \$187 million, or 2.54%, at December 31, 2015. Increase of \$11 million includes \$6 million related to higher specific reserves. At the BPNA segment, the allowance for loan losses of the commercial loan portfolio amounted to \$10 million at March 31, 2016, flat when compared to December 31, 2015. The allowance for loan losses for commercial loans held-in-portfolio at the BPNA segment was 0.34% of commercial loans held-in-portfolio, at March 31, 2016, compared with 0.36%, at December 31, 2015. The Corporation's ratio of allowance to non-performing loans held-in-portfolio in the commercial loan category was 104.83% at March 31, 2016, compared with 108.26% at December 31, 2015.

The allowance for loan losses for construction loans held-in-portfolio, excluding covered loans, amounted to \$9 million, or 1.22% of that portfolio, at March 31, 2016, compared with \$9 million, or 1.30%, at December 31, 2015. The allowance for loan losses corresponding to the construction loan portfolio for the BPPR segment, excluding the allowance for covered loans, totaled \$4 million, or 4.03% of non-covered construction loans held-in-portfolio, at March 31, 2016, compared with \$5 million, or 4.91%, at December 31, 2015. At the BPNA segment, the allowance for loan losses of the construction loan portfolio totaled \$5 million, or 0.75% of construction loans held-in-portfolio, at March 31, 2016, compared with \$4 million, or 0.67%, at December 31, 2015. The Corporation's ratio of allowance to non-performing loans held-in portfolio in the construction loan category was 227.76% at March 31, 2016, compared with 249.83% at December 31, 2015. Stable allowance levels in the construction portfolio result from the de-risking strategies executed by the Corporation over the past several years.

The allowance for loan losses for mortgage loans held-in-portfolio, excluding covered loans, decreased by \$4 million from December 31, 2015. The allowance for loan losses corresponding to the mortgage loan portfolio at the BPPR segment totaled \$125 million, or 2.04% of mortgage loans held-in-portfolio, excluding covered loans, at March 31, 2016, compared with \$128 million, or 2.09%, respectively, at December 31, 2015. This decrease was prompted by a decline in the allowance for purchased credit impaired loans (ASC 310-30) and lower specific reserves. At the BPNA segment, the allowance for loan losses corresponding to the mortgage loan portfolio remained unchanged at \$5 million, or 0.58% of mortgage loans held-in-portfolio, at March 31, 2016, compared 0.55% of mortgage loans held-in-portfolio, at December 31, 2015.

The allowance for loan losses for the consumer portfolio, excluding covered loans, decreased slightly to \$149 million, or 3.86% of that portfolio, at March 31, 2016, compared to \$150 million, or 3.91%, at December 31, 2015. The allowance for loan losses of the non-covered consumer loan portfolio in the BPPR segment totaled \$136 million, or 4.10% of that portfolio, at March 31, 2016, compared with \$139 million, or 4.15%, at December 31, 2015. At the BPNA segment, the allowance for loan losses of the consumer loan portfolio totaled \$13 million, or 2.42% of consumer loans, at March 31, 2016, compared with \$12 million, or 2.34%, at December 31, 2015.

Table 36 Impaired Loans (Non-Covered Loans) and the Related Valuation Allowance

| (In millions) | March 31, 2016 | | December 31, 2015 | |
|---------------------------------|------------------------|------------------------|------------------------|------------------------|
| | Recorded Investment | Valuation Allowance | Recorded Investment | Valuation Allowance |
| Impaired loans: | | | | |
| Valuation allowance | \$ 806.1 | \$ 124.0 | \$ 807.4 | \$ 118.1 |
| No valuation allowance required | 128.6 | | 118.4 | |
| Total impaired loans | \$ 934.7 | \$ 124.0 | \$ 925.8 | \$ 118.1 |

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The following tables set forth the activity in the specific reserves for non-covered impaired loans for the quarters ended March 31, 2016 and 2015.

Table 37 Activity in Specific ALLL for the Quarter Ended March 31, 2016

| (In thousands) | Commercial | Construction | Mortgage | Legacy | Consumer | Leasing | Total |
|--|------------|--------------|-----------|--------|-----------|---------|------------|
| Beginning balance | \$ 49,243 | \$ 264 | \$ 44,029 | \$ | \$ 23,963 | \$ 573 | \$ 118,072 |
| Provision for impaired loans | 7,137 | 18 | 2,610 | | 4,429 | 36 | 14,230 |
| Less: Net charge-offs | (1,282) | (110) | (3,387) | | (3,485) | (1) | (8,265) |
| Specific allowance for loan losses at March 31, 2016 | \$ 55,098 | \$ 172 | \$ 43,252 | \$ | \$ 24,907 | \$ 608 | \$ 124,037 |

Table 38 Activity in Specific ALLL for the Quarter Ended March 31, 2015

| (In thousands) | Commercial | Construction | Mortgage | Legacy | Consumer | Leasing | Total |
|--|------------|--------------|-----------|--------|-----------|---------|------------|
| Beginning balance | \$ 64,736 | \$ 363 | \$ 46,111 | \$ | \$ 28,161 | \$ 770 | \$ 140,141 |
| Provision for impaired loans | 9,483 | (205) | (1,221) | | 1,238 | (62) | 9,233 |
| Less: Net charge-offs | (4,273) | | (2,320) | | (3,795) | (21) | (10,409) |
| Specific allowance for loan losses at March 31, 2015 | \$ 69,946 | \$ 158 | \$ 42,570 | \$ | \$ 25,604 | \$ 687 | \$ 138,965 |

For the quarter ended March 31, 2016, total net charge-offs for individually evaluated impaired loans amounted to approximately \$8.3 million related to the BPPR segment.

The table that follows presents the approximate amount and percentage of non-covered commercial impaired loans for which the Corporation relied on appraisals dated more than one year old for purposes of impairment requirements at March 31, 2016 and December 31, 2015.

Table 39 Non-Covered Impaired Loans with Appraisals Dated 1 year or Older

| (In thousands) | March 31, 2016 | | | Impaired Loans with Appraisals Over One-Year Old [1] |
|----------------|----------------|-------------------------------|-------------------------|--|
| | Loan Count | Outstanding Principal Balance | Held-in-portfolio (HIP) | |
| Commercial | 120 | \$ 283,501 | | 23% |

[1] Based on outstanding balance of total impaired loans.

| | December 31, 2015 | | | |
|----------------|---|----------------------------------|--|--|
| | Total Impaired Loans Held-in- portfolio (HIP) | | | Impaired Loans with Appraisals Over One-Year Old [1] |
| (In thousands) | Loan Count | Outstanding Principal Balance | | |
| Commercial | 118 | \$ 281,478 | | 29% |

[1] Based on outstanding balance of total impaired loans.

Table of Contents**Allowance for loan losses – Covered loan portfolio**

The Corporation's allowance for loan losses for the covered loan portfolio acquired in the Westernbank FDIC-assisted transaction amounted to \$30 million at March 31, 2016, compared to \$34 million at December 31, 2015. This allowance covers the estimated credit loss exposure related to acquired loans accounted for under ASC Subtopic 310-30, which required an allowance for loan losses of \$30 million at March 31, 2016, compared with \$34 million at December 31, 2015.

Decreases in expected cash flows after the acquisition date for loans (pools) accounted for under ASC Subtopic 310-30 are recognized by recording an allowance for loan losses in the current period. For purposes of loans accounted for under ASC Subtopic 310-20 and new loans originated as a result of loan commitments assumed, the Corporation's assessment of the allowance for loan losses is determined in accordance with the accounting guidance of loss contingencies in ASC Subtopic 450-20 (general reserve for inherent losses) and loan impairment guidance in ASC Section 310-10-35 for loans individually evaluated for impairment. Concurrently, the Corporation records an increase in the FDIC loss share asset for the expected reimbursement from the FDIC under the loss sharing agreements.

Geographic and government risk

The Corporation is exposed to geographic and government risk. The Corporation's assets and revenue composition by geographical area and by business segment reporting are presented in Note 35 to the consolidated financial statements. A significant portion of our financial activities and credit exposure is concentrated in Puerto Rico, which entered into recession in the second quarter of 2006. Puerto Rico's gross national product contracted in real terms in every year between fiscal year 2007 and fiscal year 2011 (inclusive), grew by 0.5% in fiscal year 2012 and decreased by 0.2% and 0.9% in fiscal years 2013 and 2014, respectively. The changes in the gross national product in fiscal years 2012, 2013 and 2014 also have to be analyzed in light of the large amount of governmental stimulus and deficit spending in those fiscal years. According to the Puerto Rico Planning Board's baseline scenario projections, for fiscal years 2015 and 2016, gross national product is projected to further contract by 0.9% and 1.2%, respectively. The latest Government Development Bank for Puerto Rico (GDB) Economic Activity Index, which is an indicator of general economic activity and not a direct measurement of gross national product, reflected a 1.8% reduction in the average for fiscal year 2015 (July 2014 to June 2015), compared to the prior fiscal year. For the first nine months of fiscal year 2016, the Economic Activity Index decreased approximately 1.3%, compared to the same period of the prior fiscal year.

The Commonwealth of Puerto Rico (the Commonwealth) is experiencing a severe fiscal crisis resulting from persistent and significant budget deficits, a high debt burden, the continuing economic contraction and lack of access to the capital markets, among other factors. Budget deficits were historically covered with bond financings, loans from GDB and extraordinary one-time revenue measures. GDB has traditionally served as the principal depository of public funds and lender to the Commonwealth, its public corporations and municipalities. As a result of multiple downgrades of the Commonwealth and its instrumentalities' obligations to below investment grade ratings since February 2014 and ongoing liquidity constraints at the Commonwealth central government and GDB, the Commonwealth's ability to finance future budget deficits is expected to be very limited, if any.

The Government's most recent estimate of the budget deficit for fiscal year 2015 is approximately \$703 million. For fiscal year 2016, the Government approved a \$9.8 billion budget, which is \$235 million higher than the approved budget for fiscal year 2015 due primarily to a significant increase in debt service payments and special pension contributions. In December 2015, however, the Government revised its revenue estimate for fiscal year 2016 downward by \$508 million, to approximately \$9.3 billion.

In order to confront its liquidity constraints and this decrease in revenues, while continuing to provide essential services, the Government has been forced to implement certain extraordinary measures. These measures include, among others: (i) requiring advance payment to the Treasury Department from the two largest government retirement systems of funds required for the payment of retirement benefits to participants (instead of the usual reimbursements made by the retirement systems to the Treasury Department for pension benefit payments made by the Treasury Department on behalf of the retirement systems); (ii) placing \$400 million of tax and revenue anticipation notes with certain Commonwealth instrumentalities to fund fiscal year 2016 working capital needs; (iii) suspending during fiscal year 2016 Commonwealth set-asides required by Act No. 39 of May 13, 1976, as amended, for the payment of its general obligation debt; (iv) retaining certain tax revenues that were assigned to particular public corporations and redirecting those revenues to pay general obligation debt of the Commonwealth (commonly referred to as the exercise of the clawback of revenues); (v) delaying the payment of third-party payables or amounts due to public corporations; (vi) deferring the disbursement of certain budgetary appropriations; and (vii) delaying the payment of income tax refunds. Some of these measures are unsustainable and have significant negative economic effects.

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The Commonwealth also did not appropriate in the approved budget for fiscal year 2016 the funds necessary to pay principal of and interest on bonds issued by the Puerto Rico Public Finance Corporation (PFC), a subsidiary of GDB, which further reflects the Commonwealth's serious liquidity constraints. As a result, in fiscal year 2016, PFC has not paid debt service on approximately \$1.1 billion of bonds payable solely from Commonwealth legislative appropriations. As of May 1, 2016, missed payments amounted to approximately \$90 million. In addition, as a result of the clawback of revenues mentioned above, other public corporations (including the Infrastructure Financing Authority, the Highways and Transportation Authority and the Convention Center District Authority) were not able to meet their debt obligations due on January 1, 2016 or did so using moneys previously held by the bond indenture trustees in reserves or other accounts. Pursuant to Act 21-2016, further discussed below, on April 30, 2016, the Governor signed an executive order whereby he declared a moratorium on certain obligations of GDB and, pursuant to such executive order, on May 1, 2016, GDB failed to make a principal payment of approximately \$367 million in respect of its notes.

Further in response to the fiscal crisis, the Commonwealth has also enacted various revenue raising and expense reduction measures, the principal one on the revenue side being an increase in the sales and use tax (SUT) rate pursuant to Act 72-2015, enacted on May 29, 2015. Effective July 1, 2015, transactions that were subject to the 7% SUT have been subject to an 11.5% SUT (10.5% collected on behalf of the Puerto Rico Sales Tax Financing Corporation and the Commonwealth, of which 0.5% goes to a special fund for the benefit of the municipalities, and 1% collected by the municipalities). Act 72-2015 also provides for a transition to a value added tax (VAT), scheduled for May 31, 2016, to substitute the central government's portion of the SUT. In addition, from October 1, 2015 and until May 31, 2016: (i) business-to-business transactions that were taxable prior to July 1, 2015 are subject to an 11.5% SUT, (ii) certain business-to-business services and designated professional services that were previously exempt from SUT are subject to a Commonwealth SUT of 4% (but no municipal SUT will apply to these services), and (iii) specific services are exempt from SUT. After May 31, 2016, all transactions subject to the SUT will be subject to a new VAT of 10.5% plus a 1% municipal SUT (except certain business-to-business and designated professional services that were exempt prior to July 1, 2015, to which no municipal SUT will apply). On May 5, 2016, the Commonwealth's Legislative Assembly approved a bill that would eliminate the VAT system, including the business-to-business tax increase from 4% to 10.5%. The Governor has expressed his intent to veto such bill. At this time, however, it is uncertain whether the Governor will veto the bill and, if so, whether the Legislative Assembly will override such veto.

On the expense side, the measures have included a comprehensive reform of the principal pension system of the Commonwealth, which is severely underfunded and faces asset depletion in the near future, and the enactment of a fiscal emergency law that freezes benefits under collective bargaining agreements and formula appropriations to various governmental entities and other branches of the central government, among various expense control measures.

All of these measures, however, have been insufficient to address the current fiscal crisis and the Commonwealth has indicated that it will not have sufficient liquidity before the end of this fiscal year (ending on June 30, 2016) to meet all of its debt service obligations while continuing to provide essential services to the residents of Puerto Rico.

In response to the continued fiscal and economic challenges, the Government of Puerto Rico engaged a group of former IMF economists to analyze the Commonwealth's economic and financial stability and growth prospects. The group's final report, commonly known as the Krueger Report, was delivered to the Governor of Puerto Rico on June 28, 2015 and states that Puerto Rico faces an acute crisis in the face of faltering economic activity, faltering fiscal solvency and debt sustainability, and faltering institutional credibility. Some of the report's principal conclusions are as follows: (i) the economic problems of Puerto Rico are structural, not cyclical, and are not going away without structural reforms, (ii) fiscal deficits are much larger than assumed and are set to deteriorate, (iii) the central government deficits (as measured in the report) over the coming years imply an unsustainable trajectory of large

financing gaps, and (iv) Puerto Rico's public debt cannot be made sustainable without growth, nor can growth occur in the face of structural obstacles and doubts about debt sustainability.

The report concludes that, even after factoring in a substantial fiscal effort, a large residual financing gap persists into the next decade, implying a need for debt relief. To close the financing gap, the government would need to seek relief from a significant but progressively declining proportion of principal and interest due during fiscal years 2016 to 2024. The report acknowledges that any debt restructuring would be challenging as there is no precedent of this scale and scope, but concludes that, from an economic perspective, the fact remains that the central government faces large financing gaps even with substantial adjustment efforts (as there are limits to how much expenditures can be cut or taxes raised).

On June 29, 2015, the Governor of Puerto Rico issued an Executive Order to create the Puerto Rico Fiscal and Economic Recovery Working Group (the Working Group). The Working Group was created to consider the measures necessary, including the measures recommended in the Krueger Report, to address the fiscal crisis of the Commonwealth and to develop and recommend to the Governor of Puerto Rico a fiscal and economic adjustment plan.

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On September 9, 2015, the Working Group presented a draft of the Fiscal and Economic Growth Plan (the "FEGP"), which was subsequently updated on January 18, 2016. The FEGP projects that, absent further corrective action, the Commonwealth's cumulative five-year financing gap for fiscal years 2016 to 2020 will be approximately \$27.9 billion (\$63.4 billion for the ten-year projection period), and that this financing gap could be reduced to approximately \$16.1 billion (\$23.9 billion for the ten-year projection period) through a combination of identified revenue increases and expense reduction measures and assuming a level of economic growth. With approximately \$33 billion of debt service over the next ten years, the FEGP concludes that the Commonwealth will not have sufficient projected surplus to pay its scheduled debt service and that a debt restructuring is necessary to avoid a disorderly default and allow the Commonwealth to implement the structural reforms and growth initiatives identified in the FEGP. The FEGP also concludes that, unless economic growth can be achieved, the Commonwealth's debt is not sustainable. The FEGP also states that without the emergency measures taken in fiscal year 2016, which have significantly increased the economic burden on taxpayers and third party suppliers, the Commonwealth would have already exhausted its liquidity and that, in any case, it will not have sufficient resources at the end of the fiscal year to meet its debt obligations. The FEGP does not include the debt of Puerto Rico's municipalities. The FEGP contemplates, however, as part of the expense reduction measures, that the government will gradually reduce subsidies provided to the municipalities by the central government. The FEGP is publicly available in GDB's website.

In January 2016, Government officials and advisors met with the advisors to the Commonwealth's creditors to present the Commonwealth's initial restructuring proposal, which was subsequently made public. A revised proposal was presented in March 2016 and was also subsequently made public. Such proposal seeks an orderly restructuring of the Commonwealth's direct debt and other tax-supported debt issued by certain public corporations, amounting to approximately \$49.2 billion, in order to provide the Commonwealth the necessary debt relief to enable it to confront the significant projected shortfalls contemplated in the FEGP. The revised proposal contemplates an exchange of existing securities for two new classes of securities, a base bond with a fixed interest rate and amortization schedule and a capital appreciation bond with a 49-year maturity. The proposal also contemplates no principal payments until fiscal year 2021. The proposal would have the following benefits for the Commonwealth, among others:

(1) preservation of the ability to provide essential goods and services to the residents of Puerto Rico, (2) time and capital necessary to implement the FEGP's structural reforms and growth initiatives, (3) financial flexibility to rebuild depleted cash resources and pay down suppliers whose payables are past due and taxpayers to whom refunds are owed, as well as making adequate pension contributions, and (4) achievement of a sustainable debt structure for the long term. The Commonwealth believes the proposal also offers creditor significant benefits, including improved liquidity and better collateral security for the restructured debt, as well as a structure to resolve potential inter-creditor disputes. There can be no assurance, however, that the Commonwealth will be able to successfully consummate its proposal or any other debt restructuring without some Federal restructuring authority, in particular given the large amount of targeted debt and extremely complex nature of these credits.

On October 21, 2015, the Obama Administration released a proposal to address Puerto Rico's urgent fiscal crisis. The proposal states that Puerto Rico is in the midst of an economic and fiscal crisis that requires Congressional action and makes the following recommendations: (i) Congress should extend Chapter 9 of the U.S. Bankruptcy Code to Puerto Rico, and also provide a broader legal framework to allow for a comprehensive restructuring of Puerto Rico's liabilities, (ii) Congress should provide independent fiscal oversight to ensure Puerto Rico adheres to its recovery plan and fully implements proposed reforms, (iii) Congress should provide a long-term solution to Puerto Rico's historically inadequate Medicaid treatment, and (iv) Congress should extend to Puerto Rico certain proven measures to reward work and stimulate growth, such as the Earned Income Tax Credit. Since October 2015, the two houses of the United States Congress have held various hearings on Puerto Rico's economy and debt, and various options to address Puerto Rico's fiscal crisis are under consideration, including the establishment of a Federal fiscal control board and providing broad based restructuring authority. The Committee of Natural Resources of the United States House of Representatives is currently considering House Bill 4900, which, among other things, seeks to create a federal control

board with legal authority over certain matters of the Commonwealth and which would provide a process for the restructuring of certain obligations of the Commonwealth and its public corporations and municipalities. Such bill is expected to suffer additional changes and, at this time, it is unclear whether or when it will be approved.

The Commonwealth's public corporations and instrumentalities are also facing financial challenges. On June 28, 2014, Governor Alejandro García Padilla signed into law the Puerto Rico Public Corporation Debt Enforcement and Recovery Act (the Recovery Act) which provides a framework for certain public corporations, including the Puerto Rico Electric Power Authority (PREPA), the Puerto Rico Aqueduct and Sewer Authority and the Puerto Rico Highways and Transportation Authority, to restructure their debt obligations in order to ensure that the services they provide to the public are not interrupted. Puerto Rico's municipalities were not made eligible for the Recovery Act.

In July 2014, certain holders of PREPA bonds and an investment manager, on behalf of funds which hold PREPA bonds, filed separate lawsuits in the United States District Court for the District of Puerto Rico (the District Court) seeking a declaratory judgment that the Recovery Act violates several provisions of the United States Constitution. The District Court consolidated the actions. On February 6, 2015, the District Court issued an opinion and order declaring the Recovery Act unconstitutional and stating that it was preempted by the federal Bankruptcy Code. The District Court permanently enjoined the Commonwealth officers from enforcing the Recovery Act. The Commonwealth filed an expedited appeal before the United States Court of Appeals for the First Circuit and, on July 6, 2015, the Court of Appeals affirmed the lower court's decision. The Commonwealth filed a petition for certiorari in the United States Supreme Court, which was granted on December 4, 2015. The United States Supreme Court held oral arguments in this case on March 22, 2016 and is expected to issue its decision this summer.

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In August 2014, as a result of PREPA's inability to comply with certain scheduled debt payments, PREPA entered into forbearance agreements with certain bondholders, municipal bond insurers, and lenders (including BPPR) pursuant to which the forbearing creditors agreed to forbear from exercising certain rights and remedies under their applicable debt instruments. On November 5, 2015, PREPA announced that it had entered into a restructuring support agreement with certain creditors setting forth the economic terms of a recovery plan. Execution of the transactions set forth in the restructuring support agreement was subject to a number of material conditions, including the enactment of legislation by January 22, 2016. When such condition was not met, the restructuring support agreement automatically terminated. On January 27, 2016, PREPA and certain creditors, including monoline bond insurers that were not party to the original restructuring support agreement, entered into a new restructuring support agreement, also subject to various material conditions, including the approval of legislation by February 16, 2016. With respect to PREPA's credit facilities, the restructuring support agreement contemplates that the lenders, which hold approximately \$700 million of matured debt, would convert their existing credit facilities into term loans to be repaid over six years in accordance with an amortization schedule. Although legislation was approved by the February 16, 2016 deadline, there can be no assurance, however, that the conditions to the restructuring support agreement will be met. At March 31, 2016, BPPR is a lender in PREPA's syndicated credit facility and BPPR's exposure was \$40.9 million, as shown in Note 23 to the consolidated financial statements.

On April 6, 2016, the Commonwealth enacted Act 21-2016, entitled the Puerto Rico Emergency Moratorium and Financial Rehabilitation Act (Act 21). Act 21 authorizes the Governor to, among other things, declare a stay on certain litigation, suspend certain creditor remedies, and impose a moratorium on debt service payments of the Commonwealth and certain public corporations through January 31, 2017, with a possible two month extension, in the Governor's discretion. Act 21 also permits the Governor to take other actions to allow GDB to continue carrying out its operations. On April 8, 2016, the Governor signed an executive order declaring GDB to be in a state of emergency pursuant to Act 21 and implementing a framework governing GDB's operations, including imposing restrictions on the withdrawal of funds held on deposit at GDB and suspending loan disbursements by GDB. Further, on April 30, 2016, the Governor signed a second executive order under Act 21 declaring an emergency period with respect to certain obligations of the Puerto Rico Infrastructure Financing Authority and declaring a moratorium on the payment of certain obligations of GDB. Act 21 also included amendments to the receivership provision in GDB's organic act and authorized the creation of a temporary bridge bank to carry out GDB's functions.

The lingering effects of the prolonged recession are still reflected in limited loan demand, an increase in the rate of foreclosures and delinquencies on mortgage loans granted in Puerto Rico. If global or local economic conditions worsen or the Government of Puerto Rico is unable to manage its fiscal crisis in an orderly manner, including consummating an orderly restructuring of its debt obligations while continuing to provide essential services, those adverse effects could continue or worsen in ways that we are not able to predict. Any reduction in consumer spending as a result of these issues may also adversely impact our non-interest income.

At March 31, 2016, the Corporation's direct exposure to the Puerto Rico government and its instrumentalities and municipalities amounted to \$656 million, of which approximately \$565 million is outstanding (\$669 million and \$578 million, respectively, at December 31, 2015). Of the amount outstanding, \$490 million consists of loans and \$75 million are securities (\$502 million and \$76 million, respectively, at December 31, 2015). Of the amount outstanding, \$61 million represents obligations from the Government of Puerto Rico and public corporations that have a specific source of income or revenues identified for their repayment (\$76 million at December 31, 2015). Some of these obligations consist of senior and subordinated loans to public corporations that obtain revenues from rates charged for services or products, such as public utilities. Public corporations have varying degrees of independence from the central Government and many receive appropriations or other payments from it. The remaining \$504 million represents obligations from various municipalities in Puerto Rico for which, in most cases, the good faith, credit and unlimited taxing power of the applicable municipality has been pledged to their repayment (\$502 million at

December 31, 2015). These municipalities are required by law to levy special property taxes in such amounts as shall be required for the payment of all of its general obligation bonds and loans. These loans have seniority to the payment of operating costs and expenses of the municipality. The Corporation performs periodic credit quality reviews on these issuers. Further deterioration of the fiscal crisis of the Government of Puerto Rico could further affect the value of these loans and securities, resulting in losses to us.

Although the obligations of Puerto Rico's municipalities are not included in the debt restructuring proposed by the Government, the municipalities could nonetheless be affected by general economic conditions and the Government of Puerto Rico's fiscal crisis.

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Furthermore, as part of various measures to address its limited liquidity and fiscal crisis, the Government may take measures that have a direct or indirect adverse impact on the municipalities. The first executive order issued by the Governor pursuant to Act 21 could adversely affect various municipalities by limiting their ability to withdraw funds on deposit at GDB and to obtain new loans or continue receiving undisbursed loans from GDB. In addition, pending federal legislation described above would provide a process for restructuring obligations of such municipalities.

In addition, at March 31, 2016, the Corporation had \$417 million in indirect exposure to loans or securities that are payable by non-governmental entities, but which carry a government guarantee to cover any shortfall in collateral in the event of borrower default (\$394 million at December 31, 2015). These included \$339 million in residential mortgage loans that are guaranteed by the Puerto Rico Housing Finance Authority (December 31, 2015 \$316 million). These mortgage loans are secured by the underlying properties and the guarantees serve to cover shortfalls in collateral in the event of a borrower default. Under recently enacted Act 21, the Governor is authorized to impose a temporary moratorium on the financial obligations of Puerto Housing Finance Authority. Also, the Corporation had \$51 million in Puerto Rico pass-through housing bonds backed by FNMA, GNMA or residential loans CMOs, and \$27 million of industrial development notes (\$50 million and \$28 million, respectively, at December 31, 2015).

As further detailed in Notes 7 and 8 to the consolidated financial statements, a substantial portion of the Corporation's investment securities represented exposure to the U.S. Government in the form of U.S. Government sponsored entities, as well as agency mortgage-backed and U.S. Treasury securities. In addition, \$873 million of residential mortgages and \$102 million in commercial loans were insured or guaranteed by the U.S. Government or its agencies at March 31, 2016. The Corporation does not have any exposure to European sovereign debt.

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**ADOPTION OF NEW ACCOUNTING STANDARDS AND ISSUED BUT NOT YET EFFECTIVE
ACCOUNTING STANDARDS**

Refer to Note 3, New Accounting Pronouncements to the consolidated financial statements.

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Adjusted results of operations Non-GAAP Financial Measure

The Corporation prepares its Consolidated Financial Statements using accounting principles generally accepted in the U.S. (U.S. GAAP or the reported basis). In addition to analyzing the Corporation's results on a reported basis, management monitors the performance of the Corporation on an adjusted basis and excludes the impact of certain transactions on the results of its operations. Through this MD&A, the Corporation presents a discussion of its financial results excluding the impact of these events to arrive at the adjusted results. Management believes that the adjusted basis provides meaningful information about the underlying performance of the Corporation's ongoing operations. The adjusted results are a Non-GAAP financial measure. Refer to the following tables for a reconciliation of the reported results to the adjusted results for the quarters ended March 31, 2016, and 2015. No adjustments are reflected for the first quarter of 2016 results.

Table of Contents**Table 40 Adjusted Consolidated Statement of Operations for the Quarter Ended March 31, 2015 (Non-GAAP)**

| (Unaudited) (In thousands) | Quarter ended March 31, 2015 | | | Adjusted Results (Non-GAAP) |
|---|----------------------------------|----------------------------|--------------------------|-----------------------------------|
| | Actual Results (U.S. GAAP) | BPNA Reorganization [2] | Doral Acquisition [3] | |
| Net interest income | \$ 343,195 | \$ | \$ | \$ 343,195 |
| Provision for loan losses non-covered loans | 29,711 | | | 29,711 |
| Provision for loan losses covered loans [1] | 10,324 | | | 10,324 |
| Net interest income after provision for loan losses | 303,160 | | | 303,160 |
| Mortgage banking activities | 12,852 | | | 12,852 |
| FDIC loss-share income | 4,139 | | | 4,139 |
| Other non-interest income | 98,244 | | 1,121 | 97,123 |
| Total non-interest income | 115,235 | | 1,121 | 114,114 |
| Personnel costs | 116,458 | | 2,432 | 114,026 |
| Net occupancy expenses | 21,709 | | 643 | 21,066 |
| Equipment expenses | 13,411 | | | 13,411 |
| Professional fees | 75,528 | | 6,997 | 68,531 |
| Communications | 6,176 | | | 6,176 |
| Business promotion | 10,813 | | | 10,813 |
| Other real estate owned (OREO) expenses | 23,069 | | | 23,069 |
| Restructuring costs | 10,753 | 10,753 | | |
| Other operating expenses | 34,425 | | | 34,425 |
| Total operating expenses | 312,342 | 10,753 | 10,072 | 291,517 |
| Income from continuing operations before income tax | 106,053 | (10,753) | (8,951) | 125,757 |
| Income tax expense | 32,568 | | (2,896) | 35,464 |
| Income from continuing operations | \$ 73,485 | \$ (10,753) | \$ (6,055) | \$ 90,293 |
| Income from discontinued operations, net of tax | \$ 1,341 | \$ 1,341 | \$ | \$ |
| Net income | \$ 74,826 | \$ (9,412) | \$ (6,055) | \$ 90,293 |

[1] Covered loans represent loans acquired in the Westernbank FDIC-assisted transaction that are covered under an FDIC loss-sharing agreement.

[2] Represents restructuring charges associated with the reorganization of BPNA.

- [3] Includes \$1.1 million on fees charged for serviced provided to the alliance co-bidders, including loan servicing and other interim services, personnel cost related to Doral employees retained on a temporary basis and non-recurring incentive compensation for an aggregate of \$2.4 million, building rent expense of Doral s administrative offices for \$0.6 million and professional and legal fees directly associated with the Doral acquisition for \$7.0 million.

Table of Contents**Table 41 Adjusted Consolidated Statement of Operations (Non-GAAP) Comparative Quarters**

| (Unaudited) | As | | Variance |
|--|-------------------------|--------------------------------|------------|
| | Reported (U.S. GAAP) | Adjusted Results (Non-GAAP) | |
| (In thousands) | For the quarters ended | | |
| | March 31, 2016 | March 31, 2015 | |
| Net interest income | \$ 352,412 | \$ 343,195 | \$ 9,217 |
| Provision for loan losses non-covered loans | 47,940 | 29,711 | 18,229 |
| Provision (reversal) for loan losses covered loans [1] | (3,105) | 10,324 | (13,429) |
| Net interest income after provision for loan losses | 307,577 | 303,160 | 4,417 |
| Mortgage banking activities | 10,551 | 12,852 | (2,301) |
| FDIC loss-share (expense) income | (3,146) | 4,139 | (7,285) |
| Other non-interest income | 104,225 | 97,123 | 7,102 |
| Total non-interest income | 111,630 | 114,114 | (2,484) |
| Personnel costs | 127,091 | 114,026 | 13,065 |
| Net occupancy expenses | 20,430 | 21,066 | (636) |
| Equipment expenses | 14,548 | 13,411 | 1,137 |
| Professional fees | 75,459 | 68,531 | 6,928 |
| Communications | 6,320 | 6,176 | 144 |
| Business promotion | 11,110 | 10,813 | 297 |
| Other real estate owned (OREO) expenses | 9,141 | 23,069 | (13,928) |
| Other operating expenses | 37,844 | 34,425 | 3,419 |
| Total operating expenses | 301,943 | 291,517 | 10,426 |
| Income from continuing operations before income tax | 117,264 | 125,757 | (8,493) |
| Income tax expense | 32,265 | 35,464 | (3,199) |
| Income from continuing operations | \$ 84,999 | \$ 90,293 | \$ (5,294) |
| Net income | \$ 84,999 | \$ 90,293 | \$ (5,294) |

[1] Covered loans represent loans acquired in the Westernbank FDIC-assisted transaction that are covered under an FDIC loss-sharing agreement.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

Quantitative and qualitative disclosures for the current period can be found in the Market Risk section of this report, which includes changes in market risk exposures from disclosures presented in the Corporation's 2015 Form 10-K.

Item 4. Controls and Procedures

Disclosure Controls and Procedures

The Corporation's management, with the participation of the Corporation's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Corporation's disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act) as of the end of the period covered by this report. Based on such evaluation, the Corporation's Chief Executive Officer and Chief Financial Officer have concluded that, as of the end of such period, the Corporation's disclosure controls and procedures are effective in recording, processing, summarizing and reporting, on a timely basis, information required to be disclosed by the Corporation in the reports that it files or submits under the Exchange Act and such information is accumulated and communicated to management, as appropriate, to allow timely decisions regarding required disclosures.

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Internal Control Over Financial Reporting

There have been no changes in the Corporation's internal control over financial reporting (as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) that occurred during the quarter ended March 31, 2016 that have materially affected, or are reasonably likely to materially affect, the Corporation's internal control over financial reporting.

Part II Other Information

Item 1. Legal Proceedings

For a discussion of Legal Proceedings, see Note 23, "Commitments and Contingencies", to the Consolidated Financial Statements.

Item 1A. Risk Factors

In addition to the other information set forth in this report, you should carefully consider the factors discussed under Part I Item 1A "Risk Factors" in our 2015 Form 10-K. These factors could materially adversely affect our business, financial condition, liquidity, results of operations and capital position, and could cause our actual results to differ materially from our historical results or the results contemplated by the forward-looking statements contained in this report. Also refer to the discussion in Part I Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations" in this report for additional information that may supplement or update the discussion of risk factors in our 2015 Form 10-K.

There have been no material changes to the risk factors previously disclosed under Item 1A of the Corporation's 2015 Form 10-K.

The risks described in our 2015 Form 10-K and in this report are not the only risks facing us. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition or results of operations.

Table of Contents**Item 2. Unregistered Sales of Equity Securities and Use of Proceeds****Issuer Purchases of Equity Securities**

In April 2004, the Corporation's shareholders adopted the Popular, Inc. 2004 Omnibus Incentive Plan. The Corporation has to date used shares purchased in the market to make grants under the Plan. As of March 31, 2016 the maximum number of shares of common stock that may have been granted under this plan was 3,500,000.

In connection with the Corporation's participation in the Capital Purchase Program under the Troubled Asset Relief Program, the consent of the U.S. Department of the Treasury will be required for the Corporation to repurchase its common stock other than in connection with benefit plans consistent with past practice and certain other specified circumstances. The Corporation terminated its participation in the Troubled Asset Relief Program, after the repurchase on July 23, 2014, of the outstanding warrants issued to the U.S. Treasury.

The following table sets forth the details of purchases of Common Stock during the quarter ended March 31, 2016 under the 2004 Omnibus Incentive Plan.

| Issuer Purchases of Equity Securities | | | | |
|---------------------------------------|---|---------------------------------|--|---|
| Not in thousands | | | | |
| Period | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum Number of Shares that May Yet be Purchased Under the Plans or Programs |
| January 1- January 31 | 163,838 | \$ 24.81 | | |
| February 1- February 29 | | | | |
| March 1- March 31 | | | | |
| Total March 31, 2016 | 163,838 | \$ 24.81 | | |

Table of Contents**Item 6. Exhibits**

| Exhibit No. | Exhibit Description |
|--------------|---|
| 10.1 | Form of Director Compensation Letter, Election Form and Restricted Stock Agreement, effective April 26, 2016 ⁽¹⁾ |
| 12.1 | Computation of the ratios of earnings to fixed charges and preferred stock dividends ⁽¹⁾ |
| 31.1 | Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 ⁽¹⁾ |
| 31.2 | Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 ⁽¹⁾ |
| 32.1 | Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 ⁽¹⁾ |
| 32.2 | Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 ⁽¹⁾ |
| 101.INS | XBRL Instance Document ⁽¹⁾ |
| 101.SCH | XBRL Taxonomy Extension Schema Document ⁽¹⁾ |
| 101.CAL XBRL | Taxonomy Extension Calculation Linkbase Document ⁽¹⁾ |
| 101.DEF XBRL | Taxonomy Extension Definitions Linkbase Document ⁽¹⁾ |
| 101.LAB XBRL | Taxonomy Extension Label Linkbase Document ⁽¹⁾ |
| 101.PRE XBRL | Taxonomy Extension Presentation Linkbase Document ⁽¹⁾ |

(1) Included herewith

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

POPULAR, INC.

(Registrant)

Date: May 10, 2016

By: /s/ Carlos J. Vázquez
Carlos J. Vázquez
Executive Vice President & Chief Financial Officer

Date: May 10, 2016

By: /s/ Jorge J. García
Jorge J. García
Senior Vice President & Corporate Comptroller